

## Vic (LKKAUTO)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 9 July, 2018 2:12 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement \*\*\*LKK REF:CC4/LPC18008086/hb3

Dear Vic,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 9 July, 2018 11:47 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> LPC REF: 17/18/18/VP05/020583 RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement \*\*\*LKK REF:CC4/LPC18008086/hb3

**Your Ref:** 17/18/18/VP05/020583  
**Our Ref:** CC4/LPC18008086/T1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SBM 520Z (OI) AND SLW 5145U (TP) ON 02/05/2018 ALONG CLEMENTI ROAD

We refer to the above matter.

We refer to the assignment dated 3<sup>rd</sup> May 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle had rear-ended the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**CYCLE AND CARRIAGE INDUSTRIES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,899.97	\$ 3,872.82
Loss of Rental w/gst (\$100 x 4 days)	\$ 428.00	\$ 428.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 5,329.97</b>	<b>\$ 4,302.82</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
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Downtime / PRI	1 day
<b>TOTAL</b>	<b>4 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Tuesday, 22 May, 2018 9:23 AM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG; Vic (LKKAuto); Admin A

Subject: RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement \*\*\*LKK

REF:CC4/LPC18008086/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLW 5145U at M/s Cycle & Carriage Industries Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)]

Sent: Wednesday, 9 May 2018 9:15 AM

To: Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement \*\*\*LKK  
REF:CC4/LPC18008086/hb3

Our Ref : 17/18/18/VP05/020583

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
Sent: Tuesday, 8 May, 2018 6:44 PM  
To: GERALD POH WEE BIN  
Cc: MT\_Claim\_SG; Admin A; Vic (LKKAuto)  
Subject: RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement \*\*\*LKK  
REF:CC4/LPC18008086/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Thursday, 3 May 2018 10:14 AM  
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>  
Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
Subject: RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 3 May, 2018 9:39 AM

To: assignments@lkkauto.com

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement

Our Ref : to be advised

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on Direct Settlement.

At this juncture, our insured has yet to lodge a report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Wednesday, 2 May, 2018 6:40 PM

To: GERALD POH WEE BIN

Subject: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z // Propose for Direct Settlement

To: Lonpac Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SLW 5145 U & SBM 520 Z along Clementi road before entering slip road,  
Accident date: 02/05/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLW 5145 U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SBM 520 Z) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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