

INS. CASE OWNER:

CC 7/18/1800 8200 12/18/18

LKK:

IDAC:

Surveyor:

Kallin

DOI:

ASSIGNMENT

Date / Time:

1/5/18

Registered in Merimen:

1/5/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLR 6415R

Name of Insured : LUR

Insured Tel No. : HP:

Excess Sec II :SS D.O.A : 30/4/18

Is driver the owner? ( YES / NO ) Nature of Accident :

Claim No. : 700164668456

Policy No. : 900000000

Make / Model : Toyota

Place of Accident : WOODBURN TMS APP 22/10/18

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SH 8200



INSRS: WSP: LURTE  
Tel: W  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

7/5/18  
WYS

SH 8200 - UR mon reporting.  
NIL - OIL REVERSED

MON 30-4 - DOA - 1  
1-5  
2-5 - DO1 - 2  
3-5 - REPAIRED - 3

RECEIVED 07 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st): - 17-5-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 20125-5-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. :

NIL

If NO or B 28, Ass. Lia :

Repair Cost:

GST

SS

826.98

3.5

Loss of Rental (LOR):

SS

438.90

3.5

days

x 125.40

Loss of Use (LOU):

SS

175

(\$

50

x 3.5

days)

Loss of Income (LOI):

SS

175

(\$

50

x 3.5

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent )

Legal Cost

SS

-

Total:

SS

1,448.37

Global Sum SS:

1,445

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,445

Name 1:

CUMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

COPY SENT

OIL ADMITTED RE  
REVERSE IN GIA.





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18008120/K1jb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 03-05-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 6415R	Veh. Inspected	SH 9271H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/05/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	30/04/2018	Inspection Date	02/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

A member of COMFORTDELGRO

Date/Time: 30.04.2018 17:24

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO: 305155122

STOMER

COMFORT TRANSPORTATION PTE LTD

MS 7010045

STOMER NO 383 SIN MING DRIVE

DRESS Singapore SINGAPORE 575717

65508755

(R) (O)

(P)

COUNT CARD NO.

REGN NO

SH 9271H

MILEAGE

MAKE

TOYOTA

FUEL

E.....1/2.....F

MODEL

PRIUS HYBRID(G4)30.04.2018 15:00

DATE/TIME IN

YR OF MANU

23.12.2016

TARGET DATE

CHASSIS CODE

JTDKB3FU703538904

COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 30.04.2018

NATURE: 3P 30.04.2018

3/NO

LABOR CODE

DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SH 9271H

LKE

Vehicle No.: SH 9271H

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

Date : 03/05/18

Vehicle Reg No. SH9271H CTPL

Fax:

30/04/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- |      |   |     |     |                 |
|------|---|-----|-----|-----------------|
| 1.   | The repair job shall bill to:             | AIG | --- | SLQ6415R        |
| 2.   | The finalized amount shall be:            |     |     |                 |
| (a)  | Spare Parts after List discount           |     |     | \$392.88        |
| (b)  | Labour Charges                            |     |     | \$380.00        |
|      | <b>Total for Part-By-Part Repair Cost</b> |     |     | <b>\$772.88</b> |
| (c.) | Lumpsum Repair (if applicable)            |     |     |                 |
|      | Total for Lumpsum repair cost after Less: | 20% |     |                 |
|      | <b>Final Lumpsum Repair cost</b>          |     |     |                 |

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. 4 We confirm the estimates and

We confirm the estimates and finalized amount

Fax : 65468156

Date: 4/5/18

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 30.04.2018  
Time: 18:21:21  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305155122  
REGN NO : SH 9271H  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 23.12.2016  
DATE/TIME IN : 30.04.2018 15:00  
ACCIDENT DATE : 30.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2292-G	PRIG4 COVER FRONT BUMPER	1 L	490.50	25.00	367.87	✓	ct
0002 FNPS	NO PLATE(S)	1 N	25.00	2.50-	25.00	✓	ct
					SUB-TOTAL :	392.87	

JOB NATURE

0000 L	PANEL BEATING				<del>250.00</del>	200	
0001 23-502	SPRAYPAINT ON AFFECTED AREA				<del>200.00</del>	180	
					SUB-TOTAL :	450.00	

TOTAL : 842.87

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

Ka-ha 16 KK  
2/5/8 1030h  
2 By  
P/K  
Before Part P/K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 03.05.2018  
Time: 18:52:10  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305155122  
REGN NO : SH 9271H  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 23.12.2016  
DATE/TIME IN : 30.04.2018 15:00  
ACCIDENT DATE : 30.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2292-G PRIG4 COVER FRONT BUMPER 1 L 490.50 25.00 367.87

0002 FNPS NO PLATE(S) 1 N 25.00 2.50- 25.00

SUB-TOTAL : 392.87

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 772.87

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305155122  
 REGN NO : SH 9271H  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 23.12.2016  
 DATE/TIME IN : 30.04.2018 15:00  
 ACCIDENT DATE : 30.04.2018

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2292-G PRIG4 COVER FRONT BUMPER 1 L 490.50 25.00 367.87 ✓

0002 FNPS NO PLATE(S) 1 N 25.00 2.50- 25.00 ✓

SUB-TOTAL : 392.87

## JOB NATURE

0000 L PANEL BEATING

~~250.00~~ 200

0001 23-502 SPRAYPAINT ON AFFECTED AREA

~~200.00~~ 180

SUB-TOTAL : 450.00

TOTAL : 842.87

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :

Kalvin 16 KK  
 2/5/18 103.00  
 2 Ry  
 P/P  
 Before Part 1 Ua

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey the repair work
- To display the repair work
- To provide the repair work
- To provide the repair work
- To provide the repair work
- To provide the repair work
- To provide the repair work
- To provide the repair work

Acknowledged  
 Signature  
 Date:



Our Ref : T/0418/ SH9271H /CL

Your Ref : \_\_\_\_\_

Date : 24-May-18

M/s AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16  
Singapore 079120

CDGE Taxi Claims Department  
59 Loyang Drive  
4th floor  
Singapore 508969  
Fax: 6214 1843

**COMFORTDELGRO  
ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506348W

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI

SH9271H

YOUR INSURED

SLQ6415R

OTHERS

ON

30/04/2018

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH9271H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving :  
we are submitting this claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

- 1 Cost of Repair
- 2 4 days Loss of Rental @\$ 125.40 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

S\$	826.98	Senoko
S\$	501.60	24 Senoko Loop
S\$	-	Singapore 758156
S\$	7.49	Sungei Kadut
S\$	-	7 Sungei Kadut Way
S\$	-	Singapore 728791
S\$	-	Defu
S\$	-	6 Defu Avenue 1
S\$	-	Singapore 539537

Sub Total : S\$ 1,336.07

**TAXI DRIVER'S CLAIM**

- 1 4 days Loss of Income @\$ 80.00 per days

S\$	320.00	Yishun
S\$	-	Yishun Industrial Park A
S\$	-	Singapore 768732

Total Claims S\$ 1,656.07

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill : \_\_\_\_\_ pcs.
- b) LTA search slip/s of : SLQ6415R
- c) GIA / Police report/s of : SH9271H
- d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( x ) Downtime/Mileage record  
( X ) Photocopies of Accident Scene Photos ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Cecilia Lee

Executive

CDGE Taxi Claims Department

Tel : 6214 8354 Fax : 6214 1843 Email : cecilialee@sparkcarcare.com

A member of

**COMFORTDELGRO**



[illegible]

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
1	176	1900	0110
2	300	600	600
3	349	600	600
4	416	600	600
5	329	600	600
6	299	600	600
7	109	1910	2335
8	225	600	600
9	209	1850	0215
10	297	600	600
11	230	1745	0145

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
22-4-18	LAH	17	88	72	300	600	600
23-4-18	LAH	17	92	37	353	600	600
24-4-18	LAH	17	95	89	352	600	600
25-4-18	LAH	17	99	25	335	600	600
26-4-18	LAH	18	01	32	207	600	600
26-4-18	TAN	18	02	76	144	1900	0040
27-4-18	LAH	18	04	97	221	600	600
27-4-18	TAN	18	07	07	240	1745	0200
28-4-18	LAH	18	08	91	283	600	600
28-4-18	TAN	18	11	12	122	1800	2215
29-4-18	LAH	18	13	84	272	600	3:30P

**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 25 May 2018 11:35 AM  
**To:** 'Eileen, May Hwee Yap'; 'Insurance LCR SG'  
**Cc:** Admin A; Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLQ 6415R (LCR) & SH 9271H ON 30/04/2018 (08:01) ALONG WOODLEIGH

25 May 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

Your Ref: SLQ 6415R  
Our Ref: CC3/LCR18008120/K1jb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLQ 6415R (LCR) & SH 9271H ON 30/04/2018 (08:01) ALONG WOODLEIGH**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SH 9271H** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SH9271H , SLQ6415R  
WOODLEIGH LANE X UPP SERANGOON RD****ON 30-Apr-18 08:10**

I / We

**LAI LIH SHAN**(Hirer) NRIC No.: **S0117119D**

and/or

(Relief) NRIC No.:

Taxi Number

**SH9271H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**30-Apr-2018**

Name of Hirer

**LAI LIH SHAN**

Hirer NRIC

**S0117119D**

Signature :



Address

**339B SEMBAWANG CLOSE #03-15  
752339**

Contact No.

**82822464**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,445.00 (Global Sum) for vehicle no. SH 9271H that was damaged pursuant to the accident which occurred on 30/04/2018 (date) along WOODLEIGH LANE/UPPER SERANGOON RD (location) involving vehicle no/s SLO 6415R. This is pursuant to the inspection conducted on 02/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SH 9271H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 9271H (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 06 (month) 2018 (year)

 *AWK*

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 9271H

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
23.12.2016

CHASSIS CODE  
JTDKB3FU703538904

INV. NO/DATE  
91371542 08.05.2018

JOB NO.  
305155122

ODOMETER READING

DATE/TIME IN  
30.04.2018 15:00

Description : 3P 30.04.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	490.51	25.00	367.88
0002	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
SUB-TOTAL				:		392.88

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
SUB-TOTAL			:	380.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91371542	826.98	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 9271H

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
23.12.2016

CHASSIS CODE  
JTDKB3FU703538904

INV. NO/DATE  
91371542 08.05.2018

JOB NO.  
305155122

ODOMETER READING

DATE/TIME IN  
30.04.2018 15:00

Items total	772.88
Add GST @ 7.000 %	54.10
Invoice amount	826.98

Issued by : CHEWBEELENG 08.05.2018 13:47:41  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE DATE OF PAYMENT I.E. AFTER 25 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91371542	826.98	



Our Ref: CT18040844

Date: 08 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	30/04/2018 @ 08:10 hrs
ALONG	WOODLEIGH LANE X UPP SERANGOON RD
INVOLVING	SLQ6415R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9271H** (the "Taxi"). The Taxi was hired to **LAI LIH SHAN IC NO S0117119D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ6415R	30 Apr 2018 / 08:10:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 May 2018 <a href="#">Edit Reg</a>		02 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$772.87</b> <a href="#">Edit Estimates</a>	<b>\$772.87</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF Pte Ltd</b> , Co. Reg. No.: -									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SH9271H</b>	Date of Loss:	30/04/2018 08:00 - :59 [16 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7661644684SG</b>	Policy/Cover Note No.:	0999994771						
Vehicle Reg. No. (Insured):	<b>SLQ6415R</b>	Policy No. (Claimant):	MCOM0015						
Excess:									
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Gan, Angie-GL</b> ] Angiegeokling.Gan@aig.com									
Claimant's Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 14/05/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (16/05/2018): Re: NO OI GIA REPORT</li> <li>AIG_SG (04/05/2018): NO OI GIA REPORT</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH9271H (7661644684SG)  
[SLQ6415R]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Apr 30 2018 8:00AM  
[LCRF Pte Ltd]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Thumbnail Print
			1	Edit
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	03/05/18 17:25	General View	1	Load JPG
2	03/05/18 17:25	General View	1	Load JPG
3	03/05/18 17:25	General View	1	Load JPG
4	03/05/18 17:25	General View	1	Load JPG
5	03/05/18 17:25	General View	1	Load JPG
6	03/05/18 17:25	General View	1	Load JPG
7	03/05/18 17:25	General View	1	Load JPG
8	03/05/18 17:25	General View	1	Load JPG
9	03/05/18 17:25	General View	1	Load JPG
10	03/05/18 17:25	General View	1	Load JPG
11	03/05/18 17:25	General View	1	Load JPG
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21	03/05/18 17:25	General View	1	Load JPG
22	03/05/18 17:25	General View	1	Load JPG
23	03/05/18 17:25	General View	1	Load JPG
24	04/05/18 08:03	Reinspection Photo	1	Load JPG
25	04/05/18 08:03	Reinspection Photo	1	Load JPG
26	04/05/18 08:03	Reinspection Photo	1	Load JPG
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	03/05/18 17:59	TP ESTIMATE- MARKED	1	Load PDF
2	03/05/18 17:59	TP GIA REPORT	1	Load PDF
3	25/05/18 11:30	EDDIES	1	Load PDF
4	25/05/18 11:36	LETTER TO LCRF	1	Load PDF
5	08/06/18 13:51	WORKSHOP INVOICE	1	Load PDF
6	08/06/18 13:51	AUTHORISATION TO ACT FORM	1	Load PDF

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail Print
7	08/06/18 13:51	LKK Auto Consultants Pte Ltd (HQ) <b>Release Voucher</b>		Load PDF
8	08/06/18 13:51	<b>RENTAL RECEIPT</b>		Load PDF
9	08/06/18 13:51	<b>LTA SEARCH</b>		Load PDF
No	Finalized On			Thumbnail Print
1	21/05/18 09:25	AIG Asia Pacific Insurance Pte. Ltd. (SG) <b>E-filed GIA report</b>		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

# LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18008120/K1JB3Q2

Date: 08/06/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994771

Claimant Vehicle No : SH9271H

Insured Vehicle No : SLQ6415R

Date of Loss: 30/04/2018

Nature of Claim: TP

Claim No: 7661644684SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH9271H

Make &amp; Model: TOYOTA PRIUS HYBRID, 1.8 (A)

Engine No: 2ZRR970370

Reg. Date: 23/12/2016 (Man. Year: 2016)

Chassis No: JTDKB3FU703538904

Colour: Blue

Odometer: 181635 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	392.87	392.87	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	450.00	380.00	70.00	15.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>842.87</b>	<b>772.87</b>	<b>70.00</b>	<b>8.30</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>59.00</b>	<b>54.10</b>	<b>4.90</b>	<b>8.31</b>
<b>Nett Amount (S\$)</b>	<b>901.87</b>	<b>826.97</b>	<b>74.90</b>	<b>8.30</b>
<b>+ Loss of Use (3.5 x S\$50.00/day) (S\$)</b>		175.00		
<b>+ Car Rental (3.5 x S\$125.40/day) (S\$)</b>		438.90		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,448.36</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,445.00</b>		

### INSPECTION

Date of Assignment: 02/05/2018

Date Inspected: 02/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FRONT BUMPER	Cut	490.50 FL	*490.50 FL
2	1		*NO PLATE	Bent	25.00 FS	*25.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc						
Sub Total (\$\$)					515.50	515.50
- List Item Discount on L Items 25.00/25.00% (\$\$)					122.63	122.63
Total Parts (\$\$)					392.87	392.87

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	250.00	200.00
2	SPRAYPAINT ON AFFECTED AREA	New	200.00	180.00
Gross Labour Cost (S\$)			450.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >