ASS. REC. BY: Adrian Liny

CC3 / ATH 18008 105 / A336 / REF:

From: Date:	Veh No: SGY2345C Yr Regn: 2018 / Jan.
Estimated Cost:	Type: M.Can / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Audi A5 cc 1984.
at Workshop m/s	Colour Black . A/C: Insured / Std / Ni / NA
of	Sp.Reading 5676 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CNO: WAUZZZF50HJAOSOOB7
Claims No.	Gen. Cond Good / Fair / Poor / Burnt
Sum Insured: Excess: \$200	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Indeper / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil S/Rim / STD A/Rim or
*	Tyre Size: F: 2+5/40 R/8
(Policy Condition)	R: 245/40R18
Remark: The veh had commenced its N/S 0/S	BS) DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value: (80K-1	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm R/Bal. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 06 mm
Est Repairs: 08 Ways Res.: Yes or No	D.O.A. D.O.I. 03/05/18
Lum Sum: % 3 Val.: Yes or No	Survey held at Remium
CA / REV / REP. / 24 HRS	Des. of Damages (Frt) / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
SUY JOUST - 703/ATE 18007096/K	rob PCA- DUOUIS
04/05/18 @15:48 p.m. revised to Til	via conail @ 14: sipm by Jaice Lee
outostis @ 16:22 mandate approved by	
(\$ 16,714.52 Red-50%)	4
RECEIVED 2 0	2019
RECEIVED	NOO 2010
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
2/02/12	Resurvey No. of Trip: / Survey Fee:
Data/Tyne, Pile Return to?	Transportation:
2) Add Fee	: Site Insp (\$)s+Rssi
	. : Interview (\$) Photos
Report Format :	: Tech. Invs (\$) Others
Lump Sum / LB.I: (\$ 16.423.48 P/P)	:Weekend (\$)
	TOTAL

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	2102B	
Vehicle No.:	SGY2345C	
Vehicle to be Exported:	No	
Intended De-registration Date:	04 May 2018	
Vehicle Make:	AUDI	
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)	
Primary Colour:	Blue	
Manufacturing Year:	2017	
Engine No.:	CVK050891	
Chassis No.:	WAUZZZF50JA050037	
Maximum Power Output:	140,0 kW (187 bhp)	
Open Market Value:	\$37,949,00	
Original Registration Date:	10 Jan 2018	
First Registration Date:	10 Jan 2018	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$45,129.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	09 Jan 2028	
PARF Rebate Amount: Intended COE Rebate Details	\$33,846.00	
COE Expiry Date:	09 Jan 2028	
COE Category:	B - Car above 1600cc or 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$45,289.00	
COE Rebate Amount:	\$43,840.00	
Total Rebate Amount:	\$77,686.00	

The information contained herein is correct as at 04 May 2018

OK

Shirley Hiew (LKK Auto)

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> From: Friday, 20 July 2018 2:04 PM Sent: 'Boo seng yak' To: 'Adrian Ling'; 'Janice Lee (LKKAuto)'; sur@lkkauto.com; Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' RE: FINAL REVISION - SGY2345 C - OD AIG - SURVEYED 3 MAY 18 Subject: Dear Mr Boo. Confirm final fig \$16,423.48 @ 8 days of repairs before excess \$800/- & GST. Kindly expedite the discharge voucher and tax invoice to us for close case. Thank you. Best Regards, Shirley Hiew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Boo seng yak [mailto:boojohnny@gmail.com] Sent: Wednesday, 4 July 2018 5:38 PM To: Adrian Ling <adrianling@lkkauto.com>; Janice Lee (LKKAuto) <janicelee@lkkauto.com>; sur@lkkauto.com; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg> Subject: FINAL REVISION - SGY2345 C - OD AIG - SURVEYED 3 MAY 18 Hi Adrian and all, Revised estimate is attached. Please confirm repair cost of \$16,423.48 @ 8 days of repairs exclude 1 Sunday and 1 Public Holiday. Guo Qiang re-inspected vehicle on 23 May 18. I attached some photographs for your attention too.

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Monday, May 07, 2018 2:51 PM Claims; Shirley Hiew (LKK Auto)

To: Cc:

SUR

Subject:

RE: SGY 2345 C Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGY 2345C (excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, May 04, 2018 8:52 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: SGY 2345 C Own Damage Claims

Dear Shirley,

Attached is the Amended GIA report for your kind reference. Kindly advise on approval and excess amount.

Thank you.

Best Regards, Kee Siang

Claims Advisor

Chillis , Marison

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Tuesday, 8 May 2018 9:12 AM

To:

'Tr, Tinesh'

Cc:

sur@lkkauto.com

Subject:

RE: OD / 9735177838SG / SGY2345C -DOA 24/04/2018

Dear Tinesh,

GIA report has been amend and uploaded inside merimen.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tr, Tinesh [mailto:Tinesh.Tr@aig.com]

Sent: Friday, 4 May 2018 2:36 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: OD / 9735177838SG / SGY2345C -DOA 24/04/2018

Hi Shirley,

Received with thanks.

Kindly request the workshop to amend the GIA report since video footage is submitted/provided in merimen.

Circumstances of Accident

AT ABOUT 1.18PM, I WAS DRIVING ON WHAMPOA FLYOVER WHEN I COLLIDED WITH TRAN TAXI SHB7715U. HE KNOCKED INTO THE BUMPER OF THE VAN GX6060C IN FRONT OF HIN THERE WAS A PASSENGER IN THE BACK SEAT OF THE TAXI. SHE DID NOT HIT THE BACK THE FRONT SEAT THOUGH, SHE IS NOT WEAR SEAT BELT. NO ONE IN THE VAN WAS INJUTHE TAXI DRIVER HAD NO EXTERNAL INJURIES AND DROVE OFF AFTER EXCHANGE OF PARTICULARS. THE TAXI PASSENGER DECLINED AMBULANCE

Attachment(s)

Are accident photos available for attachment?

