Mei Kwan (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@gbe.com>

Sent: Tuesday, 8 October, 2019 10:09 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto); Jenny Toh

Subject: RE: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

Attachments: WC5370L.pdf

Categories: HMK

Hi Mei Kwan

As requested, please refer to the attachment.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 October 2019 9:58 AM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com> **Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 22 June, 2018 11:33 AM
To: 'Jenny Toh' < jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Bevan Lim (LKK Auto)

<bevanlim@lkkauto.com>

Subject: RE: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

URGENT

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 7 May, 2018 4:03 PM
To: 'Jenny Toh' < jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Bevan Lim (LKK Auto)

<bevanlim@lkkauto.com>

Subject: RE: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

Your ref: TBA

LKK ref: CC4/QBE18008234/Kha3

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

This is a third party direct settlement case.

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- Towing receipt
- TP GIA report

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 4 May, 2018 10:52 AM

To: 'Jenny Toh' < jenny.toh@qbe.com >; assignments < assignments@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

Dear Jenny,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Friday, 4 May, 2018 9:20 AM

To: 'assignments' < assignments@lkkauto.com >

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: TP SURVEY- Repair Survey (Single Joint Expert) - YN4782E

Our ref: V0008782

Dear Sir/Madam

Kindly survey the TP claim :-

Insured: WC5370K TP Vehicle: YN4782E

Date of accident: 27/04/2018

Contact: as below

Kindly acknowledge receipt.

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sg



From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, 3 May, 2018 6:13 PM
To: Jenny Toh < jenny.toh@qbe.com >
Cc: Jenny Toh < jenny.toh@qbe.com >

Subject: Re: Repair Survey (Single Joint Expert) - YN4782E

Hi Jenny,

Our selection as below :-

LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey asap.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Jenny Toh

Sent: Wednesday, May 02, 2018 9:05 AM

To: chmotor@singnet.com.sg

Cc: Jenny Toh

Subject: Repair Survey (Single Joint Expert) - YN4782E

Our ref: V0008782

Dear June

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY

Appraisal Associates Pte Ltd

Automobile Inspection Services

KM Auto Assessors Pte Ltd

LKK Auto Consultants Pte Ltd

Priority Services

Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com Visit us on the web at www.qbe.com.sq



From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Tuesday, 1 May, 2018 1:11 PM

To: Jenny Toh <<u>jenny.toh@qbe.com</u>>; Joyce Foo <<u>joyce.foo@qbe.com</u>> **Cc:** Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>

Subject: Repair Survey (Single Joint Expert) - YN4782E

Dear Madam,

OUR CLIENT - YN4782E DOA: 27/4/18 @1530hrs YR INSURED: WC5370K

KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards June Cheng Hoe Motor Pte Ltd tEL:67556142 fAX:67557719

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