

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Tuesday, 10 July 2018 1:56 PM
To: Veron Chen (LKKAUTO); 'PAL Claim'; Denise Tay (LKKAUTO); Shiau Chan (LKKAUTO)
Cc: SUR
Subject: LOD - SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)
Attachments: SAftersales18071014370.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

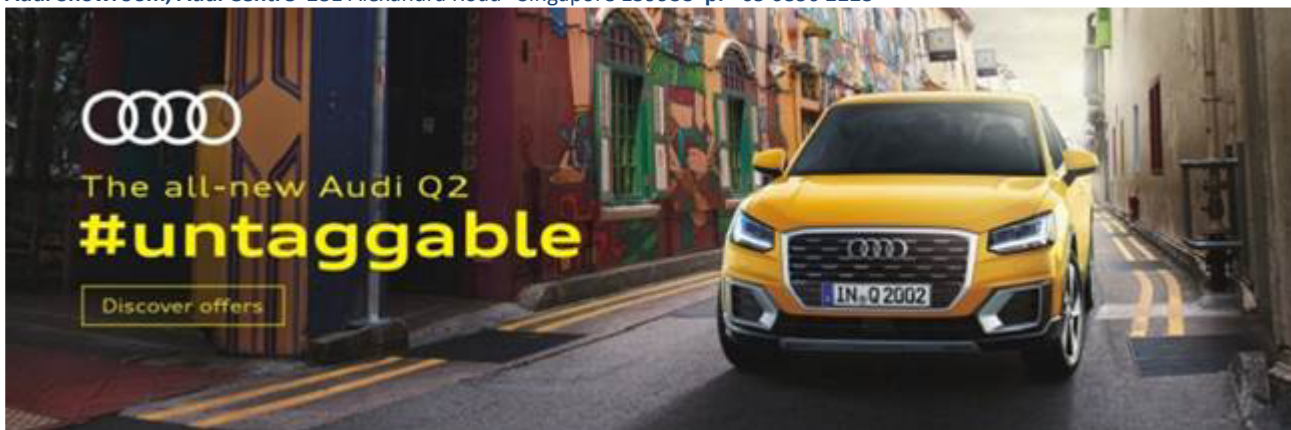
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 3 May 2018 4:02 PM
To: PAL Claim <claims@premiumauto.com.sg>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear Chee Sing,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLC 4958C (Excess \$1400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 3 May 2018 3:50 PM

To: PAL Claim <claims@premiumauto.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear Chee Sing,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 3 May 2018 3:46 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: FW: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear all,

Kindly assist for the AIG OD approval. Vehicle is in the workshop.

Thank you.

Best regards,

Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Wednesday, 2 May 2018 3:03 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: SLC 4958 C - AIG OD - DOA: 28/04/2018 (vehicle in)

Dear all,

Kindly find attached is the marked estimate, GIA and IC for your kind approval.

Thank you.

Best regards,

Chang Chee Sing

Estimator

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