

NATIONAL Assessment Centre Services

[wef 1 Jan'05]

MIWA 118058404

Date In: 415118 16:24	Job description: SAS e-filing	Date & Time Completed:	Done by:
Ref No: MA/INC1800 8212/64	E-mail (within 5hrs, A/C 2hrs)		
Veh No: SLJ 9580 M	i-Motor Claim Form	MT10993011-001	415118 16:48
D.O.A: 415118 09:35	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP: Reporting Only	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (TK motor workshop Tel: 96273323 Fax:)

TP Particulars:	Veh No: SJN 3606R	INC () / Non-INC ()
Owner / Driver: ()	Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date: ()	Time: ()
Insured/Driver Liability: () (%)	[Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:-	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury :

Date/Time	Actions
	Max 700. 7890

NA1804341

Invoice Preparation Checklist

Amt (\$) Amt (\$) 1st Bill Add Bill

Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	30.00
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$80)	80.00
Contact No:	3) TF: Towing Fee \$40/\$45	
Damaged Portion:	4) FT: Follow-Through Survey \$120	
QC Checked by (Engr-In-Charge):	5) FT: Follow-Through Survey (Resurvey) \$30	
Auditors' Comments :-	For claiming against INC Only (wef 16 Jan 2005)	
	6) TR: Re-inspection \$75	
	7) N1: Idac DA + SMRT Survey \$160	
	8) NTUC Additional Services:-	
	QJ1*	
	*N5: Courtesy Car / Tpl Allowance \$5	
	*N6: Repair Co-ordination \$10	
	*N7: Post Repair Inspection \$25	
	*N8: DV / Collect Excess Coordination \$5	
	TP (N11): TP (N-in INC) against INC \$20	
	9) N12: Idac Mobile \$0	
	Invoice dated	Fee Charged
	Invoice dated	Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/05/2018 16:24
Date Of Accident	04/05/2018 09:35
Exact Location Of Accident	THE PINNACLE @ DUXTON BLK 1A CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ9580M
Insured/Policyholder	
Name Of Registered Owner	LIM CHIN HUAT
NRIC No	S1334595C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94561915
Alternative Phone No	OFFICE-94561915

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5X CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096496520
Cover Note Number	-

Driver

Name of Driver	LIM CHIN HUAT
NRIC No	S1334595C
Date Of Birth	01/08/1958
Occupation	INDOOR
Date Of Driving Pass	11/01/1983
Driving Experience	35 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94561915
Fax Number	
Contact Number	OFFICE-94561915
EMail Address	NOEMAIL

Address	345 CHOA CHU KANG AVE 3 #18-30
Postcode	689876
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : UNKNOWN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN3606R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE CHYE MUI
NRIC/Passport Number	S1643891Z
Contact Number	96626040
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



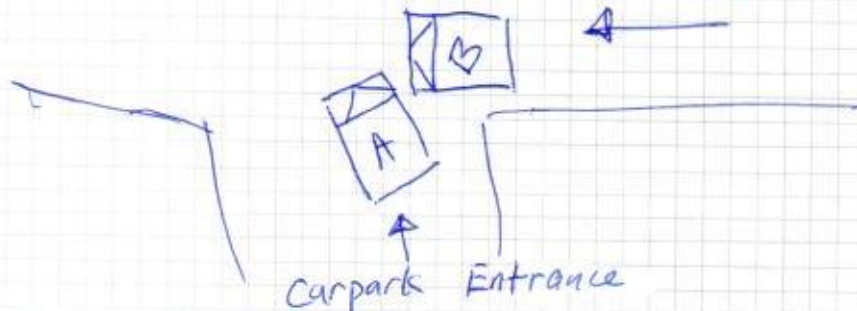
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

The Pinnacle @ Duxton
BLK 1A carpark

(A) SLJ 9580 M

(B) SJN 3606 R



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4/5/2018 at about 09-35 hrs I was enter the Carpark entrance of The Pinnacle @ Duxton BLK 1A carpark. While after the carpark barrier, I slow down my vehicle A after checking the oncoming vehicle was clear, suddenly vehicle B came in a fast speed without stopping on the blindspot angle and hit onto my vehicle A right hand front and side portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ACCIDENT STATEMENT

ACCIDENT DATE: 4 / 5 / 2018 (DD/MM/YYYY), TIME: 09:35 (HH:MM)

LOCATION: The Pinnacle @ Duxton BIK-1A Carpark

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SLJ 9580 M
b) INSURANCE COMPANY: NTUC
c) POLICY NUMBER: 5096 496520
d) POLICY TYPE: (~~COMPREHENSIVE~~) THIRD PARTY / THIRD PARTY FIRE & THEFT
e) MAKE & MODEL: Honda Vezel
f) TYPE: (SALOON) / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: Working
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: Lim Chin Huat (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S1334595-C CONTACT: 9456 8915
c) ADDRESS: 345 Choa Chu Kang Ave 3 #18-30
S 689876

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: As Above (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

*d) DATE OF BIRTH: 1 / 8 / 1958 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR) / OUTDOOR

f) YEARS OF DRIVING EXPERIENCE: 11/01/1983

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: Owner

5. a) WEATHER CONDITION: (CLEAR) / RAINING / OTHERS _____

b) ROAD SURFACE: (DRY) / WET / OTHERS _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SJN 3606 R MODEL: TOYOTA
b) DRIVER'S NAME: Lee Chye Mui
c) NRIC/FIN/PASSPORT: S1643891 Z CONTACT: 96626040

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

prefer workshop. TK motor workshop

email =

fax =

9627 3323

Ah Keung

6844 2641

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1334595C



LIM CHIN HUAT

林進發

CHINESE
Date of Birth: 01-08-1958 Sex: M
Country of Birth: SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S1334595C
Name:

LIM CHIN HUAT

Birth Date: 01 Aug 1958

Issue Date: 04 Nov 2003



0804813

NRIC No: S1334595C



Blood Group: O+ Date of issue: 03-03-1993

345 CHOA CHU KANG AVENUE 3 #18-30
SINGAPORE 689878

NRIC No: S1334595C

Date: 03/05/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

11 Jan 1983

HP 428A



Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5096496520	LIM CHIN HUAT	S1334595C	GPC	drive CLASSIC	SLJ9580M	SLJ9580M	30/12/2017	29/12/2018

Claim Handling

Accident MT/0993011

Policy No.	5096496520	Vehicle No.	SLJ9580M	GST Registration No.	
Policyholder Name	LIM CHIN HUAT			Policyholder NRIC	S1334595C
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	94561915	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No ▾
KFK	☐ No ☒ Yes	TCA	☐ No ☒ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	30	Private Hire	No

Report Date

04/05/2018 16:44

Date of Accident

04/05/2018

Reporting Centre

Accident Location

THE PINNACLE @ DUXTON BLK 1A CARPARK

Accident Report Within 24 hrs

Yes

Time of Accident hh:mm

09:35

Orange Force

Accident Type

Collision - Major Minor Ros

Country of Accident

Singapore

TCM No.

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	345 CHOA CHU KANG AVENUE 3	Address 2	#18-30 THE RAINFOREST	Address 3	SINGAPORE 689876
Address 4		Address Type	Singapore address	Post Code	689876
Unit No.	18-30	Related Policy Number	5096496520		

OI Driver Info

Driver Name	LIM CHIN HUAT	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1334595C	Driver DOB	01/08/1958
Register Date of Driver License	01/01/2007	Driver Age	59	Driving Experience	11
Contact No.(Mobile)	94561915	Contact No.(Office)		Contact No.(Home)	
Address 1	345 CHOA CHU KANG AVENUE 3	Address 2	#18-30 THE RAINFOREST	Address 3	SINGAPORE 689876
Address 4		Address Type	Singapore address	Post Code	689876
Unit No.	18-30				
Does he own a Singapore Registered car?	Yes ☒ No ☐	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 **New**

Claim Type *	OD-MD ▾	Insured Name	LIM CHIN HUAT	Insured NRIC	S1334595C
Contact No.(Mobile)	94561915	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SLJ9580M	TP Vehicle Number	SJN3606R
Claim Description	SLJ9580M / SJN3606R ON 4 May 2018			Name of Preferred Workshop	TK MOTOR WORKSHOP
Preferred Workshop Contact No.	96273323	Insured Liability *	Partially at Fault ▾	GIA report	Received
Require Finalisation	Yes ▾	Preferred Repair Option	Preferred Workshop (refer below) ▾	Date Received	04/05/2018 00:00
Date Registered	04/05/2018 16:47	Claim Close Date			
Report Taken By	LIEW SHAN HUI				

☒ Print AK letter

Save Submit

Attachment

Accident No.	MT/0993011	Claim No.	001			
Last Doc. Received	☒ Yes ☐ No	Upload Date	04/05/2018 16:48			
Path *		Category *	Confidential	Urgency *	Descr	
Choose File	No file chosen	Clear	Please Select ▾	NO ▾	Normal ▾	
Choose File	No file chosen	Clear	Please Select ▾	NO ▾	Normal ▾	
Choose File	No file chosen	Clear	Please Select ▾	NO ▾	Normal ▾	

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

Clear	Please Select ▼	NO ▼	Normal ▼	
Clear	Please Select ▼	NO ▼	Normal ▼	
Clear	Please Select ▼	NO ▼	Normal ▼	

Sen

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:48	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-5-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:48	SAS	Normal	SAS 2018-5-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:48	Photos	Normal	Photos 2018-5-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:48	Photos	Normal	Photos 2018-5-4
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:47	Photos	Normal	Photos 2018-5-4
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 04 May 2018 16:47	Photos	Normal	Photos 2018-5-4

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

Scan and uploading

ASSIGNMENT (IDAC)

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit ?? ☐
- a) Motorcar ☐ c) Pedestrian ☐
- b) Motorcycle ☐ d) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Objects: ☐
- a) Govt. Property ☐ b) Road Work Object ☐
- (Eg. signboard, barrier, tree etc.)
- c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
- a) Fallen Object ☐ b) Flood ☐
- c) Other: ☐
- 6) Parked & Found Damaged: ☐
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case ☐
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire ☐
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor- 1) Vehicle Information

Veh No: SLJ 9580 M Yr Regn: 1

Type: M.C. ☒ / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV / Truck / Trailer or

Make & Model: Honda Vezel C.C.

Colour: Black Transmission Type: Auto / Manual

Eng/No: 38573 Sp. Reading: 38573

C/No: R41-1206247

Gen. Cond: Good / ☒ / Poor / Burnt or

Steering: Inord ☒ / Jammed / Leaked / Burnt or

Brake: Inord ☒ / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD ☒ / Rim or

Tyre Size: F: 215 / 60 R16

R: 215 / 60 R16

BS / DUA / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front 7 mm Rear 7 mm

R/Bal. 7 mm L/Bal. 7 mm

Parallel Import: ☒ / No Towed-In: Yes / ☒

Repair Type: LS / I.B.I Towing Required: Yes / ☒

No of Repair Days: 4 Vehicle in Idac: Yes / ☒

D.O.I. 4/5/18 Time: 1630hrs

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Govt Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

Condition Legend:

(1)Good (2)Dented (3)Discolored (4)Cracked (5)Cut (6)Scratched (7)Deformed
(8)Shrunk (9)Buckled (10)Broken (11)Necessary (12)Missing (13)Torn
(14)Unconfirmed (15)Not Working

MOTOR CAR (Frt)

Vehicle No:

(1)Replace (✓) (2)Repair (X) (3)Check (○)
(4)Not Consistent (NC)

Aug 2005

SLT 9580M

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	✓		1
1005	992341	Frt Bumper Clips	✓		6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	LHR RH ✓		2
1008	991433	Frt Bumper Reinforcement	?		1
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler	✓		1
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover	?		1
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp	?		1
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	Repair		1
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy	✓		1
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	Repair	X	1
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank	✓		1
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	Repair		1
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield	check		1
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender	✓		1
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector	check		1
1109	991740	Frt RH Fender Inner Shield	check		1
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

Accessories:

ORIGINAL COPY

5/4/2018

Claim Handling (damage assessment Claim Task MT/0993011 / Claim 001 OD-MD)

Claim Handling

Task Transfer Exit

Accident MT/0993011

LOS SAL SUB

Policy No.	5096496520	Vehicle No.	SLJ9580M	GST Registration No.	
Policyholder Name	LIM CHIN HUAT			Policyholder NRIC	S1334595C
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	94561915	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	30	Private Hire	No

Accident Details

Report Date	04/05/2018 16:44	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Major Minor Road
Date of Accident	04/05/2018	Time of Accident hh:mm	09:35	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Drange Force	No	ICM No.	
Accident Location	THE PINNACLE @ DUXTON BLK 1A CARPARK				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	345 CHOA CHU KANG AVENUE 3	Address 2	#18-30 THE RAINFOREST	Address 3	SINGAPORE 689876
Address 4		Address Type	Singapore address	Post Code	689876
Unit No.	18-30	Related Policy Number	5096496520		

OI Driver Info

Driver Name	LIM CHIN HUAT	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1334595C	Driver DOB	01/08/1958
Register Date of Driver License	01/01/2007	Driver Age	59	Driving Experience	11
Contact No.(Mobile)	94561915	Contact No.(Office)		Contact No.(Home)	
Address 1	345 CHOA CHU KANG AVENUE 3	Address 2	#18-30 THE RAINFOREST	Address 3	SINGAPORE 689876
Address 4		Address Type	Singapore address	Post Code	689876
Unit No.	18-30				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

LOS SAL SUB

Claim Type	OD-MD	Insured Name	LIM CHIN HUAT	Insured NRIC	S1334595C
Contact No.(Mobile)	94561915	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SLJ9580M	TP Vehicle Number	SJN3606R
Claim Description	SLJ9580M / SJN3606R ON 4 May 2018			Name of Preferred Workshop	TK MOTOR WORKSHOP
Preferred Workshop Contact No.	96273323	Insured Liability	Partially at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	04/05/2018 16:50	Claim Close Date		Date Received	04/05/2018 17:05
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
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Remarks

damage assessment

Attachment

Vehicle Info

http://gicclaim.income.com.sg/gcs/icm/eclaim/damageAssessmentForward.do?caseId=2461102&objectId=2841688&taskInstanceId=189938365&taskId=506&tabC

5/4/2018

Claim Handling (damage assessment Claim Task MT/0993011 / Claim 001 OD-MD)

Vehicle Make *	HONDA	Vehicle Model	VEZEL	Engine Capacity	
Date of Registration	30/12/2016	Classis No.	RU11206247		
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *	☒ Yes ☐ No
Type of Tender *	Own Damage	Assessor Name *	KELVIN	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE I #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	
REMARK: NO OF REPAIR DAYS:4 DAYS.1X FRT RH FENDER GARNISH - REPLACE.					
Remark					

Damage Listing

Find a Part	No.	Part No.	Description	Qty	Repair Code *	
root						
Not Applicable	1	16000101	BUMPER (FRONT)	1	Replace	X
ABS	2	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ABSORBER	3	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ACCELERATOR	4	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
ACTUATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
ADVERTISEMENT STICKER	6	16004101	BUMPER LOWER SPOILER (FRONT)	1	Replace	X
	7	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
	8	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
	9	41300101	SUPPORT PANEL (FRONT)	1	Repair	X
	10	27700102	HEAD LAMP (RIGHT)	1	Replace	X
	11	149001	BONNET	1	Repair	X
	12	454012	WIPER WASHER TANK	1	Replace	X
	13	25400102	FENDER (FRONT LEFT)	1	Repair	X
	14	25400103	FENDER (FRONT RIGHT)	1	Replace	X
	15	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X

Save Submit

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Tuesday, 10 July 2018 2:32 PM
To: LKK Paya Ubi
Subject: SLJ9580M UNDER OD CLAIM: MT/0993101

From: Ng Hak Joo
Sent: Monday, May 07, 2018 2:49 PM
To: 'tkmotorworkshop' <tkmotorworkshop@gmail.com>
Cc: MTSurvey <MTSurvey@income.com.sg>
Subject: RE: SLJ9580M UNDER OD CLAIM: MT/0993101

Dear Mr Ah Keong of TK Motor

We spoke, you have agreed on the cost of repair at global sum \$2222/- (subject to excess of \$600).

Please note that strictly no supplementary is allowed. Kindly arrange for survey before repair with the attached Work Order by

contact 64307900 or e-mail mtsurvey@income.com.sg one day in advance before 4 .30pm for survey arrangement.

Kindly assist to update the owner on the progress of the repairs as well.

Tks

Ng Hak Joo
Claims Executive, Motor Insurance
T +65 6430 7890
www.income.com.sg

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