

DATE: 23 Mar 2012
REF: SHB 2079E

REF:

ASSIGNMENT

From: _____ Date: _____
Estimate No: _____
QD / TP / RES / OD RES / EVA / INV / MV
To Insp: _____
at Work: _____
of _____
Insured: _____
Policy No: _____
Claims: _____
Sum Ins: _____ Excess: _____
(Client's Record)
Make of Vlt: _____

(Policy Condition)

Remark: The vlt had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / P/R Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 2079E Yr Regn: 23 Mar 2012
Type: M.Car / M.Cycle / Bus / Van / Lorry / T/ Prime Mover /

Truck / Trailer or

Make: Hyundai Santa d/c 194

Colour: Yellow A/C: Ins: Std / NI / NA

Sp. Reading: 81298 T/Radio: Ins: Std / NI / NA

Engi No: _____

Ci No: KM HET41VMCA 822066

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 2 mm

L/Bal: 2 mm

D.O.A: 1/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/5/18 Adm 4/5 \$1350/2 hrs.

EQ

4s

(Reel \$ 856.00 / 79%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Test (\$ _____)

Survey Fee: _____

Transportation: _____

Photos: _____

Other: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18008089/K1ub3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 03-05-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YL 2564S	Veh. Inspected	SHB 2079E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/05/2018	Inspection Date	02/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQI18008089/K1ub3

Date: 03.05.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB2079E

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.05.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,206.80
Revised Estimate Amount	: S\$	1,680.80
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

Date: 02.05.2018

REPAIR ESTIMATE

Time: 15:53:15

Page: 1/2

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

305155547

REGN NO

SHB2079E

MILEAGE

0000000000

MAKE

HYUNDAI

MODEL

SONATA

DATE OF REGN

23.03.2012

DATE/TIME IN

02.05.2018 12:50

ACCIDENT DATE

01.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0101-0094-G	WING MIRROR RH	1	545.50	20.00	436.40	✓	✓
0002 04-01-0101-0017-A	FRT FENDER RH	1	593.00	20.00	474.40	✓	✓
0003 03-01-0101-0002-G	FRT WHEEL CAP RH	1	145.00	20.00	116.00	X	✓

Frt Bumper x repair

SUB-TOTAL : 1,026.80

JOB NATURE

0000 20-05	Frt Fender Adv.Sticker RH	100.00	✓	✓
0001 L	PANEL BEATING	400.00	200	✓
0002 23-502	SPRAYPAINT AFFECTED AREA	500.00	450	✓
0003 17-01	CHECK ALL LIGHTING	20.00	X	✓
0004 20-00	TUFF COAT ON AFFECTED PARTS.	40.00	20	✓
0005 L	WHEEL ALIGNMENT	120.00	X	✓

SUB-TOTAL : 1,180.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 02.05.2018

REPAIR ESTIMATE

Time: 15:53:15

Page: 12

EQ (45)

LKK-Kalvin

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO : 305155547
 REGN NO : SHB2079E
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : SONATA
 DATE OF REGN : 23.03.2012
 DATE/TIME IN : 02.05.2018 12:50
 ACCIDENT DATE : 01.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,206.80

MVA NAME & SIGNATURE
 DATE :

SURVEYOR NAME & SIGNATURE
 DATE :

Kalin Ullin

2/5/18 Book.

2 Rep,

4/5

After Repair photo

LKK A	to notify
the Rep	
• To resurvey	after repair
• To display	after repair
• Parts price	after repair
• Third party	after repair
• No legal	after repair
• Supplement	after repair
• Is subject	after repair
Ack	
Seal	
D	

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305155547
Date : 04/05/18

FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN ANG
Vehicle Reg No. : SHB2079E Date of Accident : 01-May-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

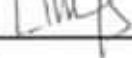
1. The repair job shall bill to: EQ INS --- YL2564S
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$1,350.00
 - Final Lumpsum Repair cost \$1,350.00**


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 7/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

: 305155547

REGN NO

: SHB2079E

MILEAGE

: 0000000000

MAKE

: HYUNDAI

MODEL

: SONATA

DATE OF REGN

: 23.03.2012

DATE/TIME IN

: 02.05.2018 12:50

ACCIDENT DATE

: 01.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0101-0094-G WING MIRROR RH 1 545.50 20.00 436.40 ✓

0002 04-01-0101-0017-A FRT FENDER RH 1 593.00 20.00 474.40 ✓

0003 03-01-0101-0002-G FRT WHEEL CAP RH 1 145.00 20.00 116.00 X

Frt Bumper x repair

SUB-TOTAL : 1,026.80

JOB NATURE

0000 20-05 Frt Fender Adv.Sticker RH 100.00 ✓

0001 L PANEL BEATING 400.00 200 ✓

0002 23-502 SPRAYPAINT AFFECTED AREA 500.00 450 ✓

0003 17-01 CHECK ALL LIGHTING 20.00 X

0004 20-00 TUFF COAT ON AFFECTED PARTS. 40.00 20 ✓

0005 L WHEEL ALIGNMENT 120.00 X

SUB-TOTAL : 1,180.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

EQ (4S)
LKK-Kalvin

JOB NO	: 305155547
REGN NO	: SHB2079E
MILEAGE	: 0000000000
MAKE	: HYUNDAI
MODEL	: SONATA
DATE OF REGN	: 23.03.2012
DATE/TIME IN	: 02.05.2018 12:50
ACCIDENT DATE	: 01.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,206.80

Umk

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO

SURVEYOR NAME & SIGNATURE
DATE :

Kalvin Ukk
21/5/18 1600h.
2 Rep,
4/5
After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

am: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO: 305155547

OWNER CITYCAB PTE LTD S 7010070 JMER NO 383 SIN MING DRIVE ESS Singapore SINGAPORE 575717 65551188 (R) (P)	REGN NO SHB2079E MAKE HYUNDAI MODEL SONATA YR OF MANU 23.03.2012 CHASSIS CODE KMHE141VMCA822066	MILEAGE FUEL E 1/2 F DATE/TIME IN 02.05.2018 12:50 TARGET DATE COMPLETION DATE/TIME
JUNT CARD NO.		

Incident Date: 01.05.2018
TIME: 3P 01.05.18/C

JOB DESCRIPTION

NO LABOR CODE DESCRIPTION

RECEIVED & PASSED OUT BY:

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Signature Slip	Exit Pass
Vehicle No.: SHB2079E	Vehicle No.: SHB2079E
Signature/Date	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 28 June 2018 3:59 PM
To: Shu Pei (LKKAUTO)
Cc: Thin Thin (LKKAUTO); Admin A
Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018
Attachments: TP ESTIMATE- MARKED.PDF; TP GIA REPORT.PDF; Preliminary_Advice.pdf; YL2564S.pdf; Video - Accident (88).MP4

Dear all,

Attach OI report. Video footage showed third party encroaching into OI lane.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Crystalline

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, May 3, 2018 6:36 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 2079E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 3 December 2018 1:17 PM
To: 'Janet Tan'
Cc: Admin A
Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018
Attachments: Video - Accident (88).mp4
Importance: High

WITHOUT PREJUDICE

Your Ref: DM18HO01625/JT
Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018

We refer to the above matter and below.

Third party reported that he was driven along extreme left lane of Clementi Road towards West Coast Highway, suddenly our insured side swipe to his vehicle right portion while pass by from the right side.

OID reported that he was driven straight along Clementi Road, suddenly third party change lane from left side and collided to his vehicle left portion.

Based on OI's video footage shows OI is within his lane and Third Party encroached into OI lane.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Hsiao Tong (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 20 August 2019 12:01 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Tuesday, 20 August 2019 11:59 AM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Have I replied to this?

Please proceed to reject claim.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, January 24, 2019 12:09 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018
Importance: High

WITHOUT PREJUDICE

Your Ref: DM18HO01625/JT
Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018

We refer to the above matter and below e-mails.

We appreciate if you could let us have your instruction/comments on this matter.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Poh Kin (LKKAuto)

Sent: Monday, 3 December 2018 1:17 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Importance: High

WITHOUT PREJUDICE

Your Ref: DM18HO01625/JT

Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018

We refer to the above matter and below.

Third party reported that he was driven along extreme left lane of Clementi Road towards West Coast Highway, suddenly our insured side swipe to his vehicle right portion while pass by from the right side.

OID reported that he was driven straight along Clementi Road, suddenly third party change lane from left side and collided to his vehicle left portion.

Based on OI's video footage shows OI is within his lane and Third Party encroached into OI lane.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Thin Thin (LKKAuto)

Sent: Monday, 26 November 2018 11:08 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Poh Kin

FYNA

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Saturday, 1 September 2018 10:55 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin,

Attach video footage from insured.

Please note that our reference should be DM18HO01625/JT

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, August 31, 2018 5:39 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Janet,

We will request the video footage to access the liability.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 31 August 2018 5:32 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin

Please advise status and let us have your view.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Janet Tan

Sent: Thursday, June 28, 2018 3:59 PM

To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>

Cc: 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear all,

Attach OI report. Video footage showed third party encroaching into OI lane.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, May 3, 2018 6:36 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 2079E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 August 2019 5:33 PM
To: 'Jim Wong See Pah'
Subject: <REJECTION> Your Ref: CC18050022/ SHB2079E/ JW(st) *Our Ref: CC3/EQ18008089/K1pb3 [ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018]
Attachments: Statement of YL2564S.pdf; YL2564S_OI VIDEO.mp4

Your Ref: **CC18050022/ SHB2079E/ JW(st)**
Our Ref: CC3/EQ18008089/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018

We refer to the above matter.

Our insured had submitted a copy of his car video footage and based on his video footage, it shows that our insured was driving within his lane, your driver had encroached into our insured's lane and resulted the accident. Attached is a copy of our insured accident report & video for your easy reference.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18050022/ SHB2079E /JW(st)
Your Ref :
Date : 05-Jun-18

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB2079E YOUR INSURED YL 2564S
AND OTHER _____ ON 01.05.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHB2079E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : YL 2564S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,444.50
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,746.74

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,986.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : YL 2564S
c) GIA / Police report/s of : SHB2079E
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
() Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

COMFORTDELGRO ENGINEERING

CDGE Taxi Claims Dept

59 Loyang Drive, 4th Flr
ComfortDelGro Engineering Pte Ltd
Singapore 508969 5 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 19850648W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
8 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHB2079E , YL2564S

ON 01-May-18 19:05

ALONG CLEMENTI RD TWDS WEST COAST HIGHWAY BEFORE PASIR PANJA...

I / We

CHUA KENG SOON

(Hirer) NRIC No.: S0194094E

and/or

(Relief) NRIC No.:

Taxi Number

SHB2079E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

02-May-2018

Name of Hirer

CHUA KENG SOON

Hirer NRIC

S0194094E

Signature :



Address

403 ANG MO KIO AVENUE 10 #09-6...
560403

Contact No.

84111810

TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHB2079E

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
23.03.2012

CHASSIS CODE
KMHET41VMCA822066

INV. NO/DATE
91375013 30.05.2018

JOB NO.
305155547

ODOMETER READING

JOB TYPE

Description : 3P 01.05.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,350.00
Add GST @ 7.000 %	94.50
Total Invoice amount	1,444.50

Issued by : CHEWBEELENG 30.05.2018 09:11:47
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WE/WEI SHALL BE RESPONSIBLE FOR ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVER AND PASSENGER BY OWNERS RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS, INTEREST ON ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE NOTICE FROM THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCIES OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YL2564S	01 May 2018 / 19:05:00	Successful	E04	EQ INSURANCE COMPANY LTD

C

Previous OK

SUB 279E

Our Ref: CC18050022



Date: 08 May 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/05/2018 @ 19:05 hrs
ALONG ALONG CLEMENTI RD TWDS WEST COAST HIGHWAY
INVOLVING YL2564S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2079E** (the "Taxi"). The Taxi was hired to **CHUA KENG SOON IC NO S0194094E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

25/5/1102

JHB 2079F

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	
				FROM	TO			
2/5	Accident repair	W	W	1250	1600	28/04/2018	ONG H. H.	
4/5								28/04/2018
						29/04/2018	ONG H. H.	
							29/04/2018	Chua K S.
							30/04/2018	Singh
							30/04/2018	Chua K S.
						01/05/2018	Singh	
							01/05/2018	Chua K S.
							02/05/2018	Singh
							02/05/2018	Chua K S.
				Koyang area stop				

Hsiao Tong (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 26 February 2020 10:30 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Hi Hsiao Tong

We are maintaining our position.

FYI, we have settled TPI claim approximately @10%.

Thank you.

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, January 22, 2020 4:12 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction/ comments after review the matter.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 November 2019 4:39 PM

To: egips@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1pb3) on 01.05.2018

Dear Sirs/Mdm,

We have rejected third party claim as per instruction. Third party disagreed on our rejection and submitted a copy of video footage for our review. Third party appealed to resolve the matter as per BOLA 20 (50/50).

Kindly let us have your instruction/ comments after review the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 20 August 2019 11:59 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: DM18HO01625/JT: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Have I replied to this?

Please proceed to reject claim.

Regards,

Janet Tan

Senior Executive | Claims




EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: Thursday, January 24, 2019 12:09 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Importance: High

WITHOUT PREJUDICE

Your Ref: DM18HO01625/JT

Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018

We refer to the above matter and below e-mails.

We appreciate if you could let us have your instruction/comments on this matter.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Poh Kin (LKKAuto)

Sent: Monday, 3 December 2018 1:17 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Importance: High

WITHOUT PREJUDICE

Your Ref: DM18HO01625/JT

Our Ref: CC3/EQI18008089/K1fb3

Dear Janet,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. YL 2564S (OI) & SHB 2079E (TP) ON 01/05/2018

We refer to the above matter and below.

Third party reported that he was driven along extreme left lane of Clementi Road towards West Coast Highway, suddenly our insured side swipe to his vehicle right portion while pass by from the right side.

OID reported that he was driven straight along Clementi Road, suddenly third party change lane from left side and collided to his vehicle left portion.

Based on OI's video footage shows OI is within his lane and Third Party encroached into OI lane.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Thin Thin (LKKAuto)

Sent: Monday, 26 November 2018 11:08 AM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Poh Kin

FYNA

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Saturday, 1 September 2018 10:55 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01625/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin,

Attach video footage from insured.

Please note that our reference should be DM18HO01625/JT

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Friday, August 31, 2018 5:39 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Janet,

We will request the video footage to access the liability.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 31 August 2018 5:32 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - DM18HO01308/JT) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear Thin Thin

Please advise status and let us have your view.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janet Tan

Sent: Thursday, June 28, 2018 3:59 PM

To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>

Cc: 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

Dear all,

Attach OI report. Video footage showed third party encroaching into OI lane.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, May 3, 2018 6:36 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL2564S (OI : EQI - TBA) AND SHB2079E (TP : LKK REF - CC3/EQI18008089/K1ub3) on 01.05.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 2079E at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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To: eqiprs@eqinsurance.com.sg

[Remove](#) lkkauto.com from my allow list

From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 29 February 2020 11:05 AM
To: Jim Wong See Pah
Subject: RE: <REJECTION> Your Ref: CC18050022/ SHB2079E/ JW(st) *Our Ref: CC3/EQ18008089/K1pb3 [ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have appealed your matter to our principal for further review. However we regret to inform you that we have our principal instruction to maintain our position.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>
Sent: Thursday, 22 August 2019 12:26 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fw: <REJECTION> Your Ref: CC18050022/ SHB2079E/ JW(st) *Our Ref: CC3/EQ18008089/K1pb3 [ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018]

Dear Ms Chew

We disagreed with our version. Both parties' video footage showed that both vehicles were moving along and/or on the white single dotted line. Your client cannot fully shy from blame and we of view bola 20 applicable (50/50)

Please review.

Thank you

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 21 August 2019 5:32 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: <REJECTION> Your Ref: CC18050022/ SHB2079E/ JW(st) *Our Ref: CC3/EQI18008089/K1pb3 [ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018]

Your Ref: **CC18050022/ SHB2079E/ JW(st)**

Without Prejudice

Our Ref: CC3/EQI18008089/K1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING YL 2564S(EQ) & SHB 2079E ON 01/05/2018

We refer to the above matter.

Our insured had submitted a copy of his car video footage and based on his video footage, it shows that our insured was driving within his lane, your driver had encroached into our insured's lane and resulted the accident. Attached is a copy of our insured accident report & video for your easy reference.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ118008089/K1pa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 17-03-2020	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YL 2564S	Veh. Inspected	SHB 2079E	
Policy No.	DMCPHQ17-006380	Coverage (\$)	0.00	
Claim No.	DM18HO01625/JT	Excess (\$)	0.00	
Assign From		Assign Date	02/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KMHET41VMCA822066	Colour	YELLOW	
Odometer	81298	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/05/2018	Inspection Date	02/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

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Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 2079E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	WING MIRROR RH	CRACKED	545.50	545.50
1	FRT FENDER RH	DENTED	593.00	593.00
1	FRT WHEEL CAP RH	SERVICEABLE	145.00	-
1	FRONT BUMPER (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-256.70	-227.70
			1,026.80	910.80
<u>SPECIAL NETT ITEMS</u>				
1	FRT FENDER ADV.STICKER RH (SN)	NECESSARY	100.00	100.00
			100.00	100.00
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		400.00	200.00
	SPRAYPAINT AFFECTED AREA.		500.00	450.00
	CHECK ALL LIGHTING.	NOT NECESSARY	20.00	-
	TUFF COAT ON AFFECTED PARTS .		40.00	20.00
	WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
			1,080.00	670.00
GRAND TOTAL			2,206.80	1,680.80
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,350.00

Report Ref No. CC3/EQ18008089/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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