

## Veron Chen (LKKAUTO)

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**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Tuesday, 10 July 2018 1:56 PM  
**To:** Veron Chen (LKKAUTO); 'PAL Claim'; Denise Tay (LKKAUTO); Shiau Chan (LKKAUTO)  
**Cc:** SUR  
**Subject:** LOD - SLC 4958 C - AIG OD - DOA: 28/04/2018 ( vehicle in )  
**Attachments:** SAftersales18071014370.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, 3 May 2018 4:02 PM  
**To:** PAL Claim <claims@premiumauto.com.sg>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 ( vehicle in )

Dear Chee Sing,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLC 4958C (Excess \$1400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, 3 May 2018 3:50 PM

**To:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 ( vehicle in )

Dear Chee Sing,

We are pending approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PAL Claim [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 3 May 2018 3:46 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** 'PAL Claim' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FW: SLC 4958 C - AIG OD - DOA: 28/04/2018 ( vehicle in )

Dear all,

Kindly assist for the AIG OD approval. Vehicle is in the workshop.

Thank you.

Best regards,

**Chang Chee Sing**

Estimator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 2 May 2018 3:03 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'PAL Claim' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 ( vehicle in )

Dear all,

Kindly find attached is the marked estimate, GIA and IC for your kind approval.

Thank you.

Best regards,  
**Chang Chee Sing**  
Estimator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
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