

Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 29 October 2018 2:46 PM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; KKLau
Subject: Your Ref: SNM18D02188C02/8 *LKK Ref: CC3/CTI18007990/K1pa3q2 [ACCIDENT INVOLVING GZ 9758T(OI) & SH 8264K(TP) ON 28/04/2018]

LKK Ref: CC3/CTI18007990/K1pa3q2
CTI Ref: SNM18D02188C02/8 (GZ9758T)

Dear Hsiao Tong

We refer to the above matter.

Please proceed to resolve the property damage claim at \$4,857.78.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, September 01, 2018 11:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Your Ref: SNM18D02188C02 *LKK Ref: CC3/CTI18007990/K1pa3q2 [ACCIDENT INVOLVING GZ 9758T(OI) & SH 8264K(TP) ON 28/04/2018]

Your Ref: **SNM18D02188C02**
LKK Ref: CC3/CTI18007990/K1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ 9758T(OI) & SH 8264K(TP) ON 28/04/2018

We refer to the above matter.

The accident occurred when our insured driver reversed and hit third party taxi. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,047.32	\$ 4,190.29
2. Loss of Rental (5days x \$115.00)	\$ 575.00	\$ 460.00 (4days x \$115.00)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$10,029.81	<u>\$ 4,857.78</u>

**02days recommendation for repair + 1Sunday + 1PH = 4days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref : T0518/SH8264K/WT(ck)
Date : 22.5.18

China Taiping Insurance Co (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
c/o LKK Auto Consultants

CDGE Taxi Claims
59 Loyang Drive
4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Without Prejudice

ACCIDENT INVOLVING OUR TAXI SH8264K **YOUR INSURED** GZ9758T
OTHERS ON 28.4.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd and CityCab Pte Ltd, the owner of motor taxi SH8264K which was involved in the captioned accident with your insured's vehicle. The taxi owner and driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the taxi.

As the accident was caused by the negligent act of your insured driving GZ9758T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1) Cost of Repair
- 2) 5.0 days Loss of Rental @ \$ 115.00 per day
- 3) Surveyor Report fees
- 4) LTA search fees
- 5) Accident Search/Report fees
- 6) Towing/Medical/Transportation/Misc Fees

\$ 4,190.29

\$ 575.00

\$ 7.49

Sub-Total \$ 4,772.78

HIRER'S CLAIM

- 1) 5.0 days Loss of Income @ \$ 80.00 per day

\$ 400.00

\$ 5,172.78

TOTAL CLAIM

We enclosed herewith the following documents to support the claims: -

- a) Original repair/survey bill/report/photographs _____ pcs
- b) LTA search slip/s of GZ9758T
- c) Accident/Police report/s of SH8264K
- d) Letter of authority from owner/ hirer/operator
- e) Rental rate letter/Mileage record
- f) Scene Photographs 4 pcs

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Motor Claims Specialist

CDGE Claims Department

Tel: 62148737 Fax: 62141843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18007990/K1pa3

26 JULY 2018

QUAN MEI SINGAPORE PTE LTD
BLK 9008 TAMPINES ST 93
#01-25
SINGAPORE 528843

Dear Sir/Madam,

ACCIDENT INVOLVING GZ 9758T AND SH 8264K ON 28/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH 8264K against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SH8264K , GZ9758T
BLK 165 TAMPINES ST 12 CARPARK

ON 28-Apr-18 11:10

I / We

SEOW TECK SIONG

(Hirer) NRIC No.: S1204615D

and/or

WOO CHEE KWANG

(Relief) NRIC No.: S0002058C

Taxi Number

SH8264K

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

28-Apr-2018

Name of Hirer
Hirer NRICSEOW TECK SIONG
S1204615D

Signature :



Address

108 BEDOK NORTH ROAD #12-2224
460108

Contact No.

96873555

Name of Relief
Relief NRICWOO CHEE KWANG
S0002058C

Signature :



Address

94B BEDOK NORTH AVE 4 #11-1383
461091

Contact No.

96545233

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3093541700 Claim No : SNM18D02188C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,857.78**
SINGAPORE DOLLARS FOUR THOUSAND EIGHT HUNDRED FIFTY SEVEN
AND CENTS SEVENTY EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH8264K
Insured Vehicle No. : G29758T

Date of Loss : 28/04/2018
Place of Accident : BLK 165 TAMPINES ST 12 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : QUAN MEI SINGAPORE PTE LTD
Driver Name : ANG HOCK SOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,190.29
(3) Loss of Use/Rental/Earning	S\$	660.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,857.78

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 530722

Claimant Name : _____

NRIC No : _____

Signature :  _____

Date : 17-12-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8264K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.03.2016

CHASSIS CODE
KMHL841UMGU085510

INV. NO/DATE
91371524 08.05.2018

JOB NO.
305154630

ODOMETER READING

DATE/TIME IN
28.04.2018 11:45

Description : 3P 28.04.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-2322	I40V3 BUMPER W LIP & FOG	1	1,052.20	20.00	841.76
0002	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATO	1	1,480.00	20.00	1,184.00
0003	04-01-0103-0782	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
SUB-TOTAL,			:			3,136.16

JOB NATURE

0001	I.	PANKI. BEATING- FRT.	400.00		400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
0003	17-01	CHECK ALL LIGHTING	20.00		20.00
SUB-TOTAL,			:		780.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91371524	4,190.29	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8264K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.03.2016

CHASSIS CODE
KMHLB41UMGU085510

INV. NO/DATE
91371524 08.05.2018

JOB NO.
305154630

ODOMETER READING

DATE/TIME IN
28.04.2018 11:45

Items total		3,916.16
Add GST @	7.000 %	274.13
Invoice amount		4,190.29

Issued by : KATHERINETAN 08.05.2018 12:25:47
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91371524	4,190.29	

Our Ref: CT18040786



Date: 08 May 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/04/2018 @ 11:10 hrs
ALONG	BLK 165 TAMPINES ST 12 CARPARK
INVOLVING	GZ9758T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8264K** (the "Taxi"). The Taxi was hired to **SEOW TECK SIONG IC NO S1204615D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

X496845

[illegible]

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GZ9758T 28 Apr 2018 / 11:10:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SH8264K