

INS. CASE OWNER:

Hardman

CC 3 <sup>UR</sup> 1800 8127, F2M639

LKK:

IDAC:

Surveyor:

Falin

DOI:

ASSIGNMENT

2/5/18

Date / Time:

2/5/18

Registered in Merimen:

2/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLR 9487H

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2,0/4/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

301494995454

Policy No.:

9444444444

Make / Model:

Honda

Place of Accident:

LAPPORTER RD

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHA 47MPT



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOUE

W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/5/18

WY

5-6-18

- UR non updating

- GIA UPLOADED

- OI PASSENGER OPENED DOOR

RECEIVED 07 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

- 17-5-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

5-6-18 JOY

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

☒

After call ltr to OI:

☒

Authorisation To Act:

☒

Release Voucher:

☒

Final Repair Bill:

☒

Car Rental Invoice:

☒

Towing Invoice

☒

LTA / GIA:

☒

Medical Bill:

☒

PIR:

☒

Mandate/Reject Instruction:

☒

LOD

☒

Payment Breakdown Form:

☐

Post-Repair Photos:

☐

Others:

☐

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

7-6-18

Confirm with:

CECILIA

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

26

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1,857.39

Loss of Rental (LOR):

SS

250.80 (2 days) x 125.40

Loss of Use (LOU):

SS

(5 x 2 days)

Loss of Income (LOI):

SS

100 (\$50 x 2 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

2,215.68

Total:

SS

2,210 Global Sum SS: 2,210

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

2,210

Name 1:

COMFORTDELGRO ENGINEERING PT LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT 2/6/18



Our Job Ref No : 305155474

Date : 3. May. 2018

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA4724T

Date of Accident: 30.04.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLR9487H
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$1,815.88
  - (b) Labour Charges \$120.00
  - Total for Part-By-Part Repair Cost** \$1,735.88
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 1 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : L. Ng

Signature : [Signature]

Name : Larry Ng

Name : Kalvin

Tel : 6214 8316

Date : 3/5/18

Fax : 6546 8156

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

\_\_\_\_\_

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 04.05.2018

## REPAIR ESTIMATE

Time: 08:10:19

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305155474  
REGN NO : SHA4724T  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 30.12.2016  
DATE/TIME IN : 02.05.2018 07:45  
ACCIDENT DATE : 30.04.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-3932-G PRIG4 GLASS SUB-ASSY FRT 1 780.50 25.00 585.37  
0002 04-01-0302-0594-G PRIG4 MIRROR ASSY OUTER R 1 1,374.00 25.00 1,030.50

SUB-TOTAL : 1,615.87

## JOB NATURE

0000 L LABOUR 50.00  
0001 23-502 SPRAYPAINT ON AFFECTED AREA 50.00  
0002 17-01 WIRING CHARGE 20.00

SUB-TOTAL : 120.00

TOTAL : 1,735.87

MVA NAME & SIGNATURE  
DATE:

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE:

## REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305155474  
 REGN NO : SHA4724T  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 30.12.2016  
 DATE/TIME IN : 02.05.2018 07:45  
 ACCIDENT DATE : 30.04.2018

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0001	04-01-0302-0898-G	PRIG4 COVER OUTER MIRROR	1	107.40 25.00 80.55
0002	04-01-0302-0594-G	PRIG4 MIRROR ASSY OUTER R	1	1,374.00 25.00 1,030.50
<i>Front (RH) Door Glass</i> <i>at \$ 780.50</i>				
SUB-TOTAL :				1,111.05

## JOB NATURE

QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0000	L	LABOUR		120.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA		120.00
0002	17-01	WIRING CHARGE		50.00

SUB-TOTAL : 290.00

TOTAL : 1,401.05

Larry Ng

MVA NAME &amp; SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME &amp; SIGNATURE

DATE :

*Kohli (KKA)*  
*2/5/18*  
*1505*  
*1 Day*  
*PIP*  
*After Repair jlt.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resolve damage after repair, painting
- To notify the repairer of the following:
- Part of the repairer's responsibility
- To notify the repairer of the following:
- To notify the repairer of the following:
- To notify the repairer of the following:
- To notify the repairer of the following:
- To notify the repairer of the following:
- To notify the repairer of the following:
- To notify the repairer of the following:

Acknowledged  
 Signature:  
 Date:

Date/Time: 02.05.2018 12:05 Page : 1

Team: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO 305155474

## ISOMER

COMFORT TRANSPORTATION PTE LTD

VMS COMFORT TRAN 7010045

7010043  
CUSTOMER NO. 383 SIN MING DRIVE  
ADDRESS Singapore SINGAPORE 575717

L (R) 65508755 (O)  
(P)

COUNT CARD NO.

