### Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Friday, May 04, 2018 3:33 PM

To:

Catherine Thia; Eileen Ang; 'Pang Xiu Shi'

Cc:

SUR; KKLau; Accounts (LKKAuto); 'Christopher Chionh'

Subject:

DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD,

DOA: 03/5/2018, SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Attachments:

SG 1187B ESTIMATE.pdf; SG 1187B GIA.pdf

Dear Catherine/ Eileen,

Please be informed that we had inspected the vehicle SG 1187B at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Janice Lee (LKKAuto)

From:

Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)

<catherineleesc@smrt.com.sg>

Sent:

Tuesday, June 26, 2018 12:10 PM

To:

SUR; Joy Irene (LKKAuto)

Cc:

Koo Yew Chung (Auto Svcs/Ext Biz Svs/AR & SC); AutoSvs-ARC (Bus); Bryan Ang (LKKAuto); CS A Team; Admin A; Olivia Lau (LKKAuto); Celine Fong (LKKAuto)

Subject:

Finalisation - SG1187B (BUS/08/17/1011) - MSIG

Attachments:

img-626120109-0001.pdf; img-626120001-0001.pdf

To Whom it may concern.

Attached herewith our copy and Surveyor's marked copy of the bus repair estimate for the case. Our finalised amount is \$830.00 @ 1 working day under part by part repair.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SG1187B
Vehicle to be Exported:	No
Intended De-registration Date:	04 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1101347
Chassis No.:	WEB62808323130022
Maximum Power Output:	T
Open Market Value:	\$284,910.00
Original Registration Date:	07 Jul 2016
First Registration Date:	07 Jul 2016
Transfer Count:	2
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	*
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 04 May 2018



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

STITIES

## **SMRT Accident Vehicle Repair Estimates**

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SG1187B

Ref. No.

BUS/08/17/1011

Reg. Date

11/08/2017

Vehicle Type

BUS-12M

Make

MB CITARO MERCEDES

Model

MB CITARO O530

Name of Driver

Lee Sing Yang

Type of Accident

SIDE SWIPE

Date / Time of Accident

10/08/2017 11:08:00 AM

Accident Reported Date / Time: 10/08/2017 12:00:00 AM

Surveyor is Required?

Yes

Survey by

MSIG

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No :

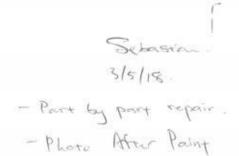
Special Instruction to ARC, if any :

SG1187B - FRONT RIGHT PORTION

SKT8796Z (TP) - INSURED WITH MSIG. LEFT REAR PORTION

Prepared Date

: 11/08/2017 03:50:53 PM





- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

795.00

0.00

**Total Spray Painting Charges** 

354.00

0.00

**Total Material Charges** 

0.00

0.00

Other Charges

0.00

0.00

TOTAL

1,149.00

0.00

**Lum Sum Total** 

0.00

0.00

No. of Repair Days

2.00

0.00

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

03/05/2018 09:36:57 AM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

Prepared Date :

03/05/2018 09:36:57 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount :

Prepared Date:

Page:

2

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Total Labour	795.00	0.00	
TO REPAIR RH FRONT PORTION	795.00	0.00 530	
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable	

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	354.00	0.00 300
Total Spray Painting & Panel Beating	354.00	0.00

#### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

BUS/08/17/1011 Page:

3

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
		то	TAL MATERIALS							
TOTAL MATERIALS(Discounted)								0.00	0.00	

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	TO	OTAL SUPPLEMENTARY	MATERIA	ALS			A		

Page:



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## **SMRT Accident Vehicle Repair Estimates**

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SG1187B

Ref. No

BUS/08/17/1011

Reg. Date

07/07/2016

Vehicle Type

: BUS -12M

Make

MB CITARO MERCEDES

Model

MB CITARO 0530

Name of Driver

: Lee Sing Yang

Type of Accident

: SIDE SWIPE

Date / Time of Accident

: 10/08/2017 11:08:00 AM

Accident Reported Date / Time: 10/08/2017 12:00:00 AM

Surveyor is Required?

: Yes

Survey by

MSIG

Vehicle is Towed Back?

No

Towed Back Date/Time

01/01/2000

Replacement Vehicle issued? :

Accident Repair Job Card No : 000024096067

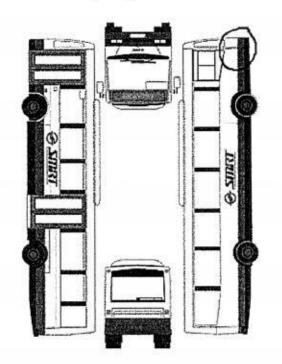
Special Instruction to ARC, if any :

SG1187B - FRONT RIGHT PORTION

SKT8796Z (TP) - INSURED WITH MSIG. LEFT REAR PORTION

Prepared Date

: 11/08/2017 03:50:53 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No: WEB62808323130022

Mileage

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

**Total Labout Charges** 

795.00

530.00

Total Spray Painting Charges

354.00

300.00

**Total Material Charges** 

0.00

0.00

Other Charges

TOTAL

0.00

:

0.00

**Lump Sum Total** 

1,149.00

830.00

No. of Repair Days

0.00

0.00

2.00

1.00

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

03/05/2018 09:36:57 AM

SEBASTIAN LKK 26/06/2018 11:52:47 AM

Prepared / Adjusted Date

Remarks

Prepared Date : 03/05/2018 09:36:57 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount :

Prepared Date:



### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicab	
TO REPAIR RH FRONT PORTION	795.00	530.00	
Total Labour	795.00	530.00	

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	354.00	300.00
Total Spray Painting & Panel Beating	354.00	300.00

#### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs	W	

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	ARC Recommen d	Surveyor Approved	Photos Attached
-		то	TAL MATERIALS						Ald IV
TOTAL MATERIALS(Discounted)							0.00	0.00	

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS							17	VAII-0	10

### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/MSG18008165/SRBN2

Date:

29/06/2018

REFERENCE

Handling

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

28986218QMY

Claimant

Insurer:

SG1187B

Insured Vehicle No:

SKT8796Z

Vehicle No: Date of Loss:

10/08/2017

Nature of Claim:

TP

Claim No: 557773

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SG1187B

Make & Model:

MERCEDES-BENZ CITARO 0530, 6.4 D AT TURBO ABS (A)

Engine No:

902926C1101347

Reg. Date:

07/07/2016 (Man. Year: 2015)

Chassis No:

WEB62808323130022

Colour:

Multi-colour

Odometer:

0 km

Engine Capacity:

6374 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

275/70R22.5

Rear Tyre Size:

275/70R22.5(D)

Front Left Side:

Continental 6 mm Continental 6 mm Rear Left Side: Rear Right Side: Continental 6/6 mm Continental 6/6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		0.00	0.00	0.00	
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,149.00	830.00	319.00	27.76
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
953	Nett Amount (S\$)	1,149.00	830.00	319.00	27.76

INSPECTION

Date of Assignment:

09/05/2018

Date Inspected:

03/05/2018 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

1.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 29 Jun 2018)

Parts: N/A MERCEDES-BENZ CITARO 0530 6.4 D AT TURBO ABS (A) (Model not available in

database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SG1187B)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items	(10)	795.00	530.00
1	TO REPAIR RH FRONT PORTION	New		
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	354.00	300.00
	Gross Lab	Gross Labour Cost (S\$)		830.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >