

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 24 May, 2018 10:04 AM
To: BHAS - Janice Koh
Cc: BHAS - Anthony Lau; BHAS - Bernard Kee; BHAS - Chan Yun Shi; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; C Meenachi - III; Admin-D (LKKAuto); Admin A; Vic (LKKAuto)
Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3
Attachments: SH 9234R.mp4

Without Prejudice

Dear Janice,

We refer to your below email.

Please find attached copy of our Insured's video footage as requested. We also attached below a screenshot of the footage that shows a white line on your client's side.



Kindly be informed that we are still pending for instructions from our principal.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]

Sent: Thursday, 24 May, 2018 9:55 AM

To: Vic (LKKAuto)

Cc: BHAS - Anthony Lau; BHAS - Bernard Kee; BHAS - Chan Yun Shi; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; C Meenachi - III; Admin-D (LKKAuto); Admin A

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Hi Vic,

Our client does not have any video during the accident. However from your insured statement mention that he do have a camera.

Please assist to provide the video for our viewing purpose.

In that case, kindly advise what is the liability.

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, May 23, 2018 02:25 PM

To: BHAS - Janice Koh <janice.koh@bhauto.com.sg>

Cc: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Without Prejudice

Dear Janice,

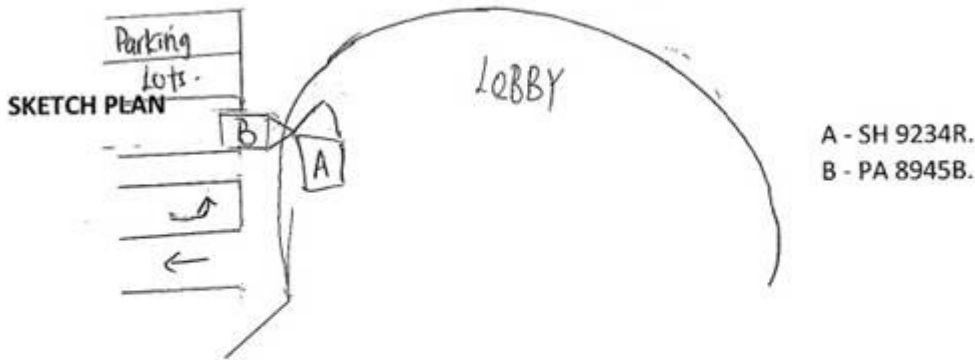
We refer further to the below email.

Our Insured Driver reported that your client's vehicle dashed out from the car park when the accident happened. Please see below statement for your reference.

As such, we would like to request for a copy for your client's video footage for our further review.

Thank you.

Sketch Plan Pg. 1



Along Ibis Hotel Lobby Drive Way (Bencoolen Link).

Describe Circumstances of the Accident

On 30.04.2018 @ about 16:05, I was travelling to Ibis Hotel to drop my two male passengers.	
As I reached the said hotel lobby drive way, suddenly veh (B) (PA 8945B)	
dashed out from my left. This resulted my taxi (A) to sustain damages on left front portion.	
As it took place so fast, I could not take evasive action to prevent the collision. After the accident, both of us alighted and exchanged the particulars.	
I had company video fixed in my taxi and photos taken at scene to support my claims.	
Veh (B) (PA 8945B) : Mr. Wong Liang Kah. NRIC : S 1164371Z.	
No injury in this accident.	

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]

Sent: Tuesday, 15 May, 2018 10:08 AM

To: Vic (LKKAuto); Admin-D (LKKAuto); Admin A

Cc: BHAS - Anthony Lau; BHAS - Bernard Kee; BHAS - Chan Yun Shi; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; C Meenachi - III

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Hi Vic,

Please note that this vehicle has been in our workshop since 30/04/2018 as his front bumper has been dislodged.

Owner wish to claim for the compensation during the period when his vehicle was in our workshop which near to 2 weeks since their accident.

Appreciate you can seek for your mandate advice on exploring with direct settlement before we can proceed with repair work.

You help is greatly appreciated.

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, May 15, 2018 09:35 AM

To: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Without Prejudice

Dear Janice,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction on Direct Settlement.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Janice Koh [<mailto:janice.koh@bhauto.com.sg>]

Sent: Monday, 14 May, 2018 12:10 PM

To: Admin-D (LKKAuto); Vic (LKKAuto); Admin A

Cc: BHAS - Anthony Lau; BHAS - Bernard Kee; BHAS - Chan Yun Shi; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Hi Vic,

Kindly advise urgently.

Thank you
Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

BH AUTO SERVICES PTE LTD

From: BHAS - Janice Koh

Sent: Saturday, May 12, 2018 02:25 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; assignments@lkkauto.com

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R) - Ref: CC4/III18008118/hb3

Hi Vic,

Can check with you about this case liability status ?

Kindly assist look into this matter and revert asap

Thank You

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Saturday, May 12, 2018 01:16 PM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; assignments@lkkauto.com

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear Wen Zheng,

Thank you for your email.

Dear Vic,

Kindly assist. Our Ref: CC4/III18008118/hb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Friday, 11 May, 2018 6:42 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Anthony Lau

<anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh

<janice.koh@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Hi Catherine,

Can check with you about this case liability status ?

Kindly assist look into this matter and revert asap

Thank You

Best Regards,
Wen Zheng



(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Jacelyn Loh

Sent: Tuesday, 8 May 2018 5:45 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; sur@lkkauto.com

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 2 May 2018 6:27 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; sur@lkkauto.com
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng
<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear Jacelyn,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Wednesday, 2 May, 2018 6:21 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng
<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear ALL,

I would like to arrange surveyor on **DATE:03/05/2018 AND TIME:2pm to 3pm** of the above mentioned accident vehicle.

Ps- vehicle currently IN our workshop.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 2 May 2018 5:14 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Natalie Lee <natalie@iii.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [PA8945B](#) and let us have your report urgently.

This claim will be handled by [Ms Natalie](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: 02 May, 2018 2:17 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - PA8945B / YOUR VEHICLE - SH9234R)

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently IN our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 2 May 2018 1:43 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - PC8945B / YOUR VEHICLE - SH9234R)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: 02 May, 2018 11:24 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>

Subject: pre repair inspection (OUR VEHICLE - PC8945B / YOUR VEHICLE - SH9234R)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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