

Veron Chen (LKKAUTO)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Wednesday, 25 July 2018 11:07 AM
To: Veron Chen (LKKAUTO); motor.doc@axa.com.sg
Cc: Admin A
Subject: Revised LOD to AXA - BUS/05/17/7027/AW - Accident involving SMB1568H and SHB7765A on 20 May 2017 along Yishun Central *** LKK REF: CS/TIB18008164/Svbs2
Attachments: img-628140033-0001.pdf; img-725102639-0001.pdf
Importance: High

SMRT : BUS/05/17/7027/AW
LKK : CS/TIB18008164/Svbs2
AXA Ref : SHB7765A

Dear Sir/Mdm,

We just received LKK's survey report and survey bill today. Above attached refer. We therefore send you the revised LOD to include the survey bill.

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1568H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 930
Loss of Use (1 Day x \$275, 12M Bus)	\$ 275
LTA Search Fee	\$ 215.07
Total	\$ 1,420.07

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Survey Report and Bus Photos

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: Thursday, 19 July, 2018 10:55 AM
To: Veron Chen (LKKAUTO); kianchuan.chan (kianchuan.chan@axa.com.sg)
Cc: Admin A; cts@axa.com.sg

Subject: Reminder to AXA - BUS/05/17/7027/AW - Accident involving SMB1568H and SHB7765A on 20 May 2017 along Yishun Central *** LKK REF: CS/TIB18008164/Svbs2
Importance: High

BUS/05/17/7027/AW - Reminder

Dear Sir/Mdm,

LOD has been issued since 28 June, 2018. Kindly let us have your offer to settle/DV soon. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 28 June, 2018 2:19 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses); Veron Chen (LKKAuto)
Cc: kianchuan.chan (kianchuan.chan@axa.com.sg); Vivian Lau (LKKAuto); Admin A; cts@axa.com.sg; SUR
Subject: RE: LOD to AXA - BUS/05/17/7027/AW - Accident involving SMB1568H and SHB7765A on 20 May 2017 along Yishun Central *** LKK REF: CS/TIB18008164/Svbs2

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/TIB18008164/Svbs2	Veron

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]
Sent: Thursday, 28 June, 2018 2:14 PM
To: Admin A <admin-a@lkkauto.com>; cts@axa.com.sg
Cc: kianchuan.chan (kianchuan.chan@axa.com.sg) <kianchuan.chan@axa.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: LOD to AXA - BUS/05/17/7027/AW - Accident involving SMB1568H and SHB7765A on 20 May 2017 along Yishun Central

BUS/05/17/7027/AW
AXA Ref : SHB7765A

Dear Mdm/Sir,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1568H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 930
Loss of Use (1 Day x \$275, 12M Bus)	\$ 275
LTA Search Fee	-
Total	\$ 1205

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK (AXA's own appointed surveyor)

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

