

22/03/2002

ASS. REC. BY:

REF: CS3/MSG/8007989/Azhil Special Instruction: ✓

Surveyor

From (Person):

Adrian  
Irene Tan

ASSIGNMENT (Office)

of MSIG

Date/Time: 11/06/18 @ 4:10pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKA 92004

Insured:

GR 6392 B

at Workshop m/s

C.H. Motor vehicle

Tel: 6841 8841 / 6748 8888

of

Blk 3019A Ubi Road 1# 01-30

Policy No:

A28910753 MKC

Claim No:

557012

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

28/04/2018

12/06/2018 @ Morning

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

lwp

Date/Time:

5:02pm @ 11/6/18

Person Contacted:

Mrs. Quek

Vehicle

IN OUT

Date/Time	Action/Instruction (X) Estimate
13/6/18	Dismantial
25/6/18	After Repair

AGS REC BY: Adrian Ling

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection:

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKA92004 Yr Regn: 204 Jan 25Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 3197Colour: Brown A/C: Insured / Std / NI / NASp. Reading: 100615 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/45R20R: 255/45R20BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 12/06/18Survey held at C.H MotorDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orFront n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
...	<u>TPMS/6 TRS.</u>
...	<u>Estimated repair range \$6,000 - \$7,600</u>
<u>6/7/18</u>	<u>submit PRS reply.</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

120

50

10

180

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018		11 Jun 2018 16:10 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	COOL AIR SERVICE, Co. Reg. No.: 53085821E, Tel: +6598750032		
Main Claimant:	HE SHIMIN, ID: S8321090G		
Vehicle Reg. No.:	SKA9200U	Date of Loss:	28/04/2018 11:00 - :59 [87 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 557012	Policy/Cover Note No.:	A28910753MKC (Comprehensive) Coverage: 23/03/2018 - 22/03/2019
Vehicle Reg. No. (Insured):	GR6392B	Policy No. (Claimant):	
		Excess:	S\$600.00
Repairer:	C.h.motor Vehicle Repair Training (HQ) BLK 3019A UBI ROAD 1 #01-30, 408713 Ubi - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 12/06/2018]		
Driver/Custodian (Insured):	HO GUAN HUAT (), NRIC: S1806118Z, Tel: +6598750032		
Adj Asg. Remarks:	on WP. liability against ol -100% TP DISAGREE SJE APPOINT LKK AUTO CONSULTANTS AS SJE(ACCORDING TO SURVEYOR ASSIGNMENT LISTING CHART)		

**ASSOCIATED MAIL RECEIVED**
[View All](#) [Compose Case Mail](#)

- MSIG\_SG (11/06/2018): Cancellation of Assignment: SKA9200U

**ALL ASSOCIATED TASKS**
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

# VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths  
Agents for Trade Marks

(Incorporated with limited liability)  
Unique Entity Number: 200721148H

ERIC NG CHING BOON  
RAYNEY WONG KENG LEONG  
AUDREY WONG SU-HSIEN  
PAUL YAP TAI SAN  
ANJALI D/O MUNIANDY  
SEGA PARAM  
DIANE ANG KIM NOI  
RAVENDRA KRISHNASAMY  
TAY HAO RAN  
JANICE HAN JIA LIN  
SELWYN TAN YINGXIAN

## ✓ HEAD OFFICE

133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

Branch: 490 Toa Payoh Lorong 6  
#03-11 HDB Hub  
Singapore 310490

## ✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)  
FAX : (65) 65356802 (General)  
✓ : (65) 65355905 (Litigation)  
E-mail : yvonnelim@visionlawllc.com

## BRANCH

TEL : (65) 63580703  
FAX : (65) 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: SKA 9200 U (et)  
Your Ref: GR 6392 B

11 June 2018

MSIG Insurance (Singapore) Pte. Ltd.  
16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
**Attention: Motor Claims Department**

BY FAX (62257402) & EMAIL

Dear Sirs,

**ACCIDENT INVOLVING MOTOR VEHICLE SKA 9200 U AND GR 6392 B ON 28 APRIL 2018 AT ABOUT 1200 HOURS  
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email on even date whereby parties are not agreeable to each other's list of motor surveys.

Under the circumstances, no Single Joint Expert has been agreed for this matter.

Please be informed that the said vehicle can be inspected at:

Venue : **C.H. MOTOR VEHICLE REPAIR TRAINING**  
Block 3019A Ubi Road 1  
#01-30  
Singapore 408713  
Contact Person : **Mr. Joe @ 6841-8841 / 6748-8888 (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

JANICE HAN  
(HEAD OFFICE)

cc: SKA 9200 U - By fax: 67436878 only

## FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor  
(Name & Signature)

Date & Time of Inspection :

**NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.**

CONFIDENTIALITY  
THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

ASS. REC. BY:

REF: CS3/MSH18007989 / 24b

Special Instruction:

SUBV. NO.

m/m/m

## ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSH

Date/Time: 02052018 10:01am

Estimated Cost:

Bill to:

OD / TI / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKA 9200U

Insured:

GR 6392B

at Workshop m/s

BH Auto

Tel:

6559 8944

of

Blk 1 Sin Ming Ind Est # D1-115

Policy No:

A28910753MKC

Claim No:

557072

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

28042018

CA / REV / REP: / REV 24 HRS w/p

02052018 @ 1pm

H.O.D. Endorsement:

Date/Time: 02052018 10:46am

Person Contacted:

Jacelyn

Vehicle IN / OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SKA 9200U - X

GR 6392B - X

REF: msh

mermen

## ASSIGNMENT

From: Date: 08/05/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKA 9200U

at Workshop m/s:

of 31k 1 Sin Ming Ind Est #01-15

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-5 days

Res.: Yes or No

Lum Sum:

1-1.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SKA 9200U Yr Regn: 01 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

Wagon 3197

Colour:

M. Brown

A/C Insured / Std / NI / NA

Sp Reading:

99361

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8R4BA062497

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: P1-

R:

255/45R20

BS / SUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

3

mm

R/Bal.

4

mm

L/Bal.

3

mm

L/Bal.

4

mm

D.O.A.

28/4/18

D.O.I.

8/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/5 19h pass to Coroner

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) S + R \$

2) Photos

3) Other

4)

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018		02 May 2018 10:01 Assign				<b>New Assignment</b> Cancel Case

Main		Reference		Claim Details		Documents		Show All
<b>CLAIM SUBFOLDER DETAILS</b>								[Created by insurer]
Insured:	COOL AIR SERVICE, Co. Reg. No.: 53085821E, Tel: +6598750032							
Main Claimant:	HE SHIMIN, ID: S8321090G							
Vehicle Reg. No.:	SKA9200U	Date of Loss:	28/04/2018 11:00 - :59 [87 Months and 3 Days From LTA Reg Date (Man Yr)]					
Claim Type:	TP / 557012	Policy/Cover Note No.:	A28910753MKC (Comprehensive) Coverage: 23/03/2018 - 22/03/2019					
Vehicle Reg. No. (Insured):	GR6392B	Policy No. (Claimant):						
		Excess:	S\$600.00					
Repairer:	BH Auto Services Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944							
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 03/05/2018]							
Driver/Custodian (Insured):	HO GUAN HUAT (), NRIC: S1806118Z, Tel: +6598750032							
Adj Asg. Remarks:	Ps- vehicle currently not in our workshop. PLEASE ALIASE WITH JACELYN LOH FOR THE SURVEY DATE.							
<b>ASSOCIATED MAIL RECEIVED</b>								View All   Compose Case Mail
There are no mail for this case.								
<div> <div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> </div> <div> <div>Due Date</div> <div>Priority</div> <div>Type</div> <div>Task Group</div> <div>Subject</div> <div>Handler</div> <div>Assigned By</div> <div>Completed On</div> <div>Created On</div> <div>Done?</div> </div> </div>								
No results.								



# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636  
Tel: 6559 8944 / Fax: 6269 2404

## MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
Tel: 6220 9644 Fax: 62257402

*Not Authored  
Presumably B4 Pains*

DEAR SIR / MADAM :

**ACCIDENT REPAIR ON : SKA9200U**  
**MODEL : TOYOTA WISH 1.8**  
**POLICY NO : GA245099/1**  
**CHASSIS NO : WAUZZZ8R4BA062497**  
**MANUFACTURING YEAR : 2010**  
**DATE / TIME OF ACCIDENT: 28/04/2018 Time: 1145Hrs**  
**ALONG OUTSIDE TERRENE AT BUKIT TIMAH**  
**THIRD PARTY VEHICLE NO : GR6392B**

Date: 02/05/2018

Page : 1 of 2

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

Replacement Of Parts		Quantity	Unit Price	Condition	Amount
S/N			S\$		S\$
1	Bonnet	1	1750.00		1,750.00 X
2	Bonnet Hinge LH	1	65.00		65.00 X
3	Bonnet Hinge RH	1	65.00		65.00 X
4	Bonnet Insulator	1	240.00		240.00 X
6	Bonnet Weatherstrip	2	28.00		56.00 X
7	Bonnet Lock Assy	1	160.00		160.00 X
8	Front Bumper	1	1580.00		1,580.00 ✓
9	Front Bumper Side Retainer LH	1	35.00		35.00 ✓
10	Front Bumper Side Retainer RH	1	35.00		35.00 X
12	Front Bumper Upper Grille Assy	1	980.00		980.00 ✓
13	Front Bumper Upper Grille Lettering "Quattro"	1	65.00		65.00 ?
14	Front Bumper Side Grille Assy LH	1	155.00		155.00 ✓
15	Front Bumper Side Grille Assy RH	1	155.00		155.00 ?
16	Front Bumper Nozzle Cover LH	1	78.00		78.00 X
17	Front Bumper Nozzle Cover RH	1	78.00		78.00 X
18	Front Bumper Lower Spoiler	1	440.00		440.00 X
19	Front Bumper Sensor	4	155.00		620.00 ?
20	Front Fender LH	1	550.00		550.00 X
21	Front Fender Shield LH	1	165.00		165.00 X
22	Front Fender RH	1	550.00		550.00 X
23	Front Fender Shield RH	1	165.00		165.00 X
24	Head Lamp LH	1	1650.00		1,650.00 ✓
25	Head Lamp ECU LH	1	620.00		620.00 ?
26	Head Lamp Bracket Front LH	1	55.00		55.00 ?
27	Head Lamp Bracket Rear LH	1	75.00		75.00 ?
28	Head Lamp RH	1	1650.00		1,650.00 X
29	Head Lamp ECU RH	1	620.00		620.00 X
30	Head Lamp Bracket Front RH	1	55.00		55.00 X
31	Head Lamp Bracket Rear RH	1	75.00		75.00 X
32	Fog Lamp LH	1	155.00		155.00 X
33	Fog Lamp RH	1	155.00		155.00 X
34	Front Bumper Reinforcement	1	410.00		410.00 ?
35	Front Bumper Sponge	1	78.00		78.00 ?
36	Front Support Panel	1	590.00		590.00 ?



37 Front Support Panel Top Garnish

1

75.00

*Bu* 75.00 ✓

Sub-Total: 10,387.00

Less Discount 5% 519.35

**Total Parts: 9,867.65**

**Special Nett Items**

1	Anti-rust coating	3	80.00
2	Bonnet Insulator Clips	10	5.00
3	Front Bumper Clips	10	5.00
4	Front Fender Clips	20	5.00
5	Front Support Panel Top Garnish Clips	8	2.50
6	Front Number Plate	1	50.00

*u* 240.00 X  
*u* 50.00 X  
*u* 50.00 ✓  
*u* 100.00 X  
 20.00 ?  
*nd* 50.00 *20.00*  
**Total Parts: 510.00**

**Labour Charges For Front and Side Portion**

- 1 Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.
- 2 Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities
- 3 Provide skill labour to disconnect and check electrical wiring
- 4 Reset engine management system with diagnostic fault e.g ECU memory
- 5 Remove and replace bumper sensors

1,500.00 ?  
 1,500.00 *500*  
 30.00 *20*  
 300.00 ?  
 80.00 *60*

**Total Labour:**

**3,410.00**

**Total Parts & Labour:**

**13,787.65**

**GST 7%**

**965.14**

**Grand Total:**

**14,752.79**

**Estimate Repair Duration**

10 days  
*4-5 days*

ACCIDENT VEHICLE OF : SKA9200U

Page : 2 of 2

**Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.**

Yours sincerely,

ESTIMATOR: ANTHONY

Survey attended by:

Name : *Kenneth*  
 Company : *LKIC*  
 Date : *8/5/18*  
 Time : *1.50pm*  
 Contact No : *96990663*  
 Email : \_\_\_\_\_

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/04/2018 12:57
Date Of Accident	28/04/2018 23:45
Exact Location Of Accident	OUTSIDE TERENE AT BT TIMAH
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA9200U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HE SHIMIN
NRIC No	S8321090G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97277516
Alternative Phone No	OFFICE-97277516

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA245099/1
Cover Note Number	

### Driver

Name of Driver	HE SHIMIN
NRIC No	S8321090G
Date Of Birth	13/06/1983
Occupation	INDOOR
Date Of Driving Pass	18/11/2004
Driving Experience	13 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97277516
Fax Number	
Contact Number	OFFICE-97277516
Email Address	NOEMAIL

### Accident Sketch Plan

### SKETCH PLAN

Condo Tower @ 8th March



No Drive

Dine @ quadhouse dining  
pan.

Forner came down to  
give me his details.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_  
Date & Time \_\_\_\_\_

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NR/C/FIN No. \_\_\_\_\_

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 1090G

### Vehicle Details

Vehicle No.: SKA9200U  
Vehicle to be Exported: No  
Intended De-registration Date: 30 Apr 2018  
Vehicle Make: AUDI  
Vehicle Model: Q5 3.2L FSI S-LINE QUATTRO AT D/AB  
HID  
Primary Colour: Brown  
Manufacturing Year: 2010  
Engine No.: CAL080058  
Chassis No.: WAUZZZ8R4BA062497  
Maximum Power Output: 199.0 kW (266 bhp)  
Open Market Value: \$53,276.00  
Original Registration Date: 25 Jan 2011  
First Registration Date: 25 Jan 2011  
Transfer Count: 3  
Actual ARF Paid: \$53,276.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 24 Jan 2021  
PARF Rebate Amount: \$31,965.00

### Intended COE Rebate Details

COE Expiry Date: 24 Jan 2021  
COE Category: B - Car (1601cc & above)  
COE Period(Years): 10  
QP Paid: \$58,910.00  
COE Rebate Amount: \$16,089.00  
**Total Rebate Amount: \$48,054.00**

The information contained herein is correct as at 30 Apr 2018

OK

## FREE VALUATION

Let us tell you how much your car can sell for!

No obligations and it's FREE!

How much is my car worth?



Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

Hair Raya Promo 1 Owner Original Paint Low Mileage



Extended Warranty Extra  
Servicing Package Just For This  
Weekend Purchase Call Now  
Sincere Trading Starline



VALUE FOR MONEY  
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20 results/page

5 vehicles

Audi Q5

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Audi Q5		Any	Any	2011	Any	Any	Any	Available
	Audi Q5	Audi Q5 2.0A TFSI Quattro	\$72,800	\$15,010 /yr	29-Aug-2011	1,984 cc	94,339 km	SUV	Available
Graded B by <b>STP</b> 1 Year Comprehensive Warranty Inclusive! \$4K Down Payment! STA Certified Accident Free Quality Pre-Owned With Low Mileage Done And Agent Serviced History For Peace Of Mind. 100% Loan Approval With Our... Cosmo Automobiles Posted: 28-Apr-2018 Tags: 2011 Audi Q5, Audi Q5, Audi, Q5, Used Audi									
	Audi Q5	Audi Q5 2.0A TFSI Quattro	\$74,800	\$15,120 /yr	07-Oct-2011	1,984 cc	71,339 km	SUV	Available
Graded B by <b>STP</b> 1 Year Comprehensive Warranty Inclusive! \$4K Down Payment! STA Certified Accident Free Quality Pre-Owned With Low Mileage And Agent Serviced History For Peace Of Mind. 100% Loan Approval With Our Flex... Cosmo Automobiles Posted: 27-Apr-2018 Tags: 2011 Audi Q5, Audi Q5, Audi, Q5, Used Audi									
	Audi Q5	Audi Q5 2.0A TFSI Quattro	\$69,800	\$15,670 /yr	30-Apr-2011	1,984 cc	110,000 km	SUV	Available
1 Owner Only! Well Maintained By Previous Owner! Tip Top Condition! View To Believe! In House Financing And Trade In Available! Call Now To Enquire. Hui Hua Credit Pte Ltd Posted: 26-Apr-2018 Tags: 2011 Audi Q5, Audi Q5, Audi, Q5, Used Audi									
	Audi Q5	Audi Q5 2.0A TFSI Quattro	\$68,000	\$16,670 /yr	20-Jan-2011	1,984 cc	104,000 km	SUV	Available
High Loan Up To 95% Available! Luxury Audi Q5, Best SUV For All. Well Maintained By Owner. Accident Free, Pristine Condition. Servicing Done Regularly. Low Mileage. Trade In And High Loan Are Welcome... Euro Performance Asia Pte Ltd Posted: 19-Apr-2018 Tags: 2011 Audi Q5, Audi Q5, Audi, Q5, Used Audi									
<div> <div>Car Buying</div> <div>Car Aftermarket</div> </div> <div> <div>Car Selling</div> <div>On The Move</div> </div> <div> <div>Car Ownership</div> <div>Lifestyle</div> </div> <div>           Buying a pre-owned car, but            Unsure of its Condition?            Get, STA Car Evaluation         </div>									
	Audi Q5	Audi Q5 2.0A TFSI Quattro	\$78,900	\$15,480 /yr	13-Dec-2011	1,984 cc	77,000 km	SUV	Available
Executive Grey Audi Q5 2.0A TFSI Quattro With Premium Black Leather Upholstery Owned By 1 Private Owner Selling Due To Always Traveling Thus Vehicle Is Under Usage. Maintained And Serviced By Agent Si... Posted: 23-Mar-2018 Tags: 2011 Audi Q5, Audi Q5, Audi, Q5, Used Audi									

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

Enquire Transfer Fee

You may print this page for reference.

Print

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018		11 Jun 2018 16:10 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>COOL AIR SERVICE</b> , Co. Reg. No.: 53085821E, Tel: +6598750032								
Main Claimant:	<b>HE SHIMIN</b> , ID: S8321090G								
Vehicle Reg. No.:	<b>SKA9200U</b>	Date of Loss:	28/04/2018 11:00 - :59 [87 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 557012</b>	Policy/Cover Note No.:	A28910753MKC (Comprehensive) Coverage: 23/03/2018 - 22/03/2019						
Vehicle Reg. No. (Insured):	<b>GR6392B</b>	Policy No. (Claimant):							
		Excess:	S\$600.00						
Repairer:	<b>C.h.motor Vehicle Repair Training (HQ)</b> BLK 3019A UBI ROAD 1 #01-30, 408713 Ubi - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Imm.Advice due 12/06/2018]								
Driver/Custodian (Insured):	HO GUAN HUAT (), NRIC: S1806118Z, Tel: +6598750032								
Adj Asg. Remarks:	on WP. liability against oi -100% TP DISAGREE SJE APPOINT LKK AUTO CONSULTANTS AS SJE(ACCORDING TO SURVEYOR ASSIGNMENT LISTING CHART)								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (11/06/2018): <b>Cancellation of Assignment: SKA9200U</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SKA9200U (557012)

[GR6392B]



































TP















































HE SHIMIN



Apr 28 2018 11:00AM

[COOL AIR SERVICE]

C.h.motor Vehicle Repair Training

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/05/18 09:57	<b>Accident Statement</b> From:OD - Reg. No: GR6392B, Claimant: COOL AIR SERVICE	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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10	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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26	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
27	13/06/18 13:44	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
28	19/06/18 20:25	<b>Dismantled Parts</b>	 Load JPG	<input checked="" type="checkbox"/>
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31	19/06/18 20:25	<b>Dismantled Parts</b>	 Load JPG	<input checked="" type="checkbox"/>
32	19/06/18 20:25	<b>Dismantled Parts</b>	 Load JPG	<input checked="" type="checkbox"/>
33	19/06/18 20:25	<b>Dismantled Parts</b>	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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37	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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82	19/06/18 20:25	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
83	19/06/18 20:25	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
84	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
85	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
86	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
87	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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103	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
104	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/05/18 09:57	TPD SKA9200U GIA REPORT.PDF	 Load PDF	
2	11/06/18 14:52	EMAIL -SKA9200U.pdf	 Load PDF	
3	11/06/18 14:52	EMAIL - SKA9200U.pdf	 Load PDF	
4	11/06/18 14:52	Survey Disagreement email from TP- SKA9200U.pdf	 Load PDF	
5	11/06/18 14:52	EMAIL FROM TP -SKA9200U.pdf	 Load PDF	
6	11/06/18 14:53	Survey Disagreement email from TP- SKA9200U.pdf	 Load PDF	
7	11/06/18 14:53	PRI REJECT - SKA9200U 2.pdf	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18007989/AZ4BE2

Date: 09/07/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28910753MKC

Claimant Vehicle No : SKA9200U

Insured Vehicle No : GR6392B

Date of Loss: 28/04/2018

Nature of Claim: TP

Claim No: 557012

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKA9200U

Make &amp; Model: AUDI Q5, 3.2 FSI S-LINE QUATTRO D/AB HID (A)

Engine No: CAL080058

Reg. Date: 25/01/2011 (Man. Year: 2010)

Chassis No: WAUZZZ8R4BA062497

Colour: Brown

Odometer: 100615 km

Engine Capacity: 3197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 255/45 R20

Rear Tyre Size: 255/45 R20

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 11/06/2018

Date Inspected: 12/06/2018 Inspected At:

C.h.motor Vehicle Repair Training (HQ)  
BLK 3019A UBI ROAD 1 #01-30  
Singapore 408713

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000.00 - \$7,600.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 09 Jul 2018)
<b>Parts:</b>	M1-SUV	AUDI Q5 3.2 FSI S-LINE QUATTRO D/AB HID (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKA9200U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
-----------------------------------------------

< END OF ESTIMATES >



Address	BLK66 TOAPAYOH LOR 4 #11-307
Postcode	310066
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO STATEMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GR6392B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	98750032
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	