

## Asher Sng (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 3 September 2018 10:55 AM  
**To:** Asher Sng (LKKAuto); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD6287E (OI: SNM18D02272C02/7) and SHC2005M (TP : LKK REF - CC3/CTI18008245/K1ea3) on 27/04/2018  
**Attachments:** SHC2005M doa 27.4.18.mov; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

LKK REF - CC3/CTI18008245/K1ea3  
CTI REF - SNM18D02272C02/7 (GBD6287E)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,682.01.

We await your payment advice to enable Irene to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, September 03, 2018 10:28 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD6287E (OI: SNM18D02272C02/7) and SHC2005M (TP : LKK REF - CC3/CTI18008245/K1ea3) on 27/04/2018

Your ref : SNM18D02272C02  
Our ref : CC3/CTI18008245/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured roll back and hit third party vehicle refer to third party video. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,682.01 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,291.83	\$ 4,340.52
2. Loss of Rental (2days x \$117)	\$ 234.00	\$ 234.00 (2days x \$117)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,693.32	\$ <b>4,682.01</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]  
**Sent:** Tuesday, 8 May, 2018 3:13 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBD6287E (OI : CAI - SNM18D02272C02) and SHC2005M (TP : LKK REF - CC3/CTI18008245/K1ea3) on 27/04/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 7 May, 2018 6:44 PM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Lucas Lee; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBD6287E (OI : CAI - TBA) and SHC2005M (TP : LKK REF - CC3/CTI18008245/K1ea3) on 27/04/2018

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 2005M at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T0518/SHC2005M/WT(ck)  
Date : 22.5.18

China Taiping Insurance Co (S) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
c/o LKK Auto Consultants

**CDGE Taxi Claims**  
59 Loyang Drive  
4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No: 198000044W

**Without Prejudice**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2005M YOUR INSURED GBD6287E**  
**OTHERS \_\_\_\_\_ ON 27.4.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd and CityCab Pte Ltd, the owner of motor taxi SHC2005M which was involved in the captioned accident with your insured's vehicle. The taxi owner and driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the taxi.

As the accident was caused by the negligent act of your insured driving GBD6287E we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1) Cost of Repair		\$ 4,340.52
2) <u>2.0</u> days Loss of Rental @ \$ <u>117.00</u> per day		\$ 234.00
3) Surveyor Report fees		
4) LTA search fees		\$ 7.49
5) Accident Search/Report fees		
6) Towing/Medical/Transportation/Misc Fees		
	Sub-Total	\$ 4,582.01

**HIRER'S CLAIM**

1) <u>2.0</u> days Loss of Income @ \$ <u>80.00</u> per day		\$ 160.00
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**TOTAL CLAIM**

**\$ 4,742.01**

We enclosed herewith the following documents to support the claims: -

- a) Original repair/survey bill/report/photographs \_\_\_\_\_ pcs
- b) LTA search slip/s of GBD6287E
- c) Accident/Police report/s of SHC2005M
- d) Letter of authority from owner/ hirer/operator
- e) Rental rate letter/Mileage record
- f) Scene Photographs 4 pcs

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*  
Motor Claims Specialist  
CDGE Claims Department  
Tel: 62148737 Fax: 62141843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTII8008245/K1ea3q2**

03 SEPT 2018

**SING SOLID SURFACE PTE LTD**  
18 SUNGEI KADUT STREET 6  
SINGAPORE 728863

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 6287E AND SHC 2005M ON 27/04/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****i 40 SHC2005M , GBD6287E****ON 27-Apr-18 17:20****JUNCTION OF BUKIT PANJANG RING RD AND SENJA ROAD**

I / We

**RIDZUAN BIN SELAMAT**(Hirer) NRIC No.: **S1698339Z**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC2005M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date

**28-Apr-2018**

Name of Hirer

**RIDZUAN BIN SELAMAT**

Hirer NRIC

**S1698339Z**

Signature :



Address

**604 SENJA ROAD #15-29  
670604**

Contact No.

**97340599**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
 Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
 SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
 SHC2005M

MAKE  
 HYUNDAI

MODEL  
 I-40

DATE OF REG  
 20.12.2017

CHASSIS CODE  
 KMHL841UMHU100080

INV. NO/DATE  
 91371789 09.05.2018

JOB NO.  
 305155828

ODMETER READING

DATE/TIME IN  
 03.05.2018 09:40

Description : 3P 27.04.18

S/No	Part No.	Qty	Unit Price	%Disc	Net	
<b>PART REQUISITION</b>						
0001	04-01-0103-2164	140V3 GRILLE ASSY-RADIATO	1	1,480.00	20.00	1,184.00
0002	04-01-0103-0572	140VC PANEL ASSY-HOOD+	1	1,526.00	20.00	1,220.80
0003	04-01-0103-2322	140V3 BUMPER W LTP & FOG	1	1,052.20	20.00	841.76
<b>SUB-TOTAL</b>					:	<b>3,246.56</b>

**JOB NATURE**

0001	L	FNP TRIM COVER	30.00		30.00	
0002	L	PANEL BEATING- FRT.	400.00		400.00	
0003	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00	
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00	
<b>SUB-TOTAL</b>					:	<b>810.00</b>

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED AT OWNERS' RISK.  
 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91371789	4,340.52	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L.  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC2005M

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
20.12.2017

CHASSIS CODE  
KMHL841UMHU100080

INV. NO/DATE  
91371789 09.05.2018

JOB NO.  
305155828

ODOMETER READING

DATE/TIME IN  
03.05.2018 09:40

Items total		4,056.56
Add GST @	7.000 %	283.96
Invoice amount		4,340.52

Issued by : KATHERINETAN 09.05.2018 16:06:35  
Repair type : CSO/57/57  
Payment type/Term: /Credit 30 days

- 7) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 8) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 2 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 9) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 10) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91371789	4,340.52	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18040783

Date: 09 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 27/04/2018 @ 17:20 hrs  
ALONG JUNCTION OF BUKIT PANJANG RING RD AND SENJA  
ROAD  
INVOLVING GBD6287E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2005M** (the "Taxi"). The Taxi was hired to **RIDZUAN BIN SELAMAT IC NO S1698339Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$117.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBD6287E	27 Apr 2018 / 17:20:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

*SHCroot M*