

Vivian Lau (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 19 October, 2018 9:53 AM
To: Vivian Lau (LKKAUTO)
Cc: Jenny Toh
Subject: Your Ref: VC011453, Our Ref : CC4/QBE18008263/T1wb3, ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H (Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE
Attachments: LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf; SLG 1768H.mp4

Hi Vivian

Kindly proceed with the settlement.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: Friday, 19 October 2018 9:15 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE:Your Ref: VC011453, Our Ref : CC4/QBE18008263/T1wb3, ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H (Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE

Your Ref: [VC011453](#)
Our Ref : CC4/QBE18008263/T1wb3

Dear Jenny,

ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H (Third Party) ON 02/05/2018 ALONG NEWTON CIRCLE ROUNDABOUT

We refer to the above matter

This accident happened as the insured swerved and hit TP (enclosed TP CCTV)

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We seek your approval to offer to TP repairer Ding Auto Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 7,235.34	S\$ 2,354.00
2. Loss of Earning (\$ 100.00 x 12days)	S\$ 3,080.00	S\$ 1,200.00 (Surveyor recommend 6 days)
3. GIA Search	S\$ 2.00	S\$ 2.00
	S\$ 10,317.34	S\$ 3556.00

Amount of claim at liability 100% S\$ 3,556.00

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 9 October, 2018 7:32 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Your Ref: [VC011453](#)

Our Ref : CC4/QBE18008263/T1wb3

Dear Jenny,

**ACCIDENT INVOLVING SDX 6556A (Insured) & SLG 1768H (Third Party) ON 02/05/2018
ALONG NEWTON CIRCLE ROUNDABOUT**

We refer to the above matter

This accident happened OI swerved and hit TP (enclosed TP CCTV)

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We seek your approval to offer to TP repairer Ding Auto Pte Ltd is as follows:

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	S\$ 10,317.34	S\$ 3556.00

Amount of claim at liability 100% S\$ 3,556.00

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 21 August, 2018 4:17 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Our ref: VC011453

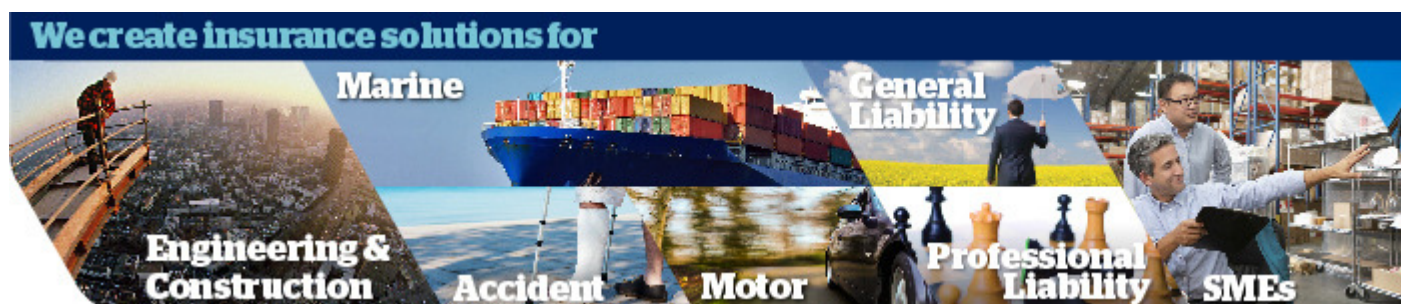
Dear Vivian

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, 21 August, 2018 2:52 PM
To: Michelle <accounts@dingauto.sg>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg; Jenny Toh <jenny.toh@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: (REF : VC011453) BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Without prejudice,

Dear Michelle,

We refer to the below email.

Please be informed that we are currently **pending for our OI GIA report**

Dear Shu Pei,

Kindly assist CC4/QBE18008263/T1wb3

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle [<mailto:accounts@dingauto.sg>]
Sent: Tuesday, 21 August, 2018 11:51 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg; Jenny Toh <jenny.toh@qbe.com>
Subject: (REF : VC011453) BILLING FOR SLG1768H TP CLAIMS AGAINST SDX6556A ON 2/5/2018

Dear all,

REF : VC011453

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$2200 - total 6 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 14 (Due to weekend)

Repair Cost : \$2200 + 7% = \$2354

Loss of Use : \$120 x 14 = \$1680

Loss of Income : \$100 x 14 = \$1400

LTA Search Fee : \$1.87 + 7% = \$2

Kindly revert back with an offer so that we can close the case as soon as possible.

--

Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :
BLOCK 10 #01-20
SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645



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