

7/2018

REF:

ALH

CC3 / ALH 18007484 / R/Vib 9/

7706A

ASSIGNMENT

From: Date: 02052018

Estimated Cost:

DDV / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLC 4958C

at Workshop no/s Premium

of 24 Benvi Sector

Insured:

Policy No. 2100466515

Claims No.

Sum Insured: Excess: 600

(Client's Record)

Make of Veh:

(Policy Condition) Morning

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 130K

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLC 4958C Yr Regn: 2016 / may

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 TFSI STRONK c.c 1395

Colour: WHITE A/C: Insured / Std / NI / NA

Sp.Reading: 39629 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU ZZZF40GA071745

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16 R: ..

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 28/04/18 D.O.I: 02/05/18

Survey held at Premium

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
3/5/18	Revert by merimen
3/5/18	Rece approved \$27,383 from Victor by merimen
3/5/18	Informed Chae Sing c/A ex \$1400 by email
28/6/18	Final fig \$25,429.56 (Red 12,783.44, 33%) confirmed by email
28/6/18	@ 358pm 9 days confirmed with Carrine
RECEIVED 12 JUL 2018	

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 12/7 - typist

Days Of Repair: 9

Resurvey No. of Trip: 3

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation

\$ - RS - SI

Photos

Others

TOTAL

Report Format: merimen

Lump Sum / I.B.I: (\$ 25,429.56)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 May 2018 3:19 PM
To: 'Koh, Victor-CK'; SUR
Cc: 'Fong, Andy-SY'
Subject: RE: SLC4958C/ OD / 5722001799SG

Dear Victor,

According to surveyor, 4 days for 4 panels need to be replace (front bumper, bonnet and 2 fenders).

0.5 is for alignment of headlamps, headlamps panel and lock carrier.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 4 May 2018 1:49 PM
To: 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: SLC4958C/ OD / 5722001799SG

Dear Victor,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK [<mailto:Victor-CK.Koh@aig.com>]
Sent: Thursday, 3 May 2018 3:22 PM
To: SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SLC4958C/ OD / 5722001799SG

Hi Lkk,

Kindly justify why 4.5 days of labour given for replacement of bonnet, Front bumper, LH/RH fender, LH.RH headlamps.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

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Veron Chen (LKKAUTO)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Friday, 4 May 2018 9:30 AM
To: PAL Claim
Cc: Veron Chen (LKKAUTO)
Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear Chang

Apologies on confusion.

Excess changed to \$600.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG

From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Thursday, May 03, 2018 4:48 PM
To: Dally Amri, Mimi Zarina
Cc: 'Veron Chen (LKKAUTO)'; 'PAL Claim'
Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear Dally,

Kindly assist to check for the OD excess amount, my client's Motor CI show is only \$600.

Please revert.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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Cc: SUR <sur@lkkauto.com>

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Dear Chee Sing,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLC 4958C (Excess \$1400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Best regards,
Chang Chee Sing
Estimator

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55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Wednesday, 2 May 2018 3:03 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear all,

Kindly find attached is the marked estimate, GIA and IC for your kind approval.

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Veron Chen (LKKAUTO)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 4 May 2018 9:38 AM
To: 'Dally Amri, Mimi Zarina'
Cc: Veron Chen (LKKAUTO); 'PAL Claim'
Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

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***SLC4958C (5722001799SG)**

OD

Apr 28 2018 12:00AM

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/05/2018 15:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$27383.00) - SLC4958C - Claim Handler: Dally Amri, Mimi Zarina

Approved:27383.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	02 May 2018
<u>Preliminary Advice</u>			

Vehicle No	: SLC4958C	Accident Date	: 28/04/2018
Make	: AUDI A4	Policy No.	: 2100466515
Assignment Date	: 02/05/2018	Excess	: S\$0.00
Date of Inspection	: 02/05/2018	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,807.00
Revised Amount	:S\$	27,383.00
Check Items (Estimated)	:S\$	4,820.00
Total	:S\$	32,203.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	59,543.00
Salvage Value	:S\$	
Margin for Repair	:S\$	70,457.00

Remarks

☒	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3706A
Vehicle Details	
Vehicle No.:	SLC4958C
Vehicle to be Exported:	No
Intended De-registration Date:	02 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CVN009011
Chassis No.:	WAUZZZF40GA071745
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,056.00
Original Registration Date:	17 May 2016
First Registration Date:	17 May 2016
Transfer Count:	0
Actual ARF Paid:	\$26,879.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 May 2026
PARF Rebate Amount:	\$20,159.00
Intended COE Rebate Details	
COE Expiry Date:	16 May 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$49,000.00
COE Rebate Amount:	\$39,384.00
Total Rebate Amount:	\$59,543.00

The information contained herein is correct as at 02 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/04/2018 15:15
Date Of Accident	28/04/2018 11:20
Exact Location Of Accident	ALONG VICTORIA STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC4958C
Insured/Policyholder	
Name Of Registered Owner	LEE SIEW MUN
NRIC No	S1763706A
Email Address	SIEWMUN.NG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96624154
Alternative Phone No	OFFICE-96624154

Vehicle Particulars

Manufacturer	AUDI
Model	AUDI A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100466515-02
Cover Note Number	

Driver

Name of Driver	LEE SIEW MUN
NRIC No	S1763706A
Date Of Birth	15/11/1966
Occupation	INDOOR
Date Of Driving Pass	22/04/1996
Driving Experience	22 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96624154
Fax Number	
Contact Number	
E Mail Address	SIEWMUN.NG@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

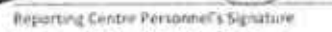
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/tan be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 30/09/2018 0830


Driver's Signature
(If driver is not the policyholder)
Date & Time:

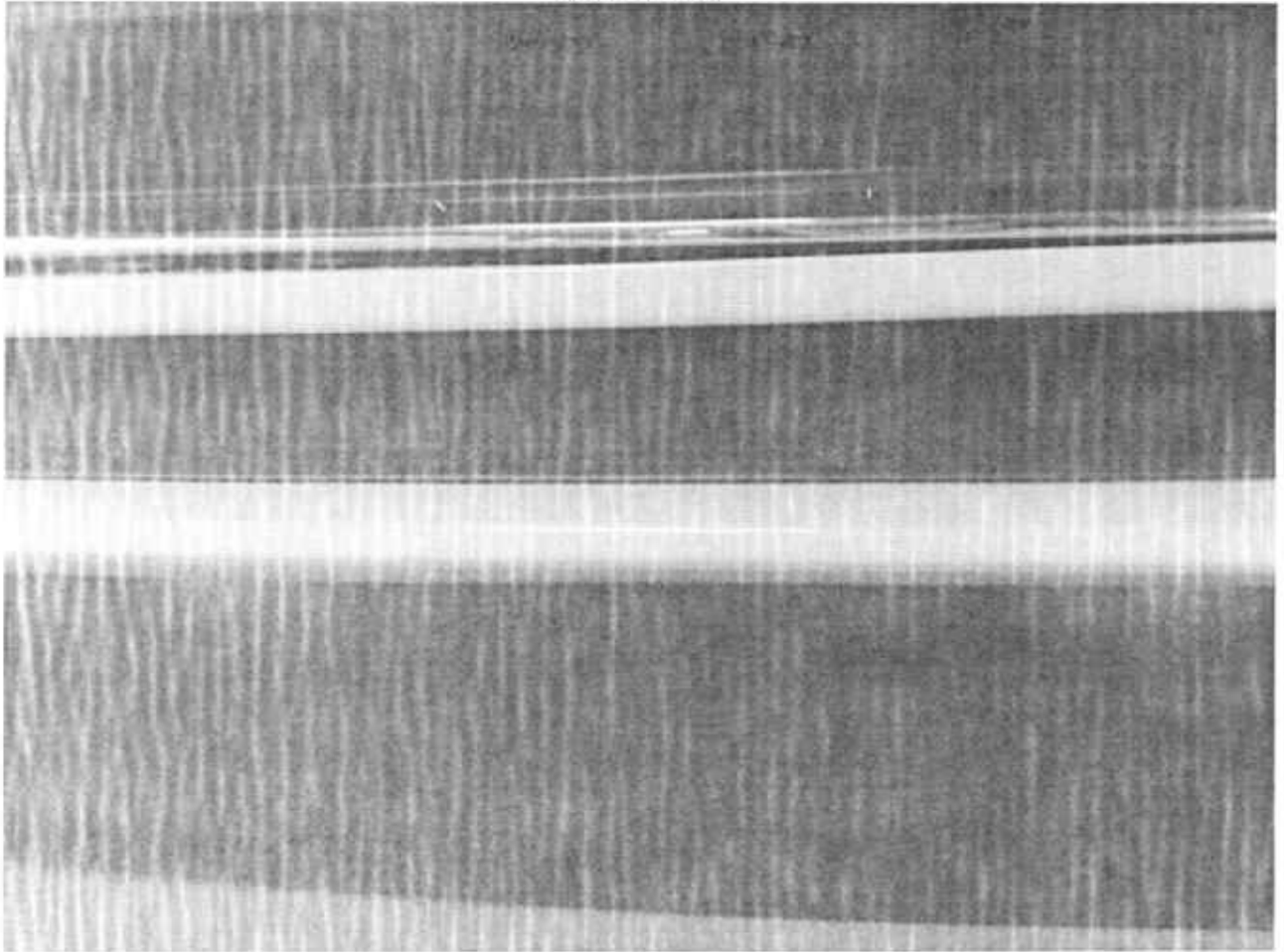

Reporting Centre Personnel's Signature
Name: WANG KANG SENG, GARY
NRIC/FIN No.: 92987167A



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0506/2018/CCS
Date	:	30-Apr-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Lee Siew Mun
Address	:	13 Jalan Sedap
		Singapore 438269
Telephone	:	HP +65 96624154
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SLC 4958 C
Model Code	:	Audi A4 SEDAN 1.4 TFSI
Model / Year	:	May-16
Engine No	:	CVN 009011
Chassis No	:	WAUZZZF40GA071745
Mileage	:	
Date In	:	30-Apr-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Apr-18
Place of Accident	:	Along Victoria Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 4958 C.

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer front wiring harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To remove and transfer radiator, additional radiator and a/c condenser. Check radiator fans. To pressurise cooling system, vacuum and regas air cond system.	S/N \$ 1,000.00 ? ✓	✓
3	To dismantle front bumper, bonnet, both headlights and both front fenders. Remove and renew front lock carrier, align to position. Renew all damaged panel and headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,600.00 2250 2750 if change lock carrier - 4000?	
4	To respray front bumper, bonnet and both front fenders.	\$ 3,000.00 2200 ✓	✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 10,152.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	DE- 1479.20
2	FRONT BUMPER GRILLE - CENTER	\$ 171.00	CRA- 136.50
3	FRONT BUMPER AIR GUIDE - LH/RH	2 \$ 146.00	? X sm
4	RADIATOR GRILLE	\$ 972.00	CRA- 777.00
5	FRONT BUMPER FOAM	\$ 107.00	? X sm
6	FRONT REINFORCEMENT BEAM	\$ 702.00	BI- 561.60
7	FRONT REINFORCEMENT BEAM BOLT SET	\$ 47.00	ne- 38.24
8	FRONT BUMPER SUPPORT - LH/RH	2 \$ 48.00	? X sm
9	FRONT LOCK CARRIER BRACKET	\$ 118.00	CRA- 94
10	FRONT BUMPER TOP COVER	\$ 109.00	DE- 87.20
11	BONNET RELEASE LEVER	\$ 12.00	X sm
12	BONNET BOWDEN CABLE	\$ 50.00	BI- 40
13	SIGN ' CAUTION ' STICKER	\$ 12.00	ne- 9.28
14	STICKER FOR AIR CONDITIONER	\$ 7.00	ne- 4.88
15	FRONT BUMPER GRILLE - LH/RH	2 \$ 236.00	X sm
16	FRONT FENDER - LH/RH	2 \$ 1,330.00	BI- 1064
17	FRONT FENDER ATTACHMENT PARTS	2 \$ 90.00	? X sm
18	FRONT FENDER CLOSING ELEMENT - LH/RH	2 \$ 88.00	ne- 69.12
19	FRONT FENDER BRACKET - FRONT LH/RH	2 \$ 62.00	ne- 48.32
20	FRONT FENDER BRACKET - CENTER LH/RH	2 \$ 86.00	? X sm
SUB-TOTAL SPARE PARTS CHARGES		: \$ 6,242.00	

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
21	FRONT FENDER RIVET SET	\$	24.00	neu / 18.56
22	FRONT FENDER BRACE - LH/RH	2 \$	206.00	? X scu
23	HEADLIGHT TRIM - LH/RH	2 \$	40.00	neu / 30.72
24	FRONT FENDER TRIM - OUTER LH/RH	2 \$	54.00	neu / 42.08
25	BONNET	\$	2,163.00	PT / 1730.40
26	BONNET ATTACHMENT PARTS	\$	105.00	? X scu
27	BONNET HINGE - LH/RH	2 \$	532.00	X scu
28	BONNET IMPACT PROTECTION - LH/RH	2 \$	48.00	neu / 37.76
29	BONNET IMPACT PROTECTION - CENTER	\$	24.00	neu / 18.88
30	BONNET LOCK STRIKER - LH/RH	2 \$	88.00	? X scu
31	BONNET LOCK	2 \$	376.00	? X scu
32	LED HEADLIGHT - LH/RH	2 \$	13,946.00	neu / 11,156.80
33	HEADLIGHT WASHER CYLINDER - LH/RH	2 \$	368.00	X
34	HEADLIGHT CYLINDER BRACKET - LH/RH	2 \$	11.00	X
35	HEADLIGHT WASHER PIPE	\$	79.00	X
36	FRONT LOCK CARRIER	\$	891.00	? X scu
37	FRONT LOCK CARRIER AIR GUIDE - INNER LH/RH	2 \$	46.00	? X
38	FRONT LOCK CARRIER AIR GUIDE - UPPER LH/RH	2 \$	20.00	? X
39	ADDITIONAL RADIATOR	\$	455.00	? X
40	A/C CONDENSER	\$	540.00	PT / 432
SUB-TOTAL SPARE PARTS CHARGES		:	\$ 20,016.00	

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	A/C PRESSURE SENSOR	\$ 170.00	X } m
42	A/C HIGH PRESSURE VALVE	\$ 46.00	X } m
43	RADIATOR	\$ 585.00	? 468 Pf ✓
44	RADIATOR RUBBER BUSH	\$ 38.00	? X m
45	COOLANT	\$ 133.00	? 106.24 m -
46	FRONT NO. PLATE	S/N \$ 25.00	Bf ✓ 25
47	SUNDRIES	\$ 400.00	? 126.80
TOTAL SPARE PARTS CHARGES		:	\$ 27,655.00
TOTAL LABOUR CHARGES			\$ 10,152.00
GRAND TOTAL			\$ 37,807.00

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38, 213

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Rasu
Surveyed Date : 02/05/18 @ 1130
Authorised Date : 7 days
Excess Cost :
Liability : Hp 90510068
Remarks : excess : TBA

Revert
Resurvey by paint
24/5/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd



Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0506/2018/CCS
Date : 30-Apr-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Rasul

You recommended 7 days,

We took 11 Days - jb - 25 Jun 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lee Siew Mun
Address : 13 Jalan Sedap
Singapore 438269
Telephone : HP +65 96624154
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SLC 4958 C**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : May-16
Engine No : CVN 009011
Chassis No : WAUZZZF40GA071745
Mileage :
Date In : 30-Apr-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Apr-18
Place of Accident : Along Victoria Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 4958 C.

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer front wiring harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove and transfer radiator, additional radiator and a/c condenser. Check radiator fans. To pressurise cooling system, vacuum and regas air cond system.	S/N \$ 1,000.00	\$ 1,000.00
3	To dismantle front bumper, bonnet, both headlights and both front fenders. Remove and renew front lock carrier, align to position. Renew all damaged panel and headlights. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,600.00	\$ 2,750.00
<i>(Lock carrier was removed for replacement of front bumper brackets) Added 1 day - \$500.00</i>			
4	To respray front bumper, bonnet and both front fenders.	\$ 3,000.00	\$ 2,200.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 10,152.00	\$ 6,502.00

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER GRILLE - CENTER	\$ 171.00	\$ 136.80
3	FRONT BUMPER AIR GUIDE - LH/RH	2 \$ 146.00	
4	RADIATOR GRILLE	\$ 972.00	\$ 777.20
5	FRONT BUMPER FOAM	\$ 107.00	
6	FRONT REINFORCEMENT BEAM	\$ 702.00	\$ 561.60
7	FRONT REINFORCEMENT BEAM BOLT SET	\$ 47.00	\$ 38.24
8	FRONT BUMPER SUPPORT - LH/RH	2 \$ 48.00	
9	FRONT LOCK CARRIER BRACKET	\$ 118.00	\$ 94.00
10	FRONT BUMPER TOP COVER	\$ 109.00	\$ 87.20
11	BONNET RELEASE LEVER	\$ 12.00	
12	BONNET BOWDEN CABLE	\$ 50.00	\$ 40.00
13	SIGN ' CAUTION ' STICKER	\$ 12.00	\$ 9.28
14	STICKER FOR AIR CONDITIONER	\$ 7.00	\$ 4.88
15	FRONT BUMPER GRILLE - LH/RH	2 \$ 236.00	
16	FRONT FENDER - LH/RH	2 \$ 1,330.00	\$ 1,064.00
17	FRONT FENDER ATTACHMENT PARTS	2 \$ 90.00	
18	FRONT FENDER CLOSING ELEMENT - LH/RH	2 \$ 88.00	\$ 69.12
19	FRONT FENDER BRACKET - FRONT LH/RH	2 \$ 62.00	\$ 48.32
20	FRONT FENDER BRACKET - CENTER LH/RH	2 \$ 86.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,242.00	\$ 4,409.84

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 4,409.84
21	FRONT FENDER RIVET SET	\$	24.00	\$ 18.56
22	FRONT FENDER BRACE - LH/RH	2 \$	206.00	
23	HEADLIGHT TRIM - LH/RH	2 \$	40.00	\$ 30.72
24	FRONT FENDER TRIM - OUTER LH/RH	2 \$	54.00	\$ 42.08
25	BONNET	\$	2,163.00	\$ 1,730.40
26	BONNET ATTACHMENT PARTS	\$	105.00	
27	BONNET HINGE - LH/RH	2 \$	532.00	
28	BONNET IMPACT PROTECTION - LH/RH	2 \$	48.00	\$ 37.76
29	BONNET IMPACT PROTECTION - CENTER	\$	24.00	\$ 18.88
30	BONNET LOCK STRIKER - LH/RH	2 \$	88.00	
31	BONNET LOCK	2 \$	376.00	
32	LED HEADLIGHT - LH/RH	2 \$	13,946.00	\$ 11,156.80
33	HEADLIGHT WASHER CYLINDER - LH/RH	2 \$	368.00	
34	HEADLIGHT CYLINDER BRACKET - LH/RH	2 \$	11.00	
35	HEADLIGHT WASHER PIPE	\$	79.00	
36	FRONT LOCK CARRIER	\$	891.00	
37	FRONT LOCK CARRIER AIR GUIDE - INNER LH/RH	2 \$	46.00	
38	FRONT LOCK CARRIER AIR GUIDE - UPPER LH/RH	2 \$	20.00	
39	ADDITIONAL RADIATOR	\$	455.00	
40	A/C CONDENSER	\$	540.00	\$ 432.00
SUB-TOTAL SPARE PARTS CHARGES			\$ 20,016.00	\$ 17,877.04

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 4958 C.

S/N	Parts Description		<u>Damaged Parts & Prices</u>	
			<u>S/Nett</u>	<u>Remark</u>
		<i>c/f</i>		\$ 17,877.04
41	A/C PRESSURE SENSOR		\$ 170.00	
42	A/C HIGH PRESSURE VALVE		\$ 46.00	
43	RADIATOR		\$ 585.00	\$ 468.00
44	RADIATOR RUBBER BUSH		\$ 38.00	
45	COOLANT	(Nec)	\$ 133.00	\$ 106.24
46	FRONT NO. PLATE	S/N	\$ 25.00	\$ 25.00
47	SUPPLEMENTARY		\$ 406.00	\$ 324.48
48	SUNDRIES		\$ 400.00	\$ 126.80
TOTAL SPARE PARTS CHARGES			\$ 28,061.00	\$ 18,927.56
TOTAL LABOUR CHARGES			\$ 10,152.00	\$ 6,502.00
GRAND TOTAL			\$ 38,213.00	\$ 25,429.56

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Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

GST Reg No. 19-9902271-W

Supplementary Estimate - 1

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0506/2018/CCS 7-May-18 CHANG 1 SLC 4958 C Audi A4 SEDAN 1.4 TFSI	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	REINFORCEMENT BEAM BRACKET - LH/RH	2 \$ 390.00	\$	312.00
2	OUTER TEMP. SENSOR BRACKET	\$ 16.00	\$	12.48
GRAND TOTAL		\$ 406.00	\$	324.48

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 28 June 2018 4:13 PM
To: 'Boo seng yak'; Adrian Ling (LKKAUTO); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Nora Khai
Subject: RE: FINAL REVISION - SLC4958C - OD AIG - SURVEYED 2 MAY 18

Dear Mr Boo,

Confirm repair cost of \$25,429.56 before excess \$600 and GST @ 9 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 25 June 2018 5:25 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLC4958C - OD AIG - SURVEYED 2 MAY 18

Hi Adrian and all,

Vehicle surveyed by Rasul - Benoi on 2 May 18.

Please find revised estimate and photographs attached for your attention.

Kindly confirm repair cost of \$25,429.56 @ 11 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLC 4958 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0506/2018/MAS

10 July 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages.

RE: INSURANCE CLAIM FOR SLC 4958 C, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle no **SLC 4958 C**, claimant, **Ms. Lee Siew Mun**, please find the related document per attached.

1. A copy of the Original invoice no. 85012702 – S\$26,567.63
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLC 4958 C

REPUBLIC OF SINGAPORE DRIVING LICENCE

51763706A

LEE SIEW MUN

Birth Date: 15 Nov 1966

Valid Date: 13 Sep 2004

001Z83957E

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1763706A

LEE SIEW MUN

李秀敏

Race: CHINESE

Date of Birth: 15-11-1966

Country of Birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE: 22 Apr 1996

NP 428A

Licence No: S1763706A

3046512

NRIC No: S1763706A

13 JALAN SEDAP
SINGAPORE 438289

NRIC No: S1763706A

26/10/2009

No: 6293237



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100466515-01000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SLC4958C

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

LEE SIEW MUN

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

17 May 2017

4) DATE OF EXPIRY OF INSURANCE

16 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Hual (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Move Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY NA
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

SM125-251
PREMIUM LEASING -LES
281 ALEXANDRIA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938


AUTHORISED REPRESENTATIVE

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLC4958C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0506/2018/TF
16 May 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF40GA071745
Vehicle Regn No. : SLC 4958 C
Vehicle Mileage : 39630KM
Vehicle Owner : Ms. Lee Siew Mun
Certificate No : 2100466515
Policy Excess : \$642.00 (Inclusive GST)
Accident Date : 28 April 2018
Place : Along Victoria Street
Repair Cost : \$ 26,567.63
WIP No. : 64296
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



17/5

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLC4958C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0506/2018/TF
16 May 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
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Vehicle Regn No. : SLC 4958 C
Vehicle Mileage : 39630KM
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Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

17/5



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408671
Telephone: 6366 1213
Fax: 6366 1399

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9028 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 15:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012702 Date : 06/07/2018 Order : SLC4958C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC4958C (V 29746) Regn Date: 17/05/2016 Mileage: 39629 WIP No.: 64296
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA071745 Engine: CVN 009011 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
D	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RADIATOR, ADDITIONAL RADIATOR AND A/C CONDENSER, CHECK RADIATOR FANS, TO PRESSURISE COOLING SYSTEM, VACUM AND REGAS AIR COND SYSTEM	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, BONNET, BOTH HEADLIGHTS AND BOTH FRONT FENDERS, REMOVE AND ALIGN TO POSITION, RENEW ALL DAMAGED PANEL AND HEADLIGHTS, REORGANISE FRONT CRASH	2750.00	1.00	2,750.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
201 Alexandra Road
Singapore 159938

Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408023
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2223
9628 1233

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Company Reg. No. 199902271W
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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012702 Date : 06/07/2018 Order : SLC4958C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLC4958C (V 29746) Regn Date: 17/05/2016 Mileage: 39629 WIP No.: 64296
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA071745 Engine: CVN 009011 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED M: TO RESPRAY FRONT BUMPER, BONNET AND BOTH FRONT FENDER	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	AG A13A8JM1	COOLANT ADDITIVE	4.00	33.20	106.24
X	ABW0853651 3FZ	GRILLE	1.00	971.50	777.20
X	ABW0941773A	HEADLIGHT	1.00	6973.00	5,578.40
X	ABW0941774A	HEADLIGHT	1.00	6973.00	5,578.40
X	ABW0821105A	FENDER	1.00	665.00	532.00
X	ABW0821106A	FENDER	1.00	665.00	532.00
X	ABW0807001	COVER	1.00	109.00	87.20
X	ABW0121251K	RADIATOR	1.00	585.00	468.00
X	ABW0816421H	CONDENSER	1.00	548.00	432.00
X	ABW0807113	BRACKET	1.00	702.00	561.60
X	ABW0823029A	HOOD	1.00	2163.00	1,730.40
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 1233
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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012702 Date : 06/07/2018 Order : SLC4958C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC4958C (V 29746) Regn Date: 17/05/2016 Mileage: 39629 WIP No.: 64296
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA071745 Engine: CVN 009011 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
X	ABW0007065C GRU	COVER Less 020%	1.00	1849.00	1,479.20
X	ABW0007334	SUPPORT Less 020%	1.00	23.90	19.12
X	ABW0007333	SUPPORT Less 020%	1.00	23.90	19.12
X	ABW0021467	BRACKET Less 020%	1.00	30.20	24.16
X	A4G0006305	SPACER Less 020%	1.00	34.60	27.68
X	ABW0021468	BRACKET Less 020%	1.00	30.20	24.16
X	ABW0021092	PLATE Less 020%	1.00	43.20	34.56
X	ABW0007133	BRACKET Less 020%	1.00	195.00	156.00
X	ABW0007134	BRACKET Less 020%	1.00	195.00	156.00
X	A4M0121095	BOLT(V) Less 020%	2.00	2.20	3.52
X	ABW0121673A	AIR DUCT Less 020%	1.00	9.60	7.68
X	ABW0121674A	AIR DUCT Less 020%	1.00	9.60	7.68
X	ABW0020536	BRACKET Less 020%	1.00	15.60	12.48
X	ABW0023745	COVER Less 020%	1.00	19.20	15.36
X	ABW0023746	COVER Less 020%	1.00	19.20	15.36
X	ABW0021091	PLATE Less 020%	1.00	43.20	34.56
X	ABW0020581B	COVER Less 020%	1.00	26.30	21.04
X	ABW0023125	PROTECTION Less 020%	1.00	23.60	18.88
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

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281 Alexandra Road
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Telephone: 6386 2223
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Ubi Service Centre
35 Ubi Road 1
Singapore 408023
Telephone: 6386 2113

Customer Service
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Hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE
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Page 4 15:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012702 Date : 06/07/2018 Order : SLC4958C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLC4958C (V 29746) Regn Date: 17/05/2016 Mileage: 39629 WIP No.: 64296

Model: AA SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA071745 Engine: CVN 009011 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (87)

		Details		Qty	Unit Price	Amount
X	A8W0823126	PROTECTION	Less 020%	1.00	23.88	18.88
X	A4E0260749A	WASHER	Less 020%	2.00	3.20	5.12
X	A3D0260749C	WASHER	Less 020%	2.00	3.00	6.00
X	A8P706305	SPACER	Less 020%	1.00	37.50	30.00
X	A8W0823529E	BOWD CABLE	Less 020%	1.00	50.00	40.00
X	A8W0820582B	COVER	Less 020%	1.00	26.30	21.04
X	A8W0807683 989	GRILLE	Less 020%	1.00	171.00	136.80
X	A8W0810515A	STICKER	Less 020%	1.00	6.10	4.88
X	A8K0810520A	PLATE	Less 020%	1.00	11.60	9.28
X	A8W0121283AR	AIR DUCT	Less 020%	1.00	23.00	18.40
X	A8W0121284AL	AIR DUCT	Less 020%	1.00	23.00	18.40
X	A8W0807771	BRACKET	Less 020%	1.00	117.50	94.00
X	AN 0161857	POP-RIVET	Less 020%	8.00	2.90	18.56
X	AN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	A8W0823124	PROTECTION	Less 020%	1.00	23.88	18.88

Parts 18,902.56
Labour 0.00
Sublet 6,527.00
Menus 0.00
Lubricant 0.00

Sub-Total 24,829.56

7% GST 1,738.07

Grand Total 26,567.63



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2018		02 May 2018 15:14 Edit Adj Rpt	S\$25,429.56 Edit Estimates	S\$25,429.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	LEE SIEW MUN, ID: S1763706A, Tel: +6596624154, Email: SIEWMUN.NG@GMAIL.COM								
Vehicle Reg. No.:	SLC4958C	Date of Loss:	28/04/2018 00:00 - :59 [23 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5722001799SG	Policy/Cover Note No.:	2100466515 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 11/05/2018]								
Driver/Custodian:	LEE SIEW MUN (51 / Female), NRIC: S1763706A, Tel: +6596624154								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (04/05/2018): SLC4958C / OD / 28/04/2018 / Coverage & Excess update - AIG_SG (03/05/2018): Alert - Adj Mandate Approved (S\$27383.00) - SLC4958C - Claim Handler: Dally Amri... - AIG_SG (03/05/2018): SLC4958C / OD / 28/04/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC4958C (5722001799SG)
 OD
 Apr 28 2018 12:00AM
 [LEE SIEW MUN]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		v	☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	02/05/18 16:45		Adjuster Immediate Advice													Load HTML				
Photos/Images															3 per page		v	☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	03/05/18 10:30		General View													Load JPG		☒		
2	03/05/18 10:30		General View													Load JPG		☒		
3	03/05/18 10:30		General View													Load JPG		☒		
4	03/05/18 10:30		General View													Load JPG		☒		
5	03/05/18 10:30		General View													Load JPG		☒		
6	03/05/18 10:30		General View													Load JPG		☒		
7	03/05/18 10:30		General View													Load JPG		☒		
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/05/18 15:51	Singapore Accident Statement	 Load PDF	
2	02/05/18 15:51	Insured's Driving License	 Load PDF	
3	02/05/18 15:52	MARK ESTIMATE	 Load PDF	
4	03/05/18 17:31	Certificate of Insurance	 Load PDF	
5	30/07/18 09:11	WORKSHOP INVOICE	 Load PDF	
6	30/07/18 09:11	DISCHARGE VOUCHER	 Load PDF	
7	30/07/18 09:11	SUPPLEMENTARY PART	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser	☒
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print	
1	30/04/18 15:48	Accident Statement	 Load HTM		
Photos/Images			3 per page	☒	
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1	30/04/18 15:44	Accident Photo	 Load JPG	☒	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18007984/R1VBQ2

Date: 30/07/2018

REFERENCE

Insured/Claimant: LEE SIEW MUN Policy No: 2100466515
Date of Loss: 28/04/2018 Nature of Claim: OD Claim No: 5722001799SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLC4958C**
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN009011
Reg. Date: 17/05/2016 (Man. Year: 2016) Chassis No: WAUZZZF40GA071745
Colour: White Odometer: 39629 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$130,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	27,979.48	18,927.56	9,051.92	32.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,152.00	6,502.00	3,650.00	35.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	38,131.48	25,429.56	12,701.92	33.31
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	37,531.48	24,829.56	12,701.92	33.84
+ GST 7.00/7.00% (S\$)	2,627.20	1,738.07	889.13	33.84
Nett Amount (S\$)	40,158.68	26,567.63	13,591.05	33.84

INSPECTION

Date of Assignment: 02/05/2018
Date Inspected: 02/05/2018 Inspected At: Premium Automobiles Pte Ltd (Benoi)
24 Benoi Sector
Singapore 629857
Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER GRILLE -CENTER	Cracked	171.00 FS	*136.80 FS
3	2		*FRONT BUMPER AIR GUIDE-LH/RH	Serviceable	146.00 FS	*- FS
4	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
5	1		*FRONT BUMPER FOAM	Serviceable	107.00 FS	*- FS
6	1		*FRONT REINFORCEMENT BEAM	Bent	702.00 FS	*561.60 FS
7	1		*SET FRONT REINFORCEMENT BEAM BOTL	Necessary	47.00 FS	*38.24 FS
8	2		*FRONT BUMPER SUPPORT-LH/RH	Serviceable	48.00 FS	*- FS
9	1		*FRONT LOCK CARRIER BRACKET	Cracked	118.00 FS	*94.00 FS
10	1		*FRONT BUMPER TOP COVER	Deformed	109.00 FS	*87.20 FS
11	1		*BONNET RELEASE LEVER	Serviceable	12.00 FS	*- FS
12	1		*BONNET BOWDEN CABLE	Bent	50.00 FS	*40.00 FS
13	1		*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
14	1		*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*4.88 FS
15	2		*FRONT BUMPER GRILLE -LH/RH	Serviceable	236.00 FS	*- FS
16	2		*FRONT FENDER -LH/RH	Bent	1,330.00 FS	*1,064.00 FS
17	2		*FRONT FENDER ATTACHMENT PARTS	Serviceable	90.00 FS	*- FS
18	2		*FRONT FENDER CLOSING ELEMENT -LH/RH	Necessary	88.00 FS	*69.12 FS
19	2		*FRONT FENDER BRACKET -FRONT LH/RH	Necessary	62.00 FS	*48.32 FS
20	2		*FRONT FENDER BRACKET -CENTER LH/RH	Serviceable	86.00 FS	*- FS
21	1		*SET FRONT FENDER RIVET	Necessary	24.00 FS	*18.56 FS
22	2		*FRONT FENDER BRACE -LH/RH	Serviceable	206.00 FS	*- FS
23	2		*HEADLIGHT TRIM -LH/RH	Necessary	40.00 FS	*30.72 FS
24	2		*FRONT FENDER TRIM -OUTER LH/RH	Necessary	54.00 FS	*42.08 FS
25	1		*BONNET	Bent	2,163.00 FS	*1,730.40 FS
26	1		*BONNET ATTACHMENT PARTS	Serviceable	105.00 FS	*- FS
27	2		*BONNET HINGE-LH/RH	Serviceable	532.00 FS	*- FS
28	2		*BONNET IMPACT PROTECTION -LH/RH	Necessary	48.00 FS	*37.76 FS
29	1		*BONNET IMPACT PROTECTION -CENTER	Necessary	24.00 FS	*18.88 FS
30	2		*BONNET LOCK STRIKER -LH/RH	Serviceable	88.00 FS	*- FS
31	2		*BONNET LOCK	Serviceable	376.00 FS	*- FS
32	2		*LED HEADLIGHT -LH/RH	Cracked	13,946.00 FS	*11,156.80 FS
33	2		*HEADLIGHT WASHER CYLINDER -LH/RH	Serviceable	368.00 FS	*- FS
34	2		*HEADLIGHT CYLINDER BRACKET -LH/RH	Serviceable	11.00 FS	*- FS
35	1		*HEADLIGHT WASHER PIPE	Serviceable	79.00 FS	*- FS
36	1		*FRONT LOCK CARRIER	Serviceable	891.00 FS	*- FS
37	2		*FRONT LOCK CARRIER AIR GUIDE -INNER LH/RH	Serviceable	46.00 FS	*- FS
38	2		*FRONT LOCK CARRIER AIR GUIDE -UPPER LH/RH	Serviceable	20.00 FS	*- FS
39	1		*ADDITIONAL RADIATOR	Serviceable	455.00 FS	*- FS
40	1		*A/C CONDENSER	Bent	540.00 FS	*432.00 FS
41	1		*A/C PRESSURE SENSOR	Serviceable	170.00 FS	*- FS
42	1		*A/C HIGH PRESSURE VALVE	Serviceable	46.00 FS	*- FS
43	1		*RADIATOR	Bent	585.00 FS	*468.00 FS
44	1		*RADIATOR RUBBER BUSH	Serviceable	38.00 FS	*- FS
45	1		*COOLANT	Necessary	133.00 FS	*106.24 FS
46	1		*FRONT NO.PLATE	Bent	25.00 FS	*25.00 FS
47	1		*SUNDRIES	Necessary	400.00 FS	*126.80 FS
48	2		*REINFROCEMENT BEAM BRACKET -LH/RH	Bent	312.00 FS	*312.00 FS
49	1		*OUTER TEMP .SENSOR BRACKET	Broken	12.48 FS	*12.48 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part, S=SpcNett.						
Total Parts (S\$)					27,979.48	18,927.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRING HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER RADIATOR ,ADDITIONAL RADIATOR AND A/C CONDENSER ,CHECK RADIATOR FANS .TO PRESSURISE COOLING SYSTEM ,VACUM AND REGAS AIR COND SYSTEM	New	1,000.00	1,000.00
3	TO DISMANTLE FRONT BUMPER ,BONNET ,BOTH HEADLIGHTS AND BOTH FRONT FENDERS ,REMOVE AND RENEW FRONT LOCK CARRIER ,ALIGN TO POSITION .RENEW ALL DAMAGED PANEL AND HEADLIGHTS .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	5,600.00	2,750.00
4	TO RESPRAY FRONT BUMPER ,BONNET AND BOTH FRONT FENDERS	New	3,000.00	2,200.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			10,152.00	6,502.00

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