

ISS. REC. BY: Adrian Ling

REF:

CC3/ALH18008104 / A162

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. FA00074706

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: ☐

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 155K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 38 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLU9009P Yr Regn: 2017 / NOVType: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1395Colour: Red A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: \_\_\_\_\_ T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: \_\_\_\_\_

C/No: WAUZZZF47JA021996Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 28/4/18 D.O.I. 03/05/18Survey held at: PremiumDes. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OP AIG.
	SLU 9009P - X
4/5/18	Revert by merimen
7/5/18	Rece approved 1\$70000 from Andy Eng by merimen
7/5/18	Informed Kee Siang c/A not exceeding TB1 \$70K ex O by email
21/12/18	Final fig \$64,016.16 (Red 22,130.84, 26% confirmed by email
21/12/18	@ 517pm 21 days confirmed with Nora.

RECEIVED 23 JAN 2019

Date/Time, File Pass to?

☐ : Preli. Report

t)

☐ : Final Report

Date/Time, File Return to?

2) 23/1- typist

Report Format : merimenLump Sum / I.B.I. (\$) 64,016.16Days Of Repair: 21Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS \_\_\_\_\_

Photos

Others

TOTAL

210

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 18 May 2018 9:44 AM  
**To:** 'Loo, Tong Shing'; SUR  
**Subject:** RE: SLU9009P OD / 2062244005SG

Dear Tong Shing,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loo, Tong Shing [mailto:TongShing.Loo@aig.com]  
**Sent:** Friday, 18 May 2018 9:29 AM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** SLU9009P OD / 2062244005SG

Hi LKK,

OI called in and mentioned w/s adv him the repair period is estimate for 18 days.

However some of his spare parts need to import from overseas and the sales advisor told him it cant be done within 18 days.

There is no confirmation yet for the actual repair date from Merimen.

Kindly adv.

Thank you.

Loo Tong Shing  
AIG

Express Claims Adjuster  
Claims Operations | AIG Shared Services

[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com) | [www.aig.com](http://www.aig.com)

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must

**Veron Chen (LKKAUTO)**

---

**From:** Loo, Tong Shing <TongShing.Loo@aig.com>  
**Sent:** Tuesday, 8 May 2018 3:22 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: SLU9009P OD / 2062244005SG DOA 28/04/2018

Hi Veron,

We have assist on this issue and adv OI his vehicle is still economic to repair therefore will not tagged under TL.

Thank you.

Loo Tong Shing  
AIG

Express Claims Adjuster  
Claims Operations | AIG Shared Services

[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** 08 May 2018 15:02  
**To:** Loo, Tong Shing; SUR  
**Subject:** RE: SLU9009P OD / 2062244005SG DOA 28/04/2018

Dear Tong Shing,

Noted with thanks.

Please assist below email from Premium Automobile.



Mon 7/5/2018 3:58 PM

Nora Khai <nora.khai@premiumauto.com.sg>

RE: SLU 9009 P Own Damage Claims (Vehicle IN)

To: Veron Chen (LKKAuto); 'Claims'; SUR

Dear Veron ,

We received instruction from owner that he wanted AIG personnel to call him back urgently.

On a side note he would like for a one to one replacement .

On our side, we will hold the repairs until all the issue has been resolve.

Thank you.

Best regards,

Norazima Khairuddin  
Claims Manager

Premium Automobiles Pte Ltd (Reg No: 199602271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Loo, Tong Shing [<mailto:TongShing.Loo@aig.com>]

**Sent:** Tuesday, 8 May 2018 2:21 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SLU9009P OD / 20622440055G DOA 28/04/2018

Hi LKK,

OI spouse mentioned his vehicle is badly damage, especially the inside part eg. Aligment , engine and so.

OI spouse req AIG / LKK become more careful when doing the physical surveyor and check carefully the damage part.

Thank you.

Loo Tong Shing

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**Veron Chen (LKKAUTO)**

---

**From:** Loo, Tong Shing <TongShing.Loo@aig.com>  
**Sent:** Tuesday, 8 May 2018 2:21 PM  
**To:** SUR  
**Subject:** SLU9009P OD / 2062244005SG DOA 28/04/2018

Hi LKK,

OI spouse mentioned his vehicle is badly damage, especially the inside part eg. Alignment, engine and so.

OI spouse req AIG / LKK become more careful when doing the physical surveyor and check carefully the damage part.

Thank you.

Loo Tong Shing  
AIG

Express Claims Adjuster  
Claims Operations | AIG Shared Services

[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com) | [www.aig.com](http://www.aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**Veron Chen (LKKAUTO)**

---

**From:** Nora Khai <nora.khai@premiumauto.com.sg>  
**Sent:** Monday, 7 May 2018 3:58 PM  
**To:** Veron Chen (LKKAUTO); 'Claims'; SUR  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Veron,

We received instruction from owner that he wanted AIG personnel to call him back urgently.

On a side note he would like for a one to one replacement.

On our side, we will hold the repairs until all the issue has been resolve.

Thank you.

Best regards,

Norazima Khairuddin  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183  
e. nora.khai@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** 07 May, 2018 2:34 PM  
**To:** Claims; SUR  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Kee Siang,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLU 9009P** not exceeding part by part \$70,000/- (Excess \$0-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 4 May 2018 4:19 PM

**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Tony,

If OI does not have video footage, kindly assist to submit add sheet.

### Attachment(s)

Are accident photos available for attachment?	YE
Was there any video captured by Car Camera?	YE
Remarks/ Reasons:	VIC
Was there any audio recorded?	NO

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Friday, 4 May 2018 3:36 PM

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 4 May 2018 9:20 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Kee Siang,

Vehicle pending approval from AIG.

Please be informed that the nett value of the vehicle is \$79,000/-, kindly provides us a copy of sales agreement.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 3 May 2018 7:25 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist on this case urgently.

Thank you.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 3 May, 2018 11:52 AM  
**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** SLU 9009 P Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 7 May 2018 2:34 PM  
**To:** 'Claims'; SUR  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Kee Siang,

As instructed by our client AIG, please proceed to repair the insured vehicle **SLU 9009P** not exceeding part by part \$70,000/- (Excess \$0-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 4 May 2018 4:19 PM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Tony,

If OI does not have video footage, kindly assist to submit add sheet.

**Attachment(s)**

Are accident photos available for attachment?	YE
Was there any video captured by Car Camera?	YE
Remarks/ Reasons:	VIC
Was there any audio recorded?	NC

DETAILS

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 4 May 2018 3:36 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Veron,

Attached sales agreement per your request. There is no video footage recorded.

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 159952273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Friday, 4 May, 2018 2:51 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Kee Siang,

Referring to the vehicle above, do you have a copy of the accident video footage?

If yes, appreciate if you can assist to forward the video to us.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 4 May 2018 9:20 AM

**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear Kee Siang,

Vehicle pending approval from AIG.

Please be informed that the nett value of the vehicle is \$79,000/-, kindly provides us a copy of sales agreement.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Thursday, 3 May 2018 7:25 PM

**To:** SUR <sur@lkkauto.com>

**Cc:** claims@premiumauto.com.sg

**Subject:** RE: SLU 9009 P Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist on this case urgently.

Thank you.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 3 May, 2018 11:52 AM  
**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** SLU 9009 P Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**Veron Chen (LKKAUTO)**

---

**From:** Loo, Tong Shing <TongShing.Loo@aig.com>  
**Sent:** Friday, 4 May 2018 3:57 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: SLU9009P OD / 2062244005SG - Requesting for Video Footage

Hi Veron,

If OI does not have video footage, kindly assist to submit add sheet.

Thank you.

### Attachment(s)

Are accident photos available for attachment?	YE
Was there any video captured by Car Camera?	YE
Remarks/ Reasons:	VIC
Was there any audio recorded?	NO

Loo Tong Shing  
AIG

Express Claims Adjuster  
Claims Operations | AIG Shared Services

[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** 04 May 2018 15:52  
**To:** Loo, Tong Shing; SUR  
**Subject:** RE: SLU9009P OD / 2062244005SG - Requesting for Video Footage

Dear Tong Shing,

According to repairer, there is no video footage recorded.

Sales agreement uploaded in merimen.

Best Regards,

Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd

---

**From:** Loo, Tong Shing [<mailto:TongShing.Loo@aig.com>]

**Sent:** Friday, 4 May 2018 2:32 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SLU9009P OD / 2062244005SG - Requesting for Video Footage

HI LKK,

Referring to the vehicle above, may I check with you if you have a copy of the accident video footage?  
If yes, appreciate if you can assist to forward the video to us,  
In case the original file size is too big, you may use <http://online-video-cutter.com/> to trim the video as well.

Thank you for your time.

Loo Tong Shing  
AIG

Express Claims Adjuster  
Claims Operations | AIG Shared Services

[TongShing.Loo@aig.com](mailto:TongShing.Loo@aig.com) | [www.aig.com](http://www.aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## View Received Message

This mail is associated with :

**\*SLU9009P (2062244005SG)**

OD

Apr 28 2018 10:15AM

[TEE GEOK CHENG]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 07/05/2018 12:29 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$70000.00) - SLU9009P - Claim Handler: Loo, Tong Shing

Approved:70000.00:To commence repairs. Re-inspection to be done for damage check and supplementary items / labour;

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Loo, Tong Shing	Date:	04 May 2018

**Preliminary Advice**

Vehicle No	: SLU9009P	Accident Date	: 28/04/2018
Make	: AUDI A4	Policy No.	: 1700074706
Assignment Date	: 03/05/2018	Excess	: S\$0.00
Date of Inspection	: 03/05/2018	Est. Duration of Repair	: 18.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	✓	:S\$	82,443.00
Revised Amount		:S\$	62,761.00
Check Items (Estimated)		:S\$	9,954.00
Total		:S\$	72,715.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	155,000.00
COE / PARF Rebate	:S\$	75,486.00
Salvage Value	:S\$	
Margin for Repair	:S\$	79,514.00

**Remarks**

<input checked="" type="checkbox"/> ( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/> ( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/> ( )	Other comments :

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8843D
<b>Vehicle Details</b>	
Vehicle No.:	SLU9009P
Vehicle to be Exported:	No
Intended De-registration Date:	04 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CVN044893
Chassis No.:	WAUZZZF47JA021996
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	10 Nov 2017
First Registration Date:	10 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Nov 2027
PARF Rebate Amount:	\$20,863.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	09 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$54,623.00
<b>Total Rebate Amount:</b>	<b>\$75,486.00</b>

The information contained herein is correct as at 04 May 2018

OK

# Premium Automobiles Pte Ltd

281 Alexandra Road Singapore 159938  
RCB No. 199902271W  
Telephone 6836 2223 Sales 6836 2223 Fax 6471 0523



Audi

75370

## SALES AGREEMENT

### Particulars of Customer

Full name as in NRIC/PASSPORT (Underline Surname)

Name: TEE GEOK CHENG

Date: 26 Oct 2017

Address: APT BLK 308B ANG MO KIO AVENUE 1 #07-401

NRIC / Passport No.: 56938843D

Telephone No.: 91769690

Postal Code: 562308

Email: \_\_\_\_\_

### Vehicle Details

Year Of Manufacture: 2017

Chassis No.: WAUZZZF47JA021996

Make / Model: A4 SEDAN 1.4 TFSI S tronic

Engine No.: CVN 044893

Registration Type: Private

Vehicle Regn. \_\_\_\_\_

Colour: TANGO RED METALLIC

Trim: ATLAS PLUS

### Purchase Details

Basic Price with Std specifications, Imp Duty, ARR, Regn, COE and 1 year Road Tax

Accessories: CEVS Rebate/Surcharge \$ 179,200.00

\$ -10,000.00

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

### Remarks / For Office Use

5 years warranty

FOC Solar film (Classic)

FOC Reverse Camera

FOC AUDI UNIVERSAL TRAFFIC RECORDING CAMERAS-FRONT AND BACK

FOC 5 YEARS/75,000KM SERVICING, WHICHEVER COMES FIRST

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

☐ Visa: \_\_\_\_\_ ☐ Cash: \_\_\_\_\_ ☐ Cheque No.: \_\_\_\_\_ Receipt No./ Date: \_\_\_\_\_

- Important:**
- The above prices and specifications are subject to change without notice.
  - Full car booking deposit must be made on the date of this Sales Agreement, failing which this Sales Agreement shall be deemed cancelled by both parties and any deposit received by the Company shall be forfeited by the Company henceforth.
  - The purchaser must register the vehicle if available within the month of obtaining the COE and full payment must be made before registration.
  - The company's Official Receipt will acknowledge and evidence any payment made by the purchaser for the vehicle.
  - Cheques must be crossed and made payable to the company.
  - The Company is not responsible for any payments made for the purchase of motor accessories unless the purchases are stated in this Agreement and substantiated by the Company's Official Receipt.
  - This Agreement is not transferable and not assignable and only the name stated herein is recognised for registration of the vehicle. The Company reserves the right to refuse to register the vehicle in any name other than that given in this Agreement.
  - In the event the purchaser does not proceed with the purchase of the motor vehicle, the deposit paid by the purchaser to the Company, any advance payment and any other payment shall not be refunded to the purchaser.
  - In the event the purchase of the motor vehicle is not completed, by reason of the failure of the Company to obtain a COE the deposit paid by the purchaser to the Company, any advance payment and any other payment shall be refunded to the purchaser.
  - This Agreement is subject to the Conditions of Sale overleaf.
  - Car performance data eg. fuel consumption figures, power and torque, acceleration, etc can only be treated as indicative figures provided by test bodies under test conditions which cannot be interpreted as a guarantee to the performance during actual usage.
  - Engine oil consumption up to 1 litre per 1,000km is an accepted characteristics depending on the type of engine Oil used.
  - The contract will be void if full documentations for COE bidding and deposit is not submitted prior to the COE Bidding Exercise.

I hereby accept the abovementioned terms and conditions detailed above and on the overleaf, and confirm there is no other oral and unwritten warranty in this agreement

Witnessed by  
Sales Executive Serene Nyeo

Date 26 Oct 2017

Signature \_\_\_\_\_

Agreed on behalf of Premium Automobiles Pte Ltd

Management \_\_\_\_\_

Signature \_\_\_\_\_

Date 26 Oct 2017

Purchaser's Signature \_\_\_\_\_

Date 26 Oct 2017

Original copy for Finance/ Photostated copy for customer

Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road, Singapore 159938, Tel 6836 2223 Fax 6471 0523

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TEE GEOK CHENG  
 Period of Insurance : 10 Nov 2017 To 09 Nov 2018  
 Engine No. : CVN044893  
 Chassis No. : WAUZZZF47JA021996

Vehicle No. : SLU9009P  
 Policy No. : 1700074706  
 Endorsement No. :  
 Issued Date : 20 Nov 2017

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured :  
 Market Value :  
 Off Peak Car : No  
 First Year of Registration : 2017  
 Insuring with COE/PAF : Yes

## Person or Classes of Persons Entitled to Drive\*

as The Policyholder

to any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,500 as "Young and/or Inexperienced Driver Excess" ("YIDR") if you are or your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trials or business or use for any purpose in connection with Motor Trade.

## Loss of Use

\* Limitations rendered operative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Whiskers - \$100

## Named Driver and Excess (where applicable)

TEE GEOK CHENG

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center: 400 00 0000, 400 00 0000, 400 00 0000

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).)

0564125263

PREMIUM LEASING -NS

281 ALEXANDRIA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Y. J. J. J.*  
 J. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Cheng Guan Han

# REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S7040344G**

Name

**LIM CHEE KEONG**

Birth Date **10 Nov 1970**

Issue Date **06 Mar 2007**



# REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7040344G**



Name

**LIM CHEE KEONG**

**林志强**

Race

**CHINESE**

Date of birth

**10-11-1970**

Country of birth

**SINGAPORE**

Sex

**M**

S7040344G



## YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 2B	Motorcycles <= 200 cc	16 Mar 1991
Class 2A	Motorcycles between 201 cc and 400 cc	16 Mar 1991
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	04 Jan 1990



Licence No: S7040344G

NP 428A



4557382

NRIC No: **S7040344G**



Date of issue

**24-03-2010**

**APT BLK 308B ANG MO KIO AVENUE 1 #07-401  
SINGAPORE 562308**

NRIC No: **S7040344G**

Date: **27/07/2011**

No: **6854849**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/04/2018 14:28
Date Of Accident	28/04/2018 10:15
Exact Location Of Accident	ALONG AYE TOWARDS TUAS BEF EXIT 11 CLEMENTI AVE 6
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU9009P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEE GEOK CHENG
NRIC No	S6938843D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91769690
Alternative Phone No	OTHERS-91769690

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700074706
Cover Note Number	

### Driver

Name of Driver	LIM CHEE KEONG
NRIC No	S7040344G
Date Of Birth	10/11/1970
Occupation	INDOOR
Date Of Driving Pass	04/01/1990
Driving Experience	28 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93864523
Fax Number	
Contact Number	
EEmail Address	EDWARDLIM.KT@GMAIL.COM

Address BLK 308B ANG MO KIO AVE 1  
#07-401

Postcode 562308

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -  
-  
-

Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident 3

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by ambulance? YES

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 2

Passenger 1  
NAME: : KER SIEW PING  
GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name TECK GHEE NEIGHBOURHOOD POLICE POST

Police Station Address ROAD: BLK 321 ANG MO KIO STREET 31 , POSTCODE: 560321 ,  
COUNTRY: SINGAPORE

Police Station Contact TEL NO: 1800-4599999 - FAX NO: 64574478

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

REFER TO POLICE REPORT NO: T/20180428/2146. DUE TO THIS ACCIDENT, MYSELF AND MY PASSENGER SUFFERED INJURIES AND WE WILL HANDLE CAR PERSONAL INJURY CLAIMS ON OUR OWN.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Remarks/ Reasons: VIDEO WITH TRAFFIC POLICE

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN5526Y

Vehicle Make/Model/Colour LORRY

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver DONG KANHONG

NRIC/Passport Number G2732046K

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GBE3360R
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUTHUKARUPPAN PANDIYAN
NRIC/Passport Number	G2588550W
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	KER SIEW PING
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SLU9009P
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

## Sketch Plan

REF: 100-1-100-100-100

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

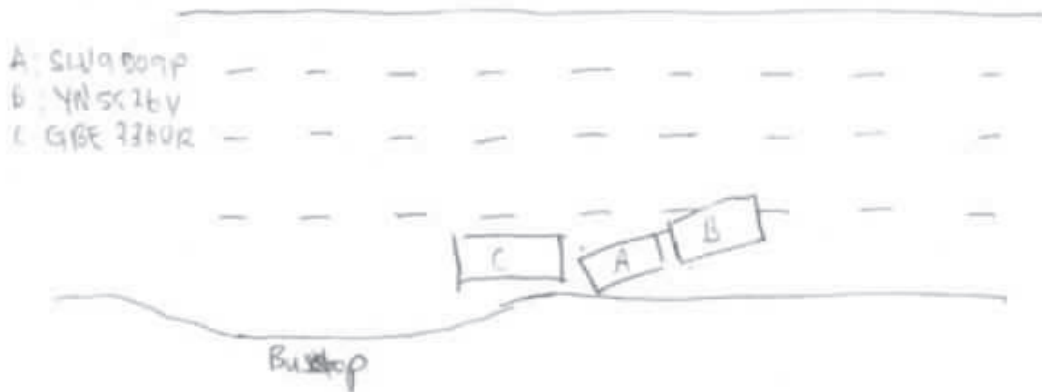
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *Lin Bee Sun*  
NRIC/FIN No.: *G9552561M*

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to policy report.

Due to this accident, myself and my passenger suffered injuries and we will handle our personal injury claims on our own.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Liza  
NRIC/FIN No: 985525678

# Accident Photo



**SINGAPORE  
POLICE FORCE**



1/20180428/2146

Police Station Of Origin:  
Teck Ghee NPP  
321 Ang Mo Kio Street 31 SINGAPORE  
560321  
Tel No: 1800-4599999

1 of 3  
Report No: T20180428/2146

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 28/04/2018 19:03		Vide Report No. D/20180428/0065		Station Diary No.: 47
<b>Informant's Particulars</b>				
Name of Informant: LIM CHEE KEONG		Address: APT BLK 305B ANG MO KIO AVENUE 1 #07-401 SINGAPORE 562308		
ID Type / ID No. NRIC NO / S7040344G		Contact No.: Home/Office: Mobile: 93854523		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 47	Date of Birth: 10/11/1970	Type of Informant: Driver	
Race: Chinese		Language:	Institution / School Name:	
Occupation: Real estate agent		Driving Licence Information: Class: 2B,2A,2 Date of Expiry:		

<b>General Information of the Accident</b>				
Type of Accident:	Injury Attended by Police:	Drink Drive No:	Date/Time of Accident: 28/04/2018 10:15	Type of Location: Straight Road
Location: Along Road 1 AYER RAJAH EXPRESSWAY				
Towards Tuas, before Exit 11 Clementi Avenue 5, before the busstop.				
Weather: Clear	Road Surface: Dry	Road Speed Limit:		
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: Moderate		
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: Yes	

<b>Details of Vehicle Involved</b>						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
GBE336DR	Lorry				Slightly Damaged	0
SLU9006P	Car				Seriously Damaged	1
YN5528Y	Lorry				Slightly Damaged	0

Accident Photo



SINGAPORE  
POLICE FORCE



T/20180428/2146

Police Station Of Origin:  
Teck Ghee NPP  
321 Ang Mo Kio Street 31 SINGAPORE  
560521  
Tel No: 1800-4569899

3 of 3

Report No. T/20180428/2146

CONTINUATION OF REPORT

Brief Details.

On 28/4/18 at about 1015hrs, I was travelling along AYE towards Tuas going to a Showflat at West Coast. I was traveling on the extreme left lane approaching Exit 11. When I was before the busstop, the lorry in front of me, bearing vehicle registration number GBE336DR, suddenly slowed down due to the traffic. In response, I also slowed down. However, the lorry behind me bearing vehicle registration number YN5526Y could not stop in time and banged into the rear of my car, resulting in my car banging into the lorry in front.

Due to the big impact, all the airbags in my car were activated. My passenger's left hand was bleeding and I called for the police and ambulance service. I managed to exchange particulars with the drivers of both lorries.

- 1) GBE336DR, Driver Muthukaruppan Pandiyan, G2588550W.
- 2) YN5526Y, Driver Dong Kanhong, G2732046K.

Ref Report D/20180428/0055.

Police Report



**SINGAPORE  
POLICE FORCE**



T:201804252148

3 of 3

Police Station Of Origin:  
Teck Ghee NPP  
321 Ang Mo Kio Street 31 SINGAPORE  
560321  
Tel No: 1800-4599999

Report No: T:201804252148

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Sgt 3 ONG KOK CHUAN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 28/04/2018 18:03
Officer In Charge Of Case: TP / GIT / Staff Sgt LEE GUANG HUI Contact No.: 65476138	Classification Of Case: SN 085
Authentication Stamp NP 188	Signature Singapore Police Force