

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 July, 2018 9:44 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement ***LKK REF:CC4/LPC18008086/hb3

Dear Vic,

We are prepared to accept the DV.

Kindly let us have original copy.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 12 July, 2018 9:32 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement ***LKK REF:CC4/LPC18008086/hb3

Dear Gerald,

We refer to your below email.

Please be informed that we had settle the matter with TP.

However, TP repairer signed the DV. Please refer to the attached email from TP and scan copy of DV and LOA for their explanation on this.

Please advise if this DV is acceptable or not.

Thank you.

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 9 July, 2018 2:12 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement
***LKK REF:CC4/LPC18008086/hb3

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 9 July, 2018 11:47 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement ***LKK REF:CC4/LPC18008086/hb3

Your Ref: 17/18/18/VP05/020583
Our Ref: CC4/LPC18008086/T1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SBM 520Z (OI) AND SLW 5145U (TP) ON 02/05/2018 ALONG CLEMENTI ROAD

We refer to the above matter.

We refer to the assignment dated 3rd May 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle had rear-ended the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**CYCLE AND CARRIAGE INDUSTRIES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,899.97	\$ 3,872.82
Loss of Rental w/gst (\$100 x 4 days)	\$ 428.00	\$ 428.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 5,329.97	\$ 4,302.82

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
---	--------

Downtime / PRI	1 day
TOTAL	4 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Tuesday, 22 May, 2018 9:23 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Vic (LKKAuto); Admin A

Subject: RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement ***LKK
REF:CC4/LPC18008086/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLW 5145U at M/s Cycle & Carriage Industries Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 9 May 2018 9:15 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Our ref:
Your ref:

SLW5145U
SBM520Z

Direct Settlement

Date:

2 JUL 2018

To:

Lompac Ins.

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos.
At/Along

SLW5145U & SBM520Z
Clementi Rd. On 2/5/18 @ 0700

I am the owner of vehicle no. SLW5145U that was involved in an accident with your insured vehicle no. SBM520Z of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ 3872.82
2. Loss of Use / Rental (4 days @ \$ 107 per day)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
4. GIA Report Fee	\$
5. Others	\$
Total:	\$ 4302.82

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Yik Chan Hoe/ Ms Amanda Ang
E-mail: chanhoe.yik@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

To: Wnpac Insurance Bhd

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING SLW5145U (OWNER'S
VEHICLE NO.) AND SBM520Z (3RD PARTY'S VEHICLE NO.)
ON 2/5/18 (DATE) AT 0720 (TIME)
AT/ALONG Clementi Rd (ROAD)

I am the registered owner of SLW5145U (Vehicle No.).

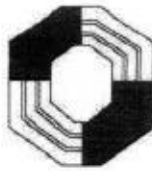
I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)
Name : Tan Siao Men
NRIC No. : SLW5145U
Date : _____



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020583
DATE : 09 JULY 2018

DISCHARGE VOUCHER

I/We, TAN SIAO YUEN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SBM 520Z the sum of Singapore Dollars Four Thousand Three Hundred Two and Cents Eighty Two Only (\$4,302.82) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SLW 5145U on 02 MAY 2018 along CLEMENTI ROAD.

I /We hereby agree to indemnify and keep indemnify (**TEH SIOK TEANG / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Paint & Repair Center

DID: 6771 4221 (P) 9186 5180 Fax: 6877 1272

.....www.cyclecarriage.com.sg

Signature of vehicle owner/Date


.....
Name of vehicle owner/Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV34166/Ms Tan Siao Yuen (Chen Xiaoyan)
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLW5145U / 19/02/2018
300 BEACH ROAD	Date In/Mileage 15/05/2018/ 4771
#17-04/07 THE CONCOURSE	Chassis No WDD2050402R360133
SINGAPORE 199555	Engine No 27491031236818
Contact No 62507388	Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
	Colour/Trim 021 197 Obsidian Bl/ 041 118 ARTICO Leat

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	19/06/2018/ 14:34	YK	395 / Yik Chan Hoe	23297	28143199

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : 1800014762 // 02/05/2018			
DRIVE IN/EXCESS : 02/05/2018 // TP VEH NO SBM520Z LONPAC			
DATE IN/DATE SURVEY: 15/05/2018 @ 1700 // TAUFIKH LKK			
BY/AUTHORIZED ON : DIRECT SETTLEMENT // VIC LKK			
A BPILAB			960.00
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.			
A BPIRES			600.00
RESPRAY REAR BUMPER			
A BPILAB		0.10	380.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.			
A BPILAB			120.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT			
X REAR TRIM BUMPER	1.00	1559.46	1559.46

Parts	1,559.46	Nett	3,619.46
Labour	2,060.00	7% GST on	253.36
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,872.82
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	3,872.82
Total (w/o GST)	3,619.46		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAN SIAO YUEN

INVOICE : AR1805-0283
DATE : 21/05/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201805-0138

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLJ9920R
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 15/05/2018 To 18/05/2018 (incl)
Period : 4 days
Rental Rate : S\$ 107.00 Per Day (Including GST)
Reference No : SLW5145U

400.00

AMOUNT : S\$
FOUR HUNDRED TWENTY-EIGHT DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 400.00
GST 7% : 28.00

TOTAL S\$: 428.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



RENTAL AGREEMENT

201805-0138

Hirer's Name IAN SIAO YUEN		Date of Birth 04-09-1976	Passport/ Nric No. S76276172	Nationality
Address 53 Hume Ave		Occupation	Driving Licence No.	Date of Expiry
A 04-05		Postal Code S95751	Contact No.	Mobile Phone No. 91252253
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
		Postal Code	Contact No.	Mobile Phone No.

CHECK OUT

Date 15.5.18	Time 1.37 pm	Mileage KM	
Date 18.5.18	Time 5 pm	Mileage KM	Remarks No

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability – First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

[illegible]

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLT 5520 R	MODEL Toyota ALT 100
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Yik Chan Hoe

From: Amanda Ang Ying Chun
Sent: Wednesday, 2 May, 2018 11:02 AM
To: Yik Chan Hoe
Subject: Emailing: SBM520Z



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-065663

Date of Request: 02/05/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SBM520Z
Accident Date 02/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBM520Z	Lonpac Insurance Bhd	25/11/2017-24/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-065663

Date of Request: 02/05/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 02/05/2018
Enquiry By Ang Ying Chun
TP Vehicle No. SBM520Z
Accident Date 02/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque