

INS. CASE OWNER:

Lynthia

CCP / AXA1800 8097, F2Eh32

LKK:
IDAC:

Surveyor:

Falin

DOI:

ASSIGNMENT

7/5/18

Date / Time:

3/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

576 61092

Claim No.:

88000FSQ/42905

Name of Insured:

SIVAKU MARAN S/O INAMARAN

Policy No.:

GA03817/1

Insured Tel No.:

HP:

Make / Model:

PROTON

Excess Sec II :\$S

D.O.A.:

Place of Accident:

PPE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

SHANTI DEVI D/O RAMNATH

OI GIA REPORT: YES

NO

TP GIA REPORT: YES

NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

576 8733K



INSRS:

WSP:

Tel:

Liability:

RMKS:

premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

576 8733K-4

576 61092-4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

ASHEP 21.5.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

☐☐

After call ltr to OI:

☒☐

Authorisation To Act:

☒☐

Release Voucher:

☒☐

Final Repair Bill:

☒☐

Car Rental Invoice:

☐☐

Towing Invoice

☐☐

LTA / GIA:

☒☐

Medical Bill:

☐☐

PIR:

☐☐

Mandate/Reject Instruction:

☒☐

LOD

☒☐

Payment Breakdown Form:

☐☐

Post-Repair Photos:

☐☐

Others:

☐☐

PRELIMINARY ADVICE

Date/Time:

8/5/18

Sent By:

JW

FINALIZATION

Date/Time: 8.5.18

Confirm with:

Confirm by: PAK

Repair Cost:

45 SS3,450

(4 days)

Reduction:

29 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 25.7.18

Confirm with: GARY

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W/LAS SS3,691.50

Loss of Rental (LOR):

SS 552.04

(3.5 days) x @ 100.37

Loss of Use (LOU):

SS -

(\$

x days)

Loss of Income (LOI):

SS -

(\$

x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS2-00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

P350

Total:

SS4,245.54

Global Sum \$S:

FINAL PAYMENT

Date/Time: 25.7.18

Confirm with: GARY

Email ☒ Call ☐

Payee 1:

SS4,245.54

Name 1:

PREMIER AUTOMOTIVE SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

WATTS
CITY

Ka/hh

REF: ASN1(AXA)

ASSIGNMENT

From: Date: 03/05/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHB 8733K
at Workshop m/s Premier
of 33. (Huang) South Ave 2

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHB 8733K Yr Regn: 12 Dec 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / T / Prime Mover /

Truck / Trailer or

Make: KIA optima G.C. 16er

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 427566 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KNAHM 414 ME5 452442

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 2 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 2/5/18 D.O.I. 3/5/18

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
8/5/18 Contacted 4/5 of 7450 / 4000

(RED: 91,400.60 29%)

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18008097/K1eb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 03-05-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJQ 6109Z	Veh. Inspected	SHB 8733K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/05/2018	Inspection Date	03/05/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

2-May-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8733 K

1 pc	Rear exhaust pipe	<i>Bar</i>	\$	1,009.00
1 pc	Rear exhaust pipe hanger	<i>x</i>	\$	34.00
1 pc	Rear bumper	<i>Return</i>	\$	696.00
1 pc	Rear bumper lower cover	<i>in</i>	\$	206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	<i>✓ in</i>	\$	58.00
1 pc	Rear bumper inner sponge	<i>2</i>	\$	114.00
1 pc	Rear bumper reinforcement	<i>✓ in</i>	\$	607.00
2 pcs	Rear bumper stay o/s & n/s @ \$53.00	<i>✓ in</i>	\$	106.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	<i>✓ in</i>	\$	36.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	<i>✓ in</i>	\$	36.00
2 pcs	Rear bumper n/s & o/s reflector @ \$46.00	<i>in</i>	\$	92.00
	<i>Spare tyre clamp</i>	<i>in</i>	\$	2,994.00
		<i>\$6</i>	Less 10%	\$ 299.40
				<u>\$ 2,694.60</u>

S/NETT

1 set	Rear bumper clips	<i>in</i>	\$	48.00
1 set	Reverse sensor	<i>in</i>	\$	280.00 20
	Sundry		\$	50.00 20
	To dismantle / replace/test reverse sensor to new bumper and reset to the same		\$	120.00 20
	To dismantle and replace rear exhaust pipe		\$	80.00 50
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$	180.00 50
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel etc	<i>Flaw board</i>	\$	700.00 750.00
	To putty and spray painting on rear bumper, end panel, <i>Flaw board</i> .		\$	700.00 540
	To apply rustproofing on the repaired and replaced panels.		\$	150.00 50
			\$	<u>4,852.60</u>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Acknowledged by:
Signature:
Date:

1/Calvin (16/6)
3/5/18 10/10/18
4/5
After Repair Pte.

8/5/18
total 43 \$ 3450 / 4 by

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

2-May-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8733 K

1 pc	Rear exhaust pipe	\$ 1,009.00
1 pc	Rear exhaust pipe hanger	\$ 34.00
1 pc	Rear bumper	\$ 696.00
1 pc	Rear bumper lower cover	\$ 206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	\$ 58.00
1 pc	Rear bumper inner sponge	\$ 114.00
1 pc	Rear bumper reinforcement	\$ 607.00
2 pcs	Rear bumper stay o/s & n/s @ \$53.00	\$ 106.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	\$ 36.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	\$ 36.00
2 pcs	Rear bumper n/s & o/s reflector @ \$46.00	\$ 92.00
		\$ 2,994.00
Less 10%		\$ 299.40
		\$ 2,694.60

S/NETT

1 set	Rear bumper clips	\$ 48.00
1 set	Reverse sensor	\$ 280.00 200
	Sundry	\$ 50.00 20
	To dismantle / replace/test reverse sensor to new bumper and reset to the same	\$ 120.00 20
	To dismantle and replace rear exhaust pipe	\$ 80.00 50
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$ 180.00 50
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel etc <i>Flair bond</i>	\$ 700.00 700
	To putty and spray painting on rear bumper, end panel, <i>Flair bond</i> .	\$ 500.00 540
	To apply rustproofing on the repaired and replaced panels.	\$ 150.00 50
		\$ 4,852.60

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Acknowledged by:
Signature:
Date:

Kalvin (Kia)
3/5/18 1010h.
4/5
After Repair

Service Request Details

Claim

S8M00FSQ

Reference

None 

Loss Date

May 2, 2018

Request Date

May 2, 2018

Due Date

May 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

02052018 @ 3:51pm

Goh veh in.

Premier

Lulvin

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB8733K

Make

TPVD KIA

Primary Contact/Insured

THANGAVELU SIVAKUMARAN S/O
BLK 9 HAIG ROAD, #07-417, 430009, Singapore

AXA03095@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions
GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message

CYTHIA



MANDATE REQUEST FOR S8M00FSQ

Type

🔔 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$3,691.50 (w/GST) Loss of Rental: \$552.04 (5.5days x \$100.37) GIA Search: \$2.00 Total: \$4,245.54 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng
(21/06/2018)

Reply



Re:RE: MANDATE REQUEST FOR S8M00FSQ

Type

🔗 Question

Message

Mandate approved

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJQ 6109Z (Insd veh)	Model:	KIA
	SHB 8733K (TP veh)		OPTIMA 1.7(A) DIESEL
Date of Accident:	02/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	5,192.28
Final Repair Cost	:	\$	3,691.50
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	552.04 5.5 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$
---------	---	----

	:	\$
Final Settlement Sum	:	\$ 4,245.54

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown		
1)	PREMIER AUTOMOTIVE SERVICES PTE LTD	\$ 4,245.54

NUR SHAQILAH BTE ABDOL
WAHAB

13/08/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS MESSAGES CLAIMS



Service Request Details

Claim	S8M00FSQ	Vehicle Information			
Reference CC4/ASM18008097/K1e1eb852ate 		Actions		Incident Vehicle	SHB8733K
		Next Step	Finish the work	Registration #	TPVD KIA
				Make	
				Service Address	
				Model	
May 2, 2018	Request Date	Primary Contact/Insured		THANGAVELU SIVAKUMARAN S/O BLK 9 HAIG ROAD, #07-417, 430009, Singapore	
May 2, 2018	Due Date			AXA03095@GMAIL.COM	
May 2, 2019	Vendor Name				
LKK AUTO CONSULTANTS PTE LOSS LTD (TP)	Type of Services				
Third Party Vehicle	Damage			Claim Handler	

Actions

Next Step

Finish the work

Complete Work

More

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Immediate Advice with Mandate.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 21, 2018
RENTAL.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 21, 2018
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 21, 2018
LKK Resurvey Photo.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 21, 2018
LKK Survey Photo.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 21, 2018
Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	May 8, 2018
TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	May 7, 2018

SERVICE REQUESTS MESSAGES CLAIMS



Service Request Details

Claim	S8M00FSQ	Vehicle Information	
Reference		Incident Vehicle	SHB8733K
CC4/ASM18008097/K1eb3s2ate 		Registration #	TPVD KIA
May 2, 2018	Request Date	Make	TPVD KIA
May 2, 2018	Due Date	Model	TPVD KIA
May 2, 2019	Vendor Name	Primary Contact/Insured	THANGAVELU SIVAKUMARAN S/O BLK 9 HAIG ROAD, #07-417, 430009, Singapore
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss	AXA03095@GMAIL.COM	
Third Party Vehicle Damage	Services	Claim Handler	

<< Assessment Details

General & Workshop DetailsVehicle & Driver DetailsVehicle ConditionTaxes & RatioParts & LabourMiscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#
SHB8733K

Registration State

SINGAPORE

Mileage

427566

CATEGORYManufacturing Year

POLICY INFORMAT... 2009

ASSESSMENT INFO...

2013

Purchase Date

mm/dd/yyyy

Registration Date *

12/12/2013

Age of Vehicle

4

Driver Details

CATEGORY

Driver Name

FNOL INFORMATI...

WONG CHING WAH

POST SURVEY INF...

ASSESSMENT INFO...
KNAGM414ME5452442

CATEGORY Engine No
POLICY INFORMAT... S4PHNM4751
ASSESSMENT INFO... D4FDDH308850

CATEGORY Engine Capacity
POLICY INFORMAT...
ASSESSMENT INFO... 1685 cc

CATEGORY Sum Insured
POLICY INFORMAT... 0
ASSESSMENT INFO... 0

CATEGORY Market Value
POLICY INFORMAT... 0
ASSESSMENT INFO... 0

FNOL INFORMATI... 0

POST SURVEY INF ...
CATEGORY Driver License #
FNOL INFORMATI...
POST SURVEY INF ...

CATEGORY License Type
FNOL INFORMATI...
POST SURVEY INF ...

CATEGORY License Issue Date
FNOL INFORMATI...
POST SURVEY INF ... mm/dd/yyyy

CATEGORY License Expiration Date
FNOL INFORMATI...
POST SURVEY INF ... mm/dd/yyyy

CATEGORY Address



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

MAXXIS 7mm

Rear left side

MAXXIS 7mm

Front right side

MAXXIS 7mm

Rear right side

MAXXIS 7mm

SERVICE REQUESTS MESSAGES CLAIMS

« Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Parts			
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
	1	1			REAR EXHAUST PIPE			Bent	1009		10		908.1
	2	1			REAR EXHAUST PIPE HANGER			Serviceable	0		10		0
	3	1			REAR BUMPER			Deformed	696		10		626.4
	4	1			REAR BUMPER LOWER COVER			Cracked	206		10		185.4
	5	2			REAR BUMPER SIDE BRACKET O/S & N/S			Cracked	29		10		52.2
	6	1			REAR BUMPER INNER SPONGE			Damaged	114		10		102.6
	7	1			REAR BUMPER REINFORCEMENT			Cracked	607		10		546.3
	8	2			REAR BUMPER STAY O/S & N/S			Cracked	53		10		95.4
	9	2			REAR BUMPER REINFORCEMENT LOWER BRACKET			Cracked	18		10		32.4
	10	2			REAR BUMPER REINFORCEMENT UPPER BRACKET			Cracked	18		10		32.4

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

REMOVE

COMMENT

AMOUNT

ACTION

NAME

SR NO

EDIT



1

DAYS OF REPAIR

Reviewing

4



2

SET REAR BUMPER CLIPS

Reviewing

48

NECESSARY



3

SET REVERSE SENSOR

Reviewing

200

SHORTED



4

SUNDRY

Reviewing

20

NECESSARY



SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$4,347.40	Claim Amount	\$4,347.40	

CATEGORY	ESTIMATE	REVISED AMOUNT
----------	----------	----------------

Labour	\$1,410.00	\$1,410.00
--------	------------	------------

Miscellaneous	\$268.00	\$268.00
---------------	----------	----------

Spare Parts	\$2,669.40	\$2,669.40
-------------	------------	------------

Submit for Review

English (default)

LKK AUTO CONSULTANTS PTE LTD (TP)

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

	1	FINAL LUMP SUM	Reviewing	3450		
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