Surveyor :				ASSI	GNMEN	T (Off	ice)			15021862240007.095	21
From (Person):	Julie			of	F	Hil		Da	ste/Time:	03052018	4pm
Estimated Cost:						Bill to: _					
OD / Tre WS /				7521				_ Insured: _	F	3K 96798	
at Workshop m	A 142-5-07			in P	77.0			Tel:	9839	1555	
of		Blk		Kaki		AVR	4	# 05-23			
Policy No:						Claim	No:	CSOD	75610	/AH	
Sum Insured:						Exc	ess:				
Make of Veh: (Client's Record)							10.3	D	.O.A	300m018	
CA / REV / REP. / REV 24 HRS WP				14020 10		H.O.D. Endorsement:					
Date/Time;	03152618	51Bpn	n_P	erson Co	ontacted: _	Yi	CIN_		hicle IN	16ur	
Date/Time	Action/Instru	iction (	7	( )	Estimate						
	SKR 75	160 -	M	A /IN	(1]()(3(	)16 /F3				DLA: 03(7	17
	FBK 9670										
	1010101									Estimate	12 ange 8
M 12/18	After	Pape									J
14/2/10	14+161	ACID									

## Catherine Chong (LKK Auto)

From:

Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent:

Thursday, 3 May, 2018 4:00 PM

To:

'SUR'; assignments@lkkauto.com

Cc:

Albert Hong

Subject:

FW: 2nd Notice to Conduct Pre-Repair Survey - Claim ref; C20001557/AH

Attachments:

PRS 2 - SKR 7526D.PDF

Sent on behalf of Albert

Hi Team

Please accept PRI survey request and survey on a without prejudice basis.

Attached is the workshop details.

Thank you, -Julie

From: Julie Mangubat

Sent: Thursday, 3 May, 2018 3:53 PM

To: accident@kscgp.com

Cc: motor@kscgp.com; Albert Hong <albert.hong@budgetdirect.com.sg>

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Your ref: FBK 9679B; C20001557 | Our ref: SKR

7526D/XY/sy/ms

Without Prejudice

Hi Myra

W e are not agreeable to your list of surveyors.

We will proceed to send our surveyor and liaise with your workshop accordingly.

Thank you.

Best Regards,
Julie Mangubat
Executive, Claims

T +65 6540 2181 F +65 6725 0853

E Julie.m@budgetdirect.com.sg



Customer Care: +65 6221 2111

Claims: +65 6221 2199

Claims (Int.): +65 6540 2199

190 Clemenceau Avenue #03-01, Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq

Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: accident@kscgp.com <accident@kscgp.com>

Sent: Thursday, 3 May, 2018 3:41 PM

To: Julie Mangubat <julie.m@budgetdirect.com.sg>

Cc: motor@kscgp.com; Albert Hong <albert.hong@budgetdirect.com.sg>

Subject: 2nd Notice to Conduct Pre-Repair Survey - Your ref: FBK 9679B; C20001557 | Our ref: SKR 7526D/XY/sy/ms

Dear Julie.

We are instructed to reply to you as enclosed.

Thank you.

Regards, Myra KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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#### ---- Original Message ----

From: Julie Mangubat [mailto:julie.m@budgetdirect.com.sg]

To: accident@kscgp.com

Cc: motor@kscgp.com, albert.hong@budgetdirect.com.sg

Sent: Thu, 3 May 2018 06:39:39 +0000

Subject:

#### Without Prejudice

Dear Sir

We refer to your notice of PRS on even date.

Please find the list of your surveyors to choose from.

- 1. Kalvin Ang LKK Auto Consultant Pte Ltd
- 2. Bryan Ang LKK Auto Consultant Pte Ltd

- 3. Xing Guo Qiang LKK Auto Consultant Pte Ltd
- 4. Mohammed Rasul LKK Auto Consultants Pte Ltd
- 5. Mohamad Taufihk LKK Auto Consultants Pte Ltd
- 6. Simon Ho LKK Auto Consultants Pte Ltd
- 7. Pang Kiah Keen (Frankie) FormTeam Adjusters Pte Ltd
- 8. Chua Soo Teck (Benjamin) FormTeam Adjusters Pte Ltd
- 9. Lim Say Koon FormTeam Adjusters Pte Ltd
- Ng You Han FormTeam Adjusters Pte Ltd
- 11. Soon HanXin (Gary) FormTeam Adjusters Pte Ltd
- 12. Chow Bo Xiong FormTeam Adjusters Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you, -Julie

From: accident@kscgp.com <accident@kscgp.com>

Sent: Thursday, 3 May, 2018 12:48 PM

To: Motor Claims < motorclaims@budgetdirect.com.sg>

Cc: motor@kscgp.com

Subject: Notice to Conduct Pre-Repair Survey - Your insured's vehicle: FBK 9679B Our ref: SKR 7526D/XY/sy/ms

Dear Sir/Mdm.

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards, Myra KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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Your ref

FBK 9679B; C20001557

Our client's vehicle / ref:

SKR 7526D; XY/sy/ms

Date

3 May 2018

Auto & General Insurance (Singapore) Pte Limited

By Email Only

Dear Sirs,

## DATE OF ACCIDENT: 30 APRIL 2018 NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your email of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our list of surveyors as appended below:-

S/N	Name of Surveyor	Company Name
1.	Chang Fuh Keong, Dave	Sincere Appraisal Services
2.	Ang Guea Kiang	CA Appraiser Pte Ltd
3.	Ong Poh Meng	Aeon Auto Consultant LLP
4.	Lee Kok Weng	Lee Automobile Appraisers Services
5.	Ong Ah Keng, Kent	KTO Automobile Assessors

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which we will commence repairs thereafter without any further notice or reference to you. Please also let us know if you required a Post-Repair Survey/Inspection for our client's consideration. Please be informed that the said vehicle can be surveyed / inspected on Monday, 7 May 2018 at:

Workshop

: Xin Yun Auto Pte Ltd

Address

: Block 8 Kaki Bukit Avenue 4

#05-23 Premier @ Kaki Bukit Singapore

Singapore 415875 (Gate 2)

Contact

: Mr. Fabian (h/p: 9839 1666)

Ms Yi Xin (h/p: 9839 1555)

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,

Esy

Your ref

FBK 9679B; C20001557

Our client's vehicle / ref:

SKR 7526D; XY/sy/ms

Date

3 May 2018

# Acknowledgement

Thi	s is to confirm that I		[Full Name of Surveyor]
foll	ows:-	[Surveyor's Compa	any] have completed
(a)	Pre- Repair Survey/Inspection on	[Date] at	[Time].
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	
(b)	Pre- Repair Survey/Inspection (after dismantli	ng) on	[Date] at[Time
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	
(c)	Re-inspection of new replacement part (party	by part) on	[Date] at[Time
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	7.
(d)	Post – Repair Survey/Inspection on	[Date] at	[Time].
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

STATE OF THE SERVICE	ACCIDENT STATEMENT
Date Of Report	02/05/2018 11:57
Date Of Accident	30/04/2018 08:25
Exact Location Of Accident	SUBARU WORKSHOP AT LENG KEE
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKR7526D
Insured/Policyholder	
Name Of Registered Owner	PNG CHIN HONG
NRIC No	S7023711C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91289558
Alternative Phone No	OTHERS-91289558
Vehicle Particulars	
Manufacturer	SUBARU
Model	XV-1.6 I-S AWD CVT (A)
Exact Purpose for which vehicle was being used a time of accident	t PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA043727/1
Cover Note Number	
Driver	
Name of Driver	PNG CHIN HONG
NRIC No	S7023711C
Date Of Birth	20/07/1970
Occupation	INDOOR
Date Of Driving Pass	01/10/1993
Driving Experience	24 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91289558
Fax Number	

OTHERS-91289558

NOEMAIL

Address

129 LORONG L TELOK KURAU #04-10

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OWNER

12

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

NO

Was any body injured in the Accident?

. . . .

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

FBK9679B

Vehicle Make/Model/Colour

YAMAHA MT-03 ABS (MTN320-A)

**Details Of Properties** 

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN A SKR7526D B FBK 9679B DESCRIBE CIRCUMSTANCES OF THE ACCIDENT Start to more my law when is verlibed FBH 46796 drove through the DECLARATION I/We declare the foregoing particulars are true in every respect Policyholder Manature Driver's Seghandon Reporting Centre Personnel's Signature Name: July 14-1

(if driver is not the policyholder)

Date & Time

Date & Time:

NRIC/FON NO. 5/042/2/A

#### Accident Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wriful misrepresentation or withholding of material facts may allow insurance companies to regudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out is this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers". The Insurers (lawyers/fais firms, the of
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (ii) investigating the accident and/or my staims,
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
  - (IV) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to sumple claims nistory for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (iii) for complying with requirements under any regulations, laws or court orders.

Policyholder & Signature Date & Time

Driver's Signiffice (If driver is not the policyholder)

Date & Time.

Reporting Centre Personnel's Signature

Name J., & 4.19.

MINCHINO GOYOTTA



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

		PRE-REPAIR INS	PECTION REPORT	
(BL	DGET DIRECT IN	NSURANCE (S) PL ISURANCE)190 CLEMENCEAU C SINGAPORE 239924		1/R1z4be2
1.		D-11 D 4	Code: AGI	
••	Insured Veh.	FBK 96798	:- (THIRD PARTY CLAIM	
_	Policy No.	LDV 3013B	Veh. Inspected	SKR 7526D
	Claim No.	00000	Coverage (\$)	0.00
-		C20001557/AH	Excess (\$)	0.00
•	Assign From	JULIE	Assign Date	03/05/2018
2.		Vehicle Parti	iculars & Condition	
	Make & Model	SUBARU XV 1.6I	c,c	1600
-	Engine No.	HIDDEN	Year of Reg.	2015
_	Chassis No.	JF1GP3KC5EG146842	Colour	BLUE
_	Odometer	48465 KM	Steering	IN ORDER
_	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.			ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/55 R17	PIRELLI	6 mm
	L/H Front Tyre	225/55 R17	PIRELLI	6 mm
	R/H Rear Tyre	77777777	PIRELLI	6 mm
	L/H Rear Tyre	225/55 R17	PIRELLI	6 mm
		Description	on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S I	FRONT PORTION.	
		General	Information	ELECTRIC CONTRACT
	Accident Date	30/04/2018	Inspect Date / Time	09/05/2018 ( 04:49 PM )
	Survey held at	BLK 8 KAKI BUKIT AVE 4 #05-23		(21.72.7.11)
	Repairer	XIN YUN AUTO PTE LTD		
1.			marks	
	THE REPAIRER W	ON WAS CONDUCTED ON A "WITH TIMATE WAS NOT PRESENTED A AS TOLD TO PREPARE THE ESTI EASE FIND DAMAGED VEHICLE P TO REPAIR COST OF THE DAMAGED	AT THE TIME OF INSPECTION	
).		Estimate D	ays of Repair	
	COTHANTED MODE	AL PERIOD FOR REPAIR:		

Report Ref No. CS3/AGI18008141/R1z4be2

Inspected By

MRB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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