

✓ A.B. REC. BY: \_\_\_\_\_ REF: CS/msh/8008180/Ks/ha Special Instruction: \_\_\_\_\_

SUNAJOT  
merimen ASSIGNMENT (Office)

From (Person): Irene Tan of msh Date/Time: 04052018 11:30am

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / 0 / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJP 1973H Insured: SKV 7502B

at Workshop m/s: BH Auto Tel: 6559 8944

of Bik 1 Sim Ming Ind Est #01-115

Policy No: 28804004 Avw Claim No: 557186

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 27042018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi 14-05-2018 @ 1pm H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 04052018 11:45 am Person Contacted: Jacelyn Vehicle- IN/OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	<u>SJP 1973H - X</u>
	<u>SKV 7502B - CS/msh/8008180/7/1/13</u> <u>Det. 2302281</u>
<u>15/05/18</u>	<u>@ 15:22 p.m. revised to Irene Tan Gek Eng v.s merimen. (IA)</u>

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as trueful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insureds of the GfA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report 26/05/2017 15:18  
Date Of Accident 26/05/2017 14:10  
Exact Location Of Accident DUNEARN ROAD BEFORE SHELL PETROL KIOSK  
Country/State of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number SFJ103M  
Insured/Policyholder  
Name Of Registered Owner MOHAMED SHAKIR BIN MOHAMED MUDZAKKER  
NRIC No S7415285F  
Email Address SMUDZAKKER@HOTMAIL.COM  
Mobile Phone No (LOCAL) +65-93882973  
Alternative Phone No OTHERS-93882973

#### Vehicle Particulars

Manufacturer BMW

REF: MST11

ASSIGNMENT

From: Date: 14/05/2018  
 Estimated Cost:  
 OD:  WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SJP 1973H  
 at Workshop n/s: BH Auto  
 of: Blk 1 Sin Ming # 01-115  
 Insured:  
 Policy No:  
 Claims No:  
 Sum Insured: Excess:  
 (Client's Record)  
 Make of Veh:  
 (Policy Condition) lpm  
 Remark: The veh had commenced its repair at the time of inspection.  
 Baj. or Market Value: @ 18k  
 IDAC Accident Report: Consistent? Yes or No  
 GIA / PR Seat: Consistent? Yes or No  
 Est. Repairs: days Res: Yes or No  
 Lump Sum: % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: Person Contacted: Vehicle: IN / OUT

Veh No: SJP 1973H yr Regn: 03. OP  
 Type:  M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Fiat 500 A1 cc 1368  
 Colour: Yellow A/C Insured / Std / NI / NA  
 Sp. Reading: 96095 T/Radio: Insured / Std / NI / NA  
 Eng No:  
 C/No: ZPA 3120000 129783  
 Gen. Cond:  Good / Fair / Poor / Burnt  
 Steering:  In order / Jammed / Leaked / Burnt or  
 Brake:  In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/45ZR16  
 R:  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Achilles  
 Front: Rear  
 R/Bal: 2 mm R/Bal: 3 mm  
 L/Bal: 2 mm L/Bal: 3 mm  
 D.O.A: 27/4/18 D.O.I: 14/5/18  
 Survey held at:   
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 N/S Frt  
 The U/C / Chassis frame / Body Structure affected due to collision

N/S	O/S

Date / Time	Action / Instruction
15/5	File pass to Catherine
25/05/18	Instruction from Irene Tan (MSEG) withdraw claim <sup>via</sup> email. Submit Prel. Report

RECEIVED 25 MAY 2018

Date/Time: File Pass to: 24/05/18 Typist

Prel. Report  
 Final Report

Days Of Repair: 3 days  
 Resurvey No. of Trip: 0

Add Fee:  Site Insp (S)  
 Interview (S)  
 Tech. Insp (S)  
 Wash and (S)

Report Format:  
 Lump Sum / I.B.L: 745/1

Survey Fee	150
Transport	
Other	10
<b>Total</b>	<b>160</b>

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/05/2017 10:21
Date Of Accident	12/05/2017 08:10
Exact Location Of Accident	SLIP RD FM PIE (TUAS) TO UPP CHANGI RD EAST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB6245R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0016
Cover Note Number	

### Driver

Name of Driver	TAN KHOON YAM (CHEN KUNYAN)
NRIC No	S7743219A
Date Of Birth	28/11/1977
Occupation	OUTDOOR
Date Of Driving Pass	03/07/2001
Driving Experience	15 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	MOUSETAN40@YAHOO.COM.SG

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Auth'd	Status
Main	27 Apr 2018		04 May 2018 11:18 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	LI MINGXIN, ID: S6271737D								
Main Claimant:	CHEONG MING KAON, ID: S1662027J								
Vehicle Reg. No.:	SJP1973H	Date of Loss:	27/04/2018 00:00 - :59 [109 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 557186	Policy/Cover Note No.:	28804004AVW (Comprehensive) Coverage: 30/09/2017 - 29/09/2018						
Vehicle Reg. No. (Insured):	SKV7502B	Policy No. (Claimant):							
		Excess:							
Repairer:	BH Auto Services Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 05/05/2018]								
Driver/Custodian (Insured):	HO MING MAO (), NRIC: S9039211E, Tel: +6591991892								
Adj Asg. Remarks:	TP AGREE SJE :LKK We choose below surveyor: LKK Auto Consultants Pte Ltd Ps- vehicle currently IN our workshop.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All   Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All   Search Tasks   Create New Task   Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





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1 vehicles

Fiat 500

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Fiat 500		Any	Any	2009	Any	Any	Any	Available



**Fiat 500 1.4A Lounge Sunroof**

\$23,800

\$9,160 /yr

29-Oct-2009

1,368 cc

48,000 km

Hatchback

Available

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Posted: 25-Apr-2018 Tags: 2009 Fiat 500, Fiat 500, Fiat, 500, Used Fiat

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
For old advertisements, view <a href="#">Expired ads</a>									

20 results/page

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 2027J

### Vehicle Details

Vehicle No.: SJP1973H  
Vehicle to be Exported: No  
Intended De-registration Date: 03 May 2018  
Vehicle Make: FIAT  
Vehicle Model: 500 LOUNGE 1.4 SMT ABS D/AB SR 2WD 3DR  
  
Primary Colour: Yellow  
Manufacturing Year: 2008  
Engine No.: 169A30001283561  
Chassis No.: ZFA31200000129783  
Maximum Power Output: 66.0 kW (88 bhp)  
Open Market Value: \$18,378.00  
Original Registration Date: 13 Mar 2009  
First Registration Date: 13 Mar 2009  
Transfer Count: 2  
Actual ARF Paid: \$18,378.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 12 Mar 2019  
PARF Rebate Amount: \$9,189.00

### Intended COE Rebate Details

COE Expiry Date: 12 Mar 2019  
COE Category: E - Open Category  
COE Period(Years): 10  
QP Paid: \$5,701.00  
COE Rebate Amount: \$428.00  
**Total Rebate Amount: \$9,617.00**

The information contained herein is correct as at 03 May 2018

OK

Handwritten notes in the top right corner, including a date and some illegible text.

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 25 May 2018 9:13 AM  
**To:** irene\_tan@sg.msig-asia.com  
**Cc:** 'SUR'; 'Catherine Chong (LKK Auto)'  
**Subject:** FW: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT  
**Attachments:** Screenshot\_20180524-173231\_WhatsApp.jpg

Dear Irene,

We will submit our file and close accordingly.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto) [mailto:[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)]  
**Sent:** Friday, 25 May 2018 7:52 AM  
**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Dear Irene,

Thank you for the email.

Dear Shirley,

**FYNA- CS/MSG18008180/Ks3b**

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tan [mailto:[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)]  
**Sent:** Thursday, 24 May 2018 6:01 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2013)
<b>Parts:</b> 143	BMW 523 I (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SKE9711R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *

## Recommended Parts

No	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Repair	1,600.00 F	-
2	1		*FRT BONNET LOGO	Necessary	48.00 F	*48.00 F
3	1		*FRT BONNET CENTRE LOCK	Bent	85.00 F	*85.00 F
4	10		*FRT BONNET INSULATOR CLIP	Necessary	20.00 F	*20.00 F
5	2		*FRT GRILLE	Cracked	240.00 F	*240.00 F
6	1		*FRT BUMPER	Distorted	1,150.00 F	*1,150.00 F
7	2		*FRT BUMPER RETAINER	Bent	80.00 F	*80.00 F
8	12		*FRT BUMPER CLIP	Necessary	24.00 F	*24.00 F
9	1		*FRT BUMPER INNER SPONGE	Torn	85.00 F	*85.00 F
10	1		*FRT BUMPER REINFORCEMENT	Dented	610.00 F	*610.00 F
11	4		*FRT BUMPER PARKING SENSOR	Shorted	800.00 F	*400.00 F
12	1		*FRT BUMPER NOZZLE COVER LH	Twisted	45.00 F	*45.00 F
13	1		*FRT NOZZLE COVER BRACKET LH	Bent	18.00 F	*18.00 F
14	1		*FRT NOZZLE LH	Cracked	150.00 F	*150.00 F
15	1		*FRT NOZZLE MOTOR LH	Not Necessary	150.00 F	-
16	2		*FRT BUMPER LOWER SIDE GRILLE	Torn	116.00 F	*116.00 F
17	2		*FOG LAMP ASSY	Not Necessary	370.00 F	-
18	2		*HEADLAMP ASSY	Scratched	3,400.00 F	*3,400.00 F
19	2		*HEADLAMP BRACKET	Bent	50.00 F	*50.00 F
20	1		*HEADLAMP SUPPORT CENTRE TOP PANEL	Not Necessary	370.00 F	-
21	1		*HEADLAMP SUPPORT CENTRE LOWER PANEL	Not Necessary	350.00 F	-
22	1		*BRACE PANEL	Not Necessary	150.00 F	-
23	2		*HEADLAMP PANEL	Repair	700.00 F	-
24	1		*AIRCON CONDENSER	Bent	610.00 F	*610.00 F
25	1		*RADIATOR	Not Necessary	400.00 F	-
26	2		*FRT BUMPER TOP RUBBER	Necessary	150.00 F	*150.00 F
27	1		*FRT AIR DUCT (BEHIND GRILLE)	Not Necessary	95.00 F	-
28	1		*FRT AIR DUCT (BIG)	Cracked	230.00 F	*230.00 F
29	1		*RADIATOR MOTOR FAN ASSY	Not Necessary	730.00 F	-
30	1		*FRT BUMPER TOWING COVER	Not Necessary	28.00 F	-
31	1		*RADIATOR TOP CARRIER	Not Necessary	200.00 F	-

F=Franchise part.

Sub Total (S\$) 13,054.00 7,511.00  
+ Margin on L,N Items 10.00/10.00% (S\$) 1,305.40 751.10

**Total Parts (S\$) 14,359.40 8,262.10**

Report was unsubmitted during this print-out.

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** FW: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Good evening Veron,

Please see email below and attached screenshot informing that the 3<sup>rd</sup> party has withdrawn his claim.

Please submit your fee to close file.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



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---

**From:** BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]

**Sent:** Thursday, 24 May, 2018 5:36 PM

**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Hi Irene,

Please be inform that our insured will be withdrawing for this 3<sup>rd</sup> party claim.

Attach a copy of the conversation and we shall closed this file from our end.

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(MP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

[janice@bhauto.com.sg](mailto:janice@bhauto.com.sg) <http://www.bhauto.com.sg>

**BH AUTO SERVICES PTE LTD**

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	NUMBER PLATE (Bent)	40.00	15.00
<b>Sub Total (S\$)</b>			<b>40.00</b>	<b>15.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	WIRE CHECKING	New	30.00	20.00
2	REMOVE & REFIX AIRCON AND GAS	New	100.00	100.00
3	4 WHEEL ALIGNMENT	New	100.00	-
4	LABOUR CHARGE	New	750.00	520.00
5	SPRAY PAINTING	New	850.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>1,830.00</b>	<b>1,240.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;

**From:** Irene Tan [mailto:[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)]  
**Sent:** Saturday, May 19, 2018 01:40 PM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>  
**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>;  
BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>  
**Subject:** RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

**WITHOUT PREJUDICE**

Dear Jacelyn,

We refer to your email as below.

Why are you re-sending your repair estimates to us when we asked your Company to support claim with points (a) to (c) requested in our email of 18.5.18?

Best Regards

**Irene Tan**  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



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**From:** BHAS - Jacelyn Loh [mailto:[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)]  
**Sent:** Saturday, 19 May, 2018 12:41 PM  
**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>  
**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>;  
BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>  
**Subject:** RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,  
Jacelyn Loh

**BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404  
Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

## View Received Message

This mail is associated with :

**SKE9711R (SNM12D03423)**  
OD  
[AZLI BIN ABDUL KADIR]

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**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on 14/12/2012 11:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10000.00) - SKE9711R - Claim Handler: TIFFIANY LEONG

Approved:10000.00:Please proceed to authorize repairs up to \$10,000.00 (lump sum basis) Re-inspection required before spray painting of vehicle.

### DOCUMENTS SUMMARY

There are no documents.

**From:** Irene Tan [[mailto:irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)]

**Sent:** Friday, 18 May 2018 6:57 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>;

BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>

**Subject:** Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

**WITHOUT PREJUDICE**

Dear Jacelyn,

We refer to your email of 17.5.18.

Both parties reported conflicting versions. Please support your client's claim with the following:

- a) Video footage;
- b) Written statement from an independent eye witness;
- c) Final police investigation result.

Best Regards

**Irene Tan**

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com;admin-c@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd. From: LKK Auto Consultants Pte Ltd  
 105 Cecil Street 51 Ubi Ave 1 #01-25  
 #19-00 The Octagon Paya Ubi Industrial Park  
 Singapore 069534 Singapore 408933

Attn: TIFFIANY LEONG

Date: 13 Dec 2012

**Preliminary Advice**

Vehicle No	: SKE9711R	Accident Date	: 30/11/2012
Make	: BMW 523	Policy No.	: DMPCSN1213471200
Assignment Date	: 07/12/2012	Excess	: S\$0.00
Date of Inspection	: 07/12/2012	Est. Duration of Repair	: 5
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6, BLK D, #02-15,, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,229.40
Revised Amount	:S\$	8,048.60
Check Items (Estimated)	:S\$	4,562.80
Total	:S\$	12,611.40
Lump Sum Repair	:S\$	10,000.00

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	60,000.00
COE / PARF Rebate	:S\$	37,147.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,853.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

How u proposed to settle this?

12:33

In such scenario, chances is high that msig insurance will be rejecting this claim as the video provided from 3rd party had clearly show that you filter lane that caused this accident.

12:39 ✓✓

Our suggestion is either you may wish to convert to Own damaged claim against ur policy or either way is do cash Job to repair back ur vehicle.

12:39 ✓✓

Let us know your thoughts. 12:39 ✓✓

Unless otherwise u had better supporting video or witness, otherwise chances will not be too high for u to claim against the other party successfully.

12:40 ✓✓

+65 9690 2610

~wayne's world

Can I cali u around 5pm to discuss? 12:45

Sure.. 12:55 ✓✓

+65 9690 2610

~wayne's world

I ,owner of vehicle no. SJP 1973H wish to withdraw from 3rd party claim. 17:31

Thank you Wayne. We will inform insurer accordingly to closed this case on ur behalf. This group chat will also be deleted.

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: S7229566H

**Vehicle Details**

Vehicle No.: SKE9711R  
Vehicle to be Exported: Yes  
Intended De-registration Date: 13 Dec 2012  
Vehicle Make: B.M.W.  
Vehicle Model: 523i  
Primary Colour: Black  
Manufacturing Year: 2005  
Engine No.: 02685959N52B25AE  
Chassis No.: WBANE32040CM72042  
Open Market Value: \$50,014.00  
Original Registration Date: 30 Sep 2005  
First Registration Date: 30 Sep 2005  
Transfer Count: 3  
Actual ARF Paid: \$55,016.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 29 Sep 2015  
PARF Rebate Amount: \$33,009.00

**Intended COE Rebate Details**

COE Expiry Date: 29 Sep 2015  
COE Category: E - Open Category  
COE Period(Years): 10  
QP Paid: \$15,699.00  
COE Rebate Amount: \$4,138.00

**Total Rebate Amount: \$37,147.00**

The information contained herein is correct as at 13 Dec 2012

OK

Land Transport Authority

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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 15 May 2018

**Preliminary Advice**

Insured Vehicle No : SKV7502B  
TP Vehicle No : SJP1973H  
Make : FIAT 500  
Date of Inspection : 14/05/2018  
Inspection At : BH Auto Services Pte Ltd (Sin Ming)  
Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117  
Singapore 575638  
Accident Date : 27/04/2018  
Assignment Date : 04/05/2018  
Est. Duration of Repair : 3 days

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,640.00
Revised Amount (Labour)	:S\$	745.00 (PENDING PARTS PRICES)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	745.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

Accident Photo



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/05/2018 12:46
Date Of Accident	27/04/2018 00:05
Exact Location Of Accident	ALONG NORTH BRIDGE RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJP1973H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHEONG MING KAON
NRIC No	S1662027J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96902610
Alternative Phone No	OFFICE-96902610

### Vehicle Particulars

Manufacturer	FIAT
Model	500 LOUNGE 1.4 SMT ABS D/AB SR 2WD 3DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA115306
Cover Note Number	

### Driver

Name of Driver	CHEONG MING KAON
NRIC No	S1662027J
Date Of Birth	11/07/1964
Occupation	OUTDOOR
Date Of Driving Pass	22/12/1987
Driving Experience	30 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96902610
Fax Number	
Contact Number	OFFICE-96902610
EMail Address	NOEMAIL

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO STATEMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV7502B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

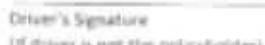
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

Nov 18 10:45 AM



A - SP 1754

B - SP 25028

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Email Statements.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

*[Signature]*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Individual Statement

**BHAS - Jacelyn Loh**

---

**From:** waynecmk <waynecmk@gmail.com>  
**Sent:** Thursday, 3 May 2018 2:19 AM  
**To:** BHAS - Jacelyn Loh  
**Subject:** Accident involving SJP 1973H n SKV 7502B

1) On 27/04/18 @ around 0005hrs, I had stopped my car SJP. 1973H @ the traffic light junction of North Bridge road / Coleman street towards the direction of Chinatown.

2) In front of the junction, there were some construction going on which protruded to the road n it resulted in the direction of the traffic being contoured to the left.

3) I had just started to move off 20m when it turned green n suddenly this vehicle SKV 7502B overtook my car @ high speed n hit the front left side of my car.

4) Video shows the vehicle SKV 7502B overtaking my car SJP 1973H (yellow car) @ high speed n hitting the left front side of my car.

5) I was never out of line on the road as the video shows there was a car parallel to my car directly behind me.

Thank you for your attention.

Cheong Ming Kaon, car owner of SJP 1973H  
S1662027J

Sent from my Samsung Galaxy smartphone



# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636  
Tel: 6559 8944 / Fax: 6269 2404

## MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
Tel: 6220 9644 Fax: 62257402

*Not Notkashu  
11 Sep 8?  
Return After Paint*

DEAR SIR / MADAM :

### ACCIDENT REPAIR ON : SJP1973H

Date: 24/04/2018

MODEL : FIAT 500 LOUNGE 1.4

Page : 1 of 2

POLICY NO : GA115306

CHASSIS NO : ZFA31200000129783

MANUFACTURING YEAR : 2008

DATE / TIME OF ACCIDENT: 27/04/2018 Time: 1205Hrs ALONG NORTH BRIDGE RD

THIRD PARTY VEHICLE NO : SJG5732H

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

<u>Replacement Of Parts</u>		Quantity	Unit Price S\$	Condition	Amount S\$
S/N					
1	Front Bumper <i>rx</i>				
2	Front Bumper Side Retainer Short LH <i>sm x</i>				
3	Front Bumper Side Retainer Long LH <i>sm x</i>				
4	Front Bumper Side Retainer Short RH <i>sm x</i>				
5	Front Bumper Side Retainer Long RH <i>sm x</i>				
6	Front Bumper Lower Lip <i>sm x</i>				
7	Front Bumper Lower Garnish <i>sm x</i>				
8	Front Fender LH <i>sm x</i>				
9	Front Fender Shield LH <i>sm x</i>				
10	Front Wheel Rim LH <i>sm x</i>				
11	Front Lower Arm LH <i>sm x</i>				
12	Front Stabilizer Link LH <i>sm x</i>				
13	Front Absorber LH <i>sm x</i>				
14	Front Absorber Stopper LH <i>sm x</i>				
15	Front Absorber Mounting LH <i>sm x</i>				
16	Front Knuckle Arm LH <i>sm x</i>				
17	Front Knuckle Arm Bearing LH <i>sm x</i>				
18	Front Tie Rod LH <i>sm x</i>				
19	Front Tie Rod End LH <i>sm x</i>				
				Sub-Total:	-
				Less Discount 10%	-
				<b>Total Parts:</b>	-

### Special Nett Items

1	Anti-rust coating	1	80.00		<i>300</i> 80.00
2	Front Bumper Clips <i>sm x</i>	10			
3	Front Fender Shield Clips <i>sm x</i>	10			
				<b>Total Parts:</b>	<b>80.00</b>

### Labour Charges For Front and Side Portion

1	Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.				<i>300</i> 600.00
2	Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities				600.00 <i>400</i>



- 3 Provide skill labour to disconnect and check electrical wiring
- 4 Check and re-adjust wheel alignment
- 5 Remove and replace/refit front undercarriage

	30.00	15/
na	80.00	x
na	250.00	y
	<u>1,560.00</u>	
<b>Total Parts &amp; Labour:</b>	<b>1,640.00</b>	
<b>GST 7%</b>	<b>114.80</b>	
<b>Grand Total:</b>	<b><u>1,754.80</u></b>	

**Total Labour:**

**Total Parts & Labour:**

**GST 7%**

**Grand Total:**

**Estimate Repair Duration**

8 days  
3 days

ACCIDENT VEHICLE OF : SJP1973H

Page : 2 of 2

**Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.**

Yours sincerely,

ESTIMATOR: ANTHONY

Survey attended by:

Name : Hennessy  
 Company : LKk  
 Date : 14/3/18  
 Time : 1.05pm  
 Contact No: 96910663  
 Email : \_\_\_\_\_

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed & is subject to final approval from Insurance Con.

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Plan your presentation carefully

- Identify the key points
- Organize your ideas
- Practice your delivery
- Use visual aids
- Engage your audience
- Be confident and clear
- Time your presentation
- Prepare for questions
- End with a strong conclusion

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Apr 2018		04 May 2018 11:18 <a href="#">Edit Adj Rpt</a>	<b>S\$745.00</b> <a href="#">Edit Estimates</a>	<b>S\$745.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>LI MINGXIN</b> , ID: S8271737D								
Main Claimant:	<b>CHEONG MING KAON</b> , ID: S1662027J								
Vehicle Reg. No.:	<b>SJP1973H</b>	Date of Loss:	27/04/2018 00:00 - :59 [109 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 557186</b>	Policy/Cover Note No.:	28804004AVW (Comprehensive) Coverage: 30/09/2017 - 29/09/2018						
Vehicle Reg. No. (Insured):	<b>SKV7502B</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>BH Auto Services Pte Ltd (Sin Ming)</b> Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 03/06/2018]								
Driver/Custodian (Insured):	HO MING MAO (), NRIC: S9039211E, Tel: +6591991892								
Adj Asg. Remarks:	TP AGREE SJE :LKK We choose below surveyor: LKK Auto Consultants Pte Ltd Ps- vehicle currently IN our workshop.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SJP1973H (557186)**  
**[SKV7502B]**  
**TP**  
**CHEONG MING KAON**  
**Apr 27 2018 12:00AM**  
**[LI MINGXIN]**  
**BH Auto Services Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			View <span style="float: right;">View in Browser</span>	
<b>Video</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)			Thumbnail	Print				
1	18/05/18 18:51	<b>Video - Accident</b>				Load WMV				
<b>Assessment Reports</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)			Thumbnail	Print				
1	03/05/18 18:39	<b>Accident Statement</b> <small>From: SC - Reg. No: SKV7502B, Claimant: LI MINGXIN</small>				Load HTM				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print				
1	15/05/18 15:22	<b>Adjuster Immediate Advice</b>				Load HTM				
<b>Photos/Images</b>									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print				
1	15/05/18 15:26	<b>Odometer Reading</b>				Load JPG		<input checked="" type="checkbox"/>		
2	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
3	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
4	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
5	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
6	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
7	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
8	15/05/18 15:26	<b>General View</b>				Load JPG		<input checked="" type="checkbox"/>		
9	15/05/18 15:26	<b>Chassis Number</b>				Load JPG		<input checked="" type="checkbox"/>		
<b>Documentation</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)			Thumbnail	Print				
1	04/05/18 11:01	<b>WORKSHOP DETAILS - SJP1973H.pdf</b> <small>From: SC - Reg. No: SKV7502B, Claimant: LI MINGXIN</small>				Load PDF				
2	03/05/18 18:39	<b>TPD SJP1973H GIA REPORT.PDF</b>				Load PDF				

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18008180/KSBE2

Date: 30/05/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28804004AVW  
 Claimant Vehicle No: SJP1973H Insured Vehicle No: SKV7502B  
 Date of Loss: 27/04/2018 Nature of Claim: TP Claim No: 557186

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJP1973H  
 Make & Model: FIAT 500, 1.4 LOUNGE (A) Engine No: 169A30001283561  
 Reg. Date: 13/03/2009 (Man. Year: 2008) Chassis No: ZFA31200000129783  
 Colour: Yellow Odometer: 96095 km  
 Engine Capacity: 1368 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/45Z R16 Rear Tyre Size: 205/45Z R16  
 Front Left Side: Achilles 2 mm Rear Left Side: Achilles 3 mm  
 Front Right Side: Achilles 2 mm Rear Right Side: Achilles 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,640.00	745.00	895.00	54.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,640.00</b>	<b>745.00</b>	<b>895.00</b>	<b>54.57</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>114.80</b>	<b>52.15</b>	<b>62.65</b>	<b>54.57</b>
<b>Nett Amount (S\$)</b>	<b>1,754.80</b>	<b>797.15</b>	<b>957.65</b>	<b>54.57</b>

## INSPECTION

Date of Assignment: 04/05/2018  
 Date Inspected: 14/05/2018 Inspected At: BH Auto Services Pte Ltd (Sin Ming)  
 Blk 1 Sin Ming Industrial Estate Sector C,  
 #01/111/113/115/117  
 Singapore 575636  
 Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



(REPAIR COST NOT CONCLUDE)



## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 30 May 2018)
<b>Parts:</b> 144	FIAT 500 1.4 LOUNGE (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJP1973H)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (NPA)	Repair	0.00 F	*-F
2	1		*FRONT BUMPER SIDE RETAINER SHORT LH (NPA)	Serviceable	0.00 F	*-F
3	1		*FRONT BUMPER SIDE RETAINER LONG LH (NPA)	Serviceable	0.00 F	*-F
4	1		*FRONT BUMPER SIDE RETAINER LONG RH (NPA)	Serviceable	0.00 F	*-F
5	1		*FRONT BUMPER LOWER LIP (NPA)	Serviceable	0.00 F	*-F
6	1		*FRONT BUMPER LOWER GARNISH (NPA)	Serviceable	0.00 F	*-F
7	1		*FRONT FENDER LH (NPA)	Bent	0.00 F	*-F
8	1		*FRONT FENDER SHIELD LH (NPA)	Serviceable	0.00 F	*-F
9	1		*FRONT WHEEL RIM LH (NPA)	Serviceable	0.00 F	*-F
10	1		*FRONT LOWER ARM LH (NPA)	Serviceable	0.00 F	*-F
11	1		*FRONT STABILIZER LINK LH (NPA)	Serviceable	0.00 F	*-F
12	1		*FRONT ABSORBER LH (NPA)	Serviceable	0.00 F	*-F
13	1		*FRONT ABSORBER STOPPER LH (NPA)	Serviceable	0.00 F	*-F
14	1		*FRONT ABSORBER MOUNTING LH (NPA)	Serviceable	0.00 F	*-F
15	1		*FRONT KNUCKLE ARM LH (NPA)	Serviceable	0.00 F	*-F
16	1		*FRONT KNUCKLE ARM BEARING LH (NPA)	Not Necessary	0.00 F	*-F
17	1		*FRONT TIE ROD LH (NPA)	Not Necessary	0.00 F	*-F
18	1		*FRONT TIE ROD END LH (NPA)	Not Necessary	0.00 F	*-F
19	10		*FRONT BUMPER CLIPS (NPA)	Not Necessary	0.00 FS	*-FS
20	10		*FRONT FENDER SHIELD CLIPS (NPA)	Not Necessary	0.00 FS	*-FS
21	1		*FRONT BUMPER SIDE RETAINER SHORT RH (NPA)	Serviceable	0.00 F	*-F
<b>Total Parts (S\$)</b>					<b>0.00</b>	<b>0.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	ANTI-RUST COATING	New	80.00	30.00
2	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS, PANEL BEAT, CUT & WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	600.00	300.00
3	PROVIDE SKILL LABOUR TO DISCONNECT AND CHECK ELECTRICAL WIRING	New	30.00	15.00
4	CHECK AND RE-ADJUST WHEEL ALIGNMENT	New	80.00	0.00
5	REMOVE AND REPLACE / REFIT FRONT UNDERCARRIAGE	New	250.00	0.00
6	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL DAMAGED PARTS & PANEL & TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITIES	New	600.00	400.00
<b>Gross Labour Cost (S\$)</b>			<b>1,640.00</b>	<b>745.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

