

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 25 May 2018 9:13 AM
To: irene_tan@sg.msig-asia.com
Cc: 'SUR'; 'Catherine Chong (LKK Auto)'
Subject: FW: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT
Attachments: Screenshot_20180524-173231_WhatsApp.jpg

Dear Irene,

We will submit our file and close accordingly.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 25 May 2018 7:52 AM

To: Irene Tan <irene_tan@sg.msig-asia.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Dear Irene,

Thank you for the email.

Dear Shirley,

FYNA- CS/MSG18008180/Ks3b

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]

Sent: Thursday, 24 May 2018 6:01 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR

<sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: FW: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Good evening Veron,

Please see email below and attached screenshot informing that the 3rd party has withdrawn his claim.

Please submit your fee to close file.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]

Sent: Thursday, 24 May, 2018 5:36 PM

To: Irene Tan <irene_tan@sg.msig-asia.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Subject: RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Hi Irene,

Please be inform that our insured will be withdrawing for this 3rd party claim.

Attach a copy of the conversation and we shall closed this file from our end.

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

BH AUTO SERVICES PTE LTD

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]
Sent: Saturday, May 19, 2018 01:40 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;
BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to your email as below.

Why are you re-sending your repair estimates to us when we asked your Company to support claim with points (a) to (c) requested in our email of 18.5.18?

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Saturday, 19 May, 2018 12:41 PM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;
BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]
Sent: Friday, 18 May 2018 6:57 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;
BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: Pre-repair inspection - Your ref: SJP1973H; Our claim no.: 557186/IT

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to your email of 17.5.18.

Both parties reported conflicting versions. Please support your client's claim with the following:

- a) Video footage;
- b) Written statement from an independent eye witness;
- c) Final police investigation result.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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