

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 7 May 2018 8:58 AM
To: 'Wong Guo Xiang'
Cc: Admin A; Shu Pei (LKKAuto)
Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT : SJH7778H AND SJR6294R ACCIDENT ON 20.04.2018 (AIG) ***LKK REF:CC3/AIG18008041/eb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Guo Xiang [mailto:wong.guo.xiang@simedarby.com.sg]

Sent: Friday, 4 May 2018 2:50 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT : SJH7778H AND SJR6294R ACCIDENT ON 20.04.2018 (AIG) ***LKK REF:CC3/AIG18008041/eb3

Dear Asher,

Kindly advise on the liability for direct settlement.

Regards,
Wong Guo Xiang
Customer Service Advisor
AutoFrance (PEUGEOT) / Regent Motors (FORD)
c/o **Vantage Automotive Limited**
DID: 6477 7409 HP: 8383 3190

From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]
Sent: Wednesday, 2 May, 2018 7:05 PM
To: Wong Guo Xiang <wong.guo.xiang@simedarby.com.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT : SJH7778H AND SJR6294R ACCIDENT ON 20.04.2018 (AIG)
***LKK REF:CC3/AIG18008041/eb3

Dear Guo Xiang,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Guo Xiang [<mailto:wong.guo.xiang@simedarby.com.sg>]
Sent: Wednesday, 2 May 2018 2:45 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: VANTAGE/ REQ FOR DIRECT SETTLEMENT : SJH7778H AND SJR6294R ACCIDENT ON 20.04.2018 (AIG)

Dear officer,

Please find the attached documents for your reference.

Kindly advise on the liability for direct settlement.

Dear Catherine,

As spoken just now, kindly arrange PRS for this vehicle on tomorrow (03.05.2018) @ 12.30pm, customer waiting

Regards,
Wong Guo Xiang
Customer Service Advisor
AutoFrance (PEUGEOT) / Regent Motors (FORD)
c/o **Vantage Automotive Limited**
DID: 6477 7409 HP: 8383 3190

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