

Accident Photo





Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0514/2018/CCS
Date : 02-May-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tee Geok Cheng
Address : Blk 308B Ang Mo Kio Avenue 1
#07-401
Singapore 562308
Telephone : HP +65 91769690
Type of Claim : Own Damage Claims
Policy No. : 1700074706
Vehicle No : **SLU 9009 P**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-17
Engine No : CVN 044893
Chassis No : WAUZZZF47JA021996
Mileage :
Date In : 30-Apr-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Apr-18
Place of Accident : Along AYE towards Tuas bef exit 11 Clementi Ave 6

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Estimated Labour Charges for Accident Vehicle SLU 9009 P.

S/n	Nature of Jobs		Estimated Charges	Remarks
1	To tow and recover vehicle from scene of accident.	S/N	Waived	
2	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00 ✓	✓
3	To remove and renew, aircon condenser, turbo cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,100.00 ✓	✓
4	To remove center console, instrument panels and clusters. Renew dashboard, both frontal airbags, slip ring. Transfer old fittings. Renew seat belts and control unit, pillar trims, roof lining, both curtain air bags and central protection.	S/N \$	3,600.00 ✓	✓
5	To renew front windscreen.	S/N \$	480.00 ✓	✓
6	To remove front fittings, dismantle front bumper, bonnet and both front fenders. Renew front lock carrier and align to position. Renew damaged panels. Re-organise front crash management components. Reinstall all parts removed.	\$	5,400.00 3000.3750	
7	To remove and reinstall both front door panel trims, dismantle wing mirror assy and renew damaged trims.	S/N \$	600.00 ✓	✓
SUB-TOTAL LABOUR CHARGES		:	<u><u>\$ 11,540.00</u></u>	



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Estimated Labour Charges for Accident Vehicle SLU 9009 P.

S/n	Nature of Jobs	Estimated Charges	Remarks
8	To respray front bumper, both front fenders, bonnet, bonnet hinges, both A-pillar and both front doors. <i>7 pieces.</i>	S 6,000.00	<i>3850. ✓</i>
9	To remove and transfer rear parking aid system with rear lid kick sensor assy. <i>1 piece.</i>	S/N S 360.00	<i>✓ ✓</i>
10	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	S 900.00	<i>500 ✓</i>
11	To respray rear bumper.	S 800.00	<i>550 ✓</i>
12	To carry out diagnostic check.	S/N S 384.00	<i>✓ ✓</i>
TOTAL LABOUR CHARGES		: <u><u>\$ 19,984.00</u></u>	

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER <i>Distorted</i>	\$	1,849.00 ✓	1479.00
2	FRONT BUMPER GRILLE - CENTER <i>new</i>	\$	171.00 +	
3	RADIATOR GRILLE <i>Crashed</i>	\$	972.00 ✓	777.00
4	FRONT BUMPER GRILLE - LH/RH <i>new</i>	2 \$	236.00 +	
5	FRONT BUMPER FOAM <i>Crashed</i>	\$	107.00 ✓	85.00
6	FRONT REINFORCEMENT BEAM <i>Bent</i>	\$	702.00 ✓	561.60
7	FRONT BUMPER SUPPORT - LH/RH <i>2nd</i>	2 \$	48.00 ✓	38.04
8	FRONT LOCK CARRIER BRACKET <i>Smashed</i>	\$	118.00 ✓	94
9	FRONT REINFORCEMENT BEAM BRACKET - LH/RH <i>Bent</i>	2 \$	390.00 ?	312
10	FRONT REINFORCEMENT BEAM BOLT SET <i>new</i>	\$	84.00 ?	X
11	FRONT BUMPER GUIDE - LH/RH <i>new Damaged</i>	2 \$	64.00 ✓	49.92
12	FRONT BUMPER TOP COVER <i>Distorted</i>	\$	109.00 ✓	87.00
13	BONNET RELEASE LEVEL <i>Bent</i>	\$	12.00 ✓	9.44
14	BONNET BOWDEN CABLE <i>Damaged</i>	\$	50.00 ?	40
15	SIGN ' CAUTION ' STICKER <i>new</i>	\$	12.00 ✓	9.08
16	STICKER FOR AIR CONDITIONER <i>new</i>	\$	7.00 ✓	4.88
17	FRONT FENDER - LH/RH <i>2nd Buckled</i>	2 \$	1,330.00 +	1064
18	FRONT FENDER ATTACHMENT PARTS <i>new</i>	\$	90.00 +	
19	FRONT FENDER CLOSING ELEMENT - LH/RH <i>new</i>	2 \$	88.00 +	69.12
20	FRONT FENDER BRACKET - FRONT LH/RH <i>new</i>	2 \$	62.00 +	
SUB-TOTAL SPARE PARTS CHARGES			\$	6,501.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT FENDER BRACKET - CENTER LH/RH	2 S	86.00 ✓
22	FRONT FENDER RIVET SET	S	24.00 ✓
23	FRONT FENDER BRACE - LH/RH	2 S	206.00 ✓
24	FRONT FENDER TOP COVER - FRONT LH/RH	2 S	40.00 ✓
25	FRONT FENDER TRIM - OUTER LH/RH	2 S	54.00 ✓
26	FRONT FENDER STONE CHIP GUARD - LH/RH	2 S	88.00 *
27	FRONT WHEEL SPOILER - LH/RH	2 S	126.00 ✓
28	FRONT WHEEL HOUSING LINER - LH/RH	2 S	430.00 ✓
29	WHEEL HOUSING LINER ATTACHMENT PARTS	2 S	156.00 ✓
30	BONNET <i>Distorted</i>	S	2,163.00 ✓ 1730.40
31	BONNET ATTACHMENT PARTS <i>new</i>	S	105.00 ✓ X
32	BONNET HINGE - LH/RH <i>Best.</i>	2 S	532.00 ? 434.80
33	BONNET IMPART PROTECTION - LH/RH <i>2 new</i>	2 S	48.00 ✓ 37.76
34	BONNET IMPART PROTECTION - CENTER	S	24.00 ✓ 18.88
35	BONNET LOCK STRIKER - LH/RH <i>Best</i>	2 S	88.00 ✓ 69.60
36	BONNET LOCK <i>Jammed</i>	2 S	376.00 ✓ 300.80
37	BONNET LOCK BOWDEN CABLE - INNER <i>the new</i>	S	50.00 ? X
38	LED HEADLIGHT - LH/RH <i>cracked</i>	2 S	13,946.00 ✓ 11,156.80
39	POWER MODULE FOR MAIN LIGHT <i>found</i>	2 S	1,389.00 ? 1111.20
40	CONTROL UNIT FOR LIGHT CONTROL <i>found</i>	2 S	1,314.00 ? 1051.20
SUB-TOTAL SPARE PARTS CHARGES		S	21,245.00

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S/N	Parts Description			Damaged Parts & Prices	
				S/Nett	Remark
41	HEADLIGHT COMPENSATING PIECE <i>Not rec</i>	4	S	140.00	? X
42	HEADLIGHT WASHER CYLINDER - LH/RH <i>could</i>	2	S	368.00	? 294.40
43	HEADLIGHT CYLINDER BRACKET <i>imp</i>	2	S	11.00	? 8.16
44	HEADLIGHT WASHER PIPE <i>Not rec</i>		S	79.00	? X
45	FRONT LOCK CARRIER <i>Distorted</i>		S	891.00	✓ 712.80
46	FRONT LOCK CARRIER AIR GUIDE - LH/RH LOWER <i>old</i>	2	S	46.00	? 26.80
47	FRONT LOCK CARRIER AIR GUIDE - LH/RH UPPER <i>2 hand</i>	2	S	20.00	? 15.36
48	FRONT LOCK CARRIER AIR GUIDE - CENTER <i>Deformed</i>		S	14.00	? 10.56
49	A/C CONDENSER <i>Bent</i>		S	540.00	✓ 432
50	A/C CONDENSER PRESSURE SENSOR <i>Not rec</i>		S	170.00	? X
51	CONDENSER VALVE <i>Not rec</i>		S	46.00	? X
52	PRESSURE SENSOR CONNECTOR <i>Not rec</i>		S	20.00	? X
53	RADIATOR <i>Bent</i>		S	585.00	? 448
54	RADIATOR RUBBER BUSH <i>Not rec</i>		S	38.00	? X
55	COOLANT <i>For</i>		S	133.00	? 106.34
56	RADIATOR FAN RING <i>could</i>		S	230.00	? 184
57	RADIATOR FAN WITH CONTROL UNIT <i>Damaged</i>		S	2,055.00	? 1144
58	INTAKE AIR DUCT <i>Not rec</i>		S	18.00	? X
59	AIR FILTER AIR GUIDE <i>Not rec</i>		S	31.00	? X
60	AIR FILTER <i>Not rec</i>		S	338.00	? X
SUB-TOTAL SPARE PARTS CHARGES				\$ 5,773.00	

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S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
61	FRONT DOOR CHROME TRIM - LH/RH <i>cut</i>	2 S	530.00 ✓ 434	
62	FRONT DOOR WINDOW GUIDE - LH/RH <i>new</i>	2 S	784.00 ✓	
63	REAR BUMPER <i>2nd</i>	S	1,907.00 ✓ 1525.60	
64	REAR BUMPER FIXING PARTS <i>new</i>	S	63.00 ✓	
65	REAR BUMPER SPOILER <i>cut</i>	S	216.00 ✓ 172.80	
66	REAR KICK SENSOR SECURING STRIP <i>Payd.</i>	S	191.00 ? 152.80	
67	REAR BUMPER LIGHT REFLECTOR - LH/RH <i>new</i>	2 S	70.00 ✓	
68	REAR PARKING AID SENSOR <i>Not new</i>	2 S	421.00 ? X	
69	FRONT NO. PLATE <i>new</i>	S/N S	25.00 ✓ 25	
70	FRONT WINDSCREEN <i>cracked</i>	S	1,004.00 ✓ 803.20	
71	GEL FOIL FOR RAIN SENSOR <i>new</i>	S	127.00 ✓ 101.20	
72	GLASS PRIMER <i>new</i>	S	19.00 ✓ 14.56	
73	FRONT WINDSCREEN TRIM - LOWER <i>Not new</i>	S	85.00 ? X	
74	DASHBOARD <i>torn</i>	S	4,604.00 ✓ 3653.20	
75	PASSENGER AIR BAG UNIT <i>3 Acclimated</i>	S	3,981.00 ✓ 3184.80	
76	STEERING WHEEL AIR BAG UNIT <i>Acclimated</i>	S	3,111.00 ✓ 2488.80	
77	HEAD AIR BAG UNIT - LH/RH <i>Acclimated</i>	2 S	3,384.00 ✓ 2707.20	
78	AIR BAG CRASH SENSOR <i>3 Acclimated</i>	3 S	818.00 ✓ 436	
79	FRONT SEAT BELT - LH/RH	2 S	1,912.00 ✓ 1529.60	
80	FRONT SEAT BELT HEIGHT ADJUSTER - LH/RH <i>Payd.</i>	2 S	306.00 ? 244.80	
SUB-TOTAL SPARE PARTS CHARGES			S 23,558.00	

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
81	AIR BAG CONTROL UNIT <i>Activated</i>	\$ 1,870.00	✓ 1496
82	ROOF LINING <i>Crushed</i>	\$ 1,682.00	✓ 1345.60
83	A-PILLAR TRIM - UPPER LH/RH <i>At the cut.</i>	2 \$ 360.00	✗ 587.20
84	BATTERY CENTRAL PROTECTION <i>Neu</i>	\$ 470.00	✓ 376
85	FRONT WINDSCREEN SEALANT <i>Neu</i>	S/N \$ 200.00	✓ 200
86	SUNDRIES <i>Neu</i>	\$ 800.00	? 168.80
TOTAL SPARE PARTS CHARGES		:	\$ 62,459.00
TOTAL LABOUR CHARGES			\$ 19,984.00
GRAND TOTAL			\$ 82,443.00

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86,142

86,142.96

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Name
Surveyed Date
Authorised Date
Excess Cost
Liability
Remarks

: Adrian King.
: 03/05/18

:
: Not Authorised, 18 Days

Front 15 days } 18 Days.
Rear 3 days }

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0514/2018/KS 14-May-18 KEE SIANG 1 of 1 SLU 9009 P Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Labours</u> 1	TO INSTALL FRONT SOLAR FILM <i>See</i>	\$ 400.00	
TOTAL LABOUR :		\$ 400.00	



For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0514/2018/CCS 14-May-18 CHANG 1 of 1 SLU 9009 P Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To repair and respray lhs front chassic frame bracket.	\$ 900.00	500
TOTAL LABOURS :		\$ 900.00	
Parts			
1	BONNET BOWDEN CABLE - CENTER <i>di</i>	\$ 50.00	40
2	BONNET STOP BUFFER <i>di</i>	\$ 17.00	13.75
3	BONNET SOUND ABSORBER <i>di</i>	\$ 296.00	236.80
4	FRONT BUMPER CLOSING ELEMENT - LOWER CTR <i>di</i>	\$ 180.00	143.60
5	HORN - LH/RH <i>di</i>	\$ 507.00	303.80
6	HORN BRACKET - LH/RH <i>di</i>	\$ 50.00	39.68
7	AIR BAG ROUND CONNECTOR HOUSING <i>di</i>	\$ 233.00	196.40
8	AIR BAG FLATCONTACT HOUSING <i>di</i>	\$ 168.00	134
9	ROOF GRAP HANDLE - FRONT LH/RH <i>di</i>	\$ 248.00	198.40
10	ROOF GRAP HANDLE - REAR LH/RH <i>di</i>	\$ 248.00	198.40
11	STEERING WHEEL TRIM - LOWER <i>di</i>	\$ 221.00	176.80
12	STEERING COLUMN COVER - LOWER <i>di</i>	\$ 181.00	144.80
TOTAL PARTS :		\$ 2,399.00	
GRAND TOTAL :		\$ 3,299.00	

15/5/18
English

For Premium Automobiles Pte Ltd



Authorised Signature

201 Alexandra Road Singapore 150930
 RCN No. 199902271W
 Telephone 6836 2223 Sales 6836 2223 Fax 6471 0523

Particulars of Customer
Full name as in NRIC/PASSPORT (underline Surname)

Vehicle Details

Purchase Details

Base Price with Std specifications, Imp Exts, AMF, Regn, COE and 1 year Road Tax

Remarks / For Office Use
5 years warranty

FOC Solar film (Classic)
FOC Reverse Camera
FOC AUDI UNIVERSAL TRAFFIC RECORDING CAMERAS-FRONT AND BACK
FOC 5 YEARS/75,000KM SERVICING, WHICHEVER COMES FIRST

COE Rebate \$ 34,000.00 Number of bids 4
☐ Guaranteed COE ☒ Non-guaranteed COE ☐ Immediate Regrist account

Finance Details
 Finance Company: OCBC
 For _____ months at _____ % loan \$ _____

☐ Visa ☐ Cash ☐ Cheque No: _____ Receipt No / Date _____

Important:

1. The above prices and specifications are subject to change without notice.
2. Full car booking deposit must be made on the date of this Sales Agreement, failing which this Sales Agreement shall be deemed cancelled by both parties and any deposit received by the Company shall be forfeited by the Company henceforth.
3. The purchaser must register the vehicle if available within the month of obtaining the COE and full payment must be made before registration.
4. The company's Official Receipt will acknowledge and evidence any payment made by the purchaser for the vehicle.
5. Cheques must be crossed and made payable to the company.
6. The Company is not responsible for any payments made for the purchase of motor accessories unless the purchases are stated in this Agreement and substantiated by the Company's Official Receipt.
7. This Agreement is not transferable and not assignable and only the name stated herein is recognised for registration of the vehicle. The Company reserves the right to refuse to register the vehicle in any name other than that given in this Agreement.
8. In the event the purchaser does not proceed with the purchase of the motor vehicle, the deposit paid by the purchaser to the Company, any advance payment and any other payment shall not be refunded to the purchaser.
9. In the event the purchase of the motor vehicle is not completed, by reason of the failure of the Company to obtain a COE the deposit paid by the purchaser to the Company, any advance payment and any other payment shall be refunded to the purchaser.
10. This Agreement is subject to the Conditions of Sale overleaf.
11. Car performance data eg. fuel consumption figures, power and torque, acceleration, etc can only be treated as indicative figures provided by test bodies under test conditions which cannot be interpreted as a guarantee to the performance during actual usage.
12. Engine oil consumption up to 1 litre per 1,000km is an accepted characteristics depending on the type of engine Oil used.
13. The contract will be void if full documentation for COE bidding and deposit is not submitted prior to the COE Bidding Exercise.

I hereby accept the abovementioned terms and conditions detailed above and on the overleaf, and confirm there is no other oral and unwritten warranty in this agreement.

Witnessed by
Sales Executive Serena Nays
Date 26 Oct 2017

Signature
Agreed on behalf of Premium Automobiles Pte Ltd

Purchaser's Signature _____

Management _____

Date: 26 Oct 2017

Signature _____
Date 26 Oct 2017

Original copy for Finance/ Photostated copy for customer

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road, Singapore 159938. Tel 6836 2223 Fax 6471 0523

Premium Automobiles

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Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

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Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0514/2018/CCS
Date : 2-May-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 18 days (initial)

We took 38 days exclude 6 Sundays

1 Public Holiday - 17 Aug 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tee Geok Cheng
Address : Blk 308B Ang Mo Kio Avenue 1
#07-401
Singapore 562308
Telephone : HP +65 91769690
Type of Claim : Own Damage Claims
Policy No. : 1700074706
Vehicle No : **SLU 9009 P**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-17
Engine No : CVN 044893
Chassis No : WAUZZZF47JA021996
Mileage :
Date In : 30-Apr-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Apr-18
Place of Accident : Along AYE towards Tuas bef exit 11 Clementi Ave 6

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Estimated Labour Charges for Accident Vehicle SLU 9009 P.

S/n	Nature of Jobs		Estimated Charges	Remarks
1	To tow and recover vehicle from scene of accident.	S/N	Waived	
2	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
3	To remove and renew, aircon condenser, turbo cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,100.00	\$ 1,100.00
4	To remove center console, instrument panels and clusters. Renew dashboard, both frontal airbags, slip ring. Transfer old fittings. Renew seat belts and control unit, pillar trims, roof lining, both curtain air bags and central protection.	S/N \$	3,600.00	\$ 3,600.00
5	To renew front windscreen.	S/N \$	480.00	\$ 480.00
6	To remove front fittings, dismantle front bumper, bonnet and both front fenders. Renew front lock carrier and align to position. Renew damaged panels. Re-organise front crash management components. Reinstall all parts removed. <i>(Added \$750.00 for 2 front fender replaced)</i>	\$	5,400.00	\$ 3,750.00
7	To remove and reinstall both front door panel trims, dismantle wing mirror assy and renew damaged trims.	S/N \$	600.00	\$ 600.00
SUB-TOTAL LABOUR CHARGES		:	\$ 11,540.00	\$ 9,890.00

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Estimated Labour Charges for Accident Vehicle SLU 9009 P.

S/n	Nature of Jobs		Estimated Charges	Remarks
		<i>c/f</i>		\$ 9,890.00
8	To respray front bumper, both front fenders, bonnet, bonnet hinges, both A-pillar and both front doors.		\$ 6,000.00	\$ 3,850.00
9	To remove and transfer rear parking aid system with rear lid kick sensor assy.	S/N	\$ 360.00	\$ 360.00
10	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
11	To respray rear bumper.		\$ 800.00	\$ 550.00
12	Added labour - see attached 14 May 18 by KS		\$ 400.00	\$ 400.00
13	Added labour - see attached 14 May 18 by Chang		\$ 900.00	\$ 500.00
14	To carry out diagnostic check.	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	\$ 21,284.00	\$ 16,434.00

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER GRILLE - CENTER	\$ 171.00	
3	RADIATOR GRILLE	\$ 972.00	\$ 777.20
4	FRONT BUMPER GRILLE - LH/RH	2 \$ 236.00	
5	FRONT BUMPER FOAM	\$ 107.00	\$ 85.20
6	FRONT REINFORCEMENT BEAM	\$ 702.00	\$ 561.60
7	FRONT BUMPER SUPPORT - LH/RH	2 \$ 48.00	\$ 38.24
8	FRONT LOCK CARRIER BRACKET	\$ 118.00	\$ 94.00
9	FRONT REINFORCEMENT BEAM BRACKET - LH/RH	2 \$ 390.00	\$ 312.00
10	FRONT REINFORCEMENT BEAM BOLT SET	\$ 84.00	
11	FRONT BUMPER GUIDE - LH/RH	2 \$ 64.00	\$ 49.92
12	FRONT BUMPER TOP COVER	\$ 109.00	\$ 87.20
13	BONNET RELEASE LEVEL	\$ 12.00	\$ 9.44
14	BONNET BOWDEN CABLE	\$ 50.00	\$ 40.00
15	SIGN ' CAUTION ' STICKER	\$ 12.00	\$ 9.28
16	STICKER FOR AIR CONDITIONER	\$ 7.00	\$ 4.88
17	FRONT FENDER - LH/RH	2 \$ 1,330.00	\$ 1,064.00
18	FRONT FENDER ATTACHMENT PARTS	\$ 90.00	
19	FRONT FENDER CLOSING ELEMENT - LH/RH	2 \$ 88.00	\$ 69.12
20	FRONT FENDER BRACKET - FRONT LH/RH	2 \$ 62.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,501.00	\$ 4,681.28

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	c/f	Damaged Parts & Prices		Remark
			S/Nett	\$	
21	FRONT FENDER BRACKET - CENTER LH/RH	2	\$	86.00	
22	FRONT FENDER RIVET SET		\$	24.00	
23	FRONT FENDER BRACE - LH/RH	2	\$	206.00	
24	FRONT FENDER TOP COVER - FRONT LH/RH	2	\$	40.00	
25	FRONT FENDER TRIM - OUTER LH/RH	2	\$	54.00	
26	FRONT FENDER STONE CHIP GUARD - LH/RH	2	\$	88.00	
27	FRONT WHEEL SPOILER - LH/RH	2	\$	126.00	
28	FRONT WHEEL HOUSING LINER - LH/RH	2	\$	430.00	
29	WHEEL HOUSING LINER ATTACHMENT PARTS	2	\$	156.00	
30	BONNET		\$	2,163.00	\$ 1,730.40
31	BONNET ATTACHMENT PARTS		\$	105.00	
32	BONNET HINGE - LH/RH	2	\$	532.00	\$ 424.80
33	BONNET IMPART PROTECTION - LH/RH	2	\$	48.00	\$ 37.76
34	BONNET IMPART PROTECTION - CENTER		\$	24.00	\$ 18.88
35	BONNET LOCK STRIKER - LH/RH	2	\$	88.00	\$ 69.60
36	BONNET LOCK	2	\$	376.00	\$ 300.80
37	BONNET LOCK BOWDEN CABLE - INNER		\$	50.00	
38	LED HEADLIGHT - LH/RH	2	\$	13,946.00	\$ 11,156.80
39	POWER MODULE FOR MAIN LIGHT	2	\$	1,389.00	\$ 1,111.20
40	CONTROL UNIT FOR LIGHT CONTROL	2	\$	1,314.00	\$ 1,051.20
SUB-TOTAL SPARE PARTS CHARGES			\$	21,245.00	\$ 20,582.72

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	20,582.72
41	HEADLIGHT COMPENSATING PIECE	4	\$ 140.00	
42	HEADLIGHT WASHER CYLINDER - LH/RH	2	\$ 368.00	\$ 294.40
43	HEADLIGHT CYLINDER BRACKET	2	\$ 11.00	\$ 8.16
44	HEADLIGHT WASHER PIPE		\$ 79.00	
45	FRONT LOCK CARRIER		\$ 891.00	\$ 712.80
46	FRONT LOCK CARRIER AIR GUIDE - LH/RH LOWER	2	\$ 46.00	\$ 36.80
47	FRONT LOCK CARRIER AIR GUIDE - LH/RH UPPER	2	\$ 20.00	\$ 15.36
48	FRONT LOCK CARRIER AIR GUIDE - CENTER		\$ 14.00	\$ 10.56
49	A/C CONDENSER		\$ 540.00	\$ 432.00
50	A/C CONDENSER PRESSURE SENSOR		\$ 170.00	
51	CONDENSER VALVE		\$ 46.00	
52	PRESSURE SENSOR CONNECTOR		\$ 20.00	
53	RADIATOR		\$ 585.00	\$ 468.00
54	RADIATOR RUBBER BUSH		\$ 38.00	
55	COOLANT		\$ 133.00	\$ 106.24
56	RADIATOR FAN RING		\$ 230.00	\$ 184.00
57	RADIATOR FAN WITH CONTROL UNIT		\$ 2,055.00	\$ 1,644.00
58	INTAKE AIR DUCT		\$ 18.00	
59	AIR FILTER AIR GUIDE		\$ 31.00	
60	AIR FILTER		\$ 338.00	
SUB-TOTAL SPARE PARTS CHARGES			\$ 5,773.00	\$ 24,495.04

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	24,495.04
61	FRONT DOOR CHROME TRIM - LH/RH	2 \$	530.00	\$ 424.00
62	FRONT DOOR WINDOW GUIDE - LH/RH	2 \$	784.00	
63	REAR BUMPER	\$	1,907.00	\$ 1,525.60
64	REAR BUMPER FIXING PARTS	\$	63.00	
65	REAR BUMPER SPOILER	\$	216.00	\$ 172.80
66	REAR KICK SENSOR SECURING STRIP	\$	191.00	\$ 152.80
67	REAR BUMPER LIGHT REFLECTOR - LH/RH	2 \$	70.00	
68	REAR PARKING AID SENSOR	2 \$	421.00	
69	FRONT NO. PLATE	S/N \$	25.00	\$ 25.00
70	FRONT WINDSCREEN	\$	1,004.00	\$ 803.20
71	GEL FOIL FOR RAIN SENSOR	\$	127.00	\$ 101.20
72	GLASS PRIMER	\$	19.00	\$ 14.56
73	FRONT WINDSCREEN TRIM - LOWER	\$	85.00	
74	DASHBOARD	\$	4,604.00	\$ 3,683.20
75	PASSENGER AIR BAG UNIT	\$	3,981.00	\$ 3,184.80
76	STEERING WHEEL AIR BAG UNIT	\$	3,111.00	\$ 2,488.80
77	HEAD AIR BAG UNIT - LH/RH	2 \$	3,384.00	\$ 2,707.20
78	AIR BAG CRASH SENSOR	3 \$	818.00	\$ 436.00
79	FRONT SEAT BELT - LH/RH	2 \$	1,912.00	\$ 1,529.60
80	FRONT SEAT BELT HEIGHT ADJUSTER - LH/RH	2 \$	306.00	\$ 244.80
SUB-TOTAL SPARE PARTS CHARGES			\$ 23,558.00	\$ 41,988.60

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 41,988.60
81	AIR BAG CONTROL UNIT		\$ 1,870.00	\$ 1,496.00
82	ROOF LINING		\$ 1,682.00	\$ 1,345.60
83	A-PILLAR TRIM - UPPER LH/RH	2	\$ 360.00	\$ 287.20
84	BATTERY CENTRAL PROTECTION		\$ 470.00	\$ 376.00
85	FRONT WINDSCREEN SEALANT	S/N	\$ 200.00	\$ 200.00
86	ADDED PARTS - SEE ATTACHED		\$ 2,399.00	\$ 1,714.96
87	SUNDRIES		\$ 800.00	\$ 168.80
	TOTAL SPARE PARTS CHARGES	:	\$ 64,858.00	\$ 47,577.16
	TOTAL LABOUR CHARGES		\$ 21,284.00	\$ 16,434.00
	GRAND TOTAL		\$ 86,142.00	\$ 64,011.16

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0514/2018/CCS 14-May-18 CHANG 1 of 1 SLU 9009 P Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To repair and respray lhs front chassic frame bracket.	\$ 900.00	\$ 500.00
TOTAL LABOURS :		\$ 900.00	\$ 500.00
Parts			
1	BONNET BOWDEN CABLE - CENTER	\$ 50.00	\$ 40.00
2	BONNET STOP BUFFER	\$ 17.00	\$ 13.28
3	BONNET SOUND ABSORBER	\$ 296.00	\$ 236.80
4	FRONT BUMPER CLOSING ELEMENT - LOWER CTR	\$ 180.00	\$ 143.60
5	HORN - LH/RH	\$ 507.00	\$ 202.80
6	HORN BRACKET - LH/RH	\$ 50.00	\$ 39.68
7	AIR BAG ROUND CONNECTOR HOUSING	\$ 233.00	\$ 186.40
8	AIR BAG FLATCONTACT HOUSING	\$ 168.00	\$ 134.00
9	ROOF GRAP HANDLE - FRONT LH/RH	\$ 248.00	\$ 198.40
10	ROOF GRAP HANDLE - REAR LH/RH	\$ 248.00	\$ 198.40
11	STEERING WHEEL TRIM - LOWER	\$ 221.00	\$ 176.80
12	STEERING COLUMN COVER - LOWER	\$ 181.00	\$ 144.80
TOTAL PARTS :		\$ 2,399.00	\$ 1,714.96
GRAND TOTAL :		\$ 3,299.00	\$ 2,214.96

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0514/2018/KS 14-May-18 KEE SIANG 1 of 1 SLU 9009 P Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Labours</u> 1	TO INSTALL FRONT SOLAR FILM <i>Adrian</i>	\$ 400.00	\$ 400.00
TOTAL LABOUR :		\$ 400.00	\$ 400.00

For Premium Automobiles Pte Ltd

Adrian Ling
ALS

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Distorted</i>	S	1,849.00 ✓
2	FRONT BUMPER GRILLE - CENTER <i>new</i>	S	171.00 ✗
3	RADIATOR GRILLE <i>Cancelled</i>	S	972.00 ✓
4	FRONT BUMPER GRILLE - LH/RH <i>new</i>	2 S	236.00 ✗
5	FRONT BUMPER FOAM <i>Cancelled</i>	S	107.00 ✓
6	FRONT REINFORCEMENT BEAM <i> Bent</i>	S	702.00 ✓
7	FRONT BUMPER SUPPORT - LH/RH <i> Bent</i>	2 S	48.00 ✓
8	FRONT LOCK CARRIER BRACKET <i>Smeashed</i>	S	118.00 ✓
9	FRONT REINFORCEMENT BEAM BRACKET - LH/RH ?	2 S	390.00 ?
10	FRONT REINFORCEMENT BEAM BOLT SET ?	S	84.00 ?
11	FRONT BUMPER GUIDE - LH/RH <i>new can</i>	2 S	64.00 ✓
12	FRONT BUMPER TOP COVER <i>Distorted</i>	S	109.00 ✓
13	BONNET RELEASE LEVEL <i>Bent</i>	S	12.00 ✓
14	BONNET BOWDEN CABLE ? <i>dis</i>	S	50.00 ?
15	SIGN ' CAUTION ' STICKER <i>new</i>	S	12.00 ✓
16	STICKER FOR AIR CONDITIONER <i>new</i>	S	7.00 ✓
17	FRONT FENDER - LH/RH <i>Repair bt</i>	2 S	1,330.00 ✗
18	FRONT FENDER ATTACHMENT PARTS	S	90.00 ✗
19	FRONT FENDER CLOSING ELEMENT - LH/RH <i>new</i>	2 S	88.00 ✗
20	FRONT FENDER BRACKET - FRONT LH/RH	2 S	62.00 ✗
SUB-TOTAL SPARE PARTS CHARGES		S	6,501.00

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
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Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
21	FRONT FENDER BRACKET - CENTER LH/RH	2 S	86.00	✓
22	FRONT FENDER RIVET SET	S	24.00	✓
23	FRONT FENDER BRACE - LH/RH	2 S	206.00	✓
24	FRONT FENDER TOP COVER - FRONT LH/RH	2 S	40.00	✓
25	FRONT FENDER TRIM - OUTER LH/RH	2 S	54.00	✓
26	FRONT FENDER STONE CHIP GUARD - LH/RH	2 S	88.00	✓
27	FRONT WHEEL SPOILER - LH/RH	2 S	126.00	✓
28	FRONT WHEEL HOUSING LINER - LH/RH	2 S	430.00	✓
29	WHEEL HOUSING LINER ATTACHMENT PARTS	2 S	156.00	✓
30	BONNET <i>Distorted</i>	S	2,163.00	✓
31	BONNET ATTACHMENT PARTS	S	105.00	✓
32	BONNET HINGE - LH/RH	2 S	532.00	?
33	BONNET IMPART PROTECTION - LH/RH	2 S	48.00	✓
34	BONNET IMPART PROTECTION - CENTER	S	24.00	✓
35	BONNET LOCK STRIKER - LH/RH	2 S	88.00	✓
36	BONNET LOCK <i>Jammed</i>	2 S	376.00	✓
37	BONNET LOCK BOWDEN CABLE - INNER	S	50.00	?
38	LED HEADLIGHT - LH/RH	2 S	13,946.00	✓
39	POWER MODULE FOR MAIN LIGHT	2 S	1,389.00	?
40	CONTROL UNIT FOR LIGHT CONTROL	2 S	1,314.00	?
SUB-TOTAL SPARE PARTS CHARGES			\$ 21,245.00	

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Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	HEADLIGHT COMPENSATING PIECE ?	4 S	140.00 ?
42	HEADLIGHT WASHER CYLINDER - LH/RH ? <i>cut</i>	2 S	368.00 ?
43	HEADLIGHT CYLINDER BRACKET ? <i>cut</i>	2 S	11.00 ?
44	HEADLIGHT WASHER PIPE ?	S	79.00 ?
45	FRONT LOCK CARRIER <i>Distorted</i>	S	891.00 ✓
46	FRONT LOCK CARRIER AIR GUIDE - LH/RH LOWER ? <i>de</i>	2 S	46.00 ?
47	FRONT LOCK CARRIER AIR GUIDE - LH/RH UPPER ? <i>de</i>	2 S	20.00 ?
48	FRONT LOCK CARRIER AIR GUIDE - CENTER ?	S	14.00 ?
49	A/C CONDENSER <i>Dented</i>	S	540.00 ✓
50	A/C CONDENSER PRESSURE SENSOR ?	S	170.00 ?
51	CONDENSER VALVE ?	S	46.00 ?
52	PRESSURE SENSOR CONNECTOR ?	S	20.00 ?
53	RADIATOR ? <i>bl</i>	S	585.00 ?
54	RADIATOR RUBBER BUSH ? <i>nr</i>	S	38.00 ?
55	COOLANT ? <i>nr</i>	S	133.00 ?
56	RADIATOR FAN RING ? <i>cut</i>	S	230.00 ?
57	RADIATOR FAN WITH CONTROL UNIT ? <i>cut</i>	S	2,055.00 ?
58	INTAKE AIR DUCT ?	S	18.00 ?
59	AIR FILTER AIR GUIDE ?	S	31.00 ?
60	AIR FILTER ?	S	338.00 ?
SUB-TOTAL SPARE PARTS CHARGES		S	5,773.00

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Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	FRONT DOOR CHROME TRIM - LH/RH <i>at</i>	2 S	530.00 ✓
62	FRONT DOOR WINDOW GUIDE - LH/RH <i>new</i>	2 S	784.00 ✓
63	REAR BUMPER <i>Red</i>	S	1,907.00 ✓
64	REAR BUMPER FIXING PARTS <i>new</i>	S	63.00 ✓
65	REAR BUMPER SPOILER <i>at</i>	S	216.00 ✓
66	REAR KICK SENSOR SECURING STRIP ?	S	191.00 ?
67	REAR BUMPER LIGHT REFLECTOR - LH/RH <i>new</i>	2 S	70.00 ✓
68	REAR PARKING AID SENSOR ?	2 S	421.00 ?
69	FRONT NO. PLATE <i>new</i>	S/N S	25.00 ✓
70	FRONT WINDSCREEN <i>Cracked</i>	S	1,004.00 ✓
71	GEL FOIL FOR RAIN SENSOR <i>new</i>	S	127.00 ✓
72	GLASS PRIMER <i>new</i>	S	19.00 ✓
73	FRONT WINDSCREEN TRIM - LOWER ?	S	85.00 ?
74	DASHBOARD <i>torn</i>	S	4,604.00 ✓
75	PASSENGER AIR BAG UNIT	S	3,981.00 ✓
76	STEERING WHEEL AIR BAG UNIT	S	3,111.00 ✓
77	HEAD AIR BAG UNIT - LH/RH <i>Activated</i>	2 S	3,384.00 ✓
78	AIR BAG CRASH SENSOR	3 S	818.00 ✓
79	FRONT SEAT BELT - LH/RH <i>Activated</i>	2 S	1,912.00 ✓
80	FRONT SEAT BELT HEIGHT ADJUSTER - LH/RH ?	2 S	306.00 ?
SUB-TOTAL SPARE PARTS CHARGES		S	23,558.00

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Telefax

Material List for Accident Vehicle Regn No. SLU 9009 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
81	AIR BAG CONTROL UNIT <i>Activated</i>	\$ 1,870.00	✓
82	ROOF LINING <i>crumpled</i>	\$ 1,682.00	✓
83	A-PILLAR TRIM - UPPER LH/RH <i>ste me</i>	2 \$ 360.00	X ✓
84	BATTERY CENTRAL PROTECTION <i>Ne</i>	\$ 470.00	✓
85	FRONT WINDSCREEN SEALANT <i>Ne</i>	S/N \$ 200.00	✓
86	SUNDRIES	\$ 800.00	
TOTAL SPARE PARTS CHARGES		\$ 62,459.00	
TOTAL LABOUR CHARGES		\$ 19,984.00	
GRAND TOTAL		\$ 82,443.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 2 November 2018 3:02 PM
To: Paramchand, Varsha
Cc: Loo, Tong Shing; Quek, Joyceline-CH; Mutalip, Nurashikin; Admin-D (LKKAUTO)
Subject: RE: - RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Dear Varsha,

According to Premium Automobile, AIG do not allow additional days if spare parts are not readily available.

For this case, certain spare parts have to be ordered from oversea and hence, the repairs were delayed and exceeded the recommended days of repairs.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 2 November 2018 12:15 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: - RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paramchand, Varsha [<mailto:Varsha.Paramchand@aig.com>]
Sent: Friday, 2 November, 2018 12:12 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Loo, Tong Shing <TongShing.Loo@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; SUR <sur@lkkauto.com>
Subject: - RE: - SID 12930192 & CLAIM No 2062244005SG - insd unhappy repairs took more than 20 days & insd had to use public transport.