

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 3 October 2018 3:17 PM  
**To:** 'sm automotive'  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)  
**Subject:** RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

### Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to improve offer at a global sum of **\$13,000.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** sm automotive <sm\_automotive@hotmail.com>  
**Sent:** Tuesday, 2 October 2018 11:39 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

We are unable to accept your offer at a global sum of \$12,000.

We are asking :

Cost of Repair : \$14,000.00

Lost of Rental : \$1,400.00

Total : \$15,400.00

Hope to receive your revise offer soon for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, October 1, 2018 12:51 PM  
**To:** sm automotive  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)  
**Subject:** RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

### Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$12,000.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 26 September 2018 11:03 AM  
**To:** 'sm automotive' <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto)

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi,

Noted.

We will try to expedite the matter.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Wednesday, 26 September 2018 11:01 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Please kindly expedite as our client had keep chase at our end, hope you understand our situation,thanks.

Hope to heard from you soon,thanks.

Regards,

**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, September 26, 2018 10:59 AM  
**To:** sm automotive  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi,

We are still pending mandate approval from AIG.

We will get back to you once we receive instruction from AIG.

Thank you for your patience and understanding in this matter.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Wednesday, 26 September 2018 10:48 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice us the status of this claim,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Monday, September 17, 2018 2:22 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Enclosed towing receipt as per your request.

Hope to receive your offer soon for close case,thanks.

Regards,  
Sukyi Chong

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Tuesday, September 4, 2018 11:46 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

We had email few email ask for the offer but till date totally never reply at all.

What happens to this claim? any issue?

Please kindly update us the status without any further delay,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Friday, August 17, 2018 1:33 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Friday, August 10, 2018 2:26 PM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)

**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Friday, August 3, 2018 9:45:14 AM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)

**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Enclosed photo after repair as per your request.

Hope to receive your offer soon,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Wednesday, August 1, 2018 12:22:59 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Wednesday, July 25, 2018 10:42:54 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Wednesday, July 18, 2018 4:27:06 PM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)

**Subject:** Re: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, July 10, 2018 2:29:20 PM

**To:** sm automotive; Hsiao Tong (LKKAuto)

**Cc:** Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM \*\*\* LKK REF: CC6/AIG18008244/Apa3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18008244/Apa3	Hsiao Tong

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** sm automotive [[mailto:sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)]

**Sent:** Tuesday, 10 July, 2018 1:36 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SKP9672L CLAIMING SLD3065E DOA 02.05.18 SM

\*Without Prejudice\*

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.

Please kindly advise officer in charge and hope to receive offer soon.

Thank you.

Regards,

**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276