

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 16 May, 2018 10:28 AM
To: Pegasus Engineering
Cc: Admin A; Vivian Lau (LKKAuto); LOH Cynthia; Vic (LKKAuto)
Subject: RE: Check Liability - Accident involving SLN2257Y (Grab) & SHC5031S (AXA) on 27.04.2018 LKK REF: CC4/AXA18007998/Uwb3

WITHOUT PREJUDICE

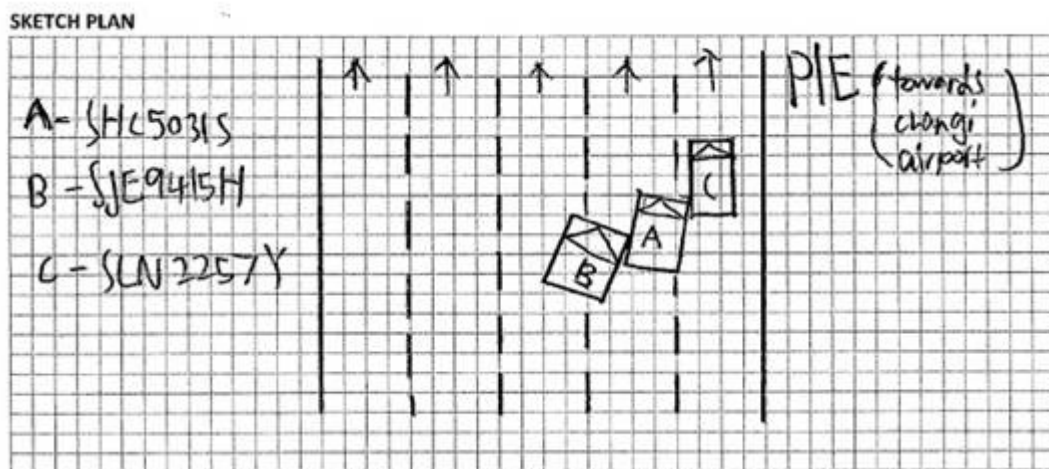
Dear Alvin,

We refer to the above matter.

Please be informed that we are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly hold the matter first and do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us a copy of the **video footage** your client have to support your claim. Below is a copy of our insured's accident report statement for your reference.

Thank you.



If Yes, against whom?

Circumstances of Accident

On 27.04.2018 at about 2230hours, I was travelling straight on the second lane along PIE towards Changi airport. Suddenly I felt an impact. Vehicle B (SJE9415H) which was travelling on my left swerved into my lane without checking on oncoming vehicle and hit onto my taxi left side portion. Due to the impact my taxi swerved to the right and hit onto Vehicle C (SLN2257Y) which was travelling on my right.

Attachment(s)

Best Regards,

Vic Alpeh | Case Handler (on behalf of Vivian)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Wednesday, 9 May, 2018 4:04 PM

To: LOH Cynthia; Vivian Lau (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: Re: Check Liability - Accident involving SLN2257Y (Grab) & SHC5031S (AXA) on 27.04.2018 LKK REF: CC4/AXA18007998/Uwb3

Dear Cynthia & LKK,

We refer to our email below dated 07.05.2018.

We have not received any reply from you so far.

Since the matter cannot be resolved, please deal with our client's solicitor in due course.

Thanks & Regards,

Alvin Low
(JC)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, May 7, 2018 at 5:10 PM, Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

URGENT

Dear Vivian,

Please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case by 08.05.2018.

If settlement can not be reached, our clients will appoint their solicitors to take over the conduct of this matter without further notice to you.

Thanks & Regards,

Alvin Low
(JC)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, May 7, 2018 at 5:06 PM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Hi Vivian,

-

FYNA please.

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Thank you.

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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Friday, 4 May, 2018 5:15 PM

To: LOH Cynthia; Vic (LKKAUTO)

Cc: Johnson Chua

Subject: Check Liability - Accident involving SLN2257Y (Grab) & SHC5031S (AXA) on 27.04.2018

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Dear Vic,

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Please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thanks & Regards,

Alvin Low

(JC)

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

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On Fri, May 4, 2018 at 4:52 PM, LOH Cynthia <cynthia.loh@axa.com.sg> wrote:

Hi Vic,

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We refer to our tele-conversation moments ago.

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Please advise.

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Thanks & Regards,

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Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | [8 Shenton Way, #24-01 AXA Tower, Singapore 068811](#) | www.axa.com.sg

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741

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redefining / insurance

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Friday, May 04, 2018 4:47 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Johnson Chua <johnson.chua@tlmotor.com.sg>

Subject: Re: REMINDER: Acknowledgement Your ref : SLN2257Y Our ref : C0473398MC/CL

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Hi Cynthia,

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Survey has been conducted.

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Hence,

please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thanks & Regards,

Alvin Low

(JC)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

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On Thu, May 3, 2018 at 11:31 AM, LOH Cynthia <cynthia.loh@axa.com.sg> wrote:

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From: NIKAM Santosh Pandurang
Sent: Wednesday, May 02, 2018 8:46 AM
To: Pegasus Engineering <claims@pegasusengrg.com.sg>
Cc: LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: Acknowledgement Your ref : SLN2257Y Our ref : C0473398MC/CL

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Dear Sir Without Prejudice

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We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

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List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Adjusters & Surveyors Pte Ltd)

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Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

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If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

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Please send your reply to the in-charge claim handler who is copied in this email.

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Regards,

Santosh

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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Monday, April 30, 2018 5:24 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: Third party survey -

SLN2257Y Your insured: SHC5031S DOA: 27.04.2018

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Your Ref: SHC5031S

Our Ref: SLN2257Y

-
DOA: 27.04.2018

-
Without Prejudice

Dear All,

We refer to the above matter.

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We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

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In addition,

please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Please arrange for survey as soon as possible. Vehicle in our premises.

Thanks & Regards,

Alvin Low

-WL

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

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