

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 20 November, 2018 5:44 PM  
**To:** William Tan Thoo Seng  
**Cc:** Admin A; Vic (LKKAUTO); KKLau  
**Subject:** RE: Yr ref : N.A. (SJG 1414 C) VS SHC 7116 T D.O.A. 30.04.18 LKK REF CC3/CTI18008092/K1hb3  
**Attachments:** STATEMENT.pdf

WITHOUT PREJUDICE

Dear William,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence e.g. video footage (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** KKLau  
**Sent:** Tuesday, 20 November, 2018 12:38 PM  
**To:** William Tan Thoo Seng  
**Cc:** Vic (LKKAUTO); cheesc@sg.cntaiping.com  
**Subject:** Re: Yr ref : N.A. (SJG 1414 C) VS SHC 7116 T D.O.A. 30.04.18

Hi Vic, please call CTI, and update Cdge. Thanks. KKLau.

Sent from my iPad

On 20 Nov 2018, at 9:33 AM, William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)> wrote:

**Gentle reminder**

**Outstanding : > 5 months.**

**Liability : 100%**  
**Policy issue ???**

**Without Prejudice.**

**Dear Mr Lau**

A moment ago, we spoke with Vic and was told that he is waiting for China to revert. Policy issue ?

Case has been outstanding for the past five months with no sign of any development. Without protracting the matter any further and indefinitely, **please assist to resolve this clear cut liability case.**

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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