

## Joy Irene (LKKAUTO)

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**From:** Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>  
**Sent:** Thursday, 7 June 2018 11:03 AM  
**To:** Joy Irene (LKKAUTO)  
**Subject:** RE: TP / 3014949954SG ON 30/04/2018 / LCR 9487H / SHA 4724T

Hi Irene,

Policy covers passenger's liability.

Please proceed to negotiate settlement with TP repairer.

Regards,

**Ng Hai Chuan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Wednesday, June 06, 2018 3:56 PM  
**To:** Ng, Hai-Chuan  
**Subject:** TP / 3014949954SG ON 30/04/2018 / LCR 9487H / SHA 4724T

Dear Hai Chuan,

This is an opening door scenario-BOLA 26 -100% against OI.

Attached is a written note of OI's passenger's willingness to pay TPV damage however, the passenger changed his mind.

Kindly advise if there is any policy issue in relation to the note as we intend to offer for DS.

Please let us know if we may proceed with our offer settlement.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
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