

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 17 July, 2019 3:53 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SJW7497P (OI : LPC - 18/18/18/VP05/020581) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aha3) on 01/05/2018 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Earlier, Thin Thin advised that the third party agreed to liability at 50%50%.

Based on the damage patterns to both vehicles and accident statements, we are of the view it should be 50%/50%.

Both BOLA and MAG states the same.

In the absence of video evidence, kindly maintain our position.

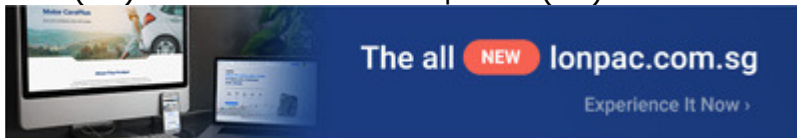
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 17 July, 2019 3:37 PM
To: GERALD POH WEE BIN
Cc: Admin A; Vic (LKKAUTO); MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SJW7497P (OI : LPC - 18/18/18/VP05/020581) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aha3) on 01/05/2018

Dear Gerald,

We refer further to the below email.

Please be informed that TP had rejected our offer of 50% and insisted on a 100% claim on their favour. TP have no video footage and other evidence provided.

Kindly advise if we maintain our position on a 50/50 basis and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 12 November, 2018 2:58 PM

To: Thin Thin (LKKAUTO)

Subject: FW: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Dear Thin Thin,

Our file is 18/18/18/VP05/020581.

Also, the third party is MG Solution and not Trans-Cab.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Monday, 12 November, 2018 2:54 PM

To: 'Thin Thin (LKKAUTO)'

Subject: RE: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Dear Thin Thin,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Monday, 5 November, 2018 7:22 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Your Ref : 16/16/16/VP05/018963

Dear Gerald,

We refer to below email.

Summary to offer to repairer **M/S Trans-cab Auto Services Pte Ltd** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs (w/gst)	\$ 7,351.62	\$ 2,568.00
Loss of Use	\$ 240.00 (\$60 x 4 days)	\$ 240.00 (\$60 x 4 days)
		\$ 2,808.00
		\$ 1,404.00 @ 50%
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 7,599.07	\$ 1,411.45 @ 50%

***Surveyor recommended 4 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Thursday, 28 June 2018 2:21 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janet lim <janet@falconair.com.sg>
Subject: RE: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Dear Mr Gerald,

We have check with our technical person and based on damages to both parties, we are of the view that this is the case is under BOLA 24 (a), both vehicles should exercise caution.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 1 June 2018 3:43 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Janet lim <janet@falconair.com.sg>
Subject: FW: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Dear Thin Thin,

We note from the photos of SJJ7792E that the third party vehicle sustained a dent on the rear right bumper.

The driver of SJJ7792E states that his vehicle was stationary and alleged that it was our insured vehicle that came out from the carpark lot & hit into his rear right.

However based on the photos taken, we are of the opinion that the dent to the rear right of SJJ7792E could not have been caused by our insured vehicle coming out from the carpark lot and hitting into it

You may wish to verify with the attending surveyor on the consistencies of damage.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN
Sent: Thursday, 24 May, 2018 3:23 PM
To: 'Thin Thin (LKKAuto)'
Cc: 'mt_claim@lonpac.com'
Subject: FW: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

Our Ref : 18/18/18/VP05/020581

Dear Thin Thin,

We attached photos taken at the scene of accident for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 7 May, 2018 4:20 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving SJW7497P (OI : LPC - TBA) and SJJ7792E (TP : LKK REF - CC6/LPC18008243/Aua3) on 01/05/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SJJ 7792E at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)