

NATIONAL Assessment Centre Services [Unit 1: 10000] **NA18056931**

Date: 05/05/2018 10:34	Job Description	Date & Time Completed	Done by
Ref No: NBA/ZNC18008018/1	GAS e-illing		
Veh No: SR 3732P	E-mail (white sheet, A/C filter)		
D.O.A: 01/05/2018 13:20	Motor Claim Form	01/05/2018	17:39
05/05/2018 Reasoning Only	Motor V/O (white sheet, A/C filter)		
	Photo Uploaded		
	Assessment/Survey Report		
	Ass'n Report by Box/Hand to Owner/Whelp		

Preferred Whop (INC Assign Whop / OW):

TP Particulars: Yell No: **SR 79277** INC () / Non-INC ()

Owner / Driver ()

Policy No () Period () Cover Type ()

Confirmed by () Date () Time ()

Insured/Driver Liability () % (Note: BIL SUMI (WO): N: 0-20% P: 21-79% P: 30-100%)

Year of Registration () Warranty: YES () / NO ()

Excess (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:

() Work-in Customer: Customer's information strictly Confidential & strictly NO refer of repeller.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-in () / Towed-in () Invoice: YES () / NO () Towing Co ()

Remarks: **NA180116: 6782 001 67** Date & Time Completed: Done by:

1) Apply for Transition Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Recovery Photo (Repair Cost > \$3000) ()

Injury: _____

Only Tolls: _____

NA1802828

Customer's Particulars	Invoice Preparation/Check	Invoice
Driver/Owner	1) AR: Accident Reporting (330)	
Policy No:	2) DA: Damage Assumed (\$100)	INC (40)
Assigned Portion:	3) TP: Towing Fee	\$10/10
	4) PT: Follow Through Survey	110
	5) PT: Follow Through Survey (Recovery)	110
	6) TR: Anti-rust	20
	7) NTUC: DA + SMRT Survey	110
	8) NTUC: Additional Survey (90)	
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Checked by (Under-In-Charge):

Willis: _____

LI: _____

7/7

Invoice filed: _____

Invoice filed: _____

Per: _____

Per: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/05/2018 10:34
Date Of Accident	01/05/2018 13:20
Exact Location Of Accident	JUNCTION OF UPP SERANGOON RD WITH HOUGANG AVE 2/3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR3732P
Insured/Policyholder	
Name Of Registered Owner	LIM BOON HAN
NRIC No	S7731385J
Email Address	LINWENHAN77@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94785746
Alternative Phone No	OTHERS-94785746
Vehicle Particulars	
Manufacturer	AUDI
Model	A4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5093462068
Cover Note Number	
Driver	
Name of Driver	LIM BOON HAN
NRIC No	S7731385J
Date Of Birth	17/11/1977
Occupation	INDOOR
Date Of Driving Pass	19/12/2001
Driving Experience	16 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94785746
Fax Number	
Contact Number	OTHERS-94785746
Email Address	LINWENHAN77@GMAIL.COM

Address	BLK 56 STIRLING ROAD #01-370
Postcode	142056
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLR7927T
Vehicle Make/Model/Colour	TOYOTA VIOS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN SIAH JOO
NRIC/Passport Number	S1642260F
Contact Number	92973080
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

2 May
9:30 AM

Driver's Signature

(If driver is not the policyholder)

Date & Time: 2 May
9:30 AM

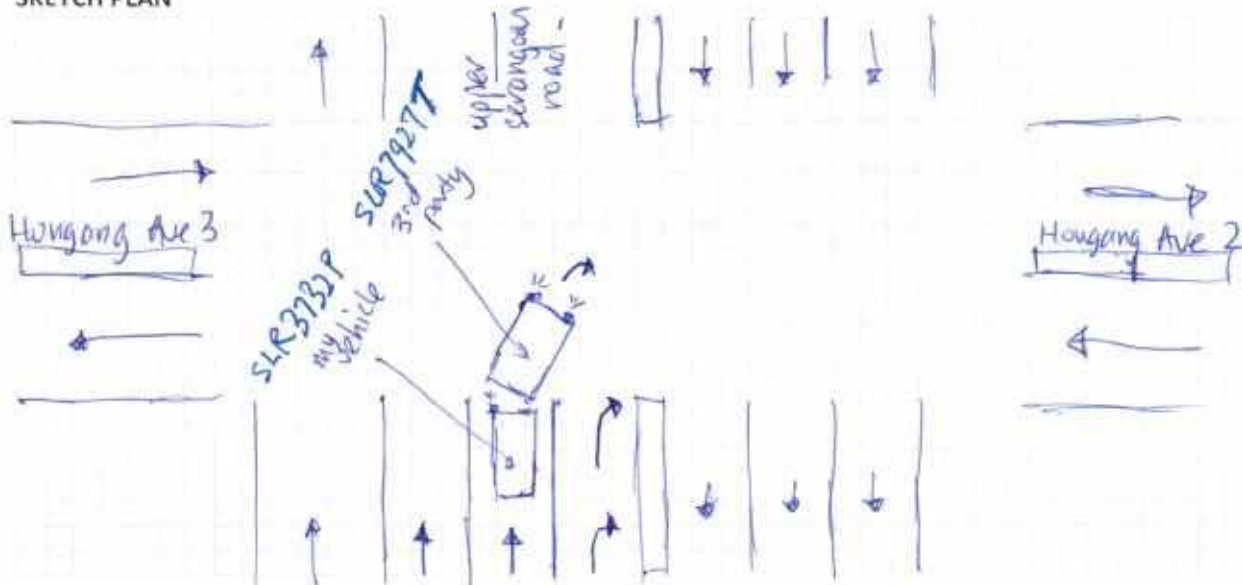
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

02/05/2018
Khalil Wahab

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

During the occurrence of the accident, both cars are stationary at right most (straight direction) lane which was designated for straight direction. When the traffic light turns green, the 3rd party vehicle then move off and then signal right and stop to try and make a right lane change. It is at this unexpected lane change situation which causes my vehicle unable to stop on time and thus a front and rear bumper collision occurred. No injury to both drivers.

After the incident, both drivers parked at the roadside ahead of the junction for discussion/settlement. The 3rd party car driver acknowledged that he shouldn't have made the lane change that have resulted in this collision. Both drivers agreed to have their damages assessed on 2 May.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 2 May
9:30 AM

Driver's Signature
(If driver is not the policyholder)
Date & Time: 2 May
9:30 AM

Reporting Centre Personnel's Signature
Name: 02/05/2018
NRIC/FIN No.: [Signature]

Claim Handling

Accident MT/0992691

Policy No.	5093461068	Vehicle No.	SLR3732P	GST Registration No.	
Policyholder Name	LIM BOON HAN			Policyholder NAIC	S77313851
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Leading	0
Contact No.(Mobile)	94795746	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remarks		eCode	No *
KPI	< No Yes	TCA	< No Yes	eCode Reason	
NCD Protection	No	NCD Exemption(%)	0	Private Hire	No

Accident Details

Report Date	01/05/2018 17:38	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Head
Date of Accident	01/05/2018	Time of Accident (h:mm)	13:20	Country of Accident	Singapore
Reporting Centre		Charge Force		ICM No.	
Accident Location	JUNCTION OF UPP SERANGOON RD WITH HOUGANG AVE 2/3				

Benefit

Excess

Own Damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	42 LAKESIDE DRIVE	Address 2	#08-08 THE LAKEFRONT RESID	Address 3	SINGAPORE 648322
Address 4		Address Type	Singapore address	Post Code	648322
Unit No.	08-08	Related Policy Number	5093461068		

01 Driver Info

Driver Name	LIM BOON HAN	Driver Type	Main Driver	Driver DOB	17/11/1977
Unnamed driver Name		Driver NAIC	S77313851	Driving Experience	15
Register Date of Driver License	19/12/2001	Driver Age	40	Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	SINGAPORE 648322
Address 1	42 LAKESIDE DRIVE	Address 2	#08-08 THE LAKEFRONT RESID	Post Code	648322
Address 4		Address Type	Singapore address		
Unit No.	08-08			Driver Insurer Company	NTUC
Does he own a Singapore Registered car?	Yes - No	Driver Vehicle No.	SLR3732P		

Declaration

Breathalyser or Blood Test Result?	0 mg	Any Injury?	Yes - No
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Modification History

Claim 001

[View](#)

Claim Type *	OD-MX	Insured Name	LIM BOON HAN	Insured NAIC	S77313851
Contact No.(Mobile)	+6594795746	Contact No.(Home)		Contact No.(Office)	
Email Address	LIMBOONHAN77@GMAIL.COM	01 Vehicle Number	SLR3732P	TR Vehicle Number	SLR79271
Claim Description	SLR3732P / SLR79271 ON 1 May 2018				
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Reported	02/05/2018 17:38	Claim Close Date		Date Received	02/05/2018 00:00
Report Taken By	ROSLI WAHAB				

Print AK letter

[Save](#) [Submit](#)

Attachment

Accident No.	MT/0992691	Claim No.	001
Last Got. Received	Yes - No	Upload Date	02/05/2018 17:39
Path *			
Choose File	No file chosen	Category *	Confidential
Choose File	No file chosen	Urgency *	Normal
Choose File	No file chosen	Description *	
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Message Read			

[Send Message](#) [Upload](#)

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent (CD)	Action
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 02 May 2018 17:39	Photos	Normal	Photos 2018-5-2		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 02 May 2018 17:39	Photos	Normal	Photos 2018-5-2		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 02 May 2018 17:39	Photos	Normal	Photos 2018-5-2		Edit

Video List

SRS Light on

ABS

ASSIGNMENT 17/6/17

By Assessor- 1) Vehicle Information:

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit by:
- a) Motorcycle ☐ a) Pedestrian ☐
- b) Moped ☐ b) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Objects:
- a) Gown Property ☐ b) Road Work Object ☐
- (e.g. signpost, barrier, tree etc)
- c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God:
- a) Fallen Object ☐ b) Flood ☐
- c) Other ☐
- 6) Parked & Found Damaged:
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

M.V : 22.5K

LTA : 18.4K

NL : 4.1K

By Assessor- 1) Vehicle Information:

Veh No: SLR 3732P Yr Reg: SEP 2008

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Trail / ☐ Prime Mover / ☐ Truck / ☐ Trailer or

Make & Model: AUDI A4 1.8T FSI Yr: 1798

Colour: WHITE Transmission Type: Auto / Manual

Eng/No: CDH010235 Sp. Reading: 124430

C/Nr: WAPZZ8K29A058980

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt or

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod: ☒ Nil / ☐ S/Rim / ☐ STD. W/Rim or

Tyre Size: F: 255/35 R19
R: 255/35 R19

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: 6 mm Rear: 6 mm

L/Bul: 6 mm L/Bul: 6 mm

Parallel Import: Yes ☒ No ☐ Towed-In: Yes ☒ No ☐

Repair Type: LS / I.B.I Towing Required: Yes ☒ No ☐

No of Repair Days: 5 Vehicle in Idler: Yes ☒ No ☐

D.O.I: 3/5/2018 Time: 1730

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Gown Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Curse Varga ☐
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Time Started

Time Completed

1) SRS

2) ABS

3) Ex-Situ Operation Completed Time:

Condition Legend:
 (0) Blank (2) Damaged (4) Disoriented (4) Cracked (5) Cut (6) Scratched (07) Deformed
 (08) Sealed (09) Stuck (10) Broken (11) Necessary (12) Missing (13) Torn
 (14) Unrecorded (15) Not Working

MOTOR CAR (Frt)

ACTION LAG

(1) Replace (✓) (2) Repair (X) (3) Check (○)
(4) Not Compatible (NC)

June 2004

Vehicle No:

SLR 3732P

Front Portion

Front Portion			CON	AC	QTY
NAC	INC	Item			
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	BL		
1005	992341	Frt Bumper Clips	BL		
1006	991325	Frt Bumper Bracket	BL		
1007	991462	Frt Bumper Side Retainer	BL		
1008	991433	Frt Bumper Reinforcement	BL		
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	BL		
1022	991328	Frt Grille Emblem	BL		
1023	991799	Frt Grille Chrome Moulding	BL		
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	BL		
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand	DM		
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	996749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items: _____

Assessor:

original copy

DATE TIME	SS 8550 0011	NAME	1	0 11	Correct		
38-84 16:58	64538292	NORMAL	3	1'33"	Correct		
38-84 17:00	64538292	NORMAL	4	1'42"	Correct		
2-85 9:19	62538128	NORMAL	1	8'11"	Correct		
2-85 12:26		NORMAL	1	8'28"	Correct		
2-85 13:37	+65 6483 6178	NORMAL	8	1'15"	Correct		
2-85 16:48	68445185	NORMAL	3	8'21"	Correct		
2-85 17:02	62878598	NORMAL	1	8'25"	Correct		
3-85 9:51	68586478	NORMAL	4	8'36"	Correct		
3-85 12:04		NORMAL	1	8'08"	Correct		
3-85 16:45	67828388	NORMAL	6	1'03"	Correct		
3-85 28:49		FINE	4	8'58"	Correct		
4-85 9:09		FINE	1	8'36"	Correct		
4-85 9:58	62212263	FINE	2	8'25"	Correct		
4-85 10:03		FINE	2	1'07"	Correct		

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1385J
Vehicle Details	
Vehicle No.:	SLR3732P
Vehicle to be Exported:	Yes
Intended De-registration Date:	04 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8T FSI MU CVT ABS D/AB 2WD 4DR
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	CDH010235
Chassis No.:	WAUZZZ8K29A058980
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$35,866.00
Original Registration Date:	30 Sep 2008
First Registration Date:	30 Sep 2008
Transfer Count:	4
Actual ARF Paid:	\$35,866.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2018
PARF Rebate Amount:	\$17,933.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2018
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$14,889.00
COE Rebate Amount:	\$535.00
Total Rebate Amount:	\$18,468.00

The information contained herein is correct as at 04 May 2018

OK

Claim Handling

Accident MT/0992691

Policy No.	5093462068	Vehicle No.	SLR3732P	GST Registration No.	
Policyholder Name	LIM BOON HAN			Policyholder NRIC	S77313651
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	94785746	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	☐ No ☒ Yes	TCA	☐ No ☒ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	02/05/2018 17:36	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	01/05/2018	Time of Accident h:mm	13:20	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	JUNCTION OF UPP SERANGOON RD WITH HOUGANG AVE 2/3				

Benefit

Excess

Own damage Excess	600.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	42 LAKESIDE DRIVE	Address 2	#08-08 THE LAKEFRONT RESID	Address 3	SINGAPORE 648322
Address 4		Address Type	Singapore address	Post Code	648322
Unit No.	08-08	Related Policy Number	5093462068		

OT Driver Info

Driver Name	LIM BOON HAN	Driver Type	Main Driver	Driver DOB	17/11/1977
Unnamed Driver Name		Driver NRIC	S77313651	Driving Experience	18
Register Date of Driver License	19/12/2001	Driver Age	40	Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	SINGAPORE 648322
Address 1	42 LAKESIDE DRIVE	Address 2	#08-08 THE LAKEFRONT RESID	Post Code	648322
Address 4		Address Type	Singapore address		
Unit No.	08-08				
Does he own a Singapore Registered car?	Yes ☒ No ☐	Driver Vehicle No.	SLR3732P	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes ☐ No ☒
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	LIM BOON HAN	Insured NRIC	S77313651
Contact No.(Mobile)	+6594785746	Contact No.(Home)		Contact No.(Office)	
Email Address	LIMWENHAN77@GMAIL.COM	OT Vehicle Number	SLR3732P	TP Vehicle Number	SLR7927T
Claim Description	SLR3732P / SLR7927T ON 1 May 2018				
Preferred Workshop		Insured Liability	Not at Fault	Name of Preferred Workshop	
Contact No.		Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Require Finalisation	Yes	Claim Close Date		Date Received	04/05/2018 11:24
Date Registered	02/05/2018 17:40	Workshop Repairer		Total Loss but Repaired	
Report Taken By	ROSLI WAHAB			OD Excess Collected by Workshop	

Print AK letter

04/05/2018 11:25 s869588 Modify Claim Type(OD-MX-->OD-MD)

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment

Attachment

Vehicle Info

Vehicle Make	AUDI	Vehicle Model	A4	Engine Capacity	
Date of Registration	30/09/2008	Class No.	WAUZZZ8K29A058980		
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *	☐ Yes ☒ No
Type of Tender	Own Damage	Assessor Name *	ROSLI WAHAB	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	31 UBI AVENUE 1 #01-25 PAYA		
Windscreen		Total Loss *	☐ Yes ☒ No		
Parts & Labour					

Cost
Market
Value(\$)

Scrap Value(\$)

Economical Repair Value(\$)

Remark

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root	1	16000101	BUMPER (FRONT)	1	Replace	X
Not Applicable	2	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace	X
ABS	3	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace	X
ABSORBER	4	16002401	BUMPER CLIPS (FRONT)	1	Replace	X
ACCELERATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
ACTUATOR	6	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ADVERTISEMENT STICKER	7	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
	8	27100301	GRILLE (TOP) (FRONT)	1	Replace	X
	9	27100901	GRILLE EMBLEM (FRONT)	1	Replace	X
	10	27101001	GRILLE MOULDING (FRONT)	1	Replace	X
	11	27700101	HEAD LAMP (LEFT)	1	Replace	X
	12	27700102	HEAD LAMP (RIGHT)	1	Replace	X
	13	149001	BONNET	1	Replace	X
	14	14902401	BONNET LOCK (LOWER)	1	Unconfirm	X
	15	149046	BONNET STAND	1	Replace	X
	16	25400103	FENDER (FRONT RIGHT)	1	Replace	X
	17	112023	AIR CON CONDENSER	1	Unconfirm	X
	18	344001	RADIATOR	1	Unconfirm	X

Save Submit

ACCIDENT STATEMENT

ACCIDENT DATE: 01/05/2018 (DD/MM/YYYY), TIME: 13:20 (HH:MM)

LOCATION: Junction of Upper Serangoon Road, with Hengong Ave 2 & 3

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SLR 3732 P
b) INSURANCE COMPANY: NTUC Income
c) POLICY NUMBER: 5093462068
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: AUDI A4
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: PRIVATE USE
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: LIM BOON HAN (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S7731385-J CONTACT: 94785746
c) ADDRESS: BLOCK 56 STIRLING ROAD #01-370
(142056)

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: AS ABOVE (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

*d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: CLASS 3

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLR 7927 T MODEL: TOYOTA VIOS
b) DRIVER'S NAME: TAN SIYU JOO
c) NRIC/FIN/PASSPORT: S1642260 F CONTACT: 92973080

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email = linwenhan77@gmail

fax =

REPUBLIC OF SINGAPORE DRIVING LICENCE

SA701385J

BOON HAN (LIN)
WHAN

17 Nov 1977
16 Dec 2002

4278141

NRIC No: S7731385J

Date of Issue: 11-09-2008

APT BLK 58 STIRLING ROAD #01-370
SINGAPORE 142058

NRIC No: S7731385J Date: 20/10/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 2 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

ISS DATE: 19 Dec 2001

Licence No: S7731385J

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7731385J

Name: LIM BOON HAN (LIN WENHAN)
林文汉

Race: CHINESE

Date of birth: 17-11-1977

Country of birth: SINGAPORE

Sex: M

Hello, NAC_BUKIT_MERAH_800676

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	01/05/2018 09:16						
Vehicle No.(For Motor)	SLR3732P								
Search									
Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5093462068	LIM BOON HAN	S7731385J	GPC	drive CLASSIC	SLR3732P	SLR3732P	21/08/2017	29/09/2018
Continue									

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNAH18056931 Vehicle Registration No: SLR 3732P
Name(as shown in NRIC) : LIM BOON HAN NRIC/FIN/Passport No : S7731385-J
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : BLOCK 56 STIRLING ROAD #01-370 Singapore(142058)
Contact (Tel) : — Mobile No. : 94785746
Email Address : linwenhan77@gmail.com
Date of Accident : 1 May 2018 Time of Accident : 13:20
Place of Accident : Junction of Upp Serangoon Road with Hougang Ave 2/3
Insurance Company : NTUC Income

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

to change from Reporting to OWN DAMAGE CLAIMS.


Policyholder / Driver's Signature
Date: 3 May

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

rsbm

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Monday, 7 May, 2018 11:22 AM
To: IEPL DF12 Workshop; Tan Cheng Huat
Cc: rsbm
Subject: MT/0992691-001, VEHICLE NUMBER: SLR3732P

Importance: High

Dear INdeco

In view that owner is overseas now, please liaise with him after this Thursday by calling Mr Lim Boon Han at 94785746 as we have informed him the excess of \$642 to be paid once the repair is done.

Our Ref: MT/CA/OD/051/0992691-001/NHJ

07 May 2018

INDECO ENGINEERS (PTE) LTD

BLK 39 DEFU LANE 12

SINGAPORE 539139

Dear Sir

CLAIM NUMBER: MT/0992691-001

REPAIR OF VEHICLE NUMBER: SLR3732P

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 07 May 2018

Make: AUDI

Model: A4

Estimated Repair Days: 6

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 # BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Ng Hak Joo

Claims Executive, Motor Insurance

T +65 6430 7890

www.income.com.sg



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