

REF: CS1/ms(71 8008145/T1)rb²

Special Instruction:

\$ 7311.68

Third Parties:

Claimant:

Surveyor:

Workshop:

ASSIGNMENT (Office)

From (Person): Ryan Tan of MSLH Date/Time: 02.05.2018

Estimated Cost: _____ Bill to: _____

OD/TP Re-inspection / (Evaluation)

To Inspect Vehicle No: S 1067 CD

Insured: Public Liability

at Workshop m/s Performance
of 303 Alexandra Rd

Tel: 9116 3200 (China)

Policy No: MSC/MCGH/17-000048

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

(Client's Record)

H.O.D. Endorsement/Date: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT _____

Date/Time: 1/10 Confirmed with Final Fig , days (Red \$ / %; Original days)

Date/Time: 10/5/18 Submit Final Fig 13254.55, 4 days (Red \$ 4057.13/55 %; Original days)

[illegible]

Para(1) : Parts found not replaced (To highlight *R* or *UB*, *LR*, *Etc*)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 10 MAY 2010

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged:

Basic & Add

Transport

Photos

Others

Total

Date: _____

1) Date/Time 10/5/18 File Pass to typist

2) Date/Time File Return to

3) Date/Time _____ File Pass to _____

4) Date/Time File Return to

5) Date/Time _____ File Pass to _____

6) Date/Time File Return to

Catherine Chong (LKK Auto)

From: Ryan Tan <ryan_tan@sg.msig-asia.com>
Sent: Wednesday, 2 May, 2018 3:38 PM
To: CatherineChong@lkkauto.com; 'assignments'
Cc: Tan, Theresa
Subject: Re: New Case - Damage to S1067CD (High Comm of Msia)
Attachments: MITI CAR RENTAL 7 DAYS.PDF; sharpmxm@gmail.com_20180430_143043.pdf; 20180430_124921.jpg; 20180430_124942.jpg; 20180430_124836.jpg

Importance: High

Insured: Shangri-la Hotel Singapore
Policy No: MSC/MCGL/17-000048
Malaysian Embassy car damaged on driveway (S1067CD)

Dear Catherine,

Thanks for taking my call.

As mentioned, we have a new third party motor vehicle claim. We are the insurer for Shangri-la and the third party vehicle was damaged when a partition fell on the vehicle's rear door.

Our liability is 100% engaged and it is a case of quantum. Can you assign a surveyor to help us review the damages?

Attached Performance Motors estimate and photos of damages.

cc: Theresa, for your info, we are getting our panel of motor surveyor to assess the damages and the costing.

Thereafter, we will arrange for direct settlement with Performance Motors.

Ryan Tan (Chartered Insurer, ACII)
Assistant Manager, Claims Services
D: +65 6643 1342 | F: +65 6643 1349 | ryan_tan@sg.msig-asia.com



MSIG



Insurer Claims
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2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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Catherine Chong (LKK Auto)

From: Ryan Tan <ryan_tan@sg.msig-asia.com>
Sent: Wednesday, 2 May, 2018 4:23 PM
To: Catherine Chong (LKK Auto)
Cc: 'assignments'
Subject: RE: RESEND: New Case - Damage to S1067CD (High Comm of Msia)

Hi Catherine,

Can LKK help us with a paper adjustment instead?

Thereafter, to assist us with negotiations with PML on the repair quantum.

We look forward to LKK's advice before giving a mandate on the repairs

Ryan Tan (Chartered Insurer, ACII)
Assistant Manager, Claims Services
D: +65 6643 1342 | F: +65 6643 1349 | ryan_tan@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 2 May, 2018 3:52 PM
To: Ryan Tan <ryan_tan@sg.msig-asia.com>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: RESEND: New Case - Damage to S1067CD (High Comm of Msia)

Dear Ryan,

Thank you for the assignment.

Please be informed that according to the repairer, the vehicle already start repair.

Kindly advise.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ryan Tan [mailto:ryan_tan@sg.msig-asia.com]
Sent: Wednesday, 2 May, 2018 3:50 PM
To: admin-d@lkkauto.com
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RESEND: New Case - Damage to S1067CD (High Comm of Msia)
Importance: High



INVOICE

ShangriLa Singapore
22 Orange Grove Rd
Singapore 258350
Finance Administrative Assistant
Attn: Ms Pei Yi Chee

Inv No: 332/MITI
Inv Date: 02-May-18

Job Ref No	Job	Due
	CAR RENTAL	COD

QTY	Description	Price	Amount
1	<u>Malaysia International Trade Industry</u> Monday 30th April to Monday 7th may 2018 7 days Rental Toyota Camry 2.4 (Black)	\$ 100.00	\$ 700.00
Grand Total			\$ 700.00

Please make cheque payable to: **VIP Limo Services**

Customer's Signature, Stamp & Date



Fahrur Razi
Events Manager

THANK YOU FOR HONOURING US BY YOUR VISIT

VIP LIMO SERVICES (Reg. No.: 53223291K)
31, Pasir Ris Street 72, #02-24 Singapore 518769
Website: www.viplimosg.com
Mobile: +65 9455 2848 Fax: +65 6314 2520 Email: viplimo10@gmail.com

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63445773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190531/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 46775
Date Estimated : 30/04/2018
Prepared By : Chua Kee Sin

Page No. : 1 of 2

P/S invoice to
Shangri-La Hotel SG.- ESTIMATE REPAIR FOR -
High Commission Of Malaysia
301 Jervois Road- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 249077

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
S1067CD	NP47245	07/06/2013	320iA/4	0

DESCRIPTION

Replace rear right door ✓

881- 1,275.00 1692

Spray painting rear right door ✓

- 656 885.00

To transfer lock mechanism from old to new door including
conduct checks on new door power window system for proper
function. (1 door).

unx 531.00

To carry out body cavity preservation.
(Per panel).

800 80 118.00

Sundries.

unx 80.00

To supply and install rear right window glass
solar film.

unx 425.00

To conduct water leak tests. ✓

✓ 75.00

To supply and install rear right window glass (quarter)
solar film.

unx 425.00

1692

Total Labour 1: 3,814.00

DESCRIPTION

PLUG-IN RETAINER

QTY PRIC

VALUE

Fillister

4 0.85

unx 3.40

REAR RH DOOR ✓

10 2.45

unx 24.50

RH LOWER REAR DOOR HINGE ?

1 1,236.60

- 1,236.60

RH UPPER REAR DOOR HINGE ?

1 57.15

x 57.15

REAR RH DOOR BRAKE ?

1 57.15

x 57.15

CLIP COVER FOR COLUMN B

1 75.30

unx 75.30

Abdichtung B

8 1.35

x 10.80

SEALING STRIP

1 4.50

x 4.50

RR RH DOOR OUTER MOULDING

1 20.15

unx 20.15

REAR RH DOOR INNER WEATHERSTRIP

1 82.25

unx 82.25

1 69.95

unx 69.95

15622.

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63445773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 46775
Date Estimated : 30/04/2018
Prepared By : Chua Kee Sin

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
S1067CD	NP47245	07/06/2013	320iA/4	0

DESCRIPTION	QTY	PRIC	VALUE
RH EXTERIOR COVER WINDOW GUIDE WEB	1	51.40	51.40
RH B PILLAR FINISHER OUTER	1	54.75	54.75
REAR DOOR WEATHERSTRIP ✓	1	138.00	138.00
RR RH DOOR WINDOW FRAME COVER	1	73.25	73.25
REAR RH SIDE WINDOW FIXED	1	167.50	167.50
RR RH WINDOW LIFTER W/O MOTOR ?	1	242.15	242.15
Sealing	1	16.95	16.95
Seal	1	16.95	16.95
REAR RH DOOR WINDOW GUIDE ?	1	121.35	121.35
REAR RH WINDOW LIFTER DRIVE ?	1	312.05	312.05
(DG) CLEANER R1 (100ML) ✓	1	23.85	23.85
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) ✓	1	131.55	131.55
(DG/SL) GLASS PRIMER 30ML (VP206) ✓	1	27.85	27.85
Total Parts :			3,019.35

4 days

Labour 1	:	3,814.00
Parts	:	3,019.35
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	478.33
Grand Total	:	7,311.68

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

6837.35

Janice Lee (LKKAUTO)

From: Ryan Tan <ryan_tan@sg.msig-asia.com>
Sent: Thursday, May 10, 2018 10:43 AM
To: Janice Lee (LKKAUTO)
Cc: Olivia Lau (LKKAUTO); assignments; SUR
Subject: RE: [MSIG]: RESEND: New Case - Damage to S1067CD (High Comm of Msia)
Attachments: sharpmxm@gmail.com_20180510_083637.pdf; MITI CAR RENTAL 7 DAYS.PDF

Hi Janice,

Revised invoice from PML for this case.

Please see attached. We look forward to your advice.

Ryan Tan (Chartered Insurer, ACII)
Assistant Manager, Claims Services
D: +65 6643 1342 | F: +65 6643 1349 | ryan_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Olivia Lau (LKKAUTO) [mailto:olivialau@lkkauto.com]
Sent: Wednesday, 9 May, 2018 7:00 PM
To: Ryan Tan <ryan_tan@sg.msig-asia.com>; Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [MSIG]: RESEND: New Case - Damage to S1067CD (High Comm of Msia)

LKK Ref: CS1/MSG18008145/rb

Hi Ryan,

Thank you for your email.

Janice – please look into it.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Make
good
use of
Today*

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190527 (AfterSales)
63190533/630 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : b1 1263499	Page No. : 1 of 1
Date IN : 30/04/2018	Invoice Number : 1961568 / WSB
Cust. Svc. Advisor : Chua Kee Sin	Invoice Date : 07/05/2018
	Payment Term : Cash
	Invoice By : Chua Kee Sin

- CUSTOMER INFORMATION -
High Commission Of Malaysia
301 Jervois Road

Singapore 249077

- INVOICE TO - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
S1067CD	NP47245	07/06/2013	320iA/4	190815

DESCRIPTION	UNITS	NETT
Replace rear right door	1.00	881.00
Spray painting rear right door	1.00	656.00
To carry out body cavity preservation. (Per panel).	1.00	80.00
To conduct water leak tests.	1.00	75.00
Touch up whole car scratches mark	0.00	0.00
Wash vacuum and waxing	0.00	0.00
Sub-Total :		1,692.00

DESCRIPTION	UNITS	NETT
(DG) CLEANER R1 (100ML)	1.00	23.85
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	1.00	131.55
(DG/SL) GLASS PRIMER 30ML (VP206)	1.00	27.85
REAR RH DOOR	1.00	1,236.60
REAR DOOR WEATHERSTRIP	1.00	138.00
EXPANDING NUT - (A) net	2.00	4.70
Sub-Total :		1,562.55

Labour Charges : 1,692.00	Total Labour & Parts Charges : S\$ 3,254.55
Parts Charges : 1,562.55	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 0.00	Invoice Total Amount Exclude GST : S\$ 3,254.55
	GST @ 7% : S\$ 227.82
	Invoice Total Amount Include GST : S\$ 3,482.37
	Less Deposit/Voucher : S\$ 0.00

Computer generated invoice. No signature is required.	Amount Payable Include GST: S\$ 3,482.37
---	--

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



INVOICE

ShangriLa Singapore
22 Orange Grove Rd
Singapore 258350
Finance Administrative Assistant
Attn: Ms Pei Yi Chee

Inv No: 332/MITI
Inv Date: 02-May-18

Job Ref No	Job		Due
	CAR RENTAL		COD

QTY	Description	Price	Amount
1	<u>Malaysia International Trade Industry</u> Monday 30th April to Monday 7th may 2018 7 days Rental Toyota Camry 2.4 (Black)	\$ 100.00	\$ 700.00
Grand Total		\$	700.00

Please make cheque payable to: **VIP Limo Services**

Customer's Signature, Stamp & Date



Fahru Razi
Events Manager

THANK YOU FOR HONOURING US BY YOUR VISIT

VIP LIMO SERVICES (Reg. No.: 53223291K)
31, Pasir Ris Street 72, #02-24 Singapore 518769
Website: www.viplimosg.com
Mobile: +65 9455 2848 Fax: +65 6314 2520 Email: viplimo10@gmail.com



Your Ref: MSC/MCGL/17-000048

Date: 11th May 2018

Our Ref: CS1/MSG18008145/T1rbs2

M/s MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay
#24-01 Hong Leong Bldg
Singapore 048581
(The Motor Claims Department)

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO:
S 1067CD INSURED VEHICLE: Public Liability**

We thank you for your instruction on 02/05/2018.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of S 1067CD from M/s Performance Motors Ltd.
- b) Final Repair Bill of S 1067CD from M/s Performance Motors Ltd.
- c) Colour damaged vehicle photographs of S 1067CD.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: S 1067CD
Make & Model	: BMW 320IA/4
Year of Registration	: 2013
Chassis Number	: NP47245
2. We recommend that the repairs of the entire damage require about 4 (Four) working days to complete.
3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. S 1067CD

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
4	PLUG-IN RETAINER (SN)	NOT NECESSARY	3.40	-
10	FILLISTER (SN)	NOT NECESSARY	24.50	-
1	REAR RH DOOR (SN)	BENT	1,236.60	1,236.60
1	RH LOWER REAR DOOR HINGE (SN)	NOT NECESSARY	57.15	-
1	RH UPPER REAR DOOR HINGE (SN)	NOT NECESSARY	57.15	-
1	REAR RH DOOR BRAKE (SN)	NOT NECESSARY	75.30	-
8	CLIP COVER FOR COLUMN B (SN)	NOT NECESSARY	10.80	-
1	ABDICHTUNG B (SN)	NOT NECESSARY	4.50	-
1	SEALING STRIP (SN)	NOT NECESSARY	20.15	-
1	RR RH DOOR OUTER MOULDING (SN)	NOT NECESSARY	82.25	-
1	REAR RH DOOR INNER WEATHERSTRIP (SN)	NOT NECESSARY	69.95	-
1	RH EXTERIOR COVER WINDOW GUIDE WEB (SN)	NOT NECESSARY	51.40	-
1	RH B PILLAR FINISHER OUTER (SN)	NOT NECESSARY	54.75	-
1	REAR DOOR WEATHERSTRIP (SN)	NECESSARY	138.00	138.00
1	RR RH DOOR WINDOW FRAME COVER (SN)	NOT NECESSARY	73.25	-
1	REAR RH SIDE WINDOW FIXED (SN)	NOT NECESSARY	167.50	-
1	RR RH WINDOW LIFTER W/O MOTOR (SN)	NOT NECESSARY	242.15	-
1	SEALING (SN)	NOT NECESSARY	16.95	-
1	SEAL (SN)	NOT NECESSARY	16.95	-
1	REAR RH DOOR WINDOW GUIDE (SN)	NOT NECESSARY	121.35	-
1	REAR RH WINDOW LIFTER DRIVE (SN)	NOT NECESSARY	312.05	-
1	(DG) CLEANER R1 (100ML) (SN)	NECESSARY	23.85	23.85
1	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) (SN)	NECESSARY	131.55	131.55
1	(DG/SL) GLASS PRIMER 30ML (VP206) (SN)	NECESSARY	27.85	27.85
1	SUNDRIES (SN)	NOT NECESSARY	80.00	-
1	REAR RIGHT WINDOW GLASS SOLAR FILM (SN)	NOT NECESSARY	425.00	-
1	REAR RIGHT WINDOW GLASS (QUARTER) SOLAR FILM (SN)	NOT NECESSARY	425.00	-
2	EXPANDING NUT (SN)	NECESSARY	4.70	4.70
			3,954.05	1,562.55

Report Ref No. CS1/MSG18008145/T1rbs2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	REPLACE REAR RIGHT DOOR.		1,275.00	881.00
	SPRAY PAINTING REAR RIGHT DOOR.		885.00	656.00
	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW DOOR INCLUDING CONDUCT CHECKS ON NEW DOOR POWER WINDOW SYSTEM FOR PROPER FUNCTION. (1 DOOR)	NOT NECESSARY	531.00	-
	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)		118.00	80.00
	TO CONDUCT WATER LEAK TESTS.		75.00	75.00
			2,884.00	1,692.00
	GRAND TOTAL		6,838.05	3,254.55
RECOMMENDED COST OF REPAIRS				3,254.55

Report Ref No. CS1/MSG18008145/T1rbs2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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