VARs

(B)

REGN NO: SHA4724T

MILEAGE

MAKE TOYOTA

FUEL

E 1/2 F

MODEL	PRIUS HYBRID(G4)02.05.2018 07:45
-------	----------------------------------

DATE/TIME IN  
05.2018 07:45

YR OF MANU 30.12.2016

TARGET DATE

CHASSIS CODE  
JTDKB3FU603539803

COMPLETION DATE/TIME:

### JOB DESCRIPTION

Accident Date: 30.04.2018

NATURE: 3P 30.04.2018

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

ALG - Right Side Mirror  
LEE/Kelvin -

ECKED & PASSED OUT BY:

## SERVICE ADVISOR

CUSTOMER'S SIGNATURE \_\_\_\_\_

Wedge Slip

Exit Pass

SHA4724T

LARRY

Vehicle No.: SHA4724T

Larry Ng

of Service Advisor

Signature/Date

Name of Service Advisor

Date \_\_\_\_\_

returned to Service Reception upon collection

To be kept by Security Guard

ALG

COMFORTDELGRO ENGINEERING PTE LTD

Date: 02.05.2018

REPAIR ESTIMATE

Time: 12:15:59

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305155474  
REGN NO : SHA4724T  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 30.12.2016  
DATE/TIME IN : 02.05.2018 07:45  
ACCIDENT DATE : 30.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

### PART REQUISITION

0001 04-01-0302-0898-G	PRIG4 COVER OUTER MIRROR	1	107.40	25.00	80.55	X194
0002 04-01-0302-0594-G	PRIG4 MIRROR ASSY OUTER R	1	1,374.00	25.00	1,030.50	/
	Front (RH) Pass Glass	1				cut
						SUB-TOTAL : 1,111.05

### JOB NATURE

0000 L	LABOUR	120.00	50
0001 23-502	SPRAYPAINT ON AFFECTED AREA	120.00	50
0002 17-01	WIRING CHARGE	50.00	20
		SUB-TOTAL : 290.00	
		TOTAL : 1,401.05	

Larry Ng

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

Kahle (11/11/14)  
2/5/18 1505  
1 Pgy.  
PIP  
Atta Raza jlt.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party claims are subject to confirmation
- No regular maintenance is allowed
- Suppliers and parts must be resurveyed with is subject to confirmation from Insurance Company

Approved by: \_\_\_\_\_  
Signature: \_\_\_\_\_

Our Ref : T 0418 / SHA4724T /CL(st)  
Your Ref: \_\_\_\_\_  
Date : 30-May-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA4724T YOUR INSURED SLR9487H**  
**AND OTHER \_\_\_\_\_ ON 30.04.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4724T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLR9487H we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,857.39
2	2 days Loss of Rental @ \$ 125.40 per day	\$ 250.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 2,115.68</b>

#### HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 2,275.68</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : SLR9487H  
c) GIA / Police report/s of : SHA4724T  
d) Letter of authority from owner / hirer / operator  
( ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196506349W

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758155

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 758732

NAME OF DRIVER  
SHAF724T

HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO			2	1		FROM	TO
1815	0530	02/5/18	Cherry	227	74	20105.0	0650	0740
0610	1445	02.05.18	ACCIDENT	227	74	34	0745	-
1930	0535	03.05.18	REPAIR	227	74	1st	-	1600
0720	1355							
1820	0600							
0610	1205							
1825	2350							
0610	1130							
1135	0510							
0620	1345							
1830	0155							

## **Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Tuesday, 5 June 2018 2:26 PM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** 'Insurance LCR SG'; Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLR 9487H (LCR) & SHA 4724T ON 30/04/2018 (19:30) CARPENTER STREET

05 June 2018

### **LION CITY RENTALS PTE LTD**

Policy Holder

Your Ref: SLR 9487H  
Our Ref: CC3/LCR18008127/K1jb3

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLR 9487H (LCR) & SHA 4724T ON 30/04/2018 (19:30) CARPENTER STREET**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHA 4724T** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHA4724T , SLR9487H  
CARPENTER ST****ON 30-Apr-18 21:05**

I / We

**WEE YEOU BENG**

(Hirer) NRIC No.:

**S1669767B**

and/or

**CHANG KWOK HOE**

(Relief) NRIC No.:

**S1288080D**

Taxi Number

**SHA4724T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**02-May-2018**

Name of Hirer

**WEE YEOU BENG**

Hirer NRIC

**S1669767B**

Signature :

Address

**369 BUKIT BATOK STREET 31 #04-515  
650369**

Contact No.

**90219400**

Name of Relief

**CHANG KWOK HOE**

Relief NRIC

**S1288080D**

Signature :

Address

**340 BUKIT BATOK ST 34 #09-48  
650340**

Contact No.

**97642713**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,210.00 (Global Sum) for vehicle no. SHA 4724T that was damaged pursuant to the accident which occurred on 30/04/2018 (date) along CARPENTER STREET (location) involving vehicle no/s SLR 9487H. This is pursuant to the inspection conducted on 02/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHA 4724T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 4724T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 06 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA4724T

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
30.12.2016

CHASSIS CODE  
JTDKB3FU603539803

INV. NO/DATE  
91374372 25.05.2018

JOB NO.  
305155474

ODOMETER READING

DATE/TIME IN  
02.05.2018 07:45

Description : 3P 30.04.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-3932	PRIG4 GLASS SUB-ASSY FRT	1	780.50	25.00	585.37
0002	04-01-0302-0594	PRIG4 MIRROR ASSY OUTER R	1	1,374.01	25.00	1,030.51
SUB-TOTAL				:		1,615.88

### JOB NATURE

0001	L	LABOUR	50.00	50.00	
0002	23-502	SPRAYPAINT ON AFFECTED AREA	50.00	50.00	
0003	17-01	WIRING CHARGE	20.00	20.00	
			SUB-TOTAL	:	120.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE GIVEN AND TESTED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED BY GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICES FOR THE PERIOD OF DEFAULT).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91374372	1,857.39	

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

## ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6283 6280 Facsimile + 65 6280 9755

### Workshops

89 Loyang Drive Singapore 508669  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 606286  
320 Ubi Road 3 Singapore 408649

24 Serangoon Loop Singapore 755150  
7 Geylang Road Singapore 728791  
501 Yuhua Industrial Park A Singapore 796732

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA4724T

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
30.12.2016

CHASSIS CODE  
JTDKB3FU603539603

INV. NO/DATE  
91374372 25.05.2018

JOB NO.  
305155474

ODOMETER READING

DATE/TIME IN  
02.05.2018 07:45

Items total	1,735.88
Add GST @ 7.000 %	121.51
Invoice amount	1,857.39

Issued by : CHEWBEELANG 25.05.2018 14:00:16  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91374372	1,857.39	

Our Ref: CT18040855

Date: 25 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	30/04/2018 @ 21:05 hrs
ALONG	CARPENTER ST
INVOLVING	SLR9487H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4724T** (the "Taxi"). The Taxi was hired to **WEE YEOU BENG IC NO S1669767B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 May 2018 <a href="#">Edit Reg</a>		02 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,735.87</b> <a href="#">Edit Estimates</a>	<b>S\$1,735.87</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: -		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA4724T	Date of Loss:	30/04/2018 19:00 - :59 [16 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3014949954SG	Policy/Cover Note No.:	0999994826 (Comprehensive)
Vehicle Reg. No. (Insured):	SLR9487H	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 14/05/2018]		

**ASSOCIATED MAIL RECEIVED** View All Compose Case Mail

- AIG\_SG (16/05/2018): Re: NO OI GIA REPORT
- AIG\_SG (04/05/2018): NO OI GIA REPORT

**ALL ASSOCIATED TASKS** View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA4724T (3014949954SG)  
[SLR9487H]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Apr 30 2018 7:00PM  
[LCRF Pte Ltd]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	View <span style="border: 1px solid black; padding: 0 2px;">View in Browser</span>	
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<b>Letters/Correspondences</b>					1 per page <span style="border: 1px solid black; padding: 0 2px;">1</span> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit		

  

<b>Photos/Images</b>					3 per page <span style="border: 1px solid black; padding: 0 2px;">3</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
2	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
3	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
4	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
5	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
6	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
7	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
8	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
9	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
10	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
11	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
12	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
13	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
14	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
15	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
16	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
17	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
18	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
19	03/05/18 17:26	General View		Load JPG	<input checked="" type="checkbox"/>	
20	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
21	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
22	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
23	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
24	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
25	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
26	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
27	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
28	04/05/18 08:04	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	

  

<b>Documentation</b>					1 per page <span style="border: 1px solid black; padding: 0 2px;">1</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	03/05/18 17:54	TP ESTIMATE- MARKED		Load PDF		
2	03/05/18 17:54	TP GIA REPORT		Load PDF		
3	07/06/18 13:11	LETTER TO LCRF		Load PDF		
4	08/06/18 13:18	WORKSHOP INVOICE		Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On			
LKK Auto Consultants Pte Ltd (HQ)				
5	08/06/18 13:18	<b>AUTHORISATION TO ACT FORM</b>		Thumbnail Print
6	08/06/18 13:18	<b>Release Voucher</b>		Load PDF
7	08/06/18 13:18	<b>RENTAL RECEIPT</b>		Load PDF
8	08/06/18 13:18	<b>LTA SEARCH</b>		Load PDF
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
No	Finalized On			
1	05/06/18 13:29	<b>OI GIA REPORT</b>		Thumbnail Print
				Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>	^ v
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR9487H (Insd veh)	Model:	TOYOTA PRIUS 1.5 HYBRID
	SHA4724T (TP veh)		(A)
Date of Accident:	30/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		2,125.47
Final Repair Cost	:	\$		2,210.00
Loss of Use	:	\$		2.00 days at \$50.00 per day
Rental (if any)	:	\$		2 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		2,210.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: \_\_\_\_\_

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BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown				
1)	ComfortDelGro Engineering Pte Ltd	:	\$	2,210.00
2)		:	\$	
3)		:	\$	
4)		:	\$	
5)		:	\$	

JOANNE LEE KHANG MIN

08 Jun  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18008127/K1JB3Q2

Date: 08/06/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 09999994826  
**Claimant Vehicle No :** SHA4724T **Insured Vehicle No :** SLR9487H  
 Date of Loss: 30/04/2018 Nature of Claim: TP Claim No: 3014949954SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA4724T**  
 Make & Model: TOYOTA PRIUS, 1.5 HYBRID (A) Engine No: 2ZRR975780  
 Reg. Date: 30/12/2016 (Man. Year: 2016) Chassis No: JTDKB3FU603539803  
 Colour: Blue Odometer: 227747 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,696.42	1,615.87	80.55	4.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	290.00	120.00	170.00	58.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,986.42</b>	<b>1,735.87</b>	<b>250.55</b>	<b>12.61</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>139.05</b>	<b>121.51</b>	<b>17.54</b>	<b>12.61</b>
<b>Nett Amount (S\$)</b>	<b>2,125.47</b>	<b>1,857.38</b>	<b>268.09</b>	<b>12.61</b>
<b>+ Loss of Use (2.0 x S\$50.00/day) (S\$)</b>		100.00		
<b>+ Car Rental (2.0 x S\$125.40/day) (S\$)</b>		250.80		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,215.67</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,210.00</b>		

### INSPECTION

Date of Assignment: 02/05/2018

Date Inspected: 02/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 1.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER OUTER MIRROR	Repair	107.40 FL	*- FL
2	1		*MIRROR ASSY OUTER R	Broken	1,374.00 FL	*1,374.00 FL
3	1		*FRONT (RH) DOOR GLASS	Cut	780.50 FL	*780.50 FL
					<b>Sub Total (\$\$)</b>	<b>2,261.90</b>
					<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>565.48</b>
					<b>Total Parts (\$\$)</b>	<b>1,696.42</b>
						<b>2,154.50</b>
						<b>538.63</b>
						<b>1,615.87</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	120.00	50.00
2	SPRAYPAINT ON AFFECTED AREA	New	120.00	50.00
3	WIRING CHARGE	New	50.00	20.00
Gross Labour Cost (S\$)			290.00	120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >