

INS. CASE OWNER:

Bernard

CC3 / AIG1800 8235 , RI pa3/

LAN IDAC

Surveyor:

Rasul

DOI:

ASSIGNMENT

10/5/18

Date / Time:

8/5/18

Registered in Merimen:

8/5/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SKC 2224L

Name of Insured :

POPULAR RENT A CAR PTE LTD

Insured Tel No. :

HP:

Excess Sec II :S\$

D.O.A:

3/5/18

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

IAN SUAN TONG

Driver Tel No. :

84483316 (V/L: YES / NO)

Claim No. :

52944233756

Policy No. :

099994984

Make / Model :

T. Camry

Place of Accident :

Upper Serangoon Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLJ 6461T



INSRS:

WSP:

Tel :

Liability :

RMKS:

Wolkswagen



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

8/5/18
047

SLJ 6461T - X ; SKC 2224L - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

8/5/18

- Request OI video from AIG.
- Received OI video from Bernard by email

8/5/18

- OIO rear-ended TP.

29/8/18

- File pass to Rui team to close

RECEIVED 10 AUG 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: S\$ 5411.02

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ 180.00 (560 x 3 days)

Loss of Income (LOI): S\$ (x days)

LOR only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ 7.45

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ 5598.47

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$ 5598.47

Name 1:

Volkswagen Group Singapore Pte Ltd.

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

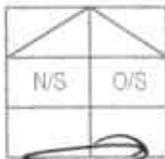
3) Survey fee: \$320 + \$20

COPY SENT 30/8/18

Ramu

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: *SLJ 6461T*
 at Workshop n/s: *Volkswagen*
 of: *Kampung Ampat*
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
10/5/2018 4.30pm
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: *03* days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle IN / OUT



Veh No: *SLJ 6461T* Yr Regn: *2016* / *Dec*
 Type: M, Car / M, Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: *VOLKSWAGEN TOURAN 1.8* 1395
 Colour: *Grey* A/C: Insured / Std / NI / NA
 Sp. Reading: *17961* T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: *WVG2221TZHW045520*
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: *Order* / Jammed / Leaked / Burnt or
 Brake: *Order* / Jammed / Leaked / Burnt or
 Modi: *NI* / *SR* / STD A/Rim or
 Tyre Size: F: *215/55R17*
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / *PIR* / SUMI /
 TOYO / YOKO or
 Front R/Bal: *6* mm Rear R/Bal: *6* mm
 L/Bal: *6* mm L/Bal: *6* mm
 D.O.A. *03/05/18* D.O.I. *10/05/18*
 Survey held at: *VOLKSWAGEN KA AMPAT*
 Des. of Damages: Frt / *Rear* / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<i>PIP \$ 5057.03 CRel \$ 4162.58/45%</i>

Date/Time: File Pass to? : Prel. Report
 : Final Report
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Survey Fee: _____
 Transportation: _____
 Add Fee: Site Insp (\$) S-RE \$
 Interview (\$) Other
 Tech. Invs (\$) Other
 Weekend \$
 Report Format: _____
 Lump Sum / I.B.I.: (\$)
 TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18008235/pa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-05-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKC 2224L	Veh. Inspected	SLJ 6461T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	03/05/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PDI TUAS

PDI TUAS

CHONG BOON WAH
(ZHANG WENHUA)
50 HOUGANG STREET 11
#02-03
Singapore, 538749
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035939
Quote No. SER/QUO/1800763
QuoteDate 04/05/18
Salesperson Jacqueline Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 7 1.4 TSI CL EQP	16,797	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLJ6461T	WVGZZZ1TZW045520	20/12/16	Jacqueline Yong
Engine Code	Labor Type	Engine No.	Model Code
	1N	CZD 260263	5T13NZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 5TA807305	BUMPER REINFORCEMENT	1	Pieces		? 711.58
P 5TA807393	BUMPER BRACKET LH	1	Pieces		? 38.25
P 5TA807394	BUMPER BRACKET RH	1	Pieces		? 38.25
P 5TA807417 GRU	rear bumper cover	1	Pieces		DE 2,150.62
P 5TA807453	BUMPER GUIDE LH	1	Pieces		? 47.25
P 5TA807454	BUMPER GUIDE RH	1	Pieces		? 47.25
P 5TA807568A 9B9	SPOILER	1	Pieces		sd 506.41
	Sum Item				3,539.61

Sum Labor 5,680.00
Sum Item 3,539.61

Total SGD 9,219.61
7% GST 645.37
Total SGD Incl. GST 9,864.98

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

CHONG BOON WAH
(ZHANG WENHUA)
50 HOUGANG STREET 11
#02-03
Singapore, 538749
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035939
Quote No. SER/QUO/1800763
QuoteDate 04/05/18
Salesperson Jacqueline Yong
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 7 1.4 TSI CL EQP	16,797	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLJ6461T	WVGZZZ1TZH045520	20/12/16	Jacqueline Yong
Engine Code	Labor Type	Engine No.	Model Code
	1N	CZD 260263	5T13NZ

Explanations

P = Proportionately Charged

Payment Terms No Credit

Passu
Hp 900 10068
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To re-survey before/after spray painting
- To replace damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be re-surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

10/05/18 @ 1630

Resurvey by paint

Service Order Confirmation

SERVICE ORDER NO.: 18IP1252
CUSTOMER NO.: CV035939
CUSTOMER NAME: CHONG BOON WAH
TELEPHONE NO.:
ADDRESS: 50 HOUGANG STREET 11 #02-03
 Singapore

VEH No.: SLJ6461T

Order Date: 10/05/16
Reg Date: 20/12/16 **KM:** 16,797
VIN NO.: WVGZZZ1TZHW045520 **ENGINE NO.:** **SA:** Tang Shu Shi
MODEL: Tauran 7 1.4 TSI CL EQP **MODEL NO.:** 5713NZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P MACP LABOUR LABOUR	1	UNIT	840		840
4	B&P MACP PAINT SPRAY PAINT	1	UNIT	800		800
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	5TA807417 GRU REAR BUMPER	1	PCS	2,150.82		2,150.82
8	5TA807568A 989 SPOILER	1	PCS	508.41		508.41

Remarks : AIG DIRECT SETTLEMENT

DOA: 03/05/2018

SURVEY BY: RASUL (LKK)

TP VEHICLE: SKC2224L

TOTAL	5,057.03
GST AMOUNT	353.99
TOTAL AMOUNT	5,411.02

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAuto)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Thursday, 17 May 2018 5:07 PM
To: Rasul (LKKAuto)
Cc: CS A Team; Admin A; Tang, Shu Shi (VWG Singapore)
Subject: FINALISATION SLJ6461T
Attachments: SLJ6461T_AIG DIRECT.pdf; IMG_7826.JPG; IMG_7825.JPG; IMG_7824.JPG; IMG_7823.JPG; IMG_7822.JPG

Dear Rasul

Please see attached finalisation

COR: As per attached

3 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 8 May 2018 11:46 AM
To: 'Ler, Bernard-JQ'
Subject: <Request for OI Video> Your Ref: 5299442337SG *Our Ref: CC3/AIG18008235/pa3 [ACCIDENT INVOLVING SKC 2224L(AIG) & SLJ 6461T ON 03/05/2018]

Your Ref: **5299442337SG**
Our Ref: CC3/AIG18008235/pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKC 2224L(AIG) & SLJ 6461T ON 03/05/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 8 May 2018 2:12 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for OI Video> Your Ref: 5299442337SG *Our Ref: CC3/AIG18008235/pa3 [ACCIDENT INVOLVING SKC 2224L(AIG) & SLJ 6461T ON 03/05/2018]
Attachments: SKC2224L.MP4

Hi Hsiao Tong,

Video as attached.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, May 08, 2018 11:46 AM
To: Ler, Bernard-JQ
Subject: <Request for OI Video> Your Ref: 5299442337SG *Our Ref: CC3/AIG18008235/pa3 [ACCIDENT INVOLVING SKC 2224L(AIG) & SLJ 6461T ON 03/05/2018]

Your Ref: **5299442337SG**
Our Ref: CC3/AIG18008235/pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKC 2224L(AIG) & SLJ 6461T ON 03/05/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 8 May 2018 4:50 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: assignments; Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLJ6461T & SKC2224L ON 3.5.18 *** LKK REF: CC3/AIG18008235/pa3

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Tuesday, 8 May 2018 11:31 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLJ6461T & SKC2224L ON 3.5.18 *** LKK REF: CC3/AIG18008235/pa3

Hi Hsiao Tong,

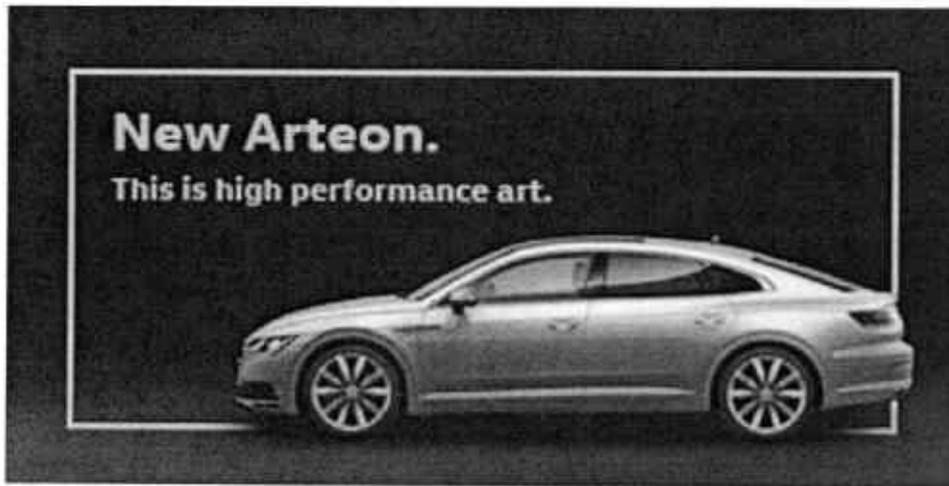
Any updates on liability?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Saturday, 5 May, 2018 4:35 PM

To: Tang, Shu Shi (VWG Singapore)

Cc: assignments; Admin A; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLJ6461T & SKC2224L ON 3.5.18 ***
LKK REF: CC3/AIG18008235/pa3

Dear Shu Shi,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Friday, 4 May, 2018 6:05 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLJ6461T & SKC2224L ON 3.5.18

Dear LKK,

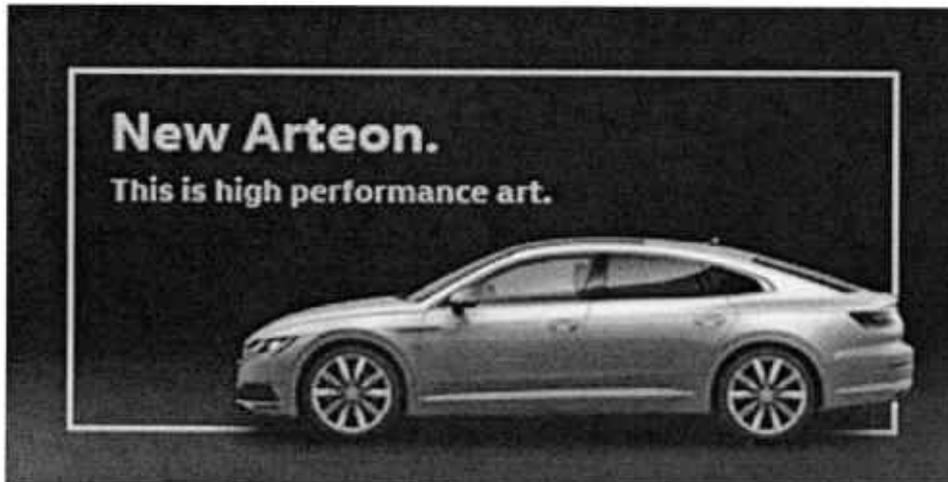
Please revert on liability and who is the claim officer for this case. Will contact you to arrange for survey next week.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [<mailto:shushi.tang@vw.com.sg>]
Sent: Friday, 4 May, 2018 6:02 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 May 2018 8:22 AM
To: 'Ong, Germaine (VWG Singapore)'
Cc: CS A Team; Admin A; Tang, Shu Shi (VWG Singapore); Rasul (LKKAuto)
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3
Attachments: SLJ6461T_AIG DIRECT.PDF

Without Prejudice

Dear Germaine,

We refer to your below email.

For COR, recommended amount at P/P **\$5,057.03(before GST) with 03 repair days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Thursday, 17 May 2018 5:07 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: FINALISATION SLJ6461T

Dear Rasul

Please see attached finalisation

COR: As per attached

3 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 6 June 2018 5:00 PM
To: Hsiao Tong (LKKAuto); Ong, Germaine (VWG Singapore)
Cc: CS A Team; Admin A; Rasul (LKKAuto)
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3
Attachments: MyDocument_2018_06_06_04_57_19.pdf

Hi,

Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 30 May, 2018 8:22 AM
To: Ong, Germaine (VWG Singapore)
Cc: CS A Team; Admin A; Tang, Shu Shi (VWG Singapore); Rasul (LKKAuto)
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3

Without Prejudice

Dear Germaine,

We refer to your below email.

For COR, recommended amount at P/P **\$5,057.03(before GST) with 03 repair days.**

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Thursday, 17 May 2018 5:07 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Subject: FINALISATION SLJ6461T

Dear Rasul

Please see attached finalisation

COR: As per attached

3 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKC 2224L - - - - -

Claimant's Vehicle No. SEJ 64617 - - - - -

Accident on 2.5.18 - - - - - involving vehicle/s No. - - - - -

- - - - - along/at Upp Swancon Rd. - - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 6,411.00 Payable to Volkswagen Group Singapore Pte Ltd - - - - -

2. Loss-of-Use/
Car Rental S\$ 80 x 3 = \$240 Payable to Chong Boon Wah - - - - -

3. Medical and
Search Fees S\$ 745 Payable to Volkswagen Group Singapore Pte Ltd - - - - -

Remarks : - - - - -
- - - - -

Service Adviser Tang Shu Shi - - - - -

Contact No./H/P. 69223502 - - - - -

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 25 August 2018 10:36 AM
To: 'Tang, Shu Shi (VWG Singapore)'; Ong, Germaine (VWG Singapore)
Cc: CS A Team; Admin A; Rasul (LKKAuto)
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,411.02
2. Loss of Use(3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 5,598.47</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 6 June 2018 5:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3

Hi,

Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 28 August 2018 7:11 PM
To: Hsiao Tong (LKKAuto); Ong, Germaine (VWG Singapore)
Cc: CS A Team; Admin A; Rasul (LKKAuto)
Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3

Hi,

Offer accepted.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



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Sent: Saturday, 25 August, 2018 10:36 AM
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Wednesday, 6 June 2018 5:00 PM

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Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: FINALISATION SLJ6461T *LKK REF: CC3/AIG18008235/R1pa3

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Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

DID: +65 6922-3502

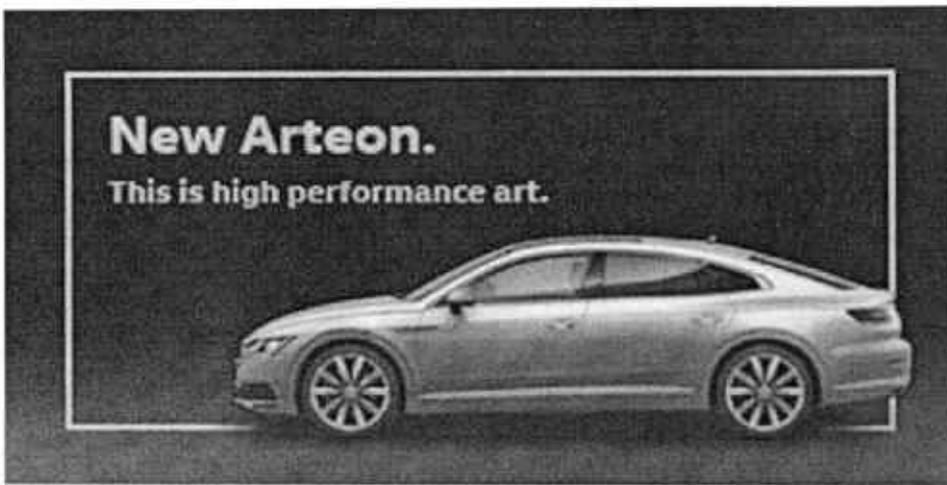
Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

shushi.tang@vw.com.sg

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Subject: FINALISATION SLJ6461T

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3 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18008235/pa3

21 MAY 2018

POPULAR RENT A CAR PTE LTD
501 GUILLEMARD ROAD
SINGAPORE 399840
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 2224L & SLJ 6461T ON 03/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLJ 6461T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Chong Boon Wah. (the third party claimant")
of 50 HOUGANG ST 11 #02-03 S538749 (address), owner
of SLJ6461T (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLJ6461T that was damaged pursuant to the accident which occurred
on 3/5/18 (date) along Upper Serangoon Rd (location)
involving vehicle no/s SKC 2224 L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 6 (day) of 6 (month) 2018 (year)



[Signature]
Signed by "the third party claimant"
(with chop if applicable)

[Signature]
Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS541.02 (Repair Cost), SS 180.00 (Loss of Use/Rental), SS 7.45 (Disbursement) for vehicle no. SLJ6461T that was damaged pursuant to the accident which occurred on 3-5-18 (date) along Upp serangoon Rd. (location) involving vehicle no/s SKC 2224. This is pursuant to the inspection conducted on 10/5/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Cheng Boon Wah ("the third party claimant") of vehicle no. SLJ6461T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ6461T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Aug (month) 20 18 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P23308

Biz Reg. No. S9103069E
GST No. M20098505-2

SERVICE ORDER NO: 16IP1252
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: SLJ6461T
DATE: 25/05/18 **Pickup:**
VIN NO.: WVGZZZ1TZHW045520 **KM :** 18,012
GEARBOX CODE: **Engine No.:**
MODEL: Touran 7 1.4 TSI CL EQP
SA : Tang Shu Shi
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA: 03/05/2018					
SURVEY BY: RASUL (LKK)					
TP VEHICLE: SKC2224L					
Labor:					
1	LABOUR	1.00	UNIT	640.00	640.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	REAR BUMPER	1.00	PCS	2,150.62	2,150.62
8	SPOILER	1.00	PCS	506.41	506.41

Sub Total 5,057.03
GST (7%) AMOUNT 353.99
TOTAL AMOUNT 5,411.02

for Volkswagen Group Singapore Pte Ltd
VOLKSWAGEN GROUP SINGAPORE
81030002
05 JUN 2018
Authorised Signatory

Customer

Phone : Fax :



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 04 May 2018 / 16:51:22

Receipt Date/Time : 04 May 2018 / 16:51:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180504-001919

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKC2224L As at 03 May 2018/18:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKC2224L Enquiry Fee 20180504164850825048	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8482		Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 May 2018 Edit Reg		10 May 2018 00:00 Edit Adj Rpt	S\$5,057.03 Edit Estimates	S\$5,057.03 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	POPULAR RENT A CAR PTE LTD , Co. Reg. No.: 199608195Z								
Main Claimant:	CHONG BOON WAH , ID: S7146833Z								
Vehicle Reg. No.:	SLJ6461T	Date of Loss:	03/05/2018 18:00 - :59 [16 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5299442337SG	Policy/Cover Note No.:	0999994984						
Vehicle Reg. No. (Insured):	SKC2224L	Policy No. (Claimant):	A28868199AVW						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ6461T (5299442337SG)
[SKC2224L]
TP
CHONG BOON WAH
May 3 2018 6:00PM
[POPULAR RENT A CAR PTE LTD]
Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	08/05/18 15:37	Video - Accident From: SC - Reg. No: SKC2224L, Claimant: POPULAR RENT A CAR PTE LTD							Load MP4		
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	08/05/18 15:37	Accident Statement From: SC - Reg. No: SKC2224L, Claimant: POPULAR RENT A CAR PTE LTD							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	25/08/18 10:32	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	25/08/18 10:32	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
4	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
5	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
6	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
7	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
8	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
9	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
10	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
11	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
12	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
13	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
14	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
15	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
16	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
17	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
18	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
19	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
20	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
21	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
22	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
23	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
24	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
25	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	
26	25/08/18 10:32	General View							Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
27	25/08/18 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>
28	25/08/18 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	25/08/18 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	25/08/18 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	25/08/18 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	25/08/18 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/05/18 16:32	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	27/05/18 10:29	TP ESTIMATE - MARKED	 Load PDF	
3	06/09/18 13:58	WORKSHOP INVOICE	 Load PDF	
4	06/09/18 13:59	AUTHORISATION TO ACT FORM	 Load PDF	
5	06/09/18 13:59	Release Voucher	 Load PDF	
6	06/09/18 13:59	LTA SEARCH	 Load PDF	
7	06/09/18 13:59	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/05/18 16:56	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKC2224L (Insd veh)	Model:	VOLKSWAGEN TOURAN 1.4 TSI (A)
	SLJ6461T (TP veh)		
Date of Accident:	03/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	9,864.98	
Final Repair Cost	: \$	5,411.02	
Loss of Use	: \$	180.00	3.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	5,598.47	

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	: \$	5,598.47
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

 LKK Auto Consultants Pte Ltd

06 Sep
 2018

 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008235/R1PA3Q2
Date: 06/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994984
Claimant Vehicle No : SLJ6461T	Insured Vehicle No :	SKC2224L
Date of Loss: 03/05/2018	Nature of Claim:	TP
		Claim No: 5299442337SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLJ6461T	Engine No:	CZD260263
Make & Model:	VOLKSWAGEN TOURAN, 1.4 TSI (A)	Chassis No:	WVGZZZ1TZHWO45520
Reg. Date:	20/12/2016 (Man. Year: 2016)	Odometer:	17961 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,539.61	2,657.03	882.58	24.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,219.61	5,057.03	4,162.58	45.15
+ GST 7.00/7.00% (S\$)	645.37	353.99	291.38	45.15
Nett Amount (S\$)	9,864.98	5,411.02	4,453.96	45.15
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		7.45		
	Nett Liability (S\$)	5,598.47		

INSPECTION

Date of Assignment:	10/05/2018	
Date Inspected:	10/05/2018 Inspected At:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314 Singapore 368314
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Not Necessary	711.58 FS	*- FS
2	1		*BUMPER BRACKET LH	Not Necessary	38.25 FS	*- FS
3	1		*BUMPER BRACKET RH	Not Necessary	38.25 FS	*- FS
4	1		*REAR BUMPER COVER	Deformed	2,150.62 FS	*2,150.62 FS
5	1		*BUMPER GUIDE LH	Not Necessary	47.25 FS	*- FS
6	1		*BUMPER GUIDE RH	Not Necessary	47.25 FS	*- FS
7	1		*SPOILER	Scratched	506.41 FS	*506.41 FS
Total Parts (S\$)					3,539.61	2,657.03

F=Franchise part, S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >