

- RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

From: Paramchand, Varsha
To: Veron Chen (LKKAuto); Admin-D (LKKAuto)
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Rumli, Sharizah; Mutalip, Nurashikin; SUR
Sent: Friday, 2 November, 2018 12:11:48 PM

Hi LKK,

Any updates?

Tq

Varsha
Claims Core Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +65357416
www.aig.com.sg

From: Paramchand, Varsha
Sent: Monday, October 29, 2018 11:11 AM
To: 'Veron Chen (LKKAuto)'; Admin-D (LKKAuto)
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Rumli, Sharizah; Mutalip, Nurashikin; SUR
Subject: RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Hi LKK,

Any updates?

Tq

Varsha
Claims Core Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +65357416
www.aig.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, October 19, 2018 9:22 AM
To: Admin-D (LKKAuto); Paramchand, Varsha
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Rumli, Sharizah; Mutalip, Nurashikin; SUR
Subject: RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Dear Varsha,

We are still investigate on the matter.

Best Regards,

Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 18 October 2018 3:35 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

From: Paramchand, Varsha
To: CS A Team, Admin A
Cc: Loo, Tong Shing, Quek, Joyceline-CH, Rumli, Sharizah, Mutalip, Nurashikin
Sent: Thursday, 18 October, 2018 2:27:25 PM

Hi LKK,

Any updates.

Thks

Varsha
Claims Care Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +65357416
www.aig.com.sg

According to Premium Automobile, AIG do not allow additional days if spare parts are not readily available.
For this case, certain spare parts have to be ordered from overseas and hence, the repairs were delayed and exceeded the recommended days of repairs.

From: Paramchand, Varsha
Sent: Monday, October 15, 2018 10:57 AM
To: CS A Team; Admin A
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Rumli, Sharizah; Mutalip, Nurashikin
Subject: aigencrypt - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Hi LKK,

Insd mentioned the repair took more than 20 days & insd had to use public transport. He is unhappy & wants to complain.
Pls advise; saw survey report recommended 18 days for repairs. Pls advise how many days was taken for the repairs & was insd asked to return his LOU veh back to LOU provider even though insd veh not finished repair yet?
tq

Varsha

From: Paramchand, Varsha [mailto:clsvc.amb2@aig.com]
Sent: Monday, October 15, 2018 10:54 AM
To: Paramchand, Varsha
Subject: SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Referral & Escalation Form

Staff: Paramchand, Varsha
Vehicle number :SLU9009P
Third Party Vehicle number:
Type of Claim:
Type of Account:
Policy number : 1700074706
Policy Holder Name : TEE GEOK CHENG
Caller Name : TEE GEOK CHENG
Claims Amount :
Contact Number : 93864523 Fax:
Email :
Service Description:BPU (Auto Renewal) - 1st year - expiry date - Nov 17 2018 BPU 2018-09-17 - Auto

Hi LKK,

Insd mentioned the repair took more than 20 days & insd had to use public transport. He is unhappy & wants to complain.
Pls advise; saw survey report recommended 18 days for repairs. Pls advise how many days was taken for the repairs & was insd asked to return his LOU veh back to LOU provider even though insd veh not finished repair yet?
tq

Varsha

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 10:31 AM ****

Oi made a tp claim thru audi and tp's insurance is also with aig.

oi wants to know why he was allowed to use limited no of days and this is why he don't want to renew with us.

Please advise.

000104846 2018/04/28 00:00:00 Chain Reaction AUTOMOBILE Own Damage - Not Total Loss SGD
5,800.00 O O LIM CHEE KEONG

**** Entered By: ssppdv (Paramchand, Varsha) @ 12/10/2018 11:07 AM ****

what you mean he was allowed to use limited no of days?

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 03:26 PM ****

Oi is claiming from TP who hit his car who happens to be also insured with AIG and audi only provided 20 days car.

Is that audi's policy or aig?

**** Entered By: ssppdv (Paramchand, Varsha) @ 12/10/2018 03:37 PM ****

its aig policy, surveyor recommended 18 days for repair

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 05:41 PM ****

but oi is complaining that the repair took more than 20 days and he has to take the public transport and now wants to complain.

referred to claim

Regards

Forwarded by Client, Following: Please do not remove the following text as it helps us to serve you better

[-----279037-----]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Mei Kwan (LKKAUTO)
Sent: Monday, 15 October 2018 11:08 AM
To: Paramchand, Varsha; Veron Chen (LKKAUTO)
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Rumli, Sharizah; Mutalip, Nurashikin; CS A Team; Admin A; SUR
Subject: RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport. *** LKK REF: CC3/AIG18008104/Avb

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18008104/Avb	Veron

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paramchand, Varsha
Sent: Mon, 15 Oct 2018 02:56:34 +0000
To: CS A Team, Admin A
Cc: Loo, Tong Shing, Quek, Joyceline-CH, Rumli, Sharizah, Mutalip, Nurashikin
Subject: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Hi LKK,

Insd mentioned the repair took more than 20 days & insd had to use public transport . He is unhappy & wants to complain.

Pls advise; saw survey report recommended 18 days for repairs. Pls advise how many days was taken for the repairs & was insd asked to return his LOU veh back to LOU provider even though insd veh not finished repair yet?

tq

Varsha

From: Paramchand, Varsha [mailto:cl.svc.amb2@aig.com]

Sent: Monday, October 15, 2018 10:54 AM

To: Paramchand, Varsha

Subject: SID 12930192 & CLAIM No 2062244005SG - insd unhappy repars took more than 20 days & insd had to use public transport.

Referral & Escalation Form

Staff: Paramchand, Varsha

Vehicle number : SLU9009P

Third Party Vehicle number:

Type of Claim:

Type of Account:

Policy number : 1700074706

Policy Holder Name : TEE GEOK CHENG

Caller Name : TEE GEOK CHENG

Claims Amount :

Contact Number : 93864523

Fax:

Email :

Service Description: BPU (Auto Renewal) - 1st year - expiry date - Nov 17 2018 BPU 2018-09-17 - Auto HI LKK,

Insd mentioned the repair took more than 20 days & insd had to use public transport . He is unhappy & wants to complain.

Pls advise; saw survey report recommended 18 days for repairs. Pls advise how many days was taken for the repairs & was insd asked to return his LOU veh back to LOU provider even though insd veh not finished repair yet?

tq

Varsha

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 10:31 AM ****

Oi made a tp claim thru audi and tp's insurance is also with aig.

oi wants to know why he was allowed to use limited no of days and this is why he don't want to renew with us.

Please advise.

000104846 2018/04/28 00:00:00 Chain Reaction AUTOMOBILE Own Damage - Not Total Loss SGD 5,800.00 O 0 LIM CHEE KEONG

**** Entered By: ssppdv (Paramchand, Varsha) @ 12/10/2018 11:07 AM ****

what you mean he was allowed to use limited no of days?

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 03:26 PM ****

OI is claiming from TP who hit his car who happens to be also insured with AIG and audi only provided 20 days car.

Is that audi's policy or aig?

**** Entered By: ssppdv (Paramchand, Varsha) @ 12/10/2018 03:37 PM ****

its aig policy, surveyor recommended 18 days for repair

**** Entered By: sspcar (Carlos Ching JR) @ 12/10/2018 05:41 PM ****

but oi is complaining that the repair took more than 20 days and he has to take the public transport and now wants to complain.

referred to claim

Regards

Powered by Onys Software. Please do not remove the following text as it helps us to serve you better.
[[-1849041.2789839-]]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Paramchand, Varsha <Varsha.Paramchand@aig.com>

Sent: Monday, 15 October, 2018 10:57 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Loo, Tong Shing <TongShing.Loo@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>

Subject: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repars took more than 20 days & insd had to use public transport.



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-10-22 10:56 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption. Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 21 December 2018 5:28 PM
To: Carrine Leong; SUR
Cc: 'Boo seng yak'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'; nora.khai@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLU9009P - OD AIG - SURVEYED 3 MAY 18

Dear Carrine,

Confirm repair cost of \$64,011.16 before GST @ 21 days of repairs (confirmed with Ms Nora).

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 22 November 2018 4:08 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; nora.khai@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLU9009P - OD AIG - SURVEYED 3 MAY 18
Importance: High

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 17 Aug 2018.

We sincerely appreciate your early closure.

Kindly assist to finalize the repair cost on urgent basis.

Thanks & Best Regard

Carrine Leong

Claims Administrator

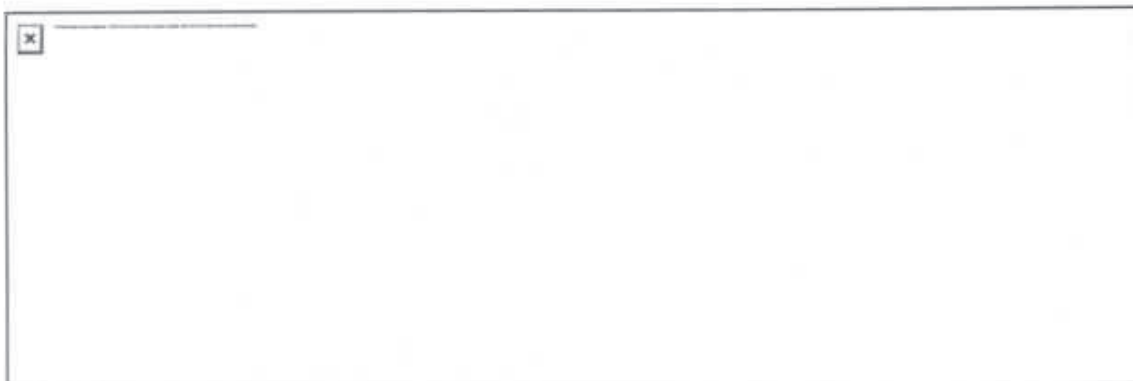
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Friday, 17 August, 2018 3:45 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLU9009P - OD AIG - SURVEYED 3 MAY 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$64,011.16 @ 38 days of repairs exclude 6 Sundays and 1 Public Holiday with added repairs, checked items replaced and parts ordering from manufacturer.

Vehicle was re-inspected by Taufik on 15 May 18.

Your early approval is well appreciated.

Best regards - jlb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLU 9009 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0514/2018/MAS

19 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLU 9009 P, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLU 9009 P** claimant, **Ms. Tee Geok Cheng**, please find the related document per attached.

1. A copy of the Original invoice no. 85013356 – S\$68,491.94
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLU 9009 P



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2222
Main Telex: 6471 3783

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2222
Telex: 6475 1023

UBi Service Centre
55 Ubi Road 1
Singapore 408629
Telephone: 6761 3333

Customer Service
Service Appointment
24-hour Breakdown Service
6888 2222
6828 1222
customer.care@premiumaudi.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079120 079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044893 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
S	SUBLET	M: TO INSTALL FRONT WINDSCREEN SOLAR FILM	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND RENEW AIRCON CONDENSER,TURBO COOLER AND RADIATOR,CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT VACUUM AND REGAS TO REMOVE CENTRE CONSOLE,INSTRUMENT PANELS AND CLUSTERS.RENEW DASHBOARD,BOTH FRONTAL AIRBAGS,SLIP RING.TRANSFER OLD FITTINGS.	3600.00	1.00	3,600.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6896 2221
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2221
Telefax: 6475 1023

Ubi Service Centre
15 Ubi Road 1
Singapore 408715
Telephone: 6100 2321
Telefax: 6100 2321

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6868 2122
6828 1233

INS TAX INVOICE

Company: Reg. No.: 199902271W
GST Reg. No. 199902271W

Page 2 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044893 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	RENEW SEAT BELTS, CONTROL UNIT, PILLAR TRIMS, ROOF LINING, BOTH CURTAIN AIRBAG AND CENTRAL PROTECTION M:	480.00	1.00	480.00
S	BODYWORK	TO RENEW FRONT WINDSCREEN M:	3750.00	1.00	3,750.00
S	BODYWORK	TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, BONNET AND BOTH FRONT FENDERS. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW DAMAGED PANELS. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED M:	600.00	1.00	600.00
S	BODYWORK	TO REMOVE AND REINSTALL BOTH FRONT DOOR PANEL TRIMS, DISMANTLE WING MIRROR ASSY AND RENEW DAMAGED TRIMS M:	3850.00	1.00	3,850.00
		TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, BOTH A PILLAR AND BOTH FRONT DOORS			
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6336 2223
Main Telefax: 6411 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6336 2223
Telefax: 6415 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6105 7223

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumavto.com.sg
6106 2122
6106 1235

INS TAX INVOICE

Company Reg. No.: 199902271W

GST Reg. No. 199902271W

Page 3 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044093 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID SYSTEM WITH REAR LID KICK SENSOR ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
S	BODYWORK	M: TO SUPPLY FRONT WINDSCREEN SEALANT	200.00	1.00	200.00
S	BODYWORK	M: TO REPAIR AND RESPRAY LHS FRONT CHASSIS FRAME BRACKET	500.00	1.00	500.00
X	A0M2857001H 240	DASHBOARD (Ger) (A) Less 020%	1.00	4604.00	3,683.20
X	A0M0880204D	AIRBAG (Ger) (A) Less 020%	1.00	3981.00	3,184.80
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
291 Alexandra Road
Singapore 159938
Main Telephone: 6836 2221
Main Telefax: 6471 8723

Alexandra Service Centre
291 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408622

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauts.com.sg

6366 1111
6828 1131

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 4 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVM 044893 Dept: U

VSF No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	ABW0880201A06PS	AIRBAG (Ger) (A)	1.00	3111.00	2,488.00
X	ABW58807416	AIRBAG (Ger) (A)	1.00	1692.00	1,353.60
X	ABW58807426	AIRBAG (Ger) (A)	1.00	1692.00	1,353.60
X	ABW0857705 JXE	SEAT BELT (Ger) (A)	1.00	956.00	764.80
X	ABW0857706 JXE	SEAT BELT (Ger) (A)	1.00	956.00	764.80
X	ABW0959655F	MODULE (SK) (A)	1.00	1870.00	1,496.00
X	ABW5867505AH1R0	ROOFLINING (Ger) (A)	1.00	1682.00	1,345.60
X	ABW08672330 1R0	LINING (Ger) (A)	1.00	179.50	143.60
X	ABW08672340 1R0	LINING (Ger) (A)	1.00	179.50	143.60
X	ABW6951230	CLIP (SK) (A)	1.00	24.80	19.84
X	ABW08638250	SILENCER (Ger) (V)	1.00	296.00	236.80
X	A3C8971582	HOUSING (SK) (A)	1.00	167.50	134.00
X	ABW0419659 6PS	TRIMS (Ger) (V)	1.00	221.00	176.80
X	ABX0971259	HOUSING (Ger) (V)	1.00	233.00	186.40
X	ABW6951229	CLIP	1.00	24.80	19.84
X	ABW0953512 4PK	TRIM (Ger) (V)	1.00	181.00	144.80
X	AG A13A8JM1	COOLANT ADDITIVE	4.00	33.20	106.24
X	ABW0853651 3FZ	GRILLE	1.00	971.50	777.20

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 8836 2323
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 8388 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6382 7110

Customer Service
Service Appointment
Showroom/ Breakdown Service
(Email)
customer.zen@premiumaudi.com.sg

8388 2323
8838 1237

Page 5 13141

INSURANCE INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013356 Date: 07/01/2019 Order: SLU9009P Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUJZZF47JA021996 Engine: CVN 044893 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	A8W0941773A	HEADLIGHT	1.00	5973.00	5,978.40
X	A8W0941774A	HEADLIGHT	1.00	5973.00	5,978.40
X	A8W0821105A	FENDER	1.00	665.00	532.00
X	A8W0821106A	FENDER	1.00	665.00	532.00
X	A8W0807081	COVER	1.00	109.00	87.20
X	A8W0807611	PLATE	1.00	179.50	143.60
X	A8W0121251K	RADIATOR	1.00	585.00	468.00
X	A8W0807521K 989	SPOILER	1.00	216.00	172.80
X	A8W0816421H	CONDENSER (BK) (V)	1.00	540.00	432.00
X	A8W0805594	CARRIER	1.00	891.00	712.80
X	A8W0959455F	ELECTRIC F	1.00	2055.00	1,644.00
X	A8W0807550A	FOAM INSER	1.00	106.50	85.20
X	A8W0807113	BRACKET	1.00	782.00	561.60
X	A8W0845099J NVB	GLASS	1.00	1004.00	803.20
X	A8W0823029A	HOOD	1.00	2163.00	1,730.40
X	A8W0807065C GRU	COVER	1.00	1849.00	1,479.20
X	A8W5807067A GRU	COVER	1.00	1907.00	1,525.60
X	A4G0063511L	UTR ADHESIVE PADS	1.00	26.00	20.80
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6346 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6346 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6346 2222

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6346 2222
6346 2222

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 5 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120-079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044893 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	ABW0129617A	AIR DUCT (V)	1.00	17.70	14.16
X	ABW0121292B	AIR DUCT	1.00	13.20	10.56
X	ABW0007334	SUPPORT	1.00	23.90	19.12
X	ABW0007333	SUPPORT	1.00	23.90	19.12
X	ABW0007284	GUIDE	1.00	31.70	25.36
X	ABW0007283	GUIDE	1.00	30.70	24.56
X	ABW0021092	PLATE	1.00	43.20	34.56
X	ABW0023185D	CATCH	1.00	43.50	34.80
X	ABW0023186D	CATCH	1.00	43.50	34.80
X	ABW0007133	BRACKET	1.00	195.00	156.00
X	ABW0007134	BRACKET	1.00	195.00	156.00
X	ABW0023301D	HINGE	1.00	265.50	212.40
X	ABW0023302D	HINGE	1.00	265.50	212.40
X	ABW0007900	STRIP	1.00	191.00	152.80
X	ABW0129618F	AIR DUCT (V)	1.00	30.80	24.64
X	ABW0121673A	AIR DUCT	1.00	9.60	7.68
X	ABW0121674A	AIR DUCT	1.00	9.60	7.68
X	ABW0023661D	LEVER	1.00	11.80	9.44

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Fax: 6471 9723

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2223
Telex: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6388 2223

Customer Service
Service Appointment: 6346 2333
6824 1237
Fax: 6388 2223
Email: customer.care@premiumauts.com.sg

INS TAX INVOICE

Company Reg. No.: 199902271W

GST Reg. No. 199902271W

Page 7 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: B5013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044893 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	AAM0857819	Adjuster (SK) (A)	2.00	153.00	244.80
X	ABW0823509C	LATCH	2.00	188.00	300.80
X	ABW0821091	PLATE (SK) (A)	1.00	43.20	34.56
X	A4H0823543	COVER	1.00	8.60	6.88
X	ABW0823125	PROTECTION	1.00	23.60	18.88
X	ABW0823126	PROTECTION	1.00	23.60	18.88
X	A4E0260749A	WASHER	1.00	3.20	2.56
X	A3D0260749C	WASHER	1.00	3.00	3.04
X	ABR0857607H DT4	HANDLE (SK) (A)	2.00	124.00	198.40
X	ABT0823433B	BUMPER	2.00	8.30	13.28
X	ABT0827310	NUT	6.00	1.50	7.20
X	ABP0823433B	BUMPER	2.00	4.60	7.36
X	ABW0823531C	BOWD CABLE	1.00	50.00	40.00
X	ABW0823529E	BOWD CABLE	1.00	50.00	40.00
X	ABR0857607J DT4	HANDLE	1.00	124.00	99.20
X	ABR0857608D DT4	HANDLE	1.00	124.00	99.20
X	ABW0955775	BRACKET	2.00	5.10	8.16
X	ABU0955609	FILM	1.00	126.50	101.20

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
Main Telephone: 6836 2223
Main Telefax: 6471 3731

Alexandra Service Centre
281 Alexandra Road
Singapore 159988
Telephone: 6386 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408665
Telephone: 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6866 2123
6828 1721

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 8 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47J0021996 Engine: CVN 044893 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	ABW0955102A	CYLINDER	Less 020%	1.00	184.00
X	ABW0955101A	CYLINDER	Less 020%	1.00	184.00
X	A4W0959651	SENSOR	Less 020%	2.00	272.50
X	ABW0010515A	STICKER	Less 020%	1.00	6.10
X	ABK0010520A	PLATE	Less 020%	1.00	11.60
X	AD 00920002	PRIMER (DG)	Less 020%	1.00	18.20
X	ABW0121283AR	AIR DUCT	Less 020%	1.00	23.00
X	ABW0121284AL	AIR DUCT	Less 020%	1.00	23.00
X	ABW0807771	BRACKET	Less 020%	1.00	117.50
X	ABW0121207B	COIL	Less 020%	1.00	230.00
X	A4W0907397AD	CTRL UNIT	Less 020%	2.00	657.00
X	ABW0915459E	FUSE UNIT (SK) (A)	Less 020%	1.00	470.00
X	A7PP941572ABZ00	POWER MOD	Less 020%	2.00	694.50
X	ABW0951221	HORN	Less 020%	1.00	253.50
X	ABW0951223	HORN	Less 020%	1.00	35.30
X	AN 10261503	FUSE(10A)SMALL	Less 020%	5.00	1.60
X	AN 0161857	POP-RIVET	Less 020%	12.00	2.90
X	AN 91093901	RIVET	Less 020%	4.00	0.70
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
Main Telephone: 6346 2222
Main Telefax: 6471 2722

Alexandria Service Centre
281 Alexandra Road
Singapore 159988
Telephone: 6346 2222
Telefax: 6471 2722

UBI Service Centre
55 Ubi Road 1
Singapore 408661
Telephone: 6100 2222
Telefax: 6100 2222

Customer Service
Service Appointment
400 000 000
Email: customer.care@premiumauts.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 9 13:41

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoicer: B5013356 Date : 07/01/2019 Order : SLU9009P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLU9009P (V 34984) Regn Date: 10/11/2017 Mileage: 24667 WIP No.: 63973

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF47JA021996 Engine: CVN 044893 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
X	AN 90511508	NUT	4.00	1.50	4.80
X	AN 90559004	BOLT (Ger) (V)	4.00	3.10	9.92
X	AN 10721401	SCREW (SK) (A)	4.00	0.60	1.92
X	ABW0653284E 2Z2	WINDOW SLD	1.00	265.00	212.00
X	ABW0853283E 2Z2	WINDOW SLO (V)	1.00	265.00	212.00
X	ABW0823124	PROTECTION	1.00	23.60	18.88

Parts 47,352.16
Labour 0.00
Sublet 15,659.00
Menus 0.00
Lubricant 0.00

Sub-Total 54,011.16

7% GST 4,488.78

Grand Total 58,499.94



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLU 9009 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0514/2018/KS
21 Jun 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claims Ref
Our Ref
Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZF47JA021996
Vehicle Regn No. : SLU 9009 P
Vehicle Mileage : 24667 KM
Vehicle Owner : Ms. Tee Geok Cheng
Certificate No. : 1700074706
Policy Excess : NIL
Accident Date : 20 April 2018
Place : Along AYE towards Tuas bef exit 11 clementi ave 6
Repair Cost : \$ 68,491.94
WIP No. : 63973
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 21/6/18

DISCHARGE VOUCHER - AIG - SLU 9009 P

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S7040344G**

Name
LIM CHEE KEONG

Birth Date: **10 Nov 1970**
Issue Date: **06 Mar 2007**

1001482944J




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7040344G

Name
LIM CHEE KEONG

林志强

Race
CHINESE

Date of birth
10-11-1970

Country of birth
SINGAPORE

Sex
M

S7040344G




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 2B	Motorcycles <= 200 cc	16 Mar 1991
Class 2A	Motorcycles between 201 cc and 400 cc	16 Mar 1991
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	04 Jan 1990

NP 428A



4857342

NRIC No: S7040344G



Date of issue
24-03-2010

**APT BLK 308B ANG MO KIO AVENUE 1 #07-401
SINGAPORE 562308**

NRIC No: S7040344G

Date: 27/07/2011

No: 8854843

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TEE GEOK CHENG
 Period of Insurance : 10 Nov 2017 To 09 Nov 2018
 Engine No. : CVN044893
 Chassis No. : WAUZZZF47JA021996

Vehicle No. : SLU9009P
 Policy No. : 1700074706
 Endorsement No. :
 Issued Date : 20 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 96 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TEE GEOK CHENG

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 6362323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part (V) of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125263

PREMIUM LEASING -N5

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Nile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Chang Gan Yee

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 May 2018 08:30		03 May 2018 15:37 Edit Adj Rpt	S\$64,011.16 Edit Estimates	S\$64,011.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TEE GEOK CHENG , ID: 56938843D, Tel: +6591769690									
Vehicle Reg. No.: SLU9009P		Date of Loss: 28/04/2018 10:00 - :59 (5 Months and 18 Days From LTA Reg Date (Man Yr))							
Claim Type: OD / 2062244005SG		Policy/Cover Note No.: 1700074706 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/05/2018]									
Driver/Custodian: LIM CHEE KEONG (47 / Male), NRIC: S7040344G, Tel: +6593864523									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (07/05/2018): Alert - Adj Mandate Approved (S\$70000.00) - SLU9009P - Claim Handler: Loo, Tong ... - AIG_SG (04/05/2018): Alert - Adj Mandate Maintained - SLU9009P - Claim Handler: Loo, Tong Shing - AIG_SG (04/05/2018): SLU9009P / OD / 28/04/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU9009P (2062244005SG)

OD

Apr 28 2018 10:15AM

[TEE GEOK CHENG]

Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	04/05/18 09:03	Adjuster Immediate Advice	1	Load HTM
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	04/05/18 08:35	General View	1	Load JPG
2	04/05/18 08:35	General View	1	Load JPG
3	04/05/18 08:35	General View	1	Load JPG
4	04/05/18 08:35	General View	1	Load JPG
5	04/05/18 08:35	General View	1	Load JPG
6	04/05/18 08:35	General View	1	Load JPG
7	04/05/18 08:35	General View	1	Load JPG
8	04/05/18 08:35	General View	1	Load JPG
9	04/05/18 08:35	General View	1	Load JPG
10	04/05/18 08:35	General View	1	Load JPG
11	04/05/18 08:35	General View	1	Load JPG
12	04/05/18 08:35	General View	1	Load JPG
13	04/05/18 08:35	General View	1	Load JPG
14	04/05/18 08:35	General View	1	Load JPG
15	04/05/18 08:35	General View	1	Load JPG
16	04/05/18 08:35	General View	1	Load JPG
17	04/05/18 08:35	General View	1	Load JPG
18	04/05/18 08:35	General View	1	Load JPG
19	04/05/18 08:35	General View	1	Load JPG
20	04/05/18 08:35	General View	1	Load JPG
21	04/05/18 08:35	General View	1	Load JPG
22	04/05/18 08:35	General View	1	Load JPG
23	04/05/18 08:35	General View	1	Load JPG
24	04/05/18 08:35	General View	1	Load JPG
25	04/05/18 08:35	General View	1	Load JPG
26	04/05/18 08:35	General View	1	Load JPG
27	04/05/18 08:35	General View	1	Load JPG
28	04/05/18 08:35	General View	1	Load JPG
29	04/05/18 08:35	General View	1	Load JPG
30	04/05/18 08:35	General View	1	Load JPG
31	04/05/18 08:35	General View	1	Load JPG
32	04/05/18 08:35	General View	1	Load JPG
33	04/05/18 08:35	General View	1	Load JPG
34	04/05/18 08:35	General View	1	Load JPG
35	04/05/18 08:35	General View	1	Load JPG

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	04/05/18 08:35	General View	 Load JPG	☒
37	04/05/18 08:35	General View	 Load JPG	☒
38	04/05/18 08:35	General View	 Load JPG	☒
39	04/05/18 08:35	General View	 Load JPG	☒
40	04/05/18 08:35	General View	 Load JPG	☒
41	04/05/18 08:35	General View	 Load JPG	☒
42	04/05/18 08:35	General View	 Load JPG	☒
43	04/05/18 08:35	General View	 Load JPG	☒
44	04/05/18 08:35	General View	 Load JPG	☒
45	04/05/18 08:35	General View	 Load JPG	☒
46	04/05/18 08:35	General View	 Load JPG	☒
47	04/05/18 08:35	General View	 Load JPG	☒
48	04/05/18 08:35	General View	 Load JPG	☒
49	04/05/18 08:35	General View	 Load JPG	☒
50	04/05/18 08:35	General View	 Load JPG	☒
51	04/05/18 08:35	General View	 Load JPG	☒
52	04/05/18 08:35	General View	 Load JPG	☒
53	04/05/18 08:35	General View	 Load JPG	☒
54	04/05/18 08:35	General View	 Load JPG	☒
55	04/05/18 08:35	General View	 Load JPG	☒
56	04/05/18 08:35	General View	 Load JPG	☒
57	04/05/18 08:35	General View	 Load JPG	☒
58	04/05/18 08:35	General View	 Load JPG	☒
59	04/05/18 08:35	General View	 Load JPG	☒
60	04/05/18 08:35	General View	 Load JPG	☒
61	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
62	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
63	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
64	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
65	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
66	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
67	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
68	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
69	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
70	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
71	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
72	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
73	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
74	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
75	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
76	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
77	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
78	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
79	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
80	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
81	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
82	19/12/18 14:40	Reinspection Photo	Load JPG	☒
83	19/12/18 14:40	Reinspection Photo	Load JPG	☒
84	19/12/18 14:40	Reinspection Photo	Load JPG	☒
85	19/12/18 14:40	Reinspection Photo	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
86	19/12/18 14:40	Reinspection Photo		☒
87	19/12/18 14:40	Reinspection Photo		☒
88	19/12/18 14:40	Reinspection Photo		☒
89	19/12/18 14:40	Reinspection Photo		☒
90	19/12/18 14:40	Reinspection Photo		☒
91	19/12/18 14:40	Reinspection Photo		☒
92	19/12/18 14:40	Reinspection Photo		☒
93	19/12/18 14:40	Reinspection Photo		☒
94	19/12/18 14:40	Reinspection Photo		☒
95	19/12/18 14:40	Reinspection Photo		☒
96	19/12/18 14:40	Reinspection Photo		☒
97	19/12/18 14:40	Reinspection Photo		☒
98	19/12/18 14:40	Reinspection Photo		☒
99	19/12/18 14:40	Reinspection Photo		☒
100	19/12/18 14:40	Reinspection Photo		☒
101	19/12/18 14:40	Reinspection Photo		☒
102	19/12/18 14:40	Reinspection Photo		☒
103	19/12/18 14:40	Reinspection Photo		☒
104	19/12/18 14:40	Reinspection Photo		☒
105	19/12/18 14:40	Reinspection Photo		☒
106	19/12/18 14:40	Reinspection Photo		☒
107	19/12/18 14:40	Reinspection Photo		☒
108	19/12/18 14:40	Reinspection Photo		☒
109	19/12/18 14:40	Reinspection Photo		☒
110	19/12/18 14:40	Reinspection Photo		☒
111	19/12/18 14:40	Reinspection Photo		☒
112	19/12/18 14:40	Reinspection Photo		☒
113	19/12/18 14:40	Reinspection Photo		☒
114	19/12/18 14:40	Reinspection Photo		☒
115	19/12/18 14:40	Reinspection Photo		☒
116	19/12/18 14:40	Reinspection Photo		☒
117	19/12/18 14:40	Reinspection Photo		☒
118	19/12/18 14:40	Reinspection Photo		☒
119	19/12/18 14:40	Reinspection Photo		☒
120	19/12/18 14:40	Reinspection Photo		☒
121	19/12/18 14:40	Reinspection Photo		☒
122	19/12/18 14:40	Reinspection Photo		☒
123	19/12/18 14:40	Reinspection Photo		☒
124	19/12/18 14:40	Reinspection Photo		☒
125	19/12/18 14:40	Reinspection Photo		☒
126	19/12/18 14:40	Reinspection Photo		☒
127	19/12/18 14:40	Reinspection Photo		☒
128	19/12/18 14:40	Reinspection Photo		☒
129	19/12/18 14:40	Reinspection Photo		☒
130	19/12/18 14:40	Reinspection Photo		☒
131	19/12/18 14:40	Reinspection Photo		☒
132	19/12/18 14:40	Reinspection Photo		☒
133	19/12/18 14:40	Reinspection Photo		☒
134	19/12/18 14:40	Reinspection Photo		☒
135	19/12/18 14:40	Reinspection Photo		☒

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
136	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
137	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
138	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
139	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
140	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
141	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
142	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
143	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
144	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
145	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
146	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
147	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
148	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
149	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
150	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
151	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
152	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
153	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
154	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
155	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
156	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
157	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
158	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
159	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
160	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
161	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
162	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
163	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
164	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
165	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
166	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
167	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
168	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
169	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
170	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
171	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
172	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
173	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
174	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
175	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
176	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
177	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
178	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
179	19/12/18 14:40	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/05/18 09:03	Singapore Accident Statement	 Load PDF	
2	04/05/18 09:04	Police Report	 Load PDF	
3	04/05/18 09:04	Certificate of Insurance	 Load PDF	
4	04/05/18 09:04	Insured's Driving License	 Load PDF	

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
5	04/05/18 09:04	MARK ESTIMATE	 Load PDF	
6	04/05/18 15:52	SALES AGREEMENT	 Load JPG	☒
7	19/12/18 15:19	SUPPLEMENTARY	 Load PDF	
8	23/01/19 17:56	Workshop Invoice	 Load PDF	
9	23/01/19 17:56	Discharge Voucher	 Load PDF	
10	24/01/19 09:06	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/04/18 15:44	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/04/18 15:24	Accident Photo	 Load JPG	☒
2	30/04/18 15:24	Accident Photo	 Load JPG	☒
3	30/04/18 15:24	Police Report	 Load JPG	☒
4	30/04/18 15:30	Accident Photo	 Load JPG	☒
5	30/04/18 15:30	Accident Photo	 Load JPG	☒
6	30/04/18 15:30	Accident Photo	 Load JPG	☒
7	30/04/18 15:30	Accident Photo	 Load JPG	☒
8	30/04/18 15:30	Accident Photo	 Load JPG	☒
9	30/04/18 15:30	Accident Photo	 Load JPG	☒
10	30/04/18 15:30	Accident Photo	 Load JPG	☒
11	30/04/18 15:30	Driving License	 Load JPG	☒
12	30/04/18 15:30	Accident Photo	 Load JPG	☒
13	30/04/18 15:30	Accident Photo	 Load JPG	☒
14	30/04/18 15:30	Accident Photo	 Load JPG	☒
15	30/04/18 15:30	Accident Photo	 Load JPG	☒
16	30/04/18 15:30	Accident Photo	 Load JPG	☒
17	30/04/18 15:30	Accident Photo	 Load JPG	☒
18	30/04/18 15:30	Accident Photo	 Load JPG	☒
19	30/04/18 15:30	Accident Photo	 Load JPG	☒
20	30/04/18 15:30	Accident Photo	 Load JPG	☒
21	30/04/18 15:30	Accident Photo	 Load JPG	☒
22	30/04/18 15:30	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/04/18 15:23	Sketch Plan	 Load JPG	☒
2	30/04/18 15:23	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18008104/AVBE2

Date: 24/01/2019

REFERENCE

Insured/Claimant:	TEE GEOK CHENG	Policy No:	1700074706	
Date of Loss:	28/04/2018	Nature of Claim:	OD	Claim No: 2062244005SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU9009P		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN044893
Reg. Date:	10/11/2017 (Man. Year: 2017)	Chassis No:	WAUZZZF47JA021996
Colour:	Red	Odometer:	0 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$155,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	64,173.96	47,577.16	16,596.80	25.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	21,284.00	16,434.00	4,850.00	22.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	85,457.96	64,011.16	21,446.80	25.10
+ GST 7.00/7.00% (S\$)	5,982.06	4,480.78	1,501.28	25.10
Nett Amount (S\$)	91,440.02	68,491.94	22,948.08	25.10

INSPECTION

Date of Assignment:	03/05/2018		
Date Inspected:	03/05/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	21.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Distorted	1,849.00 FS	*1,479.20 FS
2	1	*FRONT BUMPER GRILLE - CENTER	Not Necessary	171.00 FS	*- FS
3	1	*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
4	2	*FRONT BUMPER GRILLE - LH/RH	Not Necessary	236.00 FS	*- FS
5	1	*FRONT BUMPER FOAM	Cracked	107.00 FS	*85.20 FS
6	1	*FRONT REINFORCEMENT BEAM	Bent	702.00 FS	*561.60 FS
7	2	*FRONT BUMPER SUPPORT - LH/RH	Damaged	48.00 FS	*38.24 FS
8	1	*FRONT LOCK CARRIER BRACKET	Smashed	118.00 FS	*94.00 FS
9	2	*FRONT REINFORCEMENT BEAM BRACKET - LH / RH	Bent	390.00 FS	*312.00 FS
10	1	*SET FRONT REINFORCEMENT BEAM BOLT	Not Necessary	84.00 FS	*- FS
11	2	*FRONT BUMPER GUIDE - LH / RH	Damaged	64.00 FS	*49.92 FS
12	1	*FRONT BUMPER TOP COVER	Distorted	109.00 FS	*87.20 FS
13	1	*BONNET BOWDEN CABLE	Damaged	50.00 FS	*40.00 FS
14	1	*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
15	1	*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*4.88 FS
16	2	*FRONT FENDER - LH / RH	Buckled	1,330.00 FS	*1,064.00 FS
17	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	90.00 FS	*- FS
18	2	*FRONT FENDER CLOSING ELEMENT - LH / RH	Damaged	88.00 FS	*69.12 FS
19	2	*FRONT FENDER BRACKET - FRONT LH / RH	Not Necessary	62.00 FS	*- FS
20	2	*FRONT FENDER BRACKET - CENTER LH / RH	Not Necessary	86.00 FS	*- FS
21	1	*SET FRONT FENDER RIVET	Not Necessary	24.00 FS	*- FS
22	2	*FRONT FENDER BRACE - LH / RH	Not Necessary	206.00 FS	*- FS
23	2	*FRONT FENDER TOP COVER - FRONT LH / RH	Not Necessary	40.00 FS	*- FS
24	2	*FRONT FENDER TRIM - OUTER LH / RH	Not Necessary	54.00 FS	*- FS
25	2	*FRONT FENDER STONE CHIP GUARD - LH / RH	Not Necessary	88.00 FS	*- FS
26	2	*FRONT WHEEL SPOILER - LH / RH	Not Necessary	126.00 FS	*- FS
27	2	*FRONT WHEEL HOUSING LINER - LH / RH	Not Necessary	430.00 FS	*- FS
28	2	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	156.00 FS	*- FS
29	1	*BONNET	Distorted	2,163.00 FS	*1,730.40 FS
30	1	*BONNET ATTACHMENT PARTS	Not Necessary	105.00 FS	*- FS
31	2	*BONNET HINGE - LH / RH	Bent	532.00 FS	*424.80 FS
32	2	*BONNET IMPART PROTECTION - LH / RH	Necessary	48.00 FS	*37.76 FS
33	1	*BONNET IMPART PROTECTION - CENTER	Necessary	24.00 FS	*18.88 FS
34	2	*BONNET LOCK STRIKER - LH / RH	Bent	88.00 FS	*69.60 FS
35	2	*BONNET LOCK	Jammed	376.00 FS	*300.80 FS
36	1	*BONNET LOCK BOWDEN CABLE - INNER	Not Necessary	50.00 FS	*- FS
37	2	*LED HEADLIGHT - LH / RH	Cracked	13,946.00 FS	*11,156.80 FS
38	2	*POWER MODULE FOR MAIN LIGHT	Damaged	1,389.00 FS	*1,111.20 FS
39	2	*CONTROL UNIT FOR LIGHT CONTROL	Damaged	1,314.00 FS	*1,051.20 FS
40	4	*HEADLIGHT COMPENSATING PIECE	Not Necessary	140.00 FS	*- FS
41	2	*HEADLIGHT WASHER CYLINDER - LH / RH	Cracked	368.00 FS	*294.40 FS
42	2	*HEADLIGHT CYLINDER BRACKET	Damaged	11.00 FS	*8.16 FS
43	1	*HEADLIGHT WASHER PIPE	Not Necessary	79.00 FS	*- FS
44	1	*FRONT LOCK CARRIER	Distorted	891.00 FS	*712.80 FS
45	2	*FRONT LOCK CARRIER AIR GUIDE - LH / RH LOWER	Deformed	46.00 FS	*36.80 FS
46	2	*FRONT LOCK CARRIER AIR GUIDE - LH / RH UPPER	Deformed	20.00 FS	*15.36 FS
47	1	*FRONT LOCK CARRIER AIR GUIDE - CENTER	Deformed	14.00 FS	*10.56 FS
48	1	*A/C CONDENSER	Dented	540.00 FS	*432.00 FS
49	1	*A/C CONDENSER PRESSURE SENSOR	Not Necessary	170.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*CONDENSER VALVE	Not Necessary	46.00 FS	*- FS
51	1		*PRESSURE SENSOR CONNECTOR	Not Necessary	20.00 FS	*- FS
52	1		*RADIATOR	Dented	585.00 FS	*468.00 FS
53	1		*RADIATOR RUBBER BUSH	Not Necessary	38.00 FS	*- FS
54	1		*COOLANT	Necessary	133.00 FS	*106.24 FS
55	1		*RADIATOR FAN RING	Cracked	230.00 FS	*184.00 FS
56	1		*RADIATOR FAN WITH CONTROL UNIT	Damaged	2,055.00 FS	*1,644.00 FS
57	1		*INTAKE AIR DUCT	Not Necessary	18.00 FS	*- FS
58	1		*AIR FILTER AIR GUIDE	Not Necessary	31.00 FS	*- FS
59	1		*AIR FILTER	Not Necessary	338.00 FS	*- FS
60	2		*FRONT DOOR CHROME TRIM - LH / RH	Cut	530.00 FS	*424.00 FS
61	2		*FRONT DOOR WINDOW GUIDE - LH / RH	Not Necessary	784.00 FS	*- FS
62	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
63	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*- FS
64	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
65	1		*REAR KICK SENSOR SECURING STRIP	Damaged	191.00 FS	*152.80 FS
66	2		*REAR BUMPER LIGHT REFLECTOR - LH / RH	Not Necessary	70.00 FS	*- FS
67	2		*REAR PARKING AID SENSOR	Not Necessary	421.00 FS	*- FS
68	1		*FRONT NO. PLATE	Necessary	25.00 FS	*25.00 FS
69	1		*FRONT WINDSCREEN	Cracked	1,004.00 FS	*803.20 FS
70	1		*GEL FOIL FOR RAIN SENSOR	Necessary	127.00 FS	*101.20 FS
71	1		*GLASS PRIMER	Necessary	19.00 FS	*14.56 FS
72	1		*FRONT WINDSCREEN TRIM - LOWER	Not Necessary	85.00 FS	*- FS
73	1		*DASHBOARD	Torn	4,604.00 FS	*3,683.20 FS
74	1		*PASSENGER AIR BAG UNIT	Activated	3,981.00 FS	*3,184.80 FS
75	1		*STEERING WHEEL AIR BAG UNIT	Activated	3,111.00 FS	*2,488.80 FS
76	2		*HEAD AIR BAG UNIT - LH / RH	Activated	3,384.00 FS	*2,707.20 FS
77	1		*AIR BAG CRASH SENSOR (3PCS)	Activated	818.00 FS	*436.00 FS
78	2		*FRONT SEAT BELT - LH / RH	Activated	1,912.00 FS	*1,529.60 FS
79	2		*FRONT SEAT BELT HEIGHT ADJUSTER - LH / RH	Damaged	306.00 FS	*244.80 FS
80	1		*AIR BAG CONTROL UNIT	Activated	1,870.00 FS	*1,496.00 FS
81	1		*ROOF LINING	Crumpled	1,682.00 FS	*1,345.60 FS
82	2		*A-PILLAR TRIM - UPPER LH / RH	Cut	360.00 FS	*287.20 FS
83	1		*BATTERY CENTRAL PROTECTION	Necessary	470.00 FS	*376.00 FS
84	1		*FRONT WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
85	1		*SUNDRIES	Necessary	800.00 FS	*168.80 FS
86	1		*BONNET BOWDEN CABLE - CENTER	Distorted	40.00 FS	*40.00 FS
87	2		*BONNET STOP BUFFER	Necessary	13.28 FS	*13.28 FS
88	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CTR	Cracked	143.60 FS	*143.60 FS
89	2		*HORN - LH / RH	Damaged	202.80 FS	*202.80 FS
90	2		*HORN BRACKET - LH / RH	Necessary	39.68 FS	*39.68 FS
91	1		*AIR BAG ROUND CONNECTOR HOUSING	Distorted	186.40 FS	*186.40 FS
92	1		*AIR BAG FLATCONTACT HOUSING	Distorted	134.00 FS	*134.00 FS
93	2		*ROOF GRAP HANDLE - FRONT LH / RH	Deformed	198.40 FS	*198.40 FS
94	2		*ROOF GRAP HANDLE - REAR LH / RH	Deformed	198.40 FS	*198.40 FS
95	1		*STEERING WHEEL TRIM - LOWER	Deformed	176.80 FS	*176.80 FS
96	1		*STEERING COLUMN COVER - LOWER	Deformed	144.80 FS	*144.80 FS
97	1		*BONNET RELEASE LEVEL	Damaged	12.00 FS	*9.44 FS
98	1		*BONNET SOUND ABSORBER	Deformed	236.80 FS	*236.80 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 64,173.96 47,577.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND RENEW, AIRCON CONDENSER, TURBO COOLER, RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS	New	1,100.00	1,100.00
3	TO REMOVE CENTER CONSOLE, INSTRUMENT PANELS AND CLUSTERS. RENEW DASHBOARD, BOTH FRONTAL AIRBAGS, SLIP RING. TRANSFER OLD FITTINGS. RENEW SEAT BELTS AND CONTROL UNIT, PILLAR TRIMS, ROOF LINING, BOTH CURTAIN AIR BAGS AND CENTRAL PROTECTION	New	3,600.00	3,600.00
4	TO RENEW FRONT WINDSCREEN	New	480.00	480.00
5	TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, BONNET AND BOTH FRONT FENDERS. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW DAMAGED PANELS. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,400.00	3,750.00
6	TO REMOVE AND REINSTALL BOTH FRONT DOOR PANEL TRIMS, DISMANTLE WING MIRROR ASSY AND RENEW DAMAGED TRIMS	New	600.00	600.00
7	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, BONNET HINGES, BOTH A-PILLAR AND BOTH FRONT DOORS	New	6,000.00	3,850.00
8	TO REMOVE AND TRANSFER REAR PARKING AID SYSTEM WITH REAR LID KICK SENSOR ASSY	New	360.00	360.00
9	TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
10	TO RESPRAY REAR BUMPER	New	800.00	550.00
11	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
12	TO INSTALL FRONT SOLAR FILM	New	400.00	400.00
13	TO REPAIR AND RESPRAY LHS FRONT CHASSIS FRAME BRACKET	New	900.00	500.00
Gross Labour Cost (S\$)			21,284.00	16,434.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >