

INS. CASE OWNER:

Elaine

CC3 / CT1 1800 7990 / K12302

LKK:

IDAC:

Surveyor:

ANK

DOI:

50/4/18

Date / Time:

20/4/18

Registered in Merimen:

Pre-assign / CCU / FTE

G2 9758T



Insured Vehicle No.:

Name of Insured:

Queen Mei (S) Pte

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

28/4/18 (SMT)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Amy Hoek Soon

Driver Tel No.:

9763 4914

(V/L: YES / NO)

Claim No.:

SNM18002188102

Policy No.:

DMCVSN3093541700

Make / Model:

7.0g NA

Place of Accident:

BLK 165 Tampines St 12C/P

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

OLF 10405



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/5

Govan

848264K - not in 2022996 / K12302 : 03/1/18  
G2 9758T - claim 61 6012965 / Agh3n2 : 28/2/2018

24/7/18 @ 3.15pm

Called OI company spoken to Lynne PIC.  
Confirm accident - Inform TP claim.  
Agreed to settle & aware NCD issue.

25/7/18

- File pass to type mandate

15/11/18

- PV sent

18/12/18

- File passes to Mei Lian to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

HSMY Ty, 24/7/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

7/5

Sent By:

Jm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

15/12/18

Confirm with

William

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : NIL

Repair Cost:

SS

490.29

Loss of Rental (LOR):

SS

460.00

( 4 days)

x \$ 115.00

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

200.00

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

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LOR + LOI

GIA/LTA Search

SS

2.49

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

4857.78

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4857.78

Name 1:

COMFORTABLE Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



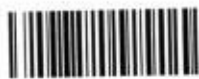


# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                 |                             |   |
|--|--|-----------------|-----------------------------|---|
| CHINA TAIPING INSURANCE (S) PTE LTD  |  |                 | Ref : CC3/CTI18007990/K1ma3 |   |
| 3 ANSON ROAD #16-00<br>SPRINGLEAF TOWERSINGAPORE 079909  |  |                 | Date : 02-05-2018           |  |
|  |  |                 | Code : CTI                  |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                 |                             |   |
| Insured Veh.   | GZ 9758T   | Veh. Inspected  | SH 8264K                    |   |
| Policy No.   | DMCVSN3093541700   | Coverage (\$)   | 0.00                        |   |
| Claim No.  | SNM18D02188C02   | Excess (\$)     | 0.00                        |   |
| Assign From  |  | Assign Date     | 02/05/2018                  |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                 |                             |   |
| Make & Model   |  | c.c             | 0                           |   |
| Engine No.   | HIDDEN   | Year of Reg.    |                             |   |
| Chassis No.  |  | Colour          |                             |   |
| Odometer   | -  | Steering        |                             |   |
| Brakes   |  | Modification    |                             |   |
| General  |  |                 |                             |   |
| <b>3. Conditions of Tyres</b>  |  |                 |                             |   |
|  | Size   | Make            | Balance                     |   |
| R/H Front Tyre   |  |                 | mm                          |   |
| L/H Front Tyre   |  |                 | mm                          |   |
| R/H Rear Tyre  |  |                 | mm                          |   |
| L/H Rear Tyre  |  |                 | mm                          |   |
| <b>4. Description of Damages</b>   |  |                 |                             |   |
|  |  |                 |                             |   |
| <b>5. General Information</b>  |  |                 |                             |   |
| Accident Date  | 28/04/2018   | Inspection Date | 30/04/2018                  |   |
| Survey held at   | COMFORTDELGRO ENGINEERING PTE LTD<br>59 LOYANG DRIVE<br>SINGAPORE 508969 |                 |                             |   |
| <b>5a. Remarks</b>   |  |                 |                             |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                 |                             |   |

A member of COMFORTDELGRO

Date/Time: 30.04.2018 09:37 Page : 1

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO 305154630

|                                |                   |                       |
|--------------------------------|-------------------|-----------------------|
| STOMER                         | REGN NO:          | MILEAGE               |
| COMFORT TRANSPORTATION PTE LTD | SH 8264K          |                       |
| MS 7010045                     | MAKE              | FUEL                  |
| STOMER NO                      | HYUNDAI           | E.....1/2.....F       |
| RESS 383 SIN MING DRIVE        | MODEL             | DATE/TIME IN          |
| Singapore SINGAPORE 575717     | 1-40              | 28.04.2018 11:45      |
| 65508755                       | YR OF MANU        | TARGET DATE           |
| (R) (O)                        | 10.03.2016        |                       |
| (P)                            | CHASSIS CODE      | COMPLETION DATE/TIME: |
| COUNT CARD NO.                 | KMHLB41UMGU085510 |                       |

Accident Date: 28.04.2018  
NATURE: 3P 28.04.18

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

No.: SH 8264K JU CHINA

Exit Pass

Vehicle No.: SH 8264K

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SH 8264K

DATE 30/4/2018 10:40

MAKE :

MODEL : HYUNDAI i40

| Qty  | Parts Description/ Labour                     | Type | Unit Price  | Amount                   |
|--|---|------|-------------|--------------------------|
|  | Bonnet <del>X repair</del>                    |      |             | \$ 1,526.00              |
|  | Bonnet Lock <del>X</del>                      |      |             | \$ 50.90                 |
|  | Radiator Grille <del>✓</del>                  |      |             | \$ 1,480.00              |
|  | Front Bumper Cover <del>✓</del>               |      |             | \$ 1,052.20              |
|  | Front Bumper Sponge <del>?</del>              |      |             | \$ 142.20                |
|  | Front Bumper Reinforcement <del>?</del>       |      |             | \$ 526.10                |
|  | Front Bumper Bracket Top (LH/RH) <del>?</del> |      | \$ 22.40    | \$ 44.80                 |
|  | Front Bumper Side Bracket <del>?</del>        |      | \$ 14.30    | \$ 28.60                 |
|  | Headlamp Support Panel Assy                   |      |             | \$ 1,067.50              |
|  | Headlamp (LH/RH) <del>LHx RHx</del>           |      | \$ 1,388.00 | \$ 2,776.00              |
|  | <b>SUB TOTAL</b>                              |      |             | <b>\$ 8,694.30</b>       |
|  | <b>LESS 20%</b>                               |      |             | <b>\$ 1,738.86</b>       |
|  | <b>DISCOUNTED TOTAL</b>                       |      |             | <b>\$ 6,955.44</b>       |
|  | <b>Labour Charge</b>                          |      |             |                          |
|  | Panel Beating                                 |      |             | \$ <del>850.00</del> 400 |
|  | Spray Painting Charge                         |      |             | \$ <del>400.00</del> 360 |
|  | Wiring Charge                                 |      |             | \$ <del>50.00</del> 20   |
|  | Tuff Kote                                     |      |             | \$ <del>50.00</del> X    |
|  | Remove/Refix Aircon & Refill Gas              |      |             | \$ <del>150.00</del> X   |
|  | <b>TOTAL LABOUR</b>                           |      |             | <b>\$ 1,500.00</b>       |
|  | <b>ESTIMATE TOTAL</b>                         |      |             | <b>\$ 8,455.44</b>       |
| <p>Kahn LKK</p> <p>30/4/18 11:05h</p> <p>2 Bys</p> <p>P/P</p> <p>Before P4 p4</p>  |   |      |             |                          |
| <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a 'Without Prejudice' basis</li> <li>No illegal modification(s) is allowed</li> <li>Supplementary item(s) must be resurveyed and is subject to final approval from insurance company</li> </ul> <p>Acknowledged: _____</p> <p>Signature: _____</p> <p>Date: _____</p> |   |      |             |                          |
| This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.   |   |      |             |                          |

## REPAIR ESTIMATE\*

VEHICLE NO : SH 8264K

DATE 30/4/2018 10:40

MAKE :

MODEL : HYUNDAI i40

| Qty  | Parts Description/ Labour                    | Type | Unit Price  | Amount                           |
|--|--|------|-------------|----------------------------------|
|  | Bonnet <i>X repair</i>                       |      |             | \$ 1,526.00                      |
|  | Bonnet Lock <i>X su</i>                      |      |             | \$ 50.90                         |
|  | Radiator Grille <i>— cor</i>                 |      |             | \$ 1,480.00                      |
|  | Front Bumper Cover <i>— Actual</i>           |      |             | \$ 1,052.20                      |
|  | Front Bumper Sponge <i>X su</i>              |      |             | \$ 142.20                        |
|  | Front Bumper Reinforcement <i>X su</i>       |      |             | \$ 526.10                        |
|  | Front Bumper Bracket Top (LH/RH) <i>X su</i> |      | \$ 22.40    | \$ 44.80                         |
|  | Front Bumper Side Bracket <i>X su</i>        |      | \$ 14.30    | \$ 28.60                         |
|  | Headlamp Support Panel Assy <i>X su</i>      |      |             | \$ 1,067.50                      |
|  | Headlamp (LH/RH) <i>LH X su RH ✓ cor</i>     |      | \$ 1,388.00 | \$ 2,776.00                      |
| SUB TOTAL  |  |      |             | \$ 8,694.30                      |
| LESS 20%   |  |      |             | \$ 1,738.86                      |
| DISCOUNTED TOTAL   |  |      |             | \$ 6,955.44                      |
| Labour Charge  |  |      |             |                                  |
|  | Panel Beating                                |      |             | \$ <del>850.00</del> <i>400</i>  |
|  | Spray Painting Charge                        |      |             | \$ <del>400.00</del> <i>360</i>  |
|  | Wiring Charge                                |      |             | \$ <del>50.00</del> <i>20</i>    |
|  | Tuff Kote                                    |      |             | \$ <del>50.00</del> <i>X 22</i>  |
|  | Remove/Refix Aircon & Refill Gas             |      |             | \$ <del>150.00</del> <i>X 22</i> |
| TOTAL LABOUR   |  |      |             | \$ 1,500.00                      |
| ESTIMATE TOTAL   |  |      |             | \$ 8,455.44                      |
| <p><i>Kahn (LKK)</i></p> <p><i>30/4/18 11:05hr</i></p> <p><i>2 hrs</i></p> <p><i>P/P</i></p> <p><i>Before Part p/L</i></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) allowed</li> <li>• Supplemental work must be resurveyed and is subject to final approval from insurance Company</li> </ul> <p>Acknowledged: _____</p> <p>Signature: _____</p> <p>Date: _____</p> </div> |  |      |             |                                  |
| This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.   |  |      |             |                                  |



## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 02.05.2018

Time: 18:04:30

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305154630  
REGN NO : SH 8264K  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 10.03.2016  
DATE/TIME IN : 28.04.2018 11:45  
ACCIDENT DATE : 28.04.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

|                        |                           |   |          |       |          |
|------------------------|---------------------------|---|----------|-------|----------|
| 0001 04-01-0103-2322-A | I40V3 BUMPER W LIP & FOG  | 1 | 1,052.20 | 20.00 | 841.76   |
| 0002 04-01-0103-2164-G | I40V3 GRILLE ASSY-RADIATO | 1 | 1,480.00 | 20.00 | 1,184.00 |
| 0003 04-01-0103-0782-A | I40V2 LAMP ASSY-HEAD RH#  | 1 | 1,388.00 | 20.00 | 1,110.40 |

SUB-TOTAL : 3,136.16

## JOB NATURE

|             |                             |        |
|-------------|-----------------------------|--------|
| 0000 L      | PANEL BEATING- FRT.         | 400.00 |
| 0001 23-502 | SPRAYPAINT ON AFFECTED AREA | 360.00 |
| 0002 17-01  | CHECK ALL LIGHTING          | 20.00  |

SUB-TOTAL : 780.00

TOTAL : 3,916.16

AUTHORISED : YES / NO

MVA NAME & SIGNATURE  
DATE :

SURVEYOR NAME & SIGNATURE  
DATE :

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305154630  
Date : 02/05/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SH 8264K Date of Accident : 28/04/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- GZ 9758T  
###
2. The finalized amount shall be:
 

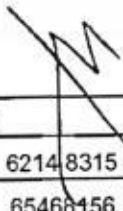
|   |     |                   |
|---|-----|-------------------|
| (a) Spare Parts after List discount           |     | \$3,136.16        |
| (b) Labour Charges                            | ### | \$780.00          |
| <b>Total for Part-By-Part Repair Cost</b>     |     | <b>\$3,916.16</b> |
|   |     |                   |
| (c.) Lumpsum Repair (if applicable)           |     |                   |
| Total for Lumpsum repair cost after Less: 20% |     |                   |
| <b>Final Lumpsum Repair cost</b>              |     |                   |


3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : JUMANI  
Tel : 6214 8315  
Fax : 65468456

Signature :   
Name : Kalvin  
Date : 3/5/18

## For Official Use Only

| Item   | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|--|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day                                 |        | YES                         |                        |         |
| 2. Loss of Income Paid                               |        | N                           |                        |         |
| 3. Survey Fees                                       |        |                             |                        |         |
| 4. LTA Search Fee                                    | \$7.49 |                             |                        |         |
| 5. Medical Fees (on behalf of driver, if applicable) |        |                             |                        |         |
| 6. Overtun   |        |                             |                        |         |

Remarks:



## Mei Kwan (LKKAUTO)

---

**From:** Lucas Lee <lucas.lee@sg.cntaiping.com>  
**Sent:** Tuesday, 8 May, 2018 10:29 AM  
**To:** Mei Kwan (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GZ9758T (OI : CAI - SNM18D02188C02) and SH8264K (TP : LKK REF - CC3/CTI18007990/K1ma3) on 28/04/2018  
**Attachments:** leeSZ\_SNM18D02188C02-GZ9758T-LKKDirectSettlementAccidentLtr\_CLCR95.901.pdf; MCCA18055893-GZ9758T.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, 7 May, 2018 4:27 PM  
**To:** Claims Dept of CTI  
**Cc:** Bevan Lim (LKK Auto); Vic (LKKAUTO); Irene Tay; Lucas Lee; Admin A  
**Subject:** Direct Settlement - Accident Involving GZ9758T (OI : CAI - TBA) and SH8264K (TP : LKK REF - CC3/CTI18007990/K1ma3) on 28/04/2018

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 8264K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: 6389 6111 Fax: 6222 1033  
Website: www.sg.cntaiping.com  
Co. Reg. No. 200208384E

Our Reference: **SNM18D02188/C02/4**

Date: **08 MAY 2018**

via Ordinary & Registered Mail

**QUAN MEI SINGAPORE PTE LTD  
BLK 9008 TAMPINES STREET 93  
#01-25 TAMPINES INDUSTRIAL PARK A  
SINGAPORE 528843**

Dear Sir / Madam

**ACCIDENT INVOLVING GZ9758T AND SH8264K ON 28 APRIL 2018  
ALONG BLK 165 TAMPINES ST 12 CARPARK**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SH8264K**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd

Attn : BEVAN

Ref : CC3/CT118007990/K1MA3

Contact No : 67494274

via Email : BEVAN@LKKAUTO.COM

CC : Agent - (AN0478A) - INSURE HUB PTE LTD

F01/LKKDS-2013

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 1 September 2018 11:33 AM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** 'Elaine Cheong'; Admin A  
**Subject:** <Seek Mandate> Your Ref: SNM18D02188C02 \*LKK Ref: CC3/CTI18007990/K1pa3q2 [ACCIDENT INVOLVING GZ 9758T(OI) & SH 8264K(TP) ON 28/04/2018]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SH8264K.pdf

Your Ref: **SNM18D02188C02**  
LKK Ref: CC3/CTI18007990/K1pa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GZ 9758T(OI) & SH 8264K(TP) ON 28/04/2018

We refer to the above matter.

The accident occurred when our insured driver reversed and hit third party taxi. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" as follows: -

|                                      | Amount<br>Claimed | Amount Revised               |
|--------------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 9,047.32       | \$ 4,190.29                  |
| 2. Loss of Rental (5days x \$115.00) | \$ 575.00         | \$ 460.00 (4days x \$115.00) |
| 3. Loss of Income (5days x \$80.00)  | \$ 400.00         | \$ 200.00 (4days x \$50.00)  |
| 4. LTA/ GIA Search Fee               | \$ 7.49           | \$ 7.49                      |
| Total                                | \$10,029.81       | <b>\$ 4,857.78</b>           |

\*\*02days recommendation for repair + 1Sunday + 1PH = 4days

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Monday, 10 December 2018 9:11 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Yr ref : N.A. (GZ 9758 T) VS SH 8264 K D.O.A. 28.04.18 \*LKK REF: CC3/CTI18007990/K1pa3q2

Without Prejudice.

Dear Ms Hsiao Tong

We accept your offer. Kindly forward your D.V.

Thank you.

Best Regards

William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, 8 December 2018 1:04:52 PM  
**To:** William Tan Thoo Seng  
**Cc:** KKLau; Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: Yr ref : N.A. (GZ 9758 T) VS SH 8264 K D.O.A. 28.04.18 \*LKK REF: CC3/CTI18007990/K1pa3q2

Without Prejudice

Hi Mr William,

We refer to the above matter.

We propose settlement as follows: -

|                                      |                           |
|--------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST)            | \$ 4,190.29               |
| 2. Loss of Rental (4days x \$115.00) | \$ 460.00                 |
| 3. Loss of Income (4days x \$50.00)  | \$ 200.00                 |
| 4. LTA/ GIA Search Fee               | \$ 7.49                   |
| Total                                | <b><u>\$ 4,857.78</u></b> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 4 September 2018 6:24 PM

**To:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>

**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Yr ref : N.A. (GZ 9758 T) VS SH 8264 K D.O.A. 28.04.18 \*LKK REF: CC3/CT118007990/K1pa3q2

Without Prejudice

Hi Mr William,

Thank you for your email.

We are pending mandate approval from our principal and will get back to you soon.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KKLau

**Sent:** Tuesday, 4 September 2018 6:17 PM

**To:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Yr ref : N.A. (GZ 9758 T) VS SH 8264 K D.O.A. 28.04.18

Hi Hsiao Tong,

Please assist to update Cdge, asap.

Regards,

K K Lau

LKK Auto Consultants P L.

Sent from my iPad

On 31 Aug 2018, at 12:05 PM, William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)> wrote:

**Gentle reminder**

Dear Mr Lau

The LOD was forwarded to your good office on **22.05.18**.

Till to date, nothing heard. Kindly ask your case handler (TBA) to review case and forward offer.

Thanks.

Best Regards

William Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18007990/K1pa3n2

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 20-12-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                  |                |            |
|--------------|------------------|----------------|------------|
| Insured Veh. | GZ 9758T         | Veh. Inspected | SH 8264K   |
| Policy No.   | DMCVSN3093541700 | Coverage (\$)  | 0.00       |
| Claim No.    | SNM18D02188C02   | Excess (\$)    | 0.00       |
| Assign From  |                  | Assign Date    | 30/04/2018 |

## 2. Vehicle Particulars & Condition

|              |                   |              |                    |
|--------------|-------------------|--------------|--------------------|
| Make & Model | HYUNDAI I40       | c.c          | 1685               |
| Engine No.   | HIDDEN            | Year of Reg. | 2016               |
| Chassis No.  | KMHLB41UMGU085510 | Colour       | BLUE               |
| Odometer     | 364036            | Steering     | IN ORDER           |
| Brakes       | IN ORDER          | Modification | STANDARD ALLOY RIM |
| General      | FAIR              |              |                    |

## 3. Conditions of Tyres

|                | Size       | Make    | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 205/60 R16 | HANKOOK | 7 mm    |
| L/H Front Tyre | 205/60 R16 | HANKOOK | 7 mm    |
| R/H Rear Tyre  | 205/60 R16 | HANKOOK | 7 mm    |
| L/H Rear Tyre  | 205/60 R16 | HANKOOK | 7 mm    |

## 4. Description of Damages

|   |
|---|
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.<br>DAMAGES SEE DETAILS. |
|---|

## 5. General Information

|                |  |                 |            |
|----------------|--|-----------------|------------|
| Accident Date  | 28/04/2018   | Inspection Date | 30/04/2018 |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD<br>59 LOYANG DRIVE<br>SINGAPORE 508969 |                 |            |

## 5a. Remarks

|   |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

## 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 2 Working Days |
|-------------------------------------|----------------|

**LKK Auto Consultants Pte Ltd**

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 8264K**

| Qty | Description of Parts                              | Condition                     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|-------------------------------|---------------------------|-------------------|
|     | <b><u>REPLACEMENT OF PARTS</u></b>                |                               |                           |                   |
| 1   | BONNET  | TO REPAIR SEE LABOUR          | 1,526.00                  | -                 |
| 1   | BONNET LOCK                                       | SERVICEABLE                   | 50.90                     | -                 |
| 1   | RADIATOR GRILLE                                   | CRACKED                       | 1,480.00                  | 1,480.00          |
| 1   | FRONT BUMPER COVER                                | DEFORMED                      | 1,052.20                  | 1,052.20          |
| 1   | FRONT BUMPER SPONGE                               | SERVICEABLE                   | 142.20                    | -                 |
| 1   | FRONT BUMPER REINFORCEMENT                        | SERVICEABLE                   | 526.10                    | -                 |
| 2   | FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40         | SERVICEABLE                   | 44.80                     | -                 |
| 2   | FRONT BUMPER SIDE BRACKET @\$14.30                | SERVICEABLE                   | 28.60                     | -                 |
| 1   | HEADLAMP SUPPORT PANEL ASSY                       | SERVICEABLE                   | 1,067.50                  | -                 |
| 2   | HEADLAMP (LH/RH) @\$1388.00                       | N/S SERVICEABLE / O/S CRACKED | 2,776.00                  | 1,388.00          |
|     | LESS 20% DISCOUNT                                 |                               | -1,738.86                 | -784.04           |
|     |   |                               | 6,955.44                  | 3,136.16          |
|     | <b><u>LABOUR</u></b>                              |                               |                           |                   |
|     | PANEL BEATING INCLUSIVE OF THE REPAIR OF BONNET . |                               | 850.00                    | 400.00            |
|     | SPRAY PAINTING CHARGE .                           |                               | 400.00                    | 360.00            |
|     | WIRNG CHARGE.                                     |                               | 50.00                     | 20.00             |
|     | TUFF KOTE .                                       | NOT NECESSARY                 | 50.00                     | -                 |
|     | REMOVE/REFIX AIRCON & REFILL GAS.                 | NOT NECESSARY                 | 150.00                    | -                 |
|     |   |                               | 1,500.00                  | 780.00            |
|     | <b>GRAND TOTAL</b>                                |                               | <b>8,455.44</b>           | <b>3,916.16</b>   |
|     | <b>RECOMMENDED COST OF REPAIRS</b>                |                               |                           | <b>3,916.16</b>   |

Report Ref No. CC3/CTI18007990/K1pa3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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