

INS. CASE OWNER:

Benny 16m

CC 6/AIG1800 8244, Apa3 4v

LKK: IDAC:

Buyer:

ADRIAN

DOI:

03-05-18

Date/Time:

03-05-18

Registered in Merimen:

7-5-18

Re-assign / CCU / FTE



Insured Vehicle No: SLD 3065 E
 Name of Insured: CAR CARE LEASING Pte
 Insured Tel No: _____ HP: _____
 Excess Sec II : SS _____ D.O.A: 02/05/2018
 Is driver the owner? (YES / NO) _____ Nature of Accident: _____
 If NO, Driver Name / Age: _____
 Driver Tel No.: 93869532 (V/L: YES / NO)

Claim No.: 254114507756
 Policy No.: 099994802 *lx*
 Make / Model: 1. AXIO
 Place of Accident: PIE 7 CHANGI MRPOR?
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability: % Final ? Yes / No

SLD 3065 E → SKP 9672L → SHB 4288 E →



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: 01



INSRS: _____
 WSP: SM
 Tel: _____
 Liability: _____
 RMKS: 7P



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>15/5</u> <u>CHT</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
<u>21/5/18 500pm</u>	Documentation Check List: Handler Typist	
<u>5/7/18</u>	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form:	
<u>12/7/18</u>	Post-Repair Photos: Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: 15/11/18 Confirm with: Survey Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 (Sec 01 167) If NO or B 28, Ass. Lia 100%

Repair Cost: \$S 14000.00

Loss of Rental (LOR): \$S 1000.00 (10 days) X \$100.00

Loss of Use (LOU): \$S - (5 x days)

Loss of Income (LOI): \$S - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S -

Medical: \$S -

Disbursement: \$S - (e.g. Tow/ Independent)

Legal Cost: \$S -

Total: \$S 15000.00 Global Sum \$S: 14000.00 (as per All instructn).

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 14000.00 Name 1: SM Automotive

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

REF:

ASS. REC. BY: Adrian Ling**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

/	
N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : **Yes** or **No**GIA / PR Seen: _____ Consistent? : **Yes** or **No**Est. Repairs: 13 days Res.: **Yes** or **No**Lum Sum: 20 % 3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**

Date: _____ Person Contacted: _____

Vehicle: **IN / OUT**Veh No: SKP9672L Yr Regn: 2014 / Oct.Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Altis. cc 1598.Colour: Blue. A/C: **Insured / Std / NI / NA**Sp. Reading: 84494. T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: MROS3REH1045/6397Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt or _____Brake: In order / Jammed / Leaked / Burnt or _____Modi: **Nil** / S/Rim / STD A/Rim or _____Tyre Size: F: 205/55R16-R: 205/55R16.**BS / DUN / EXNOVA / G / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO** or _____Front 06 mm Rear 06 mmR/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 03/05/18Survey held at SM.Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or _____The **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time Action / Instruction

TP ALG.US \$ 14000 (incl of 255 28-10/65%)MV : 6TKPV : 52.1KNett : 14.9K

Date/Time, File Pass to?

 : **Prel. Report**

1)

 : **Final Report**

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: : Site Insp (\$) : Interview (\$) : Tech. Invs (\$) : Weekend (\$)

) S + RS SI

) Photog

) Other

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18008244/Apa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 07-05-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLD 3085E	Veh. Inspected	SKP 9672L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/05/2018	Inspection Date	03/05/2018
Survey held at	SM AUTOMOTIVE BLK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Ally. ADVIANT LEE

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TONG CHEE WAI

03/05/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP A14
Xiao Tony

Accident date: 02/05/2018

Estimated repair cost for vehicle no: SKP9672L TOYOTA ALTIS 1.6 '14

Chassis Number: MR053REH104516397

S/N	QTY	Items	U/PRICE	AMOUNT
1	1	Front Bonnet <i>Buckled</i>		\$1,140.75 ✓
2	2	Front Bonnet Hinge <i>New</i>	\$121.45	\$242.90 +
3	1	Front Bonnet Insulator <i>from</i>		\$289.90 +
4	10	Front Bonnet Insulator Clips	\$6.50	\$65.00 +
5	1	Front Bonnet Lock <i>Not Nec</i>		\$172.25 +
6	1	Front Bonnet Lock Panel <i>Best</i>		\$182.10 ✓
7	1	Front Bonnet Inner Rubber <i>Not New</i>		\$151.45 X
8	2	Front Head Lamp <i>cracked</i>	\$1,712.45	\$3,424.90 ✓
9	2	Front Head Lamp Lower Bracket <i>not nec</i>	\$171.25	\$342.50 +
10	1	Front Grille <i>cracked</i>		\$374.45 ✓
11	1	Front Grille Emblem Logo <i>New</i>		\$122.10 ✓
12	1	Front Grille Top Moulding Chrome <i>ut</i>		\$171.45 ✓
13	2	Front Grille Side Moulding Chrome <i>ut</i>	\$85.50	\$171.00 ✓
14	4	Front Grille Clips <i>nec</i>	\$6.50	\$26.00 ✓
15	1	Front Bumper <i>Best</i>		\$581.10 ✓
16	2	Front Bumper Side Retainer <i>nec</i>	\$131.35	\$262.70 ✓
17	10	Front Bumper Clips <i>nec</i>	\$6.50	\$65.00 30 ✓
18	1	Front Bumper Number Plate <i>Best</i>		\$50.00 ✓
19	1	Front Bumper Inner Sponge <i>Best</i>		\$172.45 ✓
20	1	Front Bumper Reinforcement <i>Best</i>		\$371.85 ✓
21	2	Front Bumper Fog Lamp <i>2 not</i>	\$272.85	\$545.70 X
22	2	Front Bumper Fog Lamp Cover <i>not nec</i>	\$172.10	\$344.20 X
23	2	Front Head Lamp Top Moulding Chrome <i>nec</i>	\$182.15	\$364.30 ✓
24	1	Front Support Panel <i>Buckled</i>		\$971.40 ✓
25	1	Front Support Panel Top Cover <i>Best</i>		\$274.40 ✓
26	10	Front Support Panel Top Cover Clips <i>nec</i>	\$6.50	\$65.00 10 ✓
27	2	Front Horn <i>Not Nec</i>	\$172.10	\$344.20 X
28	1	Front Air-Con Condenser <i>Best</i>		\$972.25 ✓

29	1	Front Radiator	HP New		\$1,218.85	X
30	1	Front Radiator Fan Motor Assy	HP New		\$374.45	X
31	1	Rear Boot Lid	Distorted		\$781.90	✓
32	2	Rear Boot Lid Hinges	HP New	\$174.10	\$348.20	X
33	1	Rear Boot Lid Emblem Logo	2		\$122.10	✓
34	1	Rear Boot Lid Corolla Logo	New		\$123.05	✓
35	1	Rear Boot Lid Altis Logo			\$141.45	✓
36	1	Rear Boot Lid Center Chrome Moulding	cracked		\$374.50	✓
37	1	Rear Boot Lid Camera	(NETT ITEM) HP New		\$680.00	X
38	2	Rear Boot Lid Side Reflector	lot	\$361.90	\$723.80	✓
39	1	Rear Boot Lid Inner Lock	Damaged		\$374.45	✓
40	1	Rear Boot Lid Inner Rubber	lot		\$231.35	✓
41	1	Rear Boot Lid Inner Trim Board	2HP		\$781.85	X
42	10	Rear Boot Lid Inner Trim Board Clips	New	\$6.50	\$65.00	X
43	1	Rear Boot Lid Number Plate	HP		\$50.00	X
44	2	Rear Boot Lid Number Plate Lamp	New	\$132.10	\$264.20	X
45	2	Rear Tail Lamp	cracked	\$374.45	\$748.90	✓
46	4	Rear Tail Lamp Clips	new	\$12.90	\$51.60	20
47	1	Rear Tail Lamp Panel L/H	Rips		\$281.95	X
48	1	Rear Tail Lamp Lower Bracket L/H	HP		\$134.45	✓
49	1	Rear Bumper	Distorted		\$561.60	✓
50	2	Rear Bumper Side Retainer	new	\$134.10	\$268.20	✓
51	10	Rear Bumper Clips	new	\$6.50	\$65.00	30
52	2	Rear Bumper Reverse Sensor	(NETT ITEM) Damaged		\$380.00	200(m)
53	2	Rear Bumper Reverse Sensor Handle	HP	\$177.10	\$354.20	X
54	2	Rear Bumper Side Reflector	New	\$132.10	\$264.20	X
55	2	Rear Bumper Mud Shield	HP	\$172.85	\$345.70	X
56	8	Rear Bumper Mud Shield Clips	New	\$6.50	\$52.00	X
57	2	Rear Bumper Bracket	HP New	\$171.45	\$342.90	X
58	1	Rear Bumper Inner Reinforcement	Best		\$374.50	✓
59	1	Rear End Panel	Distorted		\$649.20	✓
60	1	Rear End Panel Top Garnish	Distorted		\$321.10	✓
61	1	Rear End Panel Lock Sensor	(NETT ITEM) cracked		\$180.00	85
14	62	Rear Fender	HP Buckled	\$972.45	\$1,944.90	X 972.45
63	1	Rear L/H Fender Air-Duct	2		\$174.50	+
64	2	Rear Fender Inner Trim Board	HP New	\$781.85	\$1,563.70	+
65	6	Rear Fender Inner Trim Board Clips		\$6.50	\$39.00	+
66	1	Rear Spare Tyre Panel	Best		\$972.45	+
67	1	Rear Spare Tyre Panel Top Cover	top		\$329.25	✓
68	1	Rear Spare Tyre Panel & End Panel Sealant	new		\$450.00	60(m)
69	1	Rear Exhaust	Best		\$781.10	2
70	1	Rear Center Exhaust	HP New		\$1,218.25	+
71	1	Rear Windscreen Moulding	HP New		\$181.90	+

72	2	Rear Exhaust Mounting	Not New	\$61.10	X
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17364.45
 13173.33 511.20
 Subtotal:- \$32,008.10

Labour charges

To remove & refit front air-con condenser, radiator, fan motor & top up gas	\$380.00 120
To remove & refit cushion	\$280.00 80
To remove & refit reverse sensor	\$100.00 60
To remove & refit rear center exhaust	\$380.00 80
To remove & refit rear windscreen	\$120.00 ✓
Gum	\$50.00 X
To remove & refit petrol tank	\$280.00 X
To remove & refit rear camera	\$180.00 60
To check wiring	\$100.00 60
Tuff kote	\$150.00 80
Towing fee	4300 \$100.00 60
Panel beating	\$3,000.00 2900
Spray painting	\$2,400.00 1600
	Subtotal:- <u>\$7,520.00</u>

Total:- \$39,528.10

Total 17493.33
 h/s IAK

Adrian Ling
 h/s 13 Days
 (IAK)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 2542D

Vehicle Details

Vehicle No.: SKP9672L
Vehicle to be Exported: No
Intended De-registration Date: 03 May 2018
Vehicle Make: TOYOTA
Vehicle Model: TOYOTA COROLLA ALTIS 1.6L CVT
Primary Colour: Grey
Manufacturing Year: 2014
Engine No.: 1ZR448608
Chassis No.: MR053REH104516397
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$18,650.00
Original Registration Date: 28 Oct 2014
First Registration Date: 28 Oct 2014
Transfer Count: 0
Actual ARF Paid: \$13,650.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 27 Oct 2024
PARF Rebate Amount: \$10,237.00

Intended COE Rebate Details

COE Expiry Date: 27 Oct 2024
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$64,600.00
COE Rebate Amount: \$41,868.00
Total Rebate Amount: \$52,105.00

The information contained herein is correct as at 03 May 2018

OK

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7 vehicles

toyota altis

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
toyota altis		Any	Any	2014	Any	Any	Any	Available



**Toyota Corolla Altis 1.6A
Elegance**

\$66,800

\$9,840 /yr

04-Jun-2014

1,598 cc

66,000 km

Sedan

Available

1 Owner, Warranty Till Jun/2019, Accident Free, Elegance Model With Classy Beige Interior, Serviced By Borneo Motor Only, Original Condition/Original Paintwork, Low Mileage! All Time Favourite, Reliabl...

Posted: 29-Mar-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota



Toyota Corolla Altis 1.6A

\$64,800

\$9,430 /yr

24-Jun-2014

1,598 cc

58,875 km

Sedan

Available

One Owner Only! One Of The Cheapest In The Market With Tip Top Condition, Low Mileage.

Posted: 03-May-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota



**Toyota Corolla Altis 1.6A
Elegance**

\$68,800

\$9,780 /yr

01-Sep-2014

1,598 cc

47,000 km

Sedan

Available

Well Known For It's Fuel Efficiency, Comes With Build In Navigation, Prestige Silver Colour Well Taken Care By Owner, Serviced And Maintained By Borneo Motors And Vehicle Under 5 Years Agent Warranty ...

Starise Automobile

Posted: 22-Apr-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota



Toyota Corolla Altis 1.6A

\$70,800

\$10,100 /yr

02-Sep-2014

1,598 cc

74,177 km

Sedan

Available

Evaluated By VICOM, Free 6 Months Maintenance And 1 Grooming.

Yong Lee Seng Motor

Posted: 06-Apr-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

Car Buying

Car Selling

Car Ownership

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On The Move

Lifestyle



**Toyota Corolla Altis 1.6A
Elegance**

\$68,800

\$9,550 /yr

27-Oct-2014

1,598 cc

-

Sedan

Available

All Time Favourite, Reliable Sedan, Well Kept In Tip Top Condition, For You To View And Believe! Buy It From Us With A Peace Of Mind, A Company Accredited With Outstanding Awards, Professional After S...

Dickson Automobile

Posted: 03-Mar-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota



**Toyota Corolla Altis 1.6A
Elegance**

\$69,800

\$9,610 /yr

10-Nov-2014

1,598 cc

27,027 km

Sedan

Available

Cheapest & Best Condition 1 Owner Altis Elegance In Showroom Now! 5 Year Warranty By Toyota, Borneo Motors & Full Service History, Genuine Low Mileage! Flawless Paintwork & Like Brand New Interior Con...

Posted: 18-Apr-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota



**Toyota Corolla Altis 1.6A
Elegance**

\$71,800

\$9,740 /yr

24-Dec-2014

1,598 cc

40,000 km

Sedan

Available

Well Known For It's Fuel Efficiency, Prestige Silver Owned By 1 Careful Owner, Serviced And Maintained Regularly By Reputable Workshop, Vehicle Can Be Arrange For Extended Warranty For Peace Of Mind, ...

Starise Automobile

Posted: 22-Apr-2018 Tags: 2014 Toyota Corolla, Toyota Corolla, Toyota, Corolla, Used Toyota

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ENQUIRE

VOCATIONAL LICENCE STATUS

Enquiry E-Service for Vocational Licence Holders

Welcome to LTA eS

Enquiry E-Service for Vocational Licence Holders

This e-service allows this enquiry feature for the VL holder.

Vocational Licence (VL) holders and other interested parties to check on the status of a VL. To use this enquiry feature, you will need to enter both the NRIC/Foreign Identification Number (FIN) and the date of birth of

 You can enquire on the status of all [types of VL](#), as listed below:

- Private Hire Car Driver's Vocational Licence
- Taxi Driver's Vocational Licence
- Omnibus Driver's Vocational Licence
- General Bus Driver's Vocational Licence
- Bus Attendant's Vocational Licence
- Trishaw Rider's Vocational Licence

* NRIC No/FIN	<input type="text" value="S8142026B"/>	(e.g. S1234567A, F1234567A)
* Date of Birth	<input type="text" value="27"/> - <input type="text" value="12"/> - <input type="text" value="1981"/>	(Format: DD-MM-YYYY)
	<input type="button" value="PROCEED"/>	<input type="button" value="RESET"/>

Fields marked * are required.

STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 22-May-2018

Name	LIN WEI JIE
Licence Number	S8142026B
Date of Birth	27-Dec-1981

TYPE OF VOCATIONAL LICENCE

VL Type	Status	Expiry Date
Taxi Driver's Vocational Licence	Valid	23-02-2019
General Bus Driver's Vocational Licence	Valid	23-02-2019
Bus Attendant's Vocational Licence	Valid	23-02-2019

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Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 10 July 2018 2:29 PM
To: sm automotive; Hsiao Tong (LKKAuto)
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3
Attachments: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM.PDF

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18008244/Apa3	Hsiao Tong

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Tuesday, 10 July, 2018 1:36 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM

Without Prejudice

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.

Please kindly advise officer in charge and hope to receive offer soon.

Thank you.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

SM AUTOMOTIVE

Our Ref : SKP9672L
Your Ref : SLD3065E
Date : 09th July 2018

Block 1 Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

Dear Sirs,

RE : Accident Involving SKP9672L & SLD3065E ON 02.05.2018 Along PIE Towards Changi Before Eunos Exit At 19:45 Hrs

We are instructed by **TONG CHEE WAI** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SKP9672L** was damaged by vehicle **SLD3065E** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 14,000.00
2) Loss of Rental for 10 days	\$ 1,400.00
	<u>\$ 15,400.00</u>

A copy each of the following supporting documents is enclosed :-

- 1) GIA Report of Our Client
- 2) Invoice
- 3) LTA Receipt **SKH3159J**
- 4) Letter of Authorization

Please let us have your cheque for the sum of **\$15,400.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days. Thank you.

Yours faithfully,



SM AUTOMOTIVE

Assignment

To: SM AUTOMOTIVE (Workshop)

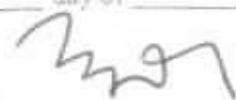
In consideration for your agreement to repair my motor vehicle registration no. SKP9672L
and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby
irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest,
costs and expenses (including legal costs / disbursements payable on a party and party basis which
are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts /
consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive
payment shall constitute a good and effectual discharge of the obligations by any party of the
aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a
cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from
accepting any payment.

Dated this 03 day of 05 2018

Signature : 
Name : Tong Chee Wai
ID No. : S7432542D
Address : Blk 943 Tampines Ave 5 #108-239 Singapore 520942

Witness Signature : 
Witness Name : Szeji Chong
Witness ID : _____
Witness Address : 1 Kaki Bukit Ave 5 Blk C #01-43 S(417883)



CASH SALE / WORK ORDER

No: 7013

顺辉拖车服务

SOON HWEE TOWING SERVICE

Blk 9002 Tampines St 92 #01-74 Singapore 528836

Handphone: 9720 3785

24 HOURS TOWING SERVICES

宝号 Messrs: Cash Date: 2/5/18

车号 Vehicle No: SKP 9672 L Model No: T/Altis

由 From: 942 Tampines Ave 5 到 To: Acto Bay

时间(日/夜) Time (Day/Night): _____

Accident Jump Start King Tow Hoist Others: _____

CASH \$: 606 CHEQUE: _____

注意: 本公司对所拖之车辆, 在进行中如有任何损坏或破坏, 一切由车主自行负责。
NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

经手人 Authorised by: _____ 收货人 Received by: _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 August 2018 9:51 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3
[ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Your Ref: **2541145077SG**
Our Ref: CC6/AIG18008244/Apa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer to Third Party repairer, **SM Automotive** is as follows: -

	Amount <u>Claimed</u>	Amount <u>Revised</u>
1. Cost of Repair	\$ 39,528.10	\$14,000.00
2. Loss of Rental (10days x \$140.00)	\$ 1,400.00	\$ 1,000.00 (10days x \$100)
TOTAL	\$ 40,928.10	\$ 15,000.00

Total amount of claim (**Liability 100%**) **\$ 15,000.00**

Market Value	: \$67,000.00 (est)
LTA Rebate	: \$52,105.00 (est)
Nett Value	: \$14,895.00 (est)

For your approval in Merimen please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 30 August 2018 11:24 PM
To: Hsiao Tong (LKKAuto)
Subject: Our Ref: 2541145077SG-003; mandate request

Hi Hsiao Tong

TP: SICP9672L (Toyota Altis)

01: SLD3065E

Referring to above.

DUA: 2/5/18
DOI: 3/5/18

Pls refer to our In-House comments on following:

1. Front Bonnet Lock Panel (No Photo) 19
2. Front Bumper Side Retainer (Not Damaged) *new*
3. Front Bumper Inner Sponge (Not Damaged) 124, 125
4. Front Bumper Reinforcement (Not Damaged) 148-151
5. Front Support Panel (Repair) 12, 13, 14, 152-156
6. Front Support Panel Top Cover (Reuse) 130-131
7. Front Support Panel Top Cover Clips (No Needed) *new*
8. Rear Boot Lid Center Chrome Moulding (Not Changed) 95-102
9. Rear Boot Lid Inner Lock (Not Damaged) 49, 95, 96
10. Rear Boot Lid Inner Rubber (Not Damaged) 42, 43, 112, 113
11. Rear Tail Lamp (RH - Not Changed) 105-106
12. Rear Bumper Side Retainer (Not Damaged) *new*
13. Rear Fender (Repair) 61-71
14. Rear Exhaust (Not Damaged) 164-173
15. Towing Fee (Tow Slip?) - will fix TP.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 14 September 2018 3:46 PM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: RE: Our Ref: 25411450775G-003; mandate request *LKK REF: CC6/AIG18008244/Apa3

Hi Bennie,

Kindly refer to the below for your perusal: -

Particulars:	Remarks:
Front Bonnet Lock Panel	Photo 19 in Merimen
Front Bumper Side Retainer	Necessary Items
Front Bumper Inner Sponge	Photo 124, 125 in Merimen
Front Bumper Reinforcement	Photo 148 - 151 in Merimen
Front Support Panel	Photo 12 -14, 152 - 156
Front Support Panel Top Cover	Photo 130 - 131
Front Support Panel Top Cover Clips	Necessary Items
Rear Boot Lid Center Chrome Moulding	Photo 99 - 102
Rear Boot Lid Inner Lock	Photo 49, 95, 96
Rear Boot Lid Inner Rubber	Photo 42, 43, 112, 113
Rear Tail Lamp	Photo 105 - 106
Rear Bumper Side Retainer	Necessary Item
Rear Fender	Photo 61 - 71
Rear Exhaust	Photo 164 - 173
Towing Fee	Pending receipt from third party.

Kindly let us have your mandate/ instruction on this matter after reviewing the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 30 August 2018 11:24 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Our Ref: 25411450775G-003; mandate request

Hi Hsiao Tong

Referring to above.

Print Received Message

This mail is associated with :

***SKP9672L (2541145077SG)**
[SLD3065E]

TP

MR TONG CHEE WAI

May 2 2018 7:00PM

[CAR COVE LEASING PTE LTD]

Sm Automotive - Kaki Bukit

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 26/09/2018 23:06 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13000.00) - SKP9672L - Claim Handler: Tan, Bennie-WZ

Approved:13000.00;Please negotiate at best with TP workshop from: \$12,000 - 13,000 Subject to Final Repair Bill, Rental Invoice & Agreement

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 12:51 PM
To: sm automotive
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$12,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 September 2018 11:03 AM
To: 'sm automotive' <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi,

Noted.

We will try to expedite the matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong (LKKAUTO)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 4 October 2018 1:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Your surveyor finalize the cost of repair with us is \$14,000.

Your offer at a global sum of \$13,000(all in) which is not tally with the finalize of cost of repair, moreover there was loss rental as well.

We are asking :

Cost of Repair : \$14,000.00

Lost of Rental : \$1,400.00

Total : \$15,400.00

We really hope that your can revise offer asap for close case ,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, October 3, 2018 3:16 PM
To: sm automotive
Cc: Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to improve offer at a global sum of \$13,000.00(all-in).

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 12 October 2018 9:27 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]
Attachments: RE: Our Ref: 2541145077SG-003; mandate request *LKK REF: CC6/AIG18008244/Apa3

Hi Bennie,

We have offered up to g/s \$13,000.00(all-in) to third party as per mandate. However third party rejected our offer and proposed \$15,400.00(all-in).

Kindly let us have your further mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 August 2018 9:52 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com) <Bennie-WZ.Tan@aig.com>
Subject: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Your Ref: **2541145077SG**
Our Ref: CC6/AIG18008244/Apa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer to Third Party reparer, **SM Automotive** is as follows: -

	Amount <u>Claimed</u>	Amount <u>Revised</u>
1. Cost of Repair	\$ 39,528.10	\$14,000.00
2. Loss of Rental (10days x \$140.00)	\$ 1,400.00	\$ 1,000.00 (10days x \$100)
TOTAL	\$ 40,928.10	\$ 15,000.00

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 16 October 2018 2:04 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Hsiao Tong

Kindly advise why is there an increase from their counterproposal?

Also, TP rental vehicle is Toyota Altis – Loss of Rental per benchmark is \$100-120 per day.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, October 12, 2018 9:27 AM
To: Tan, Bennie-WZ
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Bennie,

We have offered up to g/s \$13,000.00(all-in) to third party as per mandate. However third party rejected our offer and proposed \$15,400.00(all-in).

Kindly let us have your further mandate/ instruction.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 28 October 2018 9:19 AM
To: 'Tan, Bennie-WZ'
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Bennie,

We refer to your below email.

The breakdown of third party propose is as follows: -

1. Cost of Repair	\$ 14,000.00
2. Loss of Rental (10days x \$140.00)	\$ 1,400.00(as per rental receipt)
Total	\$ 15,400.00

Kindly let us have your further mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 16 October 2018 2:04 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Hsiao Tong

Kindly advise why is there an increase from their counterproposal?

Also, TP rental vehicle is Toyota Altis – Loss of Rental per benchmark is \$100-120 per day.

Best Regards

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 November 2018 7:37 AM
To: 'sm automotive'
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice
(save as to costs)

Hi,

We refer to the above matter.

We have our principal instruction to improve offer at a global sum of **\$14,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 31 October 2018 10:57 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please kindly let us have the revise offer asap as our client keep chase at our end,thanks.

Regards,

Hsiao Tong (LKKAuto)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, 12 November 2018 5:52 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Out of good will, we can counter propose of loss of rental as \$1,200 instead of \$1,400.

We are asking

Cost of Repair : \$14,000.00

Lost of Rental : \$1,200.00

Total : \$15,200.00

For amicable settlement we really hope that you can re-consider our counter propose.

Hope to heard from you soon,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, November 5, 2018 7:37 AM
To: sm automotive
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice
(save as to costs)

Hi,

We refer to the above matter.

We have our principal instruction to improve offer at a global sum of **\$14,000.00(all-in)**.

Please confirm acceptance.

Hsiao Tong (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 1 November 2018 12:02 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG-003 *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Hsiao Tong

Mandate approved in merimem to negotiate settlement not exceeding: \$14,000 (Global All-in) – strictly for settlement purpose.

Please note the following:

1. TP renting similar make and model (ie TOYOTA ALTIS) benchmark rental rate: \$100-120, \$140 per day is totally out of range
2. Rear Exhaust, Rear Fender, Front Bumper Reinforcement are of the opinion repairable and not damaged

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, October 28, 2018 9:19 AM
To: Tan, Bennie-WZ
Subject: RE: <Seek Mandate> Your Ref: 2541145077SG *Our Ref: CC6/AIG18008244/Apa3 [ACCIDENT INVOLVING SLD 3065E(OI) /SKP 9672L(TP)/ OTHERS ON 02/05/2018]

Hi Bennie,

We refer to your below email.

The breakdown of third party propose is as follows: -

1. Cost of Repair	\$ 14,000.00
2. Loss of Rental (10days x \$140.00)	\$ 1,400.00(as per rental receipt)
Total	\$ 15,400.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 December 2018 9:12 AM
To: 'sm automotive'
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter and we have our principal instruction to maintain our offer at a global sum of **\$14,000.00(all-in)**.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, 11 December 2018 10:12 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Gentle Reminder - 2nd

Hi Hsiao Tong

Refer our email dd12.11 & 20.11 there was no reply from you.

Hsiao Tong (LKKAuto)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 13 December 2018 4:40 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Out of goodwill ,we accept your offer as \$14,000

Please send us the discharge voucher for close case,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, December 13, 2018 9:12 AM
To: sm automotive
Cc: Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM *** LKK REF: CC6/AIG18008244/Apa3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter and we have our principal instruction to maintain our offer at a global sum of **\$14,000.00(all-in)**.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 May 2018 8:09 AM
To: 'edwin@carcove.com.sg'
Subject: ACCIDENT INVOLVING SLD 3065E(AIG) / SKP 9672L/ OTHERS ON 02/05/2018

22 MAY 2018

M/S CAR COVE LEASING PTE LTD

Dear Sirs/Mdm,

Your Ref: SLD 3065E
Our Ref: CC6/AIG18008244/Apa3
ACCIDENT INVOLVING SLD 3065E(AIG) / SKP 9672L/ OTHERS ON 02/05/2018

We refer to the above matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKP 9672L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on 02-05-18 @ 1945hrs
Involving Vehicles SKP0672L & SLD3066E
Along P17 Towards AP Before Junos F17

I/We, the registered owner/driver of vehicle registration no: SKP0672L
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name: Tong chee hoi

NRIC No.: S7432542D

Date: 02/05/2018



WITHOUT PREJUDICE
To: Insured/Claimant/Third Party
By: The Insured/Claimant
This document is only valid for use in connection with the Discharge Voucher

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SM AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS14,000.00 (Global Sum) for vehicle no. SKP 9672L that was damaged pursuant to the accident which occurred on 02/05/2018 (date) along PIE TWDS AIRPORT B4 EUNOS EXIT involving vehicle no/s SLD 3065E.

This is pursuant to the inspection conducted on 03/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TONG CHEE WAI ("the third party claimant") of vehicle no. SKP 9672L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKP 9672L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 12 (month) 2018 (year)


LWP
Signed by appointed surveyor


Sukji Chong
Signed by "the workshop" (with chop)

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No. 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client : TONG CHEE WAI

Invoice No : SMP11807-0025

Date : 09-Jul-18

Date of Accident : 02-May-18

Vehicle No. : SKP9672L

Model Type : Toyota Altis

Descriptions	Amount
Lump Sum Repair Cost	14,000.00
Total	14,000.00

SIN DOLLARS: FOURTEEN THOUSAND ONLY





WIN WIN RENT-A-CAR PTE LTD

Invoice

SKP9672L
TONG CHEE WAI
BLK 942 TAMPINES AVE 5
#08-239
S(520942)

Invoice No : WPLIN0001972
Invoice Date : 14/5/2018
Due Date : 14/5/2018
VHA No : 2409
Referral ID : S019

Description :	Amount
Rental for 10 Day/s @ \$140 per Day	\$1,400

Vehicle No : SKT 5800 P

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 02/05/2018 to 12/05/2018

Total Amount Payable : \$1,400

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2409

Invoice No: WPLN1972

Hirer's Vehicle No: 3K09072L

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		Vehicle No: 275500P	Replace Veh No:
Name: (as in I/C) _____		Mileage Out: 56063	Mileage Out:
NRIC / FIN No: _____		Make & Model: ACTIS	Auto / Manual
Address (Res): _____		Out : Date: 2/5/18	Time: 2:15
Name & Address of Employer: _____		HIRE / PERIOD EXPIRY	Time:
Occupation: _____ Driving Exp: _____		NON-WAIVER EXCESS-\$ 2000	
Singapore Driving Licence No: _____		CHARGES	
Issue Date: _____ Date of Birth: _____		Daily 10 @S per day	
Tel: (O) _____ (R) _____ HP: _____		Weekly @S per week	
ADDITIONAL DRIVER'S PARTICULARS		Monthly @S per month	
Name: (as in I/C) _____		Hours @S per hour	
NRIC / FIN No: _____		Extension @S	
Address (Res): _____		Delivery/Collection Service	
Occupation: _____ Driving Exp: _____		SUB-TOTAL \$	
Singapore Driving Licence No: _____		PETROL LEVEL	
Issue Date: _____ Date of Birth: _____		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) _____ (R) _____ H/P: _____		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
VEHICLE CHECK LIST		Fuel	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		Traffic / Parking Fines	
		TOTAL CHARGES \$	
		<p style="text-align: center;">2115 2/5/18 2:15</p>	
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature	
REMARKS: _____		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVED ON ANY TRAFFIC VIOLATIONS REDIRECTED
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPUCABLE
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
2/5/18	2:15	56063			

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 May 2018 Edit Reg		03 May 2018 00:00 Edit Adj Rpt	S\$14,000.00 Edit Estimates	S\$14,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CAR COVE LEASING PTE LTD , Co. Reg. No.: -								
Main Claimant:	MR TONG CHEE WAI , ID: S7432542D								
Vehicle Reg. No.:	SKP9672L	Date of Loss:	02/05/2018 19:00 - :59 [42 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2541145077SG	Policy/Cover Note No.:	0999994802						
Vehicle Reg. No. (Insured):	SLD3065E	Policy No. (Claimant):	DHDM120024871500						
Repairer:	Sm Automotive - Kaki Bukit (HQ) BLOCK C - 1, KAKI BUKIT AVE 6, #01-43, 417883 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (31/10/2018): Alert - Adj Mandate Approved (S\$14000.00) - SKP9672L - Claim Handler: Tan, Benni... AIG_SG_EXPRESS (16/10/2018): Alert - Adj Mandate Maintained - SKP9672L - Claim Handler: Tan, Bennie-WZ AIG_SG_EXPRESS (26/09/2018): Alert - Adj Mandate Approved (S\$13000.00) - SKP9672L - Claim Handler: Tan, Benni... AIG_SG_EXPRESS (30/08/2018): Alert - Adj Mandate Maintained - SKP9672L - Claim Handler: Tan, Bennie-WZ 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKP9672L (2541145077SG)
[SLD3065E]
TP
MR TONG CHEE WAI
May 2 2018 7:00PM
[CAR COVE LEASING PTE LTD]
Sm Automotive - Kaki Bukit

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown.											Edit			
Assessment Reports														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	08/05/18 16:38	Accident Statement From: SC - Reg. No: SLD3065E, Claimant: CAR COVE LEASING PTE LTD											Load HTM			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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174	03/08/18 09:51	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
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177	03/08/18 09:51	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
178	03/08/18 09:51	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	07/05/18 09:19	TP GIA REPORT		Load PDF
2	03/08/18 09:30	TP ESTIMATE_MARKED		Load PDF
3	03/08/18 09:30	PARF_COE REBATE		Load PDF
4	03/08/18 09:30	LETTER TO OI		Load PDF
5	03/08/18 09:30	Authorisation to Act		Load PDF
6	03/08/18 09:30	Rental Receipt & Agreement		Load PDF
7	17/09/18 14:25	TOWING RECEIPT		Load PDF
8	19/12/18 09:28	WORKSHOP INVOICE		Load PDF
9	19/12/18 09:28	Release Voucher		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLD3065E (Insd veh)	Model:	TOYOTA COROLLA ALTIS 1.6 L CVT (A)
	SKP9672L (TP veh)		
Date of Accident:	02/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$		39,528.10
Final Repair Cost	: \$		14,000.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		10 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		14,000.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 100 _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SM Automotive	: \$	14,000.00
2)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

19 Dec
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18008244/APA3Q2
Date: 19/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 0999994802	
Claimant Vehicle No : SKP9672L	Insured Vehicle No : SLD3065E	
Date of Loss: 02/05/2018	Nature of Claim: TP	Claim No: 2541145077SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKP9672L	Engine No:	1ZR448608
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 L CVT (A)	Chassis No:	MR053REH104516397
Reg. Date:	28/10/2014 (Man. Year: 2014)	Odometer:	84494 km
Colour:	Blue		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,008.10	13,440.84	18,567.26	58.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,520.00	4,320.00	3,200.00	42.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	39,528.10	17,760.84	21,767.26	55.07
Approved Total (Overridden) (S\$)		14,000.00		
Nett Amount (S\$)	39,528.10	14,000.00	25,528.10	64.58
+ Car Rental (10.0 x S\$100.00/day) (S\$)		1,000.00		
Nett Liability (S\$)		15,000.00		
Global Sum Settlement (S\$)		14,000.00		

INSPECTION

Date of Assignment:	03/05/2018	
Date Inspected:	03/05/2018	Inspected At:
		SM Automotive (HQ) 756 JURONG WEST STREET 74, #12-60 Singapore 640756
Estimated Period of Repair:	13.0 days	

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Buckled	1,140.75 F	*1,028.10 FL
2	2		*FRONT BONNET HINGE	Not Necessary	242.90 F	*- FL
3	1		*FRONT BONNET INSULATOR	Not Necessary	289.90 F	*- FL
4	10		*FRONT BONNET INSULATOR CLIPS	Not Necessary	65.00 F	*- FL
5	1		*FRONT BONNET LOCK	Not Necessary	172.25 F	*- FL
6	1		*FRONT BONNET LOCK PANEL	Bent	182.10 F	*182.10 FL
7	1		*FRONT BONNET INNER RUBBER	Not Necessary	151.45 F	*- FL
8	2		*FRONT HEAD LAMP	Cracked	3,424.90 F	*3,424.90 FL
9	2		*FRONT HEAD LAMP LOWER BRACKET	Not Necessary	342.50 F	*- FL
10	1		*FRONT GRILLE	Cracked	374.45 F	*374.45 FL
11	1		*FRONT GRILLE EMBLEM LOGO	Necessary	122.10 F	*122.10 FL
12	1		*FRONT GRILLE TOP MOULDING CHROME	Cut	171.45 F	*171.45 FL
13	2		*FRONT GRILLE SIDE MOULDING CHROME	Cut	171.00 F	*171.00 FL
14	4		*FRONT GRILLE CLIPS	Necessary	26.00 F	*26.00 FL
15	1		*FRONT BUMPER	Deformed	581.10 F	*581.10 FL
16	2		*FRONT BUMPER SIDE RETAINER	Necessary	262.70 F	*262.70 FL
17	10		*FRONT BUMPER CLIPS	Necessary	65.00 F	*30.00 FL
18	1		*FRONT BUMPER NUMBER PLATE	Bent	50.00 F	*50.00 FL
19	1		*FRONT BUMPER INNER SPONGE	Deformed	172.45 F	*172.45 FL
20	1		*FRONT BUMPER REINFORCEMENT	Bent	371.85 F	*371.85 FL
21	2		*FRONT BUMPER FOG LAMP	Not Necessary	545.70 F	*- FL
22	2		*FRONT BUMPER FOG LAMP COVER	Not Necessary	344.20 F	*- FL
23	2		*FRONT HEAD LAMP TOP MOULDING CHROME	Necessary	364.30 F	*364.30 FL
24	1		*FRONT SUPPORT PANEL	Buckled	971.40 F	*971.40 FL
25	1		*FRONT SUPPORT PANEL TOP COVER	Deformed	274.40 F	*274.40 FL
26	10		*FRONT SUPPORT PANEL TOP COVER CLIPS	Necessary	65.00 F	*10.00 FL
27	2		*FRONT HORN	Not Necessary	344.20 F	*- FL
28	1		*FRONT AIR-CON CONDENSER	Bent	972.25 F	*972.25 FL
29	1		*FRONT RADIATOR	Not Necessary	1,218.85 F	*- FL
30	1		*FRONT RADIATOR FAN MOTOR ASSY	Not Necessary	374.45 F	*- FL
31	1		*REAR BOOT LID	Dented	781.90 F	*781.90 FL
32	2		*REAR BOOT LID HINGES	Not Necessary	348.20 F	*- FL
33	1		*REAR BOOT LID EMBLEM LOGO	Necessary	122.10 F	*122.10 FL
34	1		*REAR BOOT LID COROLLA LOGO	Necessary	123.05 F	*123.05 FL
35	1		*REAR BOOT LID ALTIS LOGO	Necessary	141.45 F	*141.45 FL
36	1		*REAR BOOT LID CENTER CHROME MOULDING	Cracked	374.50 F	*374.50 FL
37	1		*REAR BOOT LID CAMERA	Not Necessary	680.00 FS	*- FS
38	2		*REAR BOOT LID SIDE REFLECTOR	Cut	723.80 F	*723.80 FL
39	1		*REAR BOOT LID INNER LOCK	Damaged	374.45 F	*374.45 FL
40	1		*REAR BOOT LID INNER RUBBER	Cut	231.35 F	*231.35 FL
41	1		*REAR BOOT LID INNER TRIM BOARD	Not Necessary	781.85 F	*- FL
42	10		*REAR BOOT LID INNER TRIM BOARD CLIPS	Not Necessary	65.00 F	*- FL
43	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 F	*- FL
44	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	264.20 F	*- FL
45	2		*REAR TAIL LAMP	Cracked	748.90 F	*748.90 FL
46	4		*REAR TAIL LAMP CLIPS	Necessary	51.60 F	*20.00 FL
47	1		*REAR TAIL LAMP PANEL L/H	Repair	281.95 F	*- FL
48	1		*REAR TAIL LAMP LOWER BRACKET L/H	Not Necessary	134.45 F	*- FL
49	1		*REAR BUMPER	Distorted	561.60 F	*561.60 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	2		*REAR BUMPER SIDE RETAINER	Necessary	268.20 F	*268.20 FL
51	10		*REAR BUMPER CLIPS	Necessary	65.00 F	*30.00 FL
52	2		*REAR BUMPER REVERSE SENSOR	Damaged	380.00 FS	*200.00 FS
53	2		*REAR BUMPER REVERSE SENSOR HANDLE	Not Necessary	354.20 F	*- FL
54	2		*REAR BUMPER SIDE REFLECTOR	Not Necessary	264.20 F	*- FL
55	2		*REAR BUMPER MUD SHIELD	Not Necessary	345.70 F	*- FL
56	8		*REAR BUMPER MUD SHIELD CLIPS	Not Necessary	52.00 F	*- FL
57	2		*REAR BUMPER BRACKET	Not Necessary	342.90 F	*- FL
58	1		*REAR BUMPER INNER REINFORCEMENT	Bent	374.50 F	*374.50 FL
59	1		*REAR END PANEL	Distorted	649.20 F	*649.20 FL
60	1		*REAR END PANEL TOP GARNISH	Deformed	321.10 F	*321.10 FL
61	1		*REAR END PANEL LOCK SENSOR	Cracked	180.00 F	*85.00 FL
62	1		*REAR FENDER	N/S Buckled	1,944.90 F	*972.45 FL
63	1		*REAR L/H FENDER AIR-DUCT	Not Necessary	174.50 F	*- FL
64	2		*REAR FENDER INNER TRIM BOARD	Not Necessary	1,563.70 F	*- FL
65	6		*REAR FENDER INNER TRIM BOARD CLIPS	Not Necessary	39.00 F	*- FL
66	1		*REAR SPARE TYRE PANEL	Repair	972.45 F	*- FL
67	1		*REAR SPARE TYRE PANEL TOP COVER	Torn	329.25 F	*329.25 FL
68	1		*REAR SPARE TYRE PANEL & END PANEL SEALANT	Necessary	450.00 FS	*60.00 FS
69	1		*REAR EXHAUST	Bent	781.10 F	*781.10 FL
70	1		*REAR CENTER EXHAUST	Not Necessary	1,218.25 F	*- FL
71	1		*REAR WINDSCREEN MOULDING	Not Necessary	181.90 F	*- FL
72	2		*REAR EXHAUST MOUNTING	Not Necessary	61.10 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	32,008.10	17,834.45
- List Item Discount on L Items 0.00/25.00% (S\$)	0.00	4,393.61
Total Parts (S\$)	32,008.10	13,440.84

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT FRONT AIR-CON CONDENSER ,RADIATOR ,FAN MOTOR & TOP UP GAS	New	380.00	120.00
2	TO REMOVE & REFIT CUSHION	New	280.00	80.00
3	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	60.00
4	TO REMOVE & REFIT REAR CENTER EXHAUST	New	380.00	80.00
5	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
6	GUM	New	50.00	0.00
7	TO REMOVE & REFIT PETROL TANK	New	280.00	0.00
8	TO REMOVE & REFIT REAR CAMERA	New	180.00	60.00
9	TO CHECK WIRING	New	100.00	60.00
10	TUFF KOTE	New	150.00	80.00
11	TOWING FEE	New	100.00	60.00
12	PANEL BEATING	New	3,000.00	2,000.00
13	SPRAY PAINTING	New	2,400.00	1,600.00
Gross Labour Cost (\$\$)			7,520.00	4,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >