

Veron Chen (LKKAuto)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Thursday, 11 April 2019 6:26 PM
To: 'NORA '
Cc: Quek, Joyceline-CH; Adrian Ling (LKKAuto); 'Claims'; "Edna Boo Koh"; Paramchand, Varsha; Sim Wei Xin
Subject: RE: RE: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Hi Nora

Adrian has finalized his recommendation of repair days as below.

SCL1570R – 28 working days
SLU9009P – 21 working day

Andy Fong AIG

Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708|M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit 100.aig to learn more.

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: Sim Wei Xin [mailto:wx.sim@premiumauto.com.sg]
Sent: Thursday, April 11, 2019 6:02 PM
To: Paramchand, Varsha
Cc: Quek, Joyceline-CH; Fong, Andy-SY; 'Adrian Ling'; 'Claims'; "Edna Boo Koh"; 'NORA '
Subject: [EXTERNAL] RE: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Caution: External Email

Dear Varsha,

Kindly update us the status as per your soonest.

Thank you

Regards,
Sim Wei Xin

Admin/Accounts Officer

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9520 f. +65 6846 1770

e. wx.sim@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

-



From: Sim Wei Xin <wx.sim@premiumauto.com.sg>

Sent: Tuesday, 9 April, 2019 10:47 AM

To: 'NORA ' <nora.khai@premiumauto.com.sg>; 'Paramchand, Varsha' <Varsha.Paramchand@aig.com>

Cc: 'Quek, Joyceline-CH' <JoycelineCH.Quek@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Adrian Ling' <adrianling@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; 'Edna Boo Koh' <edna@premiumauto.com.sg>

Subject: RE: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Dear Varsha,

Any update ?

Thank you

Regards,

Sim Wei Xin

Admin/Accounts Officer

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9520 f. +65 6846 1770

e. wx.sim@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



From: NORA <nora.khai@premiumauto.com.sg>

Sent: Friday, 29 March, 2019 3:16 PM

To: 'Paramchand, Varsha' <Varsha.Paramchand@aig.com>; 'Sim Wei Xin' <wx.sim@premiumauto.com.sg>

Cc: 'Quek, Joyceline-CH' <JoycelineCH.Quek@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Adrian Ling' <adrianling@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Dear Varsha,

Kindly advise what are the no of days approve by AIG for these two vehicles?

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Paramchand, Varsha [<mailto:Varsha.Paramchand@aig.com>]

Sent: Thursday, 28 March 2019 9:59 AM

To: Sim Wei Xin; 'Norazima Khairuddin'

Cc: Quek, Joyceline-CH; Fong, Andy-SY

Subject: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Dear Wei Xin / Nora,

Refer to the vehicle no: SCL1570R & SLU9009P. We spoke last week & the understanding that LKK had surveyed this two vehicles & due to some complexity, the LOU rental was extended. We have checked & there were no extension approval given by AIG, hence, we will not be paying for this two invoices & will proceed payment for SLR3293P for the amt of S\$8053.50 only.

Thank you.

Varsha

AIG

Claims / AIG Asia Pacific Insurance Pte Ltd

Claims Care Associate

AIG Building, 78 Shenton Way #08-16 Singapore 079120

Fax: 68357416

www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: Sim Wei Xin [<mailto:wx.sim@premiumauto.com.sg>]

Sent: Friday, February 22, 2019 10:18 AM

To: Quek, Joyceline-CH; 'Edna Boo'; AIG SGP, Auto LOU Claims Report

Cc: 'Wendy Lee'; 'TAN CHEE YONG'; janet.tanaga@premiumauto.com.sg; 'Jacquelyn Tan'; 'Norazima Khairuddin'; Goh, Priscilla-HN; 'Yong Pei Chia'

Subject: Premium Leasing Pte Ltd - Loss of Use / Daily Extension

Dear Joyceline,

Please find attached the invoice and list of cases, billed for the month of January 2019. We will send out the original copy today.

And kindly advise for the status of payment.

Thank you

Regards,

Sim Wei Xin

Admin/Accounts Officer

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 **d.** +65 6768 9520 **f.** +65 6846 1770

e. wx.sim@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any

attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.