Was there any audio recorded?

YES

Was there any video captured by Car

NO

Camera?

NO

Janice Lee (LKKAuto)

From:

Tr, Tinesh <Tinesh.Tr@aig.com> Friday, May 04, 2018 2:36 PM

Sent:

Shirley Hiew (LKK Auto)

To: Cc:

SUR

Subject:

RE: OD / 9735177838SG / SGY2345C -DOA 24/04/2018

Hi Shirley,

Received with thanks.

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Attachment(s)

Are accident photos available for

YES

attachment?

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Thanks,

Regards,

Tinesh Rajantran

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, May 04, 2018 1:27 PM

To: Tr, Tinesh Cc: sur@lkkauto.com

Subject: RE: OD / 9735177838SG / SGY2345C -DOA 24/04/2018

Dear Rajantran,

We refer to the below email above matter.

Documents and video accident has been uploaded insided merimen.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Tr, Tinesh [mailto:Tinesh.Tr@aig.com]

Sent: Friday, 4 May 2018 9:42 AM

To: sur@lkkauto.com

Subject: OD / 9735177838SG / SGY2345C -DOA 24/04/2018

Hi ALL,

Kindly send insured driving license in order for us to confirm coverage this case.

Thanks,

Regards,

Tinesh Rajantran AIG Express Claims Adjuster II SG Claims Operations | AIG Shared Services

View Received Message

This mail is associated with:

*SGY2345C (9735177838SG)

OD Apr 24 2018 1:00PM [JULIANA POH] mium Automobiles Pte Ltd

	COMBIN Antoniopies i se ma
Reply	Reply All Mark as Unread Print Message Delete Message Forward
From	AIG Asia Pacific Insurance Pte, Ltd. (AIG_SG), sent on 20/07/2018 12:19 PM.
To Subject	LKK_HQ Alert - Adj Mandate Approved (S\$16423.48) - SGY2345C - Claim Handler: Tr, Tinesh
Approved	d:16423.48:
DOCUM	ENTS SUMMARY
	re no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Tr. Tinesh

18 Jul 2018 Date:

Preliminary Advice

Vehicle No

: SGY2345C

Accident Date

: 24/04/2018

Make

: AUDI A5

Policy No.

: 1700095007

Assignment Date

: 03/05/2018

Excess

: \$\$800.00

Date of Inspection

: 03/05/2018

Est. Duration of Repair

: 8 days

Inspection At

: Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

s Estimate (Gros

33,138.00

Revised Amount

16.423.48 (INCLUSIVE SUPPLEMENTARY) :S\$

Check Items (Estimated)

:5\$ 0.00

Total

:S\$

SS

16,423.48

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value

:\$\$

:5\$

180,000.00

Pre-Accident Value COE / PARF Rebate

:SS

77,686.00

Salvage Value

:\$\$

Margin for Repair

:S\$

102,314.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy co-	verage
		Kindly let us have your authorisation.	

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments: SUPPLEMENTARY AMOUNT \$ 1,626.88.

Print Received Message

This mail is associated with:

*SGY2345C (9735177838SG)

OD
Apr 24 2018 1:00PM
[JULIANA POH]
Premium Automobiles Pte Ltd

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/05/2018 16:22 PM.

То

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$9877.00) - SGY2345C - Claim Handler: Tr, Tinesh

Approved:9877.00:Re-inspection to be done for damage check and supplementary items / labour.

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Tr. Tinesh

Date: 04 May 2018

Preliminary Advice

Vehicle No

: SGY2345C

Accident Date

: 24/04/2018

Make

: AUDI A5

Policy No.

: 1700095007

Assignment Date Date of Inspection

: 03/05/2018

Excess

: \$\$0.00

: 03/05/2018

Est. Duration of Repair

: 5 days

Inspection At

: Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,386.00
Revised Amount	:S\$	9,877.00
Check Items (Estimated)	:S\$	15,412.00
Total	:S\$	25,289,00

Lump Sum Repair :S\$

Total Loss Consideration

Margin for Repair

New for Old Value	:S\$	
Pre-Accident Value	:S\$	180,000.00
COE / PARF Rebate	:S\$	77,686.00
Salvage Value	:S\$	
Margin for Repair	:S\$	102,314.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage Kindly let us have your authorisation.	ge

)	The vehicle is uneconomical	to be	repaired,	you are advised	to	invite	tender	for	the	wrec	×
---	-----------------------------	-------	-----------	-----------------	----	--------	--------	-----	-----	------	---

Other comments:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
the substitution of the state of the	ACCIDENT STATEMENT
Date Of Report	24/04/2018 19:50
Date Of Accident	24/04/2018 13:20
Exact Location Of Accident	WHAMPOA FYLOVER (CTE JOINING TO PIE)
Country/State of Loss	SINGAPORE
THE RESERVE TO SERVE IN THE CO.	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SGY2345C
Insured/Policyholder	
Name Of Registered Owner	JULIANA POH
NRIC No	S7622102B
Email Address	POH.JULIANA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-84990543
Alternative Phone No	OFFICE-68443702
Vehicle Particulars	
Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700095007
Cover Note Number	
Driver	
Name of Driver	JULIANA POH
NRIC No	S7622102B
26 32010	752775277412

 Name of Driver
 JULIANA POR

 NRIC No
 \$7622102B

 Date Of Birth
 22/07/1976

 Occupation
 INDOOR

 Date Of Driving Pass
 12/07/1997

Driving Experience 20 YEARS AND 9 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-84990543

Fax Number

Contact Number OFFICE-68443702

EMail Address POH.JULIANA@GMAIL.COM

Address

BLK 7 LORONG 42 GEYLANG

Postcode

398028

OWNER

Was driver an employee of the Insured's Company

NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

AT ABOUT 1.18PM, I WAS DRIVING ON WHAMPOA FLYOVER WHEN I COLLIDED WITH TRANSCAB TAXI SHB7715U. HE KNOCKED INTO THE BUMPER OF THE VAN GX6060C IN FRONT OF HIM, THERE WAS A PASSENGER IN THE BACK SEAT OF THE TAXI, SHE DID NOT HIT THE BACK OF THE FRONT SEAT THOUGH, SHE IS NOT WEAR SEAT BELT. NO ONE IN THE VAN WAS INJURED. THE TAXI DRIVER HAD NO EXTERNAL INJURIES AND DROVE OFF AFTER EXCHANGE OF PARTICULARS, THE TAXI PASSENGER DECLINED AMBULANCE

Attachment(s)

Are accident photos available for attachment? Was there any video captured by Car Camera?

Was there any audio recorded?

YES NO

YES

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHB7715U

Vehicle Make/Model/Colour

TRANSCAB

Details Of Properties

Vehicle Category

Name of Driver

YEO KIM LAI

NRIC/Passport Number

S1122970J

Contact Number

98651977

Address

BLK 105 POTONG PASIR AVE 1

#02-436

Postcode

1335

Insurance Company Name

Nature Of Damage

Page 2 of 16

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

GX6060C

TOYOTA LITE ACE

COMMERCIAL VEHICLE

CHEE KOK CHOY

G7713793P

91853002

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance. Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 5. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use. disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s). rif -
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
 - (ii) investigating the accident ang/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me. which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the 'Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

24/4/18.

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: LIN (10 STOTA

SKETCH PLAN

	<u> </u>	
S6423452	SHB 77154	GX6060C

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

bumper of the van 6x6060c infront of him. There was a passenger in the back seaf of the taxi. She olid not hit the back of the front seat through she did not wear seal Noone in the van was injured. The taxi chiver had no external injuries and drove offafter exchange of particulars. The tax passenger declined ambulance.		LOCAL WITH Transcap taxi SHB 77154. He Knocked into the
There was a passenger in the back seat of the taxi. She olid no hit the back of the front seat through she did not wear seat Noone in the van was injured. The taxi driver had no external injuries and drove off after exchange of particulars. The tax		
Noone in the van was injured. The taxi driver had no external injuries and drove off after exchange of particulars. The tax		
Noone in the van was injured. The taxi driver had no external injuries and drove offafter exchange of particulars. The tax		
injuries and drove offafter exchange of particulars. The tax	h!	the back of the front seat though she did not wear seal
injuries and drove off after exchange of particulars. The tax passenger declined ambulance.	Not	me in the van was injured. The taxi driver had no external
passenger declined ambulance	In	junes and drove offafter exchange of particulars, The tax
	T	assenser declined ambulance.
		The state of the s
	_	
	-	
	_	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Driver's Signature

Oriver's Signatuhe
(If driver is not the policyholder)
Date & Time: 24/4/18

Reporting Centre Personnel's Signature
Name: 11 10 1001
NAIC/FIN No. GGGASCAM





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JULIANA POH

Period of Insurance

: 10 Jan 2018 To 09 Jan 2019

Engine No.

: CVK050891

: WAUZZZF50JA050037 Chassis No.

Vehicle No.

: SGY2345C

Policy No.

Issued Date

: 1700095007

Endorsement No.

: 30 Jan 2018

ABOUT THE COVER

Make/Model

: AUDI A5 Sportback 2.0TFSI S Tronic (Design)

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive" :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with this/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving test, racing, pace-making, reliability that or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to the included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

JULIANA POH - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Utx Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotine at +85 8338 8200. Attenuatively, you may refer to AIG website www.nig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

UWe hereby certify that the policy to which this Certificate of insurance relatins is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125268

PREMIUM LEASING -YCL

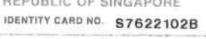
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

REPUBLIC OF SINGAPORE





JULIANA POH



蓬

CHINESE Date of birth

22-07-1978 F Country at birth SINGAPORE

576221026





HRIC No. S76221028



10-08-2006

APT BLK 7 LURONG 42 GEYLANG #05-03 SINGAPORE 398028

NRIC No: \$76221028 Date: 24/05/2010

No: 6506550

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A



55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0497/2018/JT

Date : 26-Apr-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Juliana Poh

Address : Blk 7 Lorong 42 Geylang

#05-03

Singapore 398028

 Telephone
 : HP +65 8499 0543

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 1700095007

Policy No. : 1700095007

Vehicle No : SGY 2345 C

Model Code : Audi A5 SB 2.0 TFSI

Model / Year : Jan-18
Engine No : CVK 050891

Chassis No : WAUZZZF50HJA050037

Mileage : Date In :

Liability : - Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 24-Apr-18
Place of Accident : Whampoa Flyover

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 2345 C.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	
2	To dismantlle and renew front bumper assy, both headlights, and bonnet. Re-organize front crash management components. Reinstall all parts removed.		\$ 2,400.00	1033.
3	To remove and reinstall RHS front door panel trims, dismantle RHS wing mirror assy.	S/N	\$ 300.00	<
4	To respray front bumper, bonnet and RHS front door.		\$ 2,300:00	1200
5	To carry out diagnostic check.	S/N	\$ 192.00	
	TOTAL LABOUR CHARGES		\$ 5,672.00	

LIGC Auto Consultants hence notify

the Repairer of the following:

- . To recurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification/s) is allowed
- Supplementary item(s, must be resurveyed and is subject to final enprover from Insurance Company

Acknowledged by Repairer

Signature:

Libite:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SCY 2345 C.

S/N	Parts Description		Damage Parts & Prices S/NETT REMARKS
-	0 1		
1	FRONT BUMPER 200	\$	1,970.00 1,546.00
2	FRONT BUMPER FIXING PARTS ME	\$	349.00
3	SECURING STRIP	5	60.00 *
4	AIR GRILLE - CENRE could	\$	171.00 - 136.30
5	RADIATOR GRILLE COLL d	\$	2,022.00 1.617.60
6	RADIATOR GRILLE SUPPORT - LHS/RHS THE MEL	\$	100.00
7	RADIATOR GRILLE BACK, COVER	\$	165.00%
8	FOAM PIECE	\$	107.00 \$ 85.20
9	REINFORCEMENT BEAM BUT.	\$	702.00 1 561.60
10	FRONT BUMPER SUPPORT - LHS/RHS	\$	48.00 238.24
11	LOCK CARRIER BRACKET Could	\$	118.00 94.00
12	FRONT BUMPER TOP COVER	\$	109.00 - 84.20
13	RELEASE LEVER ME No	\$	12.00
14	CAUTION SIGN 2	\$	12.00 - 928
15	AC STICKER	\$	7.00 - 4.88
16	AIR GRILLE - LHS/RHS M ~	\$	828.00 -
17	LED HEADLIGHT - LHS/RHS RH Could	5	14,038.00 \$ 5615 60
18	BONNET Devoted	5	2,499.00 1,999.20
19	BONNET SEAL - LHS/RSH/CENTRE ML	\$	72.00 - 56 64
20	FRONT NUMBER PLATE SIN SIN	1 5	25.00
21	SUNDRIES THEN	\$	300.00 7 17 76
	TOTAL SPARE PARTS	\$	23,714.00
	TOTAL LABOUR CHARGES :	\$	5,672.00
	GRAND TOTAL :	\$	29,386.00

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability Remarks

: Not Authorised, 05 Dy

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor Pages

Regn No Model No PA/OD/0497/2018/KS

23-May-18 KEE SIANG

SGY 2345 C

Audi A5 SB 2.0 TFSI

Quantity	Description		U	nit Price		Amount
<u>Parts</u>						
4	HEXAGON HEAD BOLT N		\$	47.00	\$	37.44
2	FRONT FENDER LHS 145		\$	920.00	K	
2 3 4 5 6 7 8	FRONT FENDER BRACKET	24 Men	\$	31.00	6	
4	FRONT FENDER CLOSING ELEMENT		\$	65.00	K.	
5	FRONT FENDER STONE CHIP GUAR	D M	\$	44.00	\$	34.56
6	FRONT FENDER CHROME TRIM 200	λ.	\$	138.00	\$	110.40
7	HEADLAMP LIFT CYLINDER- LH	-8.	\$	174.00	\$	139.20
8	FRONT BUMPER AIR GUIDE - LH (Q'	TY:2) -d	\$	40.00	\$	31.12
	CHARGE AIR COOLER PLANEC		\$	514.00	\$	411.20
10	CHARGE AIR COOLER SEAL /~~		\$	79.00	\$	62.96
		TOTAL PARTS	\$	2,052.00	\$	826.88
ABORS						
1	To renew lhs front fender	(Repair)	\$	900.00	\$	250.00
1 2	To respray the front fender	***************************************	\$	800.00	5	550.00
			1		\$	800.00
		Total parts/labour	\$	3,752.00	\$	1,626.88

Premium Automobiles Pte Ltd

LIGK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be recurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No

6366 2323

Fax No

6841 1183

Reference

PA/OD/0497/2018/JT

Date

26-Apr-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Ms Juliana Poh

Address

Bik 7 Lorong 42 Geylang

#05-03

Singapore 398028

Telephone

HP +65 8499 0543

Type of Claim

Own Damage Claim

Policy No.

1700095007

Vehicle No

SGY 2345 C

Model Code

Audi A5 SB 2.0 TFSI

Model / Year

Jan-18

Engine No

CVK 050891

Chassis No

WAUZZZF50HJA050037

Mileage

Date In Liability

Excess Cost

Estimated By

Johnny Boo / Allan Wu

Accident Date

24-Apr-18

Place of Accident

Whampoa Flyover

Hi Adrian You recommended 5 days We took 8 days exclude 1 Sunday and 1 Public Holiday - Added jobs jb 4 Jul 18

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 2345 C.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendatio		
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$	480.00	s	480.00
2	To dismantile and renew front bumper assy, both headlights, and bonnet. Re-organize front crash management components. Reinstall all parts removed.		s	2,400.00	\$	1,000.00
3	To remove and reinstall RHS front door panel trims, dismantle RHS wing mirror assy.	S/N	\$	300.00	nil	
4	To respray front bumper, bonnet and RHS front door.		\$	2,300.00	s	1,200.00
4a	Added labour charges - see attached		S	1,700,00	s	800.00
5	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	7,372.00	s	3,672.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SCY 2345 C.

				Damage Pa	ırts	& Prices
S/N	Parts Description		5	S/NETT		REMARKS
1	FRONT BUMPER		\$	1,970.00	\$	1,576.00
2	FRONT BUMPER FIXING PARTS		\$	349.00		
3	SECURING STRIP		\$	60.00		
4	AIR GRILLE - CENRE		\$	171.00	\$	136.80
5	RADIATOR GRILLE		\$	2,022.00	\$	1,617.60
6	RADIATOR GRILLE SUPPORT - LHS/RHS		\$	100.00		
7	RADIATOR GRILLE BACK COVER		\$	165.00		
8	FOAM PIECE		\$	107.00	5	85.20
9	REINFORCEMENT BEAM		\$	702.00	\$	561.60
10	FRONT BUMPER SUPPORT - LHS/RHS		\$	48.00	\$	38.24
11	LOCK CARRIER BRACKET		\$	118.00	\$	94.00
12	FRONT BUMPER TOP COVER		\$	109.00	\$	87.20
13	RELEASE LEVER		\$	12.00		
14	CAUTION SIGN		\$	12.00	\$	9.28
15	AC STICKER		\$	7.00	\$	4.88
16	AIR GRILLE - LHS/RHS		\$	828.00		
17	LED HEADLIGHT - LHS/RHS		\$	14,038.00	\$	5,615.20
18	BONNET		\$	2,499.00	\$	1,999.20
19	BONNET SEAL - LHS/RSH/CENTRE		s	72.00	\$	56.64
20	FRONT NUMBER PLATE	S/N	\$	25.00	\$	25.00
21	Added parts - see attached		\$	2,052.00	\$	826.88
22	SUNDRIES		\$	300.00	\$	17.76
	TOTAL SPARE PARTS	£2	\$	25,766.00	\$	12,751.48
	TOTAL LABOUR CHARGES	18	\$	7,372.00	\$	3,672.00
	GRAND TOTAL	¥3	\$	33,138.00	\$	16,423.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date :
Authorised Date :

Excess Cost :

Liability :

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SGY 2345 C Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0497/2018/MAS

14 Aug 2018

from
Telephone +65Telefax +65EMail
Our department
Our Ref

total pages

Your Ref Date

Dear Sir.

RE: INSURANCE CLAIM FOR SGY 2345 C, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no SGY 2345 C, claimant, Ms. Juliana Poh, please find the related document per attached.

- A copy of the Original invoice no. 85012813 S\$16,717.12
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

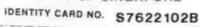
Norah Khai Claims Dept

Encls

AIG - SGY 2345 C

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephohe (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183 REPUBLIC OF SINGAPORE







JULIANA POH

CHINESE 22-07-1976

Country of birth SINGAPORE

576221025



3916496



Dete of leases 10-08-2005

APT BLK 7 LORONG 42 GEYLANG #05-03 SINGAPORE 398028

NRIC No: \$78221028 Date: 24/05/2010

Ne: 6506550

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JULIANA POH

Period of Insurance

: 10 Jan 2018 To 09 Jan 2019

Engine No.

: CVK050891

Chassis No.

: WAUZZZF50JA050037

Vehicle No.

: SGY2345C

Policy No.

: 1700095007

Endorsement No.

Issued Date

: 30 Jan 2018

ABOUT THE COVER

Make/Model

: AUDI A5 Sportback 2.0TFSI S Tronic (Design)

Engine Capacity/Tonnage: 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

JULIANA POH - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other. Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125266

PREMIUM LEASING -YCL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

BSCKSA

281 Alexandra Road Singapore 159938 Main Telephone 8835 2223

Main Telefex 6471.3753

Page 1

251 Alexandra Road.

55 Ubi Road 1

Service Appointment

9828 1233 customer care@premiumauto.com.ag

Simpapore 159930
Telephone 6388 J223
Telephone GST Rep. No. 199902271W

10:17

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice: 85012813

Account: A0006 (T

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY #07-16

Order : S6Y2345C

Date : 06/08/2018

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#87-16

SINGAPORE 079120 079120

Term : 30

SINGAPORE 079120

Regn No.: SGY2345C (V 36314)

Regn Date: 10/01/2018

Mileage: 6487

WIP No.: 63465

Model: AS SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF50JA050037

Engine: CVK 050891

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(43)

	Details	Qty	Unit Price	Amount
SUBLET	TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25, 00
EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOB LAMPS, DUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480,00
BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY, LHS HEADLIGHTS AND BONNET. REDREANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1998. 88	1.00	1,000.00
BODYWORK	TO RESPRAY FRONT BUMPER AND BONNET	1200.00	1.00	1,200.00
BODYWORK	TO CARRY DUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Sub-Total

7% GST

Grand Total

Customer

Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone: 6636 2223

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

Page 2

281 Alexandra Road Singapore 159938 Telephorm 6388 2223 35 Ubi Sold 1

Service Appointment INS 1年AX408至NVOICEbour Breakdown Service

6366 2323 0828 1237 customer cure@premiumauta.com.ag

Main Telefax 6471 3733 Telefax 6475 1023 10:17

Company Neg No. 1179902271W 6ST Reg. No. 199902271W

Invoice: 85012813

Date : 06/08/2018

Order : S6Y2345C

17 Account: A0006

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

#07-15

SINGAPORE 079120 079120

Term : 30

SINGAPORE 079120

Regn No.: SEV2345C (V 36314)

Regn Date: 10/01/2018

Mileage: 6487

WIP No.: 63465

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF50JA050037

AIG ASIA PACIFIC INSURANCE PTE LTD

Engine: CVK 050891

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

(.43.)

	Details	ři	Oty	Unit Price	Amount
BODYWORK	N:		258.88	1,00	250.00
	TO REPAIR LHS FRONT FENDER		40.00	10000	7225 221
BODYWORK	H:		550.00	1.00	550.00
	TO RESPRAY LHS FRONT FEMDER				
A8W6823029	HOOD	1852 SS8X	1.00	2499,00	1,999.20
A8W68538238 989	(AIR) (SK) STUNEGUARD	Less 020%	1.00	43, 20	34, 56
A8W6853601A PUZ	(AIR) (SK) TRIM	Less 020%	1.00	138.00	110.40
A8W69551@1A	(AIR) (SK) CYLINDER	Less 020%	1.80	174,00	139, 20
A8W6121283AF	(AIR) (SK) AIR DUCT	Less 020%	1.00	25, 78	28,56
A8W6121673B	(AIR) (SK) AIR DUCT	Less 828%	1.00	13.28	10.56
A8W0145117	(AIR) (SK) WASHER	Less 020%	1.00	78.70	62,96
A846853651R RN4	GRILLE	Less 020%	1.00	2022.00	1,617,60
A8W0145805	COOLER	Less 020%	1.00	514.00	411.20
A8W6941773E	(VOR) (GER) HEADLIGHT	Less 020%	1.00	7019.00	5,615,20
A8W68@7@81B	COVER	Less 020%	1.00	109.00	87.28
A8W6807550J	FOAM INSER	Less 020%	1.00	106.50	85, 20
A8W8807113	BRACKET	Less 828%	1.00	782, 88	561.60
A8W6807065D GRU	COVER	Less 828%	1.00	1978, 88	1,576,00

Sub-Total

7% GST

Grand Total

Customer

Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone, 6836 2223

281 Alexandra Road Singapore 159938 Telephone . 6388 2223 Telefax 6475 1027

Alexandra Service Centro 55 Ubi Road 1

Service Appointment

6366 2323 9628 1233 customes care@premiumauts.com.sg

Main Telefox 6471 2732 Page 3 10:17

INS MAX408@NVOICE CONTRACTION Service Company Hag, No. 1139902271W SST Reg. No. 199982271W

AIS ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIS BUILDING 78 SHENTON WAY

#87-16 SINGAPORE 079120 079120 Invoice: 85012813

Date : 06/08/2018

Order : 96Y2345C

Term : 38

Account: A0005

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIS BUILDING

78 SHENTON WAY

#87-15

SINGAPORE 079120

Regn No.: SBY2345C (V 36314)

Regn Date: 10/01/2018

Mileage: 5487

WIP No.: 63465

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF50JA050037

Engine: CVK 050891

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

		Details	Qty	Unit Price	Amount
X ABM0807334 X A8M6807333 X A8M6823125 X A8M6807683 989 X A8M60010515A X A8M60010515A X A8M60010520A X A8M6007771 X AN 0161857 X AN 91093901 X AN 10036203 X A8M6823124	SUPPORT SUPPORT PROTECTION PROTECTION GRILLE STICKER PLATE BRACKET POP-RIVET RIVET NUT BOILT PROTECTION	Less 020%	1.00 1.00 1.00 1.00 1.00 1.00 1.00 6.00 4.00 4.00	23.98 23.98 23.68 23.68 171.08 6.10 11.68 117.58 2.98 0.78 0.58 11.70 23.60	19, 12 19, 12 18, 88 18, 88 136, 80 4, 88 9, 28 94, 90 13, 92 2, 24 1, 60 37, 44 18, 88

Parts 12,726,48 Labour 0.00 3,697.88 Sublet 0.00 Menus 0.00 Lubricant

Received by

For & on behalf of

Premium Automobiles Pte Ltd

Sub-Total

7% GST

Grand Total

1.893.64

16,717,12

15,623,48

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Yr Ref: SGY 2345 C Norah Khai 6768 9828 6841 1183

Body Repair

from Telephone +65-

Telefax +65-

Mobile +65-

Our department

Date

total pages

Showroom

9 Leng Kee Road Singapore 159090

PA/OD/0497/2018/KS 25TH May 2018 Your Claim Ref Our Ref

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

1

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A5 SB 2.0 TFSI

Vehicle Chassis No.

WAUZZZF50HJA050037

Vehicle Regn No.

SGY 2345 C

Vehicle Mileage

6489 KM

Vehicle Owner

Ms. Juliana Poh

Certificate No

: 1700095007

:

:

:

:

12

:

:

Policy Excess

S\$856.00 (inclusive GST)

Accident Date

24th April 2018

Place

Whampoa Flyover

Repair Cost

\$ 16,717.12

WIP No.

: 63465

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

:

0/5/2010

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	- 3	Adj Submitted	Ins Auth'ed	Stat	us	
Main	26 Apr 2018		03 May 2018 15:40 Edit Adj Rpt	5\$16,4 Edit Es	23,48 timates	5\$16,423.48 View Rpt		Rep	ding for ort incel Case	64
	Main) F	teference		laim Detai	ls	Docume	ents	1_	Show All
CLAIM SU	JBFOLDER DE	TAILS				[Created	by insurer]			
Insured:	JULIANA	POH, ID: 5762	2102B, Tel: +6584	4990543, I	mail: POH.	JULIANA@GMA	UL.COM			
Vehicle Red No.:	g- SGY234	5C		Date of Lo		18 13:00 - :59 s and 14 Days F	rom LTA Re	g Date (M	lan Yr)]	
Claim Type	Claim Type: OD / 9735177838SG				Policy/Cov Note No.:	er 17000950	007 (Compreher	isive)	13-	
					Excess:	5\$800.00				
Repairer:	Premium	Automobiles Pt	e Ltd (UBI) 55 Ubi	Road 1, 40	8699 Ubi - 1	Tel: 67689828,	/9827/9911			
Handling Insurer:	AIG Asia	Pacific Insuran	ce Pte. Ltd. (SG) -	Tel: 65-641	9-3000 [Handled by Tr	, Tinesh] Tines	h-Tr@aig.co	m:	
Adjuster:	LKK Auto	Consultants Pt	e Ltd (HQ) - Tel: 62	256-3561	[Handled b	y ADRIAN LI	NG] [Final	Rpt due 1	4/05/20	18]
Driver/Cus dian:	JULIANA P	OH (41 / Female)), NRIC: S7622107	2B, Tel: +	658499054	3				
ASSOCIA	TED MAIL RE	CEIVED						View All	Composi	Case Mail
 AIG_SG 	(04/05/2018)	Alert - Adj Mar	ndate Approved (5 ndate Approved (S D / 24/04/2018 /	\$9877.00)	- SGY234	5C - Claim Ha				
ALL ASS	OCIATED TAS	KS⊟				View All	Search Tasks	Create Nev	w Task	Complete
			Group Subject	ct Hand	29	igned By	Completed (0.00	ated On	Done?

Merimen e-Claims Page 1 of 3

Claim Documents

*SGY2345C (9735177838SG)
OD
Apr 24 2018 1:00PM
[JULIANA POH]
Premium Automobiles Pte Ltd

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No	Finalized On 04/05/18 13:23	LKK Auto Consultants Pte Ltd (HQ) Video - Accident	0	Thumbnail Load MP4	Prin
-	04/03/10 13:23	Video - Accident		road wisa	
Ass	essment Reports		1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	- Participal	Thumbnail	
1	04/05/18 15:48	Adjuster Immediate Advice	Ð	Load HTM	
2	18/07/18 10:48	Adjuster Immediate Advice	0	Load HTM	
3	18/07/18 10:57	Adjuster Immediate Advice	0	Load HTM	
Pho	otos/Images		3 per	page VI	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	- District	Thumbnail	-
1	04/05/18 13:21	General View	0	Load JPG	V
2	04/05/18 13:21	Chassis Number	0	Load JPG	V
3	04/05/18 13:21	General View	0	Load JPG	V
4	04/05/18 13:21	General View	0	Load JPG	V
5	04/05/18 13:21	General View	0	Load JPG	V
6	04/05/18 13:21	General View	0	Load JPG	V
7	04/05/18 13:21	General View	0	Load JPG	V
В	04/05/18 13:21	General View	0	Load JPG	V
9	04/05/18 13:21	General View	0	Load JPG	V
10	04/05/18 13:21	General View	0	Load JPG	V
11	04/05/18 13:21	General View	0	Load JPG	V
12	04/05/18 13:21	General View	0	Load JPG	V
13	04/05/18 13:21	General View	0	Load 3PG	V
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2-111		General View			
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26	04/05/18 13:21	General View	0	Load JPG	V
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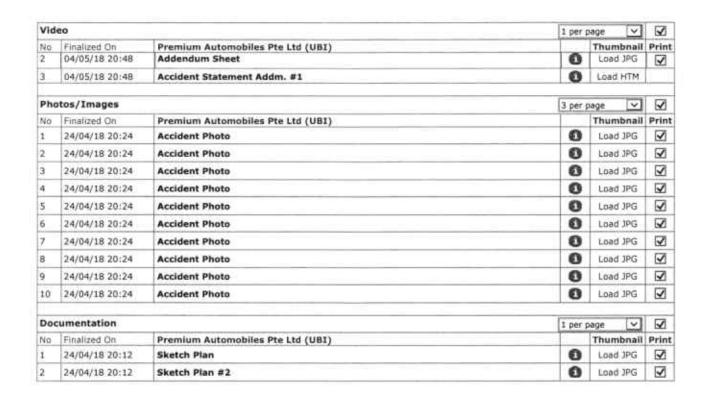
Merimen e-Claims Page 2 of 3

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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1	Thumbnail	-
31	04/05/18 13:21	General View	0	Load JPG	V
32	04/05/18 13:21	General View	0	Load JPG	W
33	04/05/18 13:21	General View	0	Load JPG	[2]
34	04/05/18 13:21	General View	0	Load JPG	V
35	04/05/18 13:21	General View	0	Load JPG	V
36	04/05/18 13:21	General View	0	Load JPG	V
37	04/05/18 13:21	General View	0	Load JPG	V
38	04/05/18 13:21	General View	0	Load JPG	V
39	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
40	16/07/18 19:21	Reinspection Photo	0	Load JPG	3
41	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
42	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
43	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
44	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
45	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
46	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
47	16/07/18 19:21	Reinspection Photo	0	Load JPG	<u>N</u>
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55	16/07/18 19:21	Reinspection Photo	0	Load JPG	<u>N</u>
56	16/07/18 19:21	Reinspection Photo	0	Load JPG	S
57	16/07/18 19:21	Reinspection Photo	0	Load JPG	Ø
58	16/07/18 19:21	Reinspection Photo	0	Load JPG	2
59	16/07/18 19:21	Reinspection Photo	0	Load JPG	S
60	16/07/18 19:21	Reinspection Photo	0	Load JPG	V
61	16/07/18 19:21	Reinspection Photo	0	Load JPG	X
Doc	umentation		1 per s	page 🔻	2
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	[+ 56/3	Thumbnail	-
1	04/05/18 13:19	DRIVING & IC DOC	0	Load PDF	33.31.01.00
2	04/05/18 13:19	ESTIMATE - MARKED	O	Load PDF	
3	08/05/18 09:10	SGY 2345 C -GIA (AMEND)	0	Load PDF	
4	18/07/18 10:42	ESTIMATE MARKED	Ö	Load PDF	
5	18/07/18 10:42	SUPPLEMENTARY	ŏ	Load PDF	
6	24/08/18 10:41	WORKSHOP INVOICE	0	Load PDF	
7	24/08/18 10:41	DISCHARGE VOUCHER	ŏ	Load PDF	

Linked Accident Report Documents

			View View in Bro	AREL A
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No:	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbna	Print
1	04/05/18 20:41	Video - Accident	D Load MP4	
Ass	essment Reports		1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbna	l Print
1	24/04/18 20:25	Accident Statement	6 Load HTM	

Merimen e-Claims Page 3 of 3



Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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			¥
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

Adjuster Report Page 1 of 4

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

Our File No: CC3/AIG18008105/ASBQ2

Singapore 079120

Date:

24/08/2018

REFERENCE

Insured/Claimant: Date of Loss:

JULIANA POH 24/04/2018

Policy No:

Nature of Claim:

1700095007

OD

Claim No:

9735177838SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGY2345C

Make & Model:

AUDI A5, 2.0 SPORTBACK (A)

Engine No: Chassis No: CVK050891

Reg. Date:

10/01/2018 (Man. Year: 2017)

WAUZZZF50JA050037

Colour:

Black

Odometer:

5676 km

Engine Capacity:

1984 cc

Market Value/New Car Price: S\$180,000.00 Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

245/40 R18

Rear Tyre Size:

245/40 R18

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

he	above	values	represent	the	remaining	tyre	treads	depth
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COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,556.88	12,751.48	12,805.40	50.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,372.00	3,672.00	3,700.00	50.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	32,928.88	16,423.48	16,505.40	50.12
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	32,128.88	15,623.48	16,505.40	51.37
+ GST 7.00/7.00% (S\$)	2,249.02	1,093.64	1,155.38	51.37
Nett Amount (S\$)	34,377.90	16,717.12	17,660.78	51.37

INSPECTION

Date of Assignment:

03/05/2018

Date Inspected:

03/05/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

8.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

Adjuster Report Page 2 of 4 NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded. https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 24/8/2018

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,970.00 FS	*1,576.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	349.00 FS	*-FS
3	1		*SECURING STRIP	Not Necessary	60.00 FS	*-FS
4	1		*AIR GRILLE -CENRE	Cracked	171.00 FS	*136.80 FS
5	1		*RADIATOR GRILLE	Cracked	2,022.00 FS	*1,617.60 FS
6	2		*RADIATOR GRILLE SUPPORT -LHS/RHS	Not Necessary	100.00 FS	*- FS
7	1		*RADIATOR GRILLE BACK COVER	Not Necessary	165.00 FS	*-FS
8	1		*FOAM PIECE	Deformed	107.00 FS	*85.20 FS
9	1		*REINFORCEMENT BEAM	Bent	702.00 FS	*561.60 FS
10	2		*FRONT BUMPER SUPPORT-LHS/RHS	Damaged	48.00 FS	*38.24 FS
11	1		*LOCK CARRIER BRACKET	Cracked	118.00FS	*94.00 FS
12	1		*FRONT BUMPER TOP COVER	Deformed	109.00 FS	*87.20 FS
13	1		*RELEASE LEVER	Not Necessary	12.00 FS	*-FS
14	1		*CAUTION SIGN	Necessary	12.00 FS	*9.28 FS
15	1		*AC STICKER	Necessary	7.00FS	*4.88 FS
16	2		*AIR GRILLE -LHS/RHS	Not Necessary	828.00 FS	*-FS
17	1		*LED HEADLIGHT-LHS/RHS	N/S Cracked	14,038.00 FS	*5,615.20 FS
18	1		*BONNET	Dented	2,499.00FS	*1,999.20 FS
19	2		*BONNET SEAL -LHS/RHS/CENTRE	Necessary	72.00 FS	*56.64 FS
20	1		*FRONT BUMPER PLATE	Bent	25.00 FS	*25.00 FS
21	1		*SUNDRIES	Necessary	300.00 FS	*17.76FS
22	1		*HEXAGON HEAD BOLT	Necessary	37.44 FS	*37.44 FS
23	1		*FRONT FENDER LHS	Repair	920.00 FS	*-FS
24	1		*FRONT FENDER BRACKET	Not Necessary	31.00 FS	*-FS
25	1		*FRONT FENDER CLOSING ELEMENT	Not Necessary	65.00 FS	*-FS
26	1		*FRONT FENDER STONE CHIP GUARD	Necessary	34.56 FS	*34.56 FS
27	1		*FRONT FENDER CHROME TRIM	Necessary	110.40 FS	*110.40FS
28	1		*HEADLAMP LIFT CYLINDER -LH	Damaged	139.20 FS	*139.20 FS
29	2		*FRONT BUMPER AIR GUIDE-LH	Damaged	31.12FS	*31.12FS
30	1		*GUARD AIR COOLER	Dented	411.20FS	*411.20 FS
31	1		*GUARD AIR COOLER SEAL	Necessary	62.96 FS	*62.96 FS
F=Fra	anchise p	art. S=Spcf	Nett.			
				Total Parts (S\$)	25,556.88	12,751.48

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO RENEW LHS FRONT FENDER	New	900.00	250.00
2	TO RESPRAY LHS FRONT FENDER	New	800.00	550.00
3	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
4	TO DISMANTLE AND RENEW FRONT BUMPER ASSY ,BOTH HEADLIGHTS AND BONNET .RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,400.00	1,000.00
5	TO REMOVE AND REINSTALL RHS FRONT DOOR PANEL TRIMS, DISMANTLE RHS WING MIRROR ASSY	New	300.00	0.00
6	TO RESPRAY FRONT BUMPER ,BONNET AND RHS FRONT DOOR	New	2,300.00	1,200.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labou	ır Cost (S\$)	7,372.00	3,672.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >