M&G (WINNER):

Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer CHONG BOON WAH

NRIC _____ insured of vehicle SLJ 6461T against

your insured vehicle number SKC 2224L. (AIG)

On the accident dated on 3-5-18 (ddmmyyyy) along UPP. SERANGOON

RD.

Dated this 04 MAY 2018 (day) of _____(month) 20_____.

VOLKSWAGEN GROUP SINGAPORE
81030002

Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

CHONG BOON WAH
(ZHANG WENHUA)
50 HOUGANG STREET 11
#02-03
Singapore, 538749
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035939
Quote No. SER/QUO/1800763
QuoteDate 04/05/18
Salesperson Jacqueline Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	**Model Description**	**Mileage**	**Service Advisor**
Volkswagen Passeng	Touran 7 1.4 TSI CL EQP	16,797	Tang Shu Shi
License No.	**VIN**	**Initial Registration**	**Sales Advisor**
SLJ6461T	WVGZZZ1TZHW045520	20/12/16	Jacqueline Yong
Engine Code	**Labor Type**	**Engine No.**	**Model Code**
	1N	CZD 260263	5T13NZ

	No.	**Description**	**Qty.**	**UoM**	**Unit Price**	**Amount**
P	B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P	B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P	B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
		Sum Labor				**5,680.00**
P	5TA807305	BUMPER REINFORCEMENT	1	Pieces		711.58
P	5TA807393	BUMPER BRACKET LH	1	Pieces		38.25
P	5TA807394	BUMPER BRACKET RH	1	Pieces		38.25
P	5TA807417 GRU	rear bumper cover	1	Pieces		2,150.62
P	5TA807453	BUMPER GUIDE LH	1	Pieces		47.25
P	5TA807454	BUMPER GUIDE RH	1	Pieces		47.25
P	5TA807568A 9B9	SPOILER	1	Pieces		506.41
		Sum Item				**3,539.61**

Sum Labor		**5,680.00**
Sum Item		**3,539.61**
Total SGD		**9,219.61**
7% GST	9,219.61	645.37
Total SGD Incl. GST		**9,864.98**

Payments to: - BBN: - Acc.-No..:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

CHONG BOON WAH
(ZHANG WENHUA)
50 HOUGANG STREET 11
#02-03
Singapore, 538749
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No.	CV035939
Quote No.	SER/QUO/1800763
QuoteDate	04/05/18
Salesperson	Jacqueline Yong
Page	2

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Engine Code	**Labor Type**	**Engine No.**	**Model Code**
	1N	CZD 260263	5T13NZ

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No..:

MVGS18058034 / Volkswagen Centre Singapore - HQ
ENTRY DATE & TIME: 04/05/2018 08:04
SUBMITTED BY: Charmaine Kong Mei Kwan

MSIG (WINNER)
VS
AIG
OUT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/05/2018 08:04
Date Of Accident	03/05/2018 18:00
Exact Location Of Accident	UPPER SERANGOON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ6461T
Insured/Policyholder	
Name Of Registered Owner	CHONG BOON WAH
NRIC No	S7146833Z
Email Address	BOONWAH71@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96450674
Alternative Phone No	OTHERS-92985699
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TOURAN 7 1.4 TSI CL EQP
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28868199 AVW
Cover Note Number	
Driver	
Name of Driver	CHAN WAI LING JOYCE
NRIC No	S7223850H
Date Of Birth	07/07/1972
Occupation	INDOOR
Date Of Driving Pass	30/11/1998
Driving Experience	19 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92985699
Fax Number	
Contact Number	
EMail Address	CHONG.JOYCE77@GMAIL.COM

Address	50 HOUGANG ST 11 #02-03
Postcode	538749
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAIN JUST STOPPED
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

Refer sketch plan.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKC2224L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	TAN SUAN TONG (JEFFREY)
NRIC/Passport Number	S1442476H
Contact Number	84483316
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore (**"GIA"**) may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the **"Personal Information"**) and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the **"Insurers"**), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the **"Purposes"**)

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

   (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time:	(If driver is not the policyholder)	Name:
4/5/2018 08:06h	Date & Time:	NRIC/FIN No.:

MSIG

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION) (REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28868199 AVW

Excess : SGD1,000
Windscreen Excess : SGD100

1. **Index Mark and Registration Number of Vehicle**
   SLJ6461T

2. **Name of Policyholder**
   Chong Boon Wah

3. **Effective Date of the Commencement of Insurance for the purposes of the Act**
   20/12/2017

4. **Date of Expiry of Insurance**
   19/12/2018

5. **Persons or Classes of Persons entitled to drive***

   Chong Boon Wah
   Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

   * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. **Limitations as to use***

   Use only for social domestic and pleasure purposes and for the Policyholder's business.
   The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

   * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

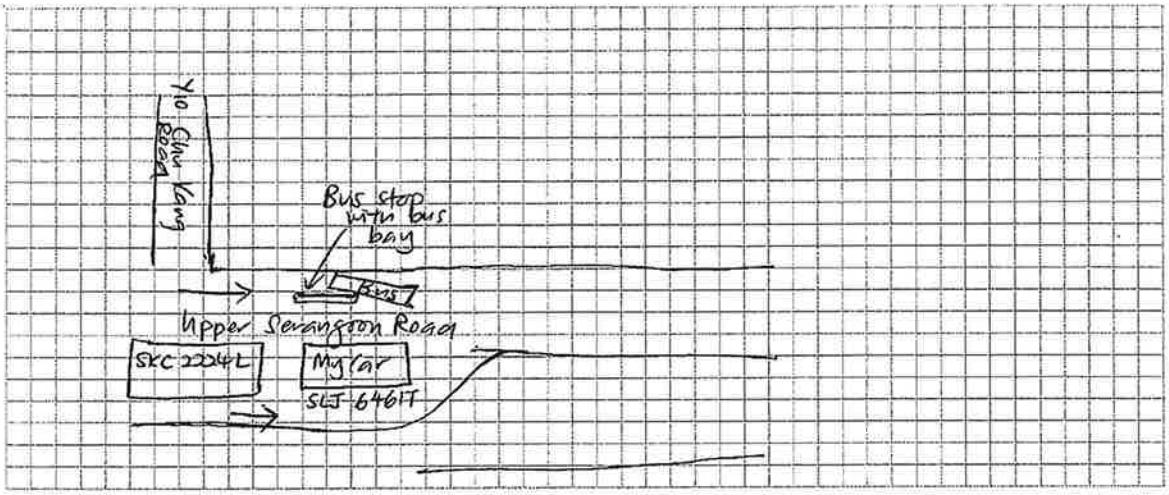
MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

FDWC201711011603

Accident Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

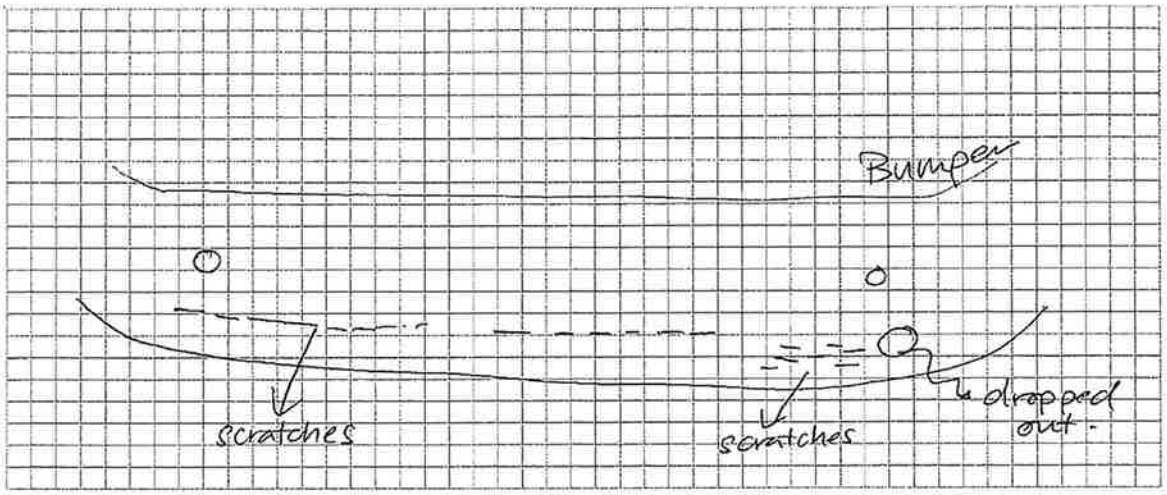
DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time:	(If driver is not the policyholder)	Name:
04 MAY 2018	Date & Time:	NRIC/FIN No.:
	04 MAY 2018	04 MAY 2018

Accident Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Upper Serangoon Road (near Tou Mu Kung Temple) at a slow speed and even preparing to stop. The bus was coming out of the bus bay so I stopped to give way to the bus (the bus did not appear to let me pass so I stopped). The car behind me bumped into me. According to the driver of the car behind (Mr Tan Suan Tong (Jeffrey), Tel 8448 3316. vehicle no: SKC 2224L) he said he braked but his car skidded & it bumped into me. The road was wet as it was raining before that. He said his was a rented car.

DECLARATION

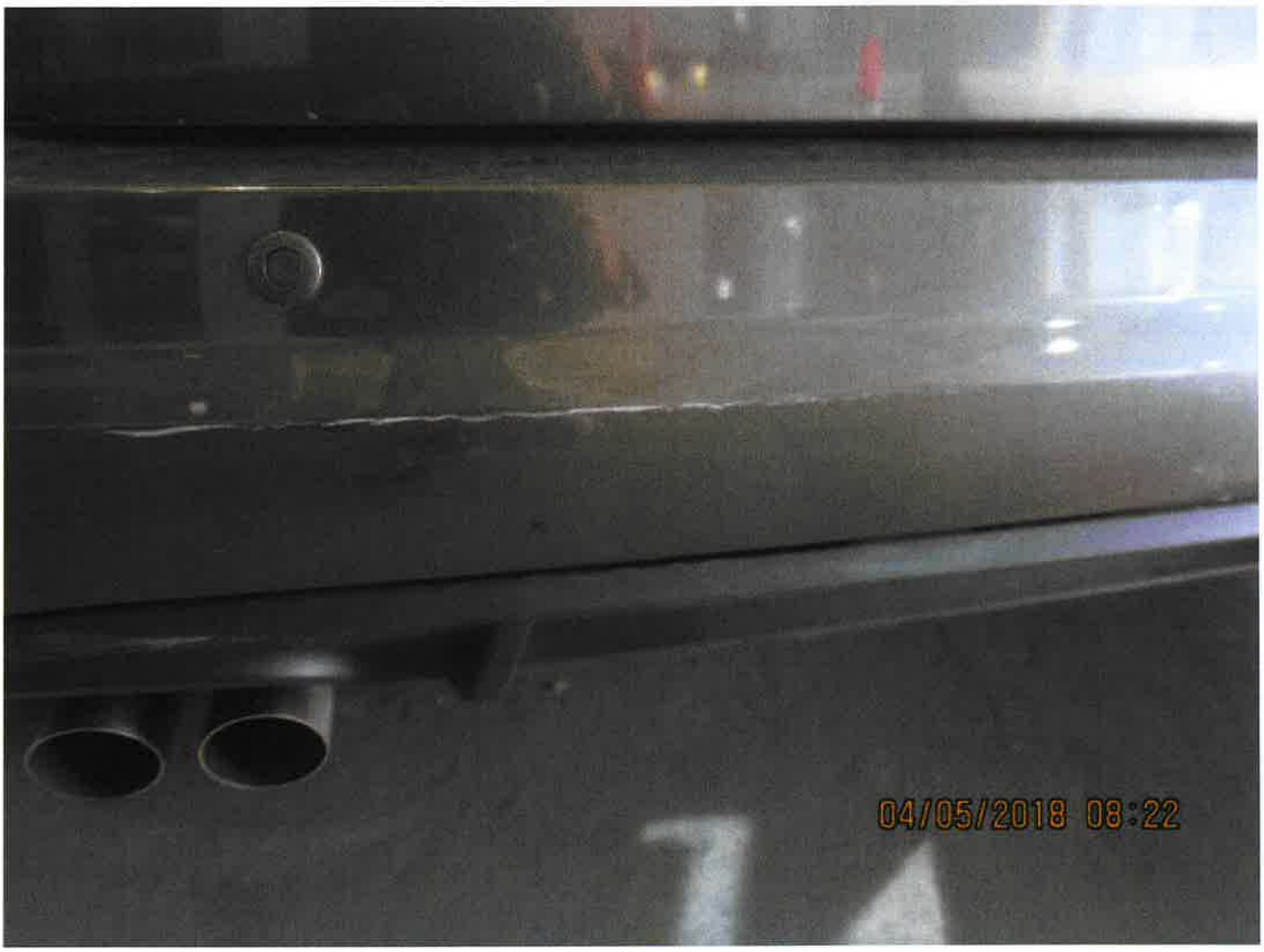
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature	Driver's Signature	Reporting Centre Personnel's Signature
Date & Time: 04 MAY 2016	(If driver is not the policyholder) Date & Time: 04 MAY 2016	Name: NRIC/FIN No.: 04 MAY 2016

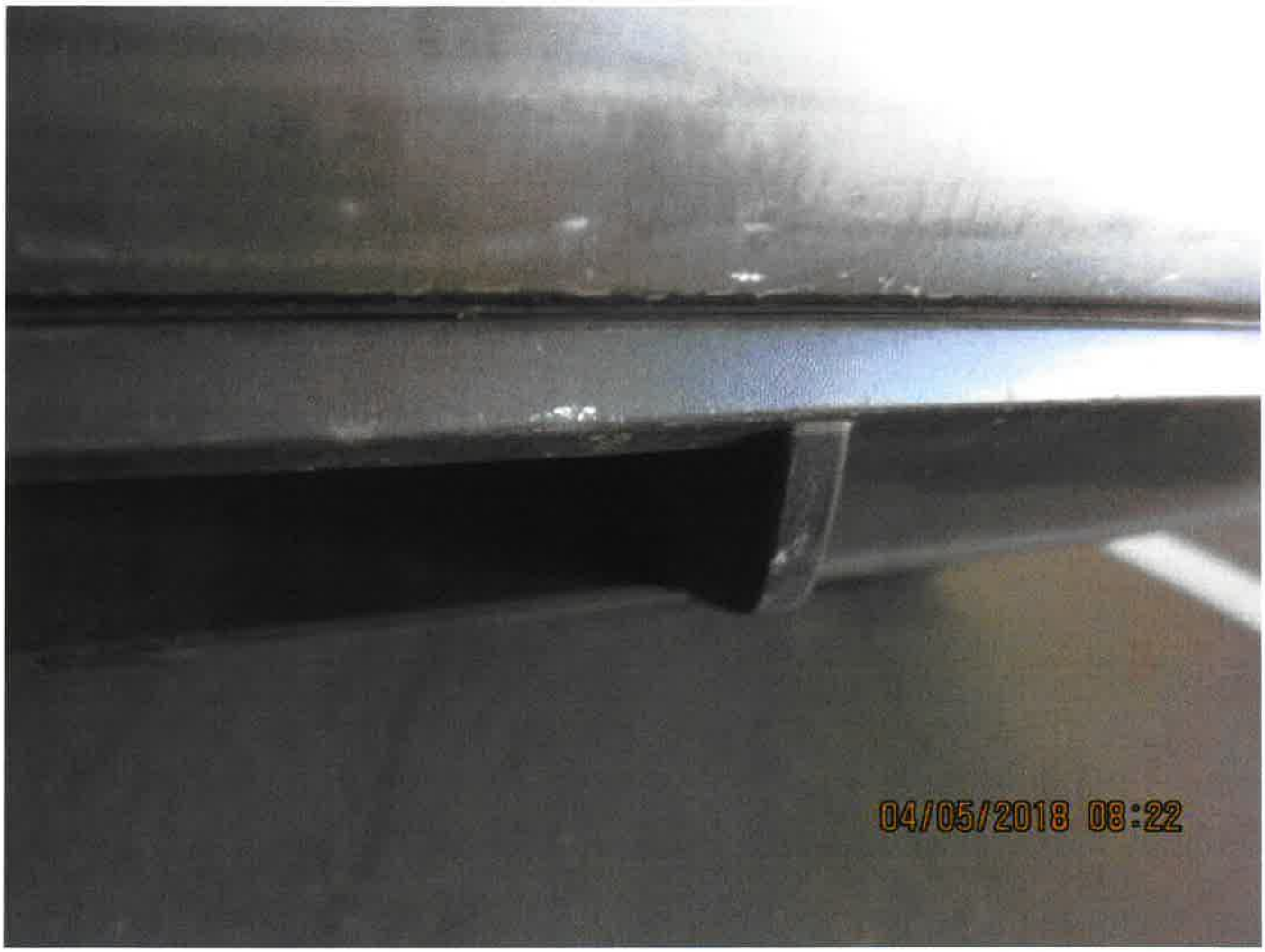
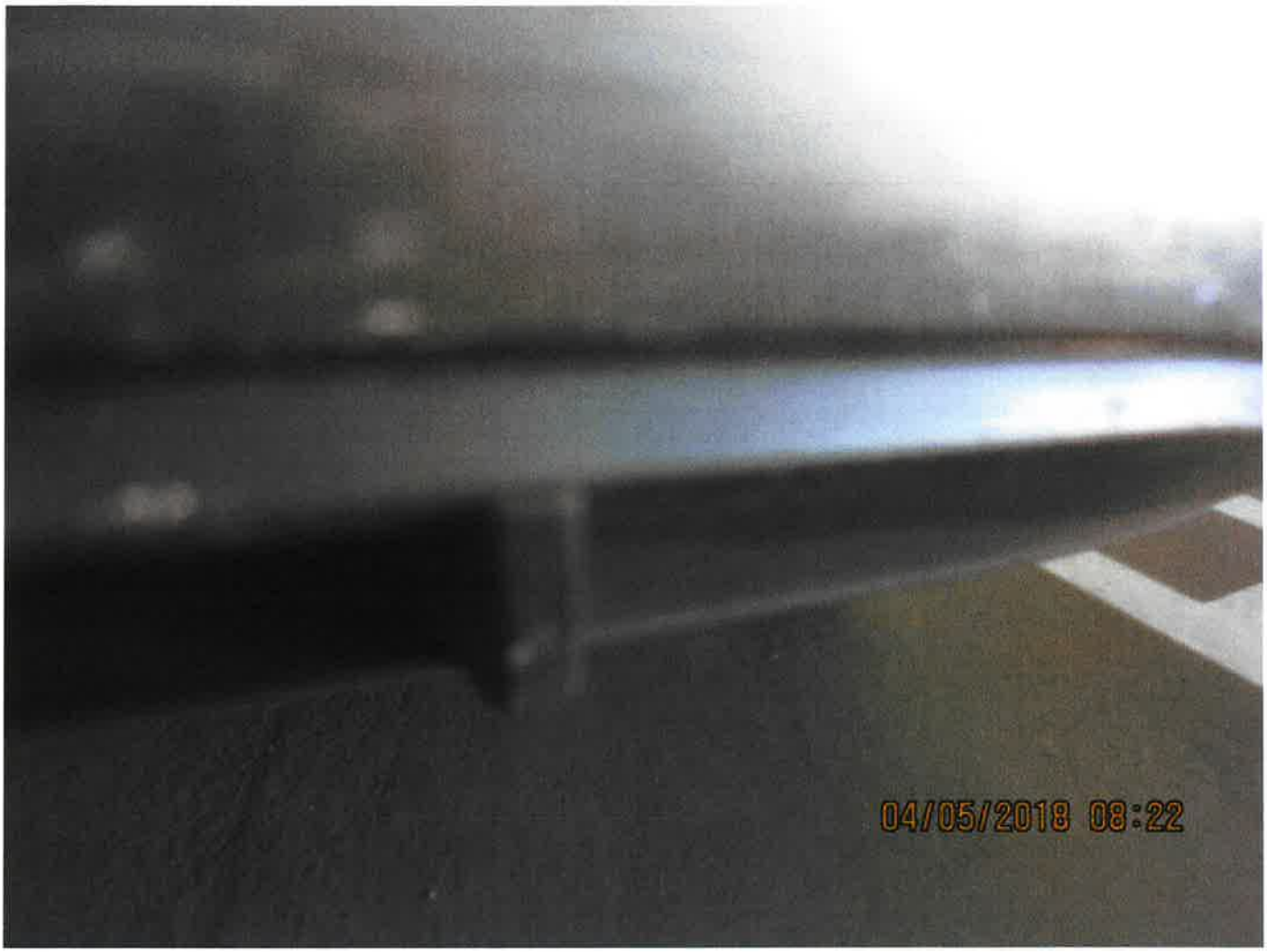
Accident Photo

Accident Photo

Accident Photo



Accident Photo



Accident Photo