

Vic (LKKAUTO)

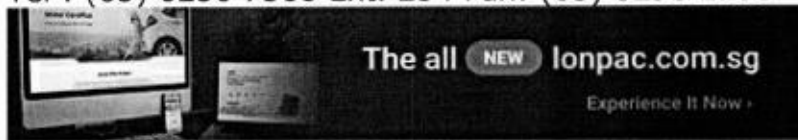
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 22 March, 2019 8:46 AM
To: Vic (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: <SEEK MANDATE> Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018 LKK REF CC4/LPC18008256/Kha3 [External Confidential]

Lonpac External - Confidential

Dear Vic

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 21 March, 2019 3:30 PM
To: ONG LI LI
Cc: Admin A; Vic (LKKAUTO); MT_Claim_SG
Subject: <SEEK MANDATE> RE: Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018 LKK REF CC4/LPC18008256/Kha3

Your Ref: 17/18/18/VP05/020582
Our Ref: CC4/LPC18008256/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJE 5540E (OI) AND SKM 6721P (TP) ON 27/04/2018

We refer to the above matter.

We refer to the assignment dated 4th May 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle had rear-ended TP vehicle.

We propose to offer to TP repairer "**C.S. ONG AUTO PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,837.86	\$ 3,745.00
Loss of Rental (\$100 x 6 days)	\$ 600.00	\$ 500.00 (\$100 x 5 days)

LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 13,445.31	\$ 4,252.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 day
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 16 May, 2018 5:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 16 May, 2018 10:31 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018

EQI ref: 17/18/18/VP05/020582

LKK REF: CC4/LPC18008256/Kha3

Dear Sir / Madam,

We refer to the below email and the contents were duly noted.

Enclosed revert of vehicle: SKM 6721P

Date of survey: 04.05.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 4 May, 2018 10:54 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, 3 May, 2018 5:48 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020582 Accident involving SJE5540E & SKM6721P along PIE towards Changi Airport on 27/4/2018

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKM 6721P on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: C. S. ONG AUTO PTE. LTD. [mailto:csongauto@yahoo.com.sg]
Sent: Thursday, 3 May, 2018 5:04 PM
To: GERALD POH WEE BIN
Subject: Fw: SKM6721P

Dear Sir,

Kindly arrange for survey, vehicle is in. Thank you.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

----- Forwarded message -----

From: Daniel APCS <Daniel@airpartscentre.com>
To: "csongauto@yahoo.com.sg" <csongauto@yahoo.com.sg>
Cc: "Daniel@airpartscentre.com" <Daniel@airpartscentre.com>
Sent: Thursday, 3 May 2018, 4:44:11 PM GMT+8
Subject: SKM6721P

As you requested.

Thanks and Best Regards,

Daniel Ng,
Air Parts Centre Pte Ltd,
Blk 4010, #07-03, Tech Place 1,
Ang Mo Kio Avenue 10,
Singapore 569626.
Mobile : 83181113
Authorised Distributor for Atlas Copco, LaMan USA and PioneerAir USA.



C. S. ONG AUTO PTE. LTD.

Business Reg. No. 201408619W
10, Ang Mo Kio Ind. Park 2A, #02-16 AMK AutoPoint, Singapore (568047)
Tel: 6484 1933 Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

LETTER OF DEMAND FOR VEHICLE NO. SKM6721P

To: Motor Claims Dept.
LONPAC INSURANCE BHD

Date: 15 May 2018

Dear Sir/ Madam,

We are the workshop acting on behalf for the owner of vehicle No. SKM6721P
Our surveyor has finalize the cost of repair with us.
Our claim for property damaged is as shown below:

Repair Cost With GST	\$ 3,745.00
LTA Search	\$ 7.45
Loss Of Rental (06 days)	\$ 600.00
Total Claim Amount:	\$ 4,352.45

Note: Kindly revert within the next 7 working days or we will hand over
this case to our law firm without further notice. Thank You.

Regards,



C. S. ONG AUTO PTE LTD

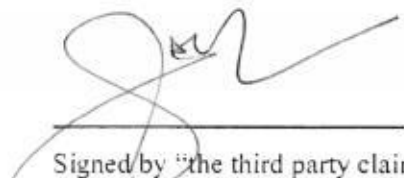
AUTHORISATION TO ACT

I/We: NG SENG CHUAN (the third party claimant) of Blk 145 Serangoon North Ave 1 #02-25 S(550)4511 (address), owner of SKM6721P (vehicle no.) hereby authorize C.S. ONG AUTO PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKM6721P that was damaged pursuant to the accident which occurred on 27/04/18 (date) along PIE towards Chang near Lorne Exit (location) involving vehicle no/s SJ65540E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of 05 (month) 2018 (year)


Signed by "the third party claimant"
(with company stamp if applicable)


Signed by "the workshop"
(with company stamp)





LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020582
DATE : 12 JUNE 2019

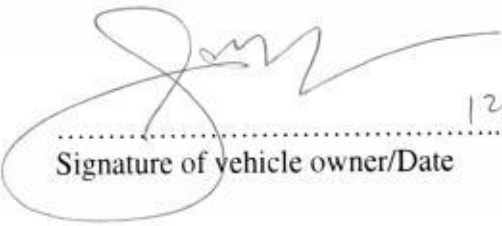
DISCHARGE VOUCHER

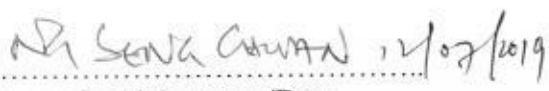
I/We, **NG SENG CHUAN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SJE 5540E** the sum of Singapore Dollars Four Thousand Two Hundred Fifty Two and Cents Forty Five Only (\$4,252.45) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SKM 6721P** on **27 APRIL 2018** along **PIE TOWARDS CHANGLI**.

I /We hereby agree to indemnify and keep indemnify (**SARAVANAN S/O PONNAPAN / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S C.S. ONG AUTO PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date


Name of vehicle owner/Date

C.S. ONG AUTO
PRIVATE LIMITED
EST 1988

C. S. ONG AUTO PTE. LTD.
Co. Reg No: 201408916W
GST. Reg No: 201408916W
10, Ang Mo Kio Ind Park 2A, #02-16 AMK
Auto Point Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
Email: csongauto@yahoo.com.sg

Tax Invoice
IN-20186909
15/05/2018

Billing To
Ng Seng Chuan
145 Serangoon North Ave 1 #02-25,
550145,

Reg. No: SKM6721P
Car Model: M/Benz E200 NGT
Mileage:
Sale Type: Claims

	Product	Quantity	Price	Total
1.	Third Party Claim Involving Vehicle No.skm6721P & Sje5540E Accident On 27/04/18 @ 1650 Hrs Along Pie Twds Changi Near Lornie Exit	0.00	0.00	0.00
2.	Repair Cost Recommended By Your Appointed Surveyor Firm Lkk Auto For Vehicle No. Skm6721P	1.00	3,500.00	3,500.00
3.	Pri 1 Day + 3 Days + 1 Week End	0.00	0.00	0.00
Sub Total				\$ 3,500.00
GST 7%				\$ 245.00
Total				\$ 3,745.00
Amount Due:				\$ 3,745.00

Terms

All Cheques should be crossed and made payable to "C.S. ONG AUTO PTE LTD"
Interest Rate of 1.5% per month will be imposed on Overdue Account's.

FOR C.S. ONG AUTO

*This is a computer generated invoice and no signature is required



CHARLIE AUTOMOBILE

Blk 10 Ang Mo Kio Industrial Park 2A #05-26 AMK Autopoint Singapore 568047

Tel : 6755 4411 Fax : 67547723

Reg No: 53229902K

To

C.S. ONG AUTO PTE LTD

10 Ang Mo Kio Industrial Park 2A, Singapore 568047

For the Account

C.S. ONG AUTO PTE LTD

10 Ang Mo Kio Industrial Park 2A, Singapore 568047

Invoice No : 18000208

Date : 9/5/2018

Regn No / Job No : SJL7505H

Description	Amount (\$\$)
MAKE/MODEL : MITSUBISHI LANCER 1.5 MIVEC GLS 4A/T VEHICLE NO. : SJL7505H OUR REF : SUPPLY OF TRANSPORTATION PRICE AGREED : DAILY @ \$S100.00 PETROL TANK : N/A TANK BEING RENTAL FOR THE ABOVE MENTION VEHICLE RENTAL FROM 03 MAY 2018,1638HRS ~ 09 MAY 2018,1650HRS	\$600.00
OCBC 001538	

Memo:

Total \$600.00

Balance Due \$600.00

CHARLIE AUTOMOBILE

for and on behalf of



長
利
車

CHARLIE AUTOMOBILE

Block 10 Ang Mo Kio Industrial Park 2A #05-26 Ang Mo Kio Auto Point Singapore 568047
Tel: 6755 4411 Fax: 6754 7723

Co. Reg. No.: 53229902K

Date: 03 May 2018

VEHICLE RENTAL AGREEMENT

Agreement No.: INV18000203

Handled By: Shanli

Customer Details

Name: C.S. ONG AUTO PTE LTD
Address: 10 ANG MO KIO IND PARK 2A #02-16 AMK AUTO POINT S 568047.
For the Account of: _____
Customer ID No.: _____
Address: _____
Contact No. (Hp) _____ (O) _____ (R) _____

By this agreement (hereinafter called the "Hirer") hereby agreed to rent from **Charlie Automobile** (hereinafter called the "Owner") the under mentioned vehicle at the prices and on the terms and conditions hereinafter appearing and subject to the **Condition of Rental** printed on the back hereof.

Particulars of vehicle(s) as detailed in the schedule below.

Make / Model: MITSUBISHI LANCER 1.5 MIVEC GLS 4A17	Vehicle No. SJL7505H
--	----------------------

Price Agreed: Daily Weekly / Monthly / Package @ \$100.00

Rental from: 03 May 2018 to 09 May 2018 \$ _____

Refundable Deposit - One week \$ _____ Total Amount Paid \$ 600.00

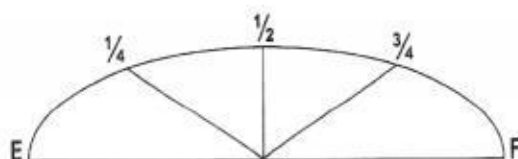
Vehicle Handing Taking over Date / Time: 1638 HRS

The above-mentioned vehicle **Must** be returned to **Charlie Automobile** by

Date / Time: 1650 HRS

Vehicle Check List

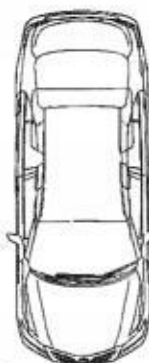
Petrol Level



LEFT SIDE



REAR



FRONT



RIGHT SIDE

Important notes

- Hirer is liable to pay first \$3000.00 under section I & II in any accident plus loss of earning while damaged vehicle is under repair.
- This rental vehicle is used within **Singapore only**.
- This vehicle insurance policy does not cover any driver who is below **23 years old** or with less than **2 years** driving experience.
- Insurance coverage: Comprehensive / Third party, Fire and Theft / Third party only.
- Breakdown service does not cover battery flat, puncture tyres and lack of fuel.
- Replacement of vehicle subject to stock availability.

Remarks: _____

Sign for and on behalf of
Charlie Automobile



Cheng

Authorised Signature

Agreement:

I/we hereby agree to hire from you the abovementioned vehicle and **ACCEPT** the terms and conditions printed on the back here.

Hirer's Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 May 2018 / 17:01:28

Receipt Date/Time : 03 May 2018 / 17:01:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180503-001781

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJE5540E				
As at 27 Apr 2018/16:50:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SJE5540E Enquiry Fee 20180503170018376262	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7588	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.