

20/05/2018

ASS. REC. BY:

REF: CS/FWD18008202/Vvber Special Instruction

SUICIDE

ASSIGNMENT (Office)

merimen

From (Person): Carla Li of FWD Date/Time: 04052018 3:12pm

Estimated Cost: _____ Bill to: _____

 TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKV9199E Insured: _____at Workshop m/s: Automotive Repair Tel: 6468 8834of 38 Woodlands Ind Park E1 #05-18Policy No: PMPV 2018 - 0000 3801 Claim No: 120180000 5451Sum Insured: _____ Excess: \$ IBA 500Make of Veh: _____ D.O.A. 03052018
(Client's Record)CA / REP / REP. / REV 24 HRS 14052018 @ 2pm - 5pmDate/Time: 04052018 3:39pm Person Contacted: Shu Jian L.O.D. Endorsement: _____Vehicle: IN OUT

Date/Time: _____ Action/Instruction (✓) Estimate

_____ SKV9199E - X

080518 9:26am Received email from repairer, owner would to withdraw OD claim.15/5/18 Revert by merimen16/5/18 Rece approved \$3012 from Josay loh by merimen16/5/18 Informed repairer c/A ex \$500 by email

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SKV 9199 E
 at Workshop m/s Automotive Repair Centre
 of 38 Woodlands Industrial Park E1
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SKV 9199 E Yr Regn: Mar 2017
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____

Make: Suzuki Vitera cc: 1526
 Colour: Orange A/C: Insured / Std / NI / NA
 Sp. Reading: 17766 km T/Radio: Insured / Std / NI / NA

Eng/No: M16A2030941
 C/No: TSMLYE21500209159
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: SP / S/Rim / STD A/Rim or _____

Tyre Size: F: 215/55 R17
 R: 215/55 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>03/05/2018</u>	D.O.I. <u>14/05/2018</u>

Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front

The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$ 23,000 15/5/18 check with
 IDAC Accident Rpt: _____ Consistent? : Yes or No Merimen
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time	Action / Instruction
<u>25/5/18</u>	<u>Final fig \$ 2680 (Reel 512, 167) confirmed by email</u>

Merimen
25/5/2018

RECEIVED 20 MAY 2018

Date/Time, File Pass to?	<input type="checkbox"/> : Preli. Report	Days Of Repair: <u>3</u>	Survey Fee: <u>200</u>
1) _____	<input type="checkbox"/> : Final Report	Resurvey No. of Trip: <u>1</u>	
Date/Time, File Return to?		Add Fee: <input type="checkbox"/> Site Insp (\$)	<u>50</u>
2) <u>28/5-typist</u>		<input type="checkbox"/> Interview (\$)	Photos: _____
Report Format: <u>Merimen</u>		<input type="checkbox"/> Tech. Invs (\$)	Other: <u>10</u>
Lump Sum / I.B.I: (\$) <u>2680/2</u>		<input type="checkbox"/> Weekend (\$)	TOTAL: _____

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 May 2018 Sendback Est	04 May 2018 11:58 S\$3,162.00	04 May 2018 15:12 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS				
Insured:	ANG YOKE PENG, ID: S8102131G			
Vehicle Reg. No.:	SKV9199E	Date of Loss:	03/05/2018 00:00 - :59 [13 Months and 6 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 1201800005451	Policy/Cover Note No.:	PNPV2018-00003801 (Comprehensive)	
Repairer:	Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834			
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/05/2018]			
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail
There are no mail for this case.				
<input type="checkbox"/> ALL ASSOCIATED TASKS				
			View All	Search Tasks
			Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject
			Handler	Assigned By
			Completed On	Created On
			Done?	
No results.				

View Received Message

This mail is associated with :

SKV9199E (1201800005451)

OD

May 3 2018 12:00AM

[ANG YOKE PENG]

Automotive Repair Centre Pte Ltd

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From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 25/05/2018 14:12 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$2680.00) - SKV9199E - Claim Handler: Clara Li Zi Rong

Approved:2680.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 25 May 2018

Preliminary Advice

Vehicle No	: SKV9199E	Accident Date	: 03/05/2018
Make	: SUZUKI VITARA	Policy No.	: PNPV2018-00003801
Assignment Date	: 04/05/2018	Excess	: S\$500.00
Date of Inspection	: 14/05/2018	Est. Duration of Repair	: 3.00
Inspection At	: AUTOMOTIVE REPAIR CENTRE PTE LTD (HQ) 38 WOODLANDS INDUSTRIAL PARK E1, #05-18 SINGAPORE 757700		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,192.00 (incl.supplementary \$30)
Revised Amount	:S\$	2,680.00 (incl.supplementary \$30)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,680.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	56,179.00
Salvage Value	:S\$	
Margin for Repair	:S\$	26,821.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 16 May 2018 2:44 PM
To: 'raymond@automotiverepaircentre.com.sg'
Cc: SUR
Subject: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Dear Sir,

As instructed by our client , please proceed to repair the insured vehicle **SKV 9199E at part by part (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

SKV9199E (1201800005451)

OD

May 3 2018 12:00AM

[ANG YOKE PENG]

Automotive Repair Centre Pte Ltd

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From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/05/2018 14:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3012.00) - SKV9199E - Claim Handler: Clara Li Zi Rong

Approved:3012.00.

DOCUMENTS SUMMARY

There are no documents.

Catherine Chong (LKK Auto)

From: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>
Sent: Tuesday, 8 May, 2018 9:26 AM
To: clara.li@fwd.com
Cc: raymond@automotiverepaircentre.com.sg; assignments@lkkauto.com
Subject: OD Claim for SKV9199E

Dear Clara,

We would like to withdraw and cancel the above claim for SKV9199E.

Reason: Owner decided to cancel her OD claim on 08/05/2018, due to consideration that the damages are minor.

Thank you.

Best Regards,
Lin Shu Juan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18 Singapore 757700
Tel: +65 6468 8834
Fax: +65 6462 2278

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Clara Li Zi Rong	Date: 15 May 2018
<u>Preliminary Advice</u>	

Vehicle No	: SKV9199E	Accident Date	: 03/05/2018
Make	: SUZUKI VITARA	Policy No.	: PNPV2018-00003801
Assignment Date	: 04/05/2018	Excess	: S\$500.00
Date of Inspection	: 14/05/2018	Est. Duration of Repair	: 3.00
Inspection At	: AUTOMOTIVE REPAIR CENTRE PTE LTD (HQ) 38 WOODLANDS INDUSTRIAL PARK E1, #05-18 SINGAPORE 757700		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,162.00
Revised Amount	:S\$	2,180.00
Check Items (Estimated)	:S\$	832.00
Total	:S\$	3,012.00
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	56,179.00
Salvage Value	:S\$	
Margin for Repair	:S\$	26,821.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

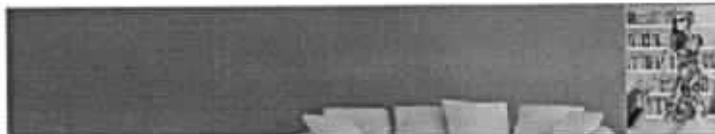
> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2131G
Vehicle Details	
Vehicle No.:	SKV9199E
Vehicle to be Exported:	No
Intended De-registration Date:	15 May 2018
Vehicle Make:	SUZUKI
Vehicle Model:	VITARA 1.6 GLX 6AT 4WD SR
Primary Colour:	Orange
Manufacturing Year:	2016
Engine No.:	M16A2030941
Chassis No.:	TSMLYE21500209159
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$19,888.00
Original Registration Date:	27 Mar 2017
First Registration Date:	27 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$14,888.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2027
PARF Rebate Amount:	\$11,166.00
Intended COE Rebate Details	
COE Expiry Date:	26 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$45,013.00
Total Rebate Amount:	\$56,179.00

The information contained herein is correct as at 15 May 2018

OK



SUZUKI VITARA

Price Range

Depreciation

2016

Vehicle Type

Advanced Search

Used Car Comparison

— Comparing 4 Vehicles —

Suzuki Vitara 1.6A GLX

Suzuki Vitara 1.6A GLX

Suzuki Vitara 1.6A GLX

Suzuki Vitara 1.6A GL



Clear All

Add all to Shortlist

Add to Shortlist

Add to Shortlist

Add to Shortlist

Add to Shortlist

Back to search result

CAR DETAILS

	Suzuki Vitara 1.6A GLX	Suzuki Vitara 1.6A GLX	Suzuki Vitara 1.6A GLX	Suzuki Vitara 1.6A GL
Price	\$91,866	\$78,000	\$79,800	\$78,500
Instalment	\$925	\$786	\$804	\$791
Registration Date	12-Apr-2017	28-Jun-2016	27-Jun-2016	28-Jul-2016
Manufactured	2016	2016	2015	2016
Mileage	17,373 km	47,000 km	44,000 km	17,500 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,586 cc	1,586 cc	1,586 cc	1,586 cc
Road Tax	\$736 /yr	\$736 /yr	\$736 /yr	\$736 /yr
Power	88.0 kW (118 bhp)	88.0 kW (118 bhp)	88.0 kW (118 bhp)	88.0 kW (118 bhp)
Curb Weight	1,160 kg	1,160 kg	1,160 kg	1,160 kg
Features	<p>15 2024 26 3 2024 3 5 2018 23 10 8 0.76 10 96 106.76 with depreciation = 85,674</p>	1.6L DOHC Engine, Low Fuel Consumption, ABS, Airbags, Front And Rear Parking Sensors, Keyless Entry, Push Start.	1.6L 4 Cylinder In-Line 16 Valves DOHC Engine Producing 118BHP Paired To 6 Speed Automatic Transmission, ABS, SRS Airbags, Knockdown Rear Seats.	1.6L 4 Cylinder In-Engine Producing 118 Speed Automatic T SRS Airbags, Knoc
Accessories		Rear Spoiler, Power Windows, Door Visor, Magnetic Windows Shade.	Keyless Entry Start/Stop, Sports Rims, Leather Seats, Factory Fitted Audio System With Steering Controls, Paddle Shifters, Auto Headlight/Rain Sensor.	Keyless Entry Start Leather Seats, Pod System With Steer Shifters, Auto Head
Description	<p>Away With Minimum Down Payment, Flexible In-House Loan Packages Available.</p>	Under 5 Years Warranty And Servicing From Agent. Servicing Done Regularly By Agent. New Tyres And New Battery.	Practical Car That Is Easy To Maintain. Low Depreciation SUV! Full Agent Serviced. Still Under Agent Warranty. 1 Owner, Well Maintained Regularly. Immaculate Condition. Trade In And Loan Available. Call Now To Arrange For A Viewing.	Super Low Mileage Attractive Loan Pac As Low As 10%. C Appointment Befor Consignment Unit.
COE	\$51,765	\$55,200	\$53,694	\$53,000
OMV	\$17,002	\$17,838	\$17,480	\$18,544
ARF	\$12,002	\$12,838	\$12,480	\$13,544
Depreciation	\$9,630 /yr	\$8,810 /yr	\$9,060 /yr	\$8,740 /yr
No. of Owners	1	1	1	1
Type of Vehicle	SUV	SUV	SUV	SUV
Category	PARF Car	PARF Car, Direct Owner Sale	PARF Car, Premium Ad Car	PARF Car, Premium Car
Availability	Available	Available	Available	Available

SELLER INFORMATION

Seller	Creative Auto	Direct Owner	Euro Performance Asia Pte Ltd	Vision Autotrader Pte Ltd
Address	61 Ubi Avenue 2 #04-03/18/19	-	1 Magazine Road #01-08	160 Sin Ming Drive
Office Number	-	-	65330588 / 85009000	-
Contact Person	Michael Teo / Alex Tan / Terence Leow	Joshua Teo	Justin / Braden Tan / Cindy Tan / Shawn Lim	Toh Darren
Contact Number	83334838 / 83334838 / 83334838	81233483		81233483

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/05/2018 14:43
Date Of Accident	03/05/2018 08:20
Exact Location Of Accident	JUNCTION OF YISHUN AVENUE 7 & YISHUN AVENUE 8
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV9199E
Insured/Policyholder	
Name Of Registered Owner	ANG YOKE PENG
NRIC No	S8102131G
Email Address	JOEYAYP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96668543
Alternative Phone No	OTHERS-96668543
Vehicle Particulars	
Manufacturer	SUZUKI
Model	VITARA 1.6 GLX 6AT 4WD SR
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00003801
Cover Note Number	
Driver	
Name of Driver	ANG YOKE PENG
NRIC No	S8102131G
Date Of Birth	02/02/1981
Occupation	INDOOR
Date Of Driving Pass	04/06/2010
Driving Experience	7 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96668543
Fax Number	
Contact Number	OTHERS-96668543
EMail Address	JOEYAYP@GMAIL.COM

Address 23 MILTONIA CLOSE #09-06
 Postcode 768059
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : LIM BOON TIONG
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: WILL SUBMIT UPON REQUEST
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJJ8496D
 Vehicle Make/Model/Colour HONDA FIT
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver YANG TAO
 NRIC/Passport Number S8176569C
 Contact Number 93859192
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time: 3/5/18
3PM



Driver's Signature
(If driver is not the policyholder)
Date & Time: 3/5/18
3PM



Reporting Centre Personnel's Signature
Name:
NRIC/PIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

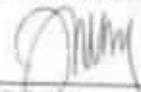
Driving along Yishun Ave 9 on 3rd May, 2018 @ at 8:30pm
 Taking out to Yishun Ave 7

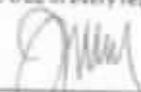
Heavy cross junction with cars doing U-turn and on-coming traffic

Bump to the rear of car B - 3J3846D, assuming that he had move out to the main road

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 3/5/18 3pm


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 3/5/18 3pm



 Reporting Centre Personnel's Signature
 Name:
 NRIC/YIN No.:

Automotive Repair Centre Pte Ltd (Co.Reg.No.201312913C)

38 Woodlands Industrial Park E1, #05-18

Singapore 757700

Tel: 64688834 Fax: 64622278 Email: raymond@automotiverepaircentre.com.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00003801	Date of Loss:	03/05/2018
Vehicle Reg. No.:	SKV9199E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ANG YOKE PENG		
Make/Model:	SUZUKI VITARA, 1.6 GLX (A)	Vehicle Reg. Date:	27/03/2017
Vehicle Colour:	ORANGE		
Engine No:	M16A2030941	Chassis No:	TSMLYE21S00209159
Odometer:	17234 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Remarks:	VEHICLE IS CURRENTLY NOT AT OUR WORKSHOP. REQUEST TO DO A DESKTOP SURVEY BEFORE ARRANGE IN FOR REPAIR.		
Present Location:	AUTOMOTIVE REPAIR CENTRE PTE LTD (HQ)		

COST OF CLAIMS	Amount
Parts	2,342.00
Miscellaneous Items	0.00
Labour	820.00
Paintwork Labour	0.00
Towing	3192 0.00
Calculated Gross Total (S\$)	3,162.00
- Excess (S\$)	500.00
(S\$)	2,662.00
+ GST 7.00% (S\$)	186.34
Nett Amount (S\$)	2,848.34

This claim is handled by: **RAYMOND TAN KOK LEONG**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 May 2018)
 Parts: M1-SUV SUZUKI VITARA 1.6 GLX (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Automotive Repair Centre Pte Ltd/SKV9199E/04/05/2018 11:58
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRONT BUMPER <i>CRK ✓</i>	0.00	0.00	*650.00F	<i>mont ✓</i>
2	1		*FRONT BUMPER CLIP X 10 <i>NEC ✓</i>	0.00	0.00	*15.00F	<i>mtg ✓</i>
3	1		*FRONT BUMPER UNDER COVER <i>mount ?</i>	0.00	0.00	*130.00F	<i>✓ sv c</i>
4	1		*FRONT BUMPER UNDER COVER CLIPS X 10 <i>mtg ?</i>	0.00	0.00	*15.00F	<i>✓ sv c</i>
5	1		*FRONT REINFORCEMENT ?	0.00	0.00	*470.00F	<i>✓ bt</i>
6	1		*FRONT BUMPER RETAINER RH ?	0.00	0.00	*12.00F	<i>✓ sv c</i>
7	1		*FRONT BUMPER RETAINER LH ?	0.00	0.00	*12.00F	<i>✓ sv c</i>
8	1		*FRONT GRILLE ASSY <i>mount ? CRK ✓</i>	0.00	0.00	*300.00F	<i>✓</i>
9	1		*FRONT EMBLEM <i>SCR ✓</i>	0.00	0.00	*280.00F	<i>✓</i>
10	1		*FRONT LOWER GRILLE UPPER GARNISH <i>DT ✓</i>	0.00	0.00	*120.00F	<i>✓</i>
11	1		*FRONT LOWER GRILLE LOWER GARNISH ?	0.00	0.00	*125.00F	<i>✓ NN</i>
12	1		*FRONT HEAD LAMP LOWER BRACKET RH ?	0.00	0.00	*13.00F	<i>✓ R</i>
13	1		*FRONT HEAD LAMP LOWER BRACKET LH ?	0.00	0.00	*13.00F	<i>✓ R</i>
14	1		*FRONT ULTRA SONIC SENSOR @ BUMPER GRILLE RH CENTER <i>DMG ✓</i>	0.00	0.00	*65.00F	<i>✓</i>
15	1		*FRONT ULTRA SONIC SENSOR @ BUMPER GRILLE LH CENTER <i>DMG ✓</i>	0.00	0.00	*65.00F	<i>✓</i>
16	1		*FRONT INNER AIR GUIDE RH ?	0.00	0.00	*11.00F	<i>✓ sv c</i>
17	1		*FRONT INNER AIR GUIDE LH ?	0.00	0.00	*11.00F	<i>✓ sv c</i>
18	1		*FRONT LICENSE PLATE WITH CASING <i>DT ✓</i>	0.00	0.00	*35.00F	

F=Franchise part.

Total Parts (S\$) 2,342.00

Automotive Repair Centre Pte Ltd/SKV9199E/04/05/2018 11:58. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	SPRAY PAINT FRONT BUMPER AND GRILLE	New	300.00 250
2	LABOUR FOR REMOVE AND REFIT AFFECTED ACCIDENT AREA	New	350.00 250
3	SYNC/REPROG FOR SENSORS	New	150.00 ✓
4	CHECK AND RECTIFY ELECTRICAL WIRING	New	20.00 ?X
Gross Labour Cost (S\$)			820.00

Automotive Repair Centre Pte Ltd/SKV9199E/04/05/2018 11:58. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Setya Sai
LKK
14/5/2018

sebastianyeang@lkkauto.com

Part by Part
Question mark photo
Photo before paint
3 days

[Signature]
2/5/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Automotive Repair Centre Pte Ltd (Co.Reg.No:201312913C)

38 Woodlands Industrial Park E1, #05-18

Singapore 757700

Tel: 64688834 Fax: 64622278 Email: raymond@automotiverepaircentre.com.sg

(SUPPLEMENTARY)**INSURER: FWD Singapore Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00003801	Date of Loss:	03/05/2018
Vehicle Reg. No.:	SKV9199E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ANG YOKE PENG		

Make/Model:	SUZUKI VITARA, 1.6 GLX (A)	Vehicle Reg. Date:	27/03/2017
Vehicle Colour:	ORANGE		
Engine No:	M16A2030941	Chassis No:	TSMLYE21S00209159
Odometer:	17234 KM		

Paint Type:
Total Loss? **NO**
Est. Duration of Repair (day) **3**

Present Location: AUTOMOTIVE REPAIR CENTRE PTE LTD (HQ)

COST OF CLAIMS	Amount
Parts	30.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	30.00
+ GST 7.00% (S\$)	2.10
Nett Amount (S\$)	32.10
+ Previous Estimates (S\$)	2,848.34
Claim Total (S\$)	2,880.44

Generated using *Merimen e-Claims Internet Estimation & Adjusting System*

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 22 May 2018)**Parts:** M1-SUV SUZUKI VITARA 1.6 GLX (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** **Automotive Repair Centre Pte Ltd/SKV9199E/22/05/2018 15:36****Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT RADIATOR INNER GARNISH RH	0.00	0.00	*10.00 F
2	1		*FRONT RADIATOR INNER GARNISH LH	0.00	0.00	*10.00 F
3	1		*FRONT RADIATOR LOWER INNER GARNISH RH	0.00	0.00	*10.00 F
Total Parts (S\$)						30.00

F=Franchise part.

Automotive Repair Centre Pte Ltd/SKV9199E/22/05/2018 15:36. Not valid without Reference section.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

**Automotive Repair Centre Pte Ltd/SKV9199E/22/05/2018 15:36. Not valid without Reference section.
Generated using Merimen e-Claims IEAS**

< END OF ESTIMATES >



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Arrange By
Driver: *14/1/18*



Dept. Direct: 9417 8791 / 8745 9898



Dept. Direct: 9417 8794

Wiper blade: NWB (Nippon Wiper blade), Silper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1 #05-18

SINGAPORE 757700
TEL : 64688834 FAX : 64622278
ATTN : CHINTIONG 94554198 ,RAYMOND 98197718

TAX INVOICE : AR201805-07075
DATE : 14/05/2018
CUSTOMER ID : AU1075
VEH REG. NO. : SKV9199E
TERMS : 90 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR : S\$

SQ	STOCKID	DESCRIPTION	Stk Loc	QTY	UPRICE	AMOUNT
1	Z71711-54P10-N49	FR BUMPER	PA PL4-C1-03	1	650.00	650.00
2	Z58270-54P00	FR BUMPER REINFORCEMENT	PA PL3-Q1-07B	1	470.00	470.00
3	Z71771-54P00-PSD	FR BUMPER GARNISH UPK	PA PL3-K1-01A	1	120.00	120.00
4	Z71781-54P00	FR RAD INK GARNISH RH	PA PL3-K1-09D	1	10.00	10.00
5	Z71782-54P00	FR RAD INK GARNISH LH	PA PL3-K1-09L	1	10.00	10.00
6	Z72436-54P10	FR RAD INK GARNISH LWR RH	PA PL3-K1-09E	1	10.00	10.00

SUB-TOTAL : 1,270.00
ADD GST 7.00 % 88.90

E & OE TOTAL AMOUNT S\$: 1,358.90

[P] 14/05/2018 4:14:39PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 14/05/2018 3:59:21PM

JAE Auto Pte. Ltd.

Sales Executive: EDWARD

This is computer generated document.
No signature is required.



ORIGINAL

Goods Received in Good Order

[Signature]

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Bik 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M



Dept Direct: 6417 8791 / 6248 8888



Dept Direct: 6417 8796



Dept Direct: 6417 8791



Dept Direct: 6417 8796



Dept Direct: 6417 8791



Dept Direct: 6417 8796



Dept Direct: 6417 8791



Dept Direct: 6417 8796



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791



Dept Direct: 6417 8791

Wiper blade: NWB (Nippon Wiper blade), Gilbey (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1 #05-18

SINGAPORE 757700
TEL : 64688834 FAX : 64622278
ATTN : CHENTHONG 94554198 ,RAYMOND 98197718

TAX INVOICE : AR201805-07080
DATE : 14/05/2018
CUSTOMER ID : AU1075
VEH REG. NO. : SKV9199E
TERMS : 90 days
PO NO.
PAGE NO. : Page 1 of 1
CURR : S\$

SQ	STOCKID	DESCRIPTION	Stk Loc	QTY	UPRICE	AMOUNT
1	Z72110-S4P20-C48	FR GRILLE ASSY	CC CCR-B-05C	1	300.00	300.00

SUB-TOTAL : 300.00
ADD GST 7.00 % 21.00

R & O E TOTAL AMOUNT S\$: 321.00

[P] 14/05/2018 4:15:22PM

[B] 14/05/2018 4:00:40PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: EDWARD

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No signature is required.



ORIGINAL

Goods Received in Good Order

Ed
Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M



Wiper Blade: 16WD (Nippon Wiper Blade), (Wiper 1 Made in Korea)
Forn (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1 #05-18

SINGAPORE 757700
TEL : 64688834 FAX : 64622278
ATTN : CHIN TIONG 94554198 ,RAYMOND 98197718

TAX INVOICE : AR201805-07084
DATE : 14/05/2018
CUSTOMER ID : AUT075
VEH REG. NO. : SKV9199E
TERMS : 90 days
PO NO. :
PAGE NO. : Page 1 of 1
CURR. : S\$

SQ	STOCKID	DESCRIPTION	Std Loc	QTY	UPPRICE	AMOUNT
1	Z37735-54P00	SENSOR_ASSY_PARKING FR	MO 2S1	2	65.00	130.00
2	Z109409-08327	CLIP_BUMPER	MO 2H20	10	1.50	15.00
3	Z72131-54P10-DB7	FR EMBLEM (BLACK/CHROME)	MO	1	280.00	280.00

SUPPLIER

SUB-TOTAL 425.00
ADD GST 7.00 % 29.75
TOTAL AMOUNT S\$ 454.75

[P] 14/05/2018 4:12:49PM

[E] 14/05/2018 4:02:44PM

Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.
Sales Executive EDWARD



This is computer generated document.
No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 25 May 2018 5:48 PM
To: 'raymond@automotiverepaircentre.com.sg'; Sebastian Yeang (LKK Auto)
Cc: SUR; 'Lin Shu Juan'
Subject: RE: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Dear Raymond,

Confirmed \$\$2,680.00 (before gst and excess \$500) @ 3 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]
Sent: Friday, 25 May 2018 11:31 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Dear Veron,

Check if LKK have add in the Front License plate with casing of \$35.00 which actually total up \$2,680.00 (before gst and excess \$500)

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 25 May 2018 10:33 AM
To: raymond@automotiverepaircentre.com.sg; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Dear Raymond,

Offer \$2645 before excess \$500

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]

Sent: Tuesday, 22 May 2018 3:40 PM

To: Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Hi Sebastian,

Please find attachment for our finalization (SKV9199E surveyed by Sathya Sai):

- 1) Photos check item – Front Reinforcement
- 2) Photos before and after paint
- 3) Photos supplementary items – Front Radiator Upper Inner Garnish RH & LH and Lower Garnish RH were damaged
- 4) Part invoices for part by part (Under Own Damage Claim)

The Supplementary items have updated to Merimen.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 16 May 2018 2:44 PM

To: raymond@automotiverepaircentre.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: SKV 9199E-DOA: 3/5/2018 (FWD OD)

Dear Sir,

As instructed by our client , please proceed to repair the insured vehicle **SKV 9199E at part by part (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 May 2018 Sendback Est	04 May 2018 11:58 S\$3,162.00	04 May 2018 15:12 Edit Adj Rpt	S\$2,680.00 Edit Estimates	S\$2,680.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	22 May 2018 15:33	22 May 2018 15:36 S\$30.00	22 May 2018 15:36			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: ANG YOKE PENG , ID: 58102131G									
Vehicle Reg. No.: SKV9199E		Date of Loss: 03/05/2018 00:00 - :59 [13 Months and 6 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1201800005451		Policy/Cover Note No.: PNPV2018-00003801 (Comprehensive)							
		Excess: S\$500.00							
Repairer: Automotive Repair Centre Pte Ltd (HQ) 38 Woodlands Industrial Park E1, #05-18, 757700 Woodlands - Tel: 64688834									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sathya Sai Kathirrasen] ... [Final Rpt due 15/05/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • FWD_SG (25/05/2018): Alert - Adj Mandate Approved (S\$2680.00) - SKV9199E - Claim Handler: Clara Li Zi... • FWD_SG (16/05/2018): Alert - Adj Mandate Approved (S\$3012.00) - SKV9199E - Claim Handler: Clara Li Zi... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKV9199E (1201800005451)
OD
May 3 2018 12:00AM
[ANG YOKE PENG]
Automotive Repair Centre Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Automotive Repair Centre Pte Ltd (HQ)	Thumbnail	Print
1	04/05/18 11:58	Repairer Estimates	Load HTM	
2	22/05/18 15:36	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/05/18 14:46	Adjuster Immediate Advice	Load HTM	
2	25/05/18 12:09	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Automotive Repair Centre Pte Ltd (HQ)	Thumbnail	Print
1	04/05/18 12:04	Front View	Load JPG	<input checked="" type="checkbox"/>
2	04/05/18 12:04	Front View Left	Load JPG	<input checked="" type="checkbox"/>
3	04/05/18 12:04	Front View Right	Load JPG	<input checked="" type="checkbox"/>
4	04/05/18 12:04	Rear View	Load JPG	<input checked="" type="checkbox"/>
5	04/05/18 12:04	Rear View Left	Load JPG	<input checked="" type="checkbox"/>
6	04/05/18 12:04	Rear View Right	Load JPG	<input checked="" type="checkbox"/>
7	04/05/18 12:04	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
8	04/05/18 12:04	Engine Compartment	Load JPG	<input checked="" type="checkbox"/>
9	04/05/18 12:04	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
10	04/05/18 12:04	Tire Brand	Load JPG	<input checked="" type="checkbox"/>
11	04/05/18 12:04	Tire Size	Load JPG	<input checked="" type="checkbox"/>
12	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
13	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
14	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
15	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
16	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
17	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
18	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
19	04/05/18 12:04	Photographs of Damaged Items	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
2	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
3	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
4	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
5	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
6	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
7	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
8	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
10	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
11	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/05/18 09:39	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Automotive Repair Centre Pte Ltd (HQ)	Thumbnail	Print
13	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
14	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
15	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
16	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
17	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
18	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
19	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
20	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
21	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
22	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
23	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
24	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
25	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
26	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
27	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
28	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
29	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
30	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
31	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
32	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
33	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
34	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
35	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
36	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
37	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
38	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
39	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
40	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
41	16/05/18 09:39	General View		<input checked="" type="checkbox"/>
42	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
43	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
44	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
45	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
46	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
47	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
48	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
49	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
50	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
51	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
52	22/05/18 17:28	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Automotive Repair Centre Pte Ltd (HQ)	Thumbnail	Print
1	04/05/18 11:59	E-filed GIA report		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/05/18 14:49	MARK ESTIMATE		<input type="checkbox"/>
2	25/05/18 12:04	SUPPLEMENTARY		<input type="checkbox"/>
3	01/06/18 12:55	Parts Invoice		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** Repairer Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18008202/VVBE2

Date: 01/06/2018

REFERENCE

Insured/Claimant:	ANG YOKE PENG	Policy No:	PNPV2018-00003801	Claim No:	1201800005451
Date of Loss:	03/05/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKV9199E	Engine No:	M16A2030941
Make & Model:	SUZUKI VITARA, 1.6 GLX (A)	Chassis No:	TSMLYE21S00209159
Reg. Date:	27/03/2017 (Man. Year: 2016)	Odometer:	17766 km
Colour:	Orange		
Engine Capacity:	1586 cc		
Market Value/New Car Price:	S\$83,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,372.00	2,030.00	342.00	14.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	820.00	650.00	170.00	20.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,192.00	2,680.00	512.00	16.04
- Excess (S\$)	500.00	500.00	0.00	0.00
	(S\$)	(S\$)	(S\$)	(S\$)
+ GST 7.00/7.00% (S\$)	188.44	152.60	35.84	19.02
Nett Amount (S\$)	2,880.44	2,332.60	547.84	19.02

INSPECTION

Date of Assignment:	04/05/2018	Present Location:	Automotive Repair Centre Pte Ltd (HQ)
Date Inspected:	14/05/2018	Inspected At:	38 Woodlands Industrial Park E1, #05-18 Singapore 757700
Estimated Period of Repair:	3.0 days		

Adjuster: Sathya Sai Kathirrasen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Jun 2018)
Parts: M1-SUV	SUZUKI VITARA 1.6 GLX (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKV9199E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Cracked	650.00 F	*650.00 F	
2	1		*FRONT BUMPER CLIP X 10	Necessary	15.00 F	*15.00 F	
3	1		*FRONT BUMPER UNDER COVER	Serviceable	130.00 F	*- F	
4	1		*FRONT BUMPER UNDER COVER CLIPS X 10	Serviceable	15.00 F	*- F	
5	1		*FRONT REINFORCEMENT	Bent	470.00 F	*470.00 F	
6	1		*FRONT BUMPER RETAINER RH	Serviceable	12.00 F	*- F	
7	1		*FRONT BUMPER RETAINER LH	Serviceable	12.00 F	*- F	
8	1		*FRONT GRILLE ASSY	Cracked	300.00 F	*300.00 F	
9	1		*FRONT EMBLEM	Scratched	280.00 F	*280.00 F	
10	1		*FRONT LOWER GRILLE UPPER GARNISH	Dented	120.00 F	*120.00 F	
11	1		*FRONT LOWER GRILLE LOWER GARNISH	Not Necessary	125.00 F	*- F	
12	1		*FRONT HEAD LAMP LOWER BRACKET RH	Repair	13.00 F	*- F	
13	1		*FRONT HEAD LAMP LOWER BRACKET LH	Repair	13.00 F	*- F	
14	1		*FRONT ULTRA SONIC SENSOR @ BUMPER GRILLE RH CENTER	Damaged	65.00 F	*65.00 F	
15	1		*FRONT ULTRA SONIC SENSOR @ BUMPER GRILLE LH CENTER	Damaged	65.00 F	*65.00 F	
16	1		*FRONT INNER AIR GUIDE RH	Serviceable	11.00 F	*- F	
17	1		*FRONT INNER AIR GUIDE LH	Serviceable	11.00 F	*- F	
18	1		*FRONT LICENSE PLATE WITH CASING	Dented	35.00 F	*35.00 F	
Supplementary #1							
19	1		*FRONT RADIATOR INNER GARNISH RH	Necessary	10.00 F	*10.00 F	
20	1		*FRONT RADIATOR INNER GARNISH LH	Necessary	10.00 F	*10.00 F	
21	1		*FRONT RADIATOR LOWER INNER GARNISH RH	Necessary	10.00 F	*10.00 F	
					Total Parts (S\$)	2,372.00	2,030.00

F=Franchise part

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINT FRONT BUMPER AND GRILLE	New	300.00	250.00
2	LABOUR FOR REMOVE AND REFIT AFFECTED ACCIDENT AREA	New	350.00	250.00
3	SYNC/REPROG FOR SENSORS	New	150.00	150.00
4	CHECK AND RECTIFY ELECTRICAL WIRING	New	20.00	0.00
Gross Labour Cost (\$\$)			820.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >