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Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 17 July 2018 2:54 PM

To:

Mei Kwan (LKKAuto); Boo seng yak; Adrian Ling (LKKAuto)

Cc:

CS A Team; Admin A; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee

Sing; SUR

Subject:

RE: FINAL REVISION - SDF3188T - TP GREAT AMERICA -SURVEYED 8 MAY 18 ***

LKK REF: CS/GAI18007979/Avb

Dear Mr Boo.

WITHOUT PREJUDICE

Confirm repair cost of \$7,122.50 before GST @ 5 days of repairs

Final invoice and all supporting documents sent over to GREAT AMERICAN INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 9 July 2018 9:46 AM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen

(LKKAuto) <veronchen@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong

<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

<claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SDF3188T - TP GREAT AMERICA -SURVEYED 8 MAY 18 *** LKK REF:

CS/GAI18007979/Avb

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge		
CS/GAl18007979/Avb	Veron		

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 9 July, 2018 9:27 AM

To: Adrian Ling (LKKAuto) adrianling@lkkauto.com; CS A Team cs-a@lkkauto.com; Admin A ; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang

Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SDF3188T - TP GREAT AMERICA -SURVEYED 8 MAY 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7122.50 @ 5 days of repairs in normal circumstances. Your recommendation of 4 days fell short of 1 day.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From:

Tan, Rachel <Rachel.Tan@sg.gaig.com>

Sent:

Monday, 9 July 2018 11:55 AM

To:

Veron Chen (LKKAuto)

Subject:

RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED

ON 28/04/2018

CLMOMVC000003198

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, July 9, 2018 10:41 AM To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

Subject: [External] FW: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 9 May 2018 8:25 AM
To: 'Tan, Rachel' < Rachel. Tan@sg.gaig.com >

Cc: SUR < sur@lkkauto.com>

Subject: RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Enclosed preliminary revised of vehicle SDF 3188T

Date of survey: 8/5/2018 Number of days:4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 May 2018 11:45 AM

To: 'Tan, Rachel' < Rachel. Tan@sg.gaig.com >

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Wednesday, 2 May, 2018 11:19 AM To: Claims <<u>claims@premiumauto.com.sg</u>>

Cc: LKK Assignments assignments@lkkauto.com/">assignments@lkkauto.com/

Subject: RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Without Prejudice

Dear Jeffrey

Thank you for taking my call, based on Description of accident, liability is not in our favor.

We will arrange for LKK to conduct survey.

Dear LKK

Please accept TP survey assignment. Attached estimates for reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Claims <<u>claims@premiumauto.com.sg</u>>
Sent: Wednesday, May 2, 2018 10:41 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Cc: claims@premiumauto.com.sg

Subject: [External] RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Good Morning,

Can we confirm on survey date?

Thank you.

Best Regards, Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 2 May, 2018 10:30 AM To: 'Tan, Rachel' < Rachel. Tan@sg.gaig.com >

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Attached the estimate for your kind reference.

Kindly advise if your insured have filed the accident report.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Monday, 30 April, 2018 12:03 PM

To: claims@premiumauto.com.sg Cc: mastura@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Without Prejudice

Dear Mastura

Please hold, our policyholder has not reported accident. At the same time, please provide estimates for reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, April 30, 2018 11:50 AM

To: Ngian, Kelvyna < Kelvyna.Ngian@sg.gaig.com >; 'Tay, Michael' < Michael.Tay@sg.gaig.com >;

claims@premiumauto.com.sg

Cc: 'Mastura' < mastura@premiumauto.com.sg>

Subject: [External] ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Do take note, kindly arrange the survey on 08/05/2018, Tuesday, 10 am - 11 am.

Thank you.

Best Regards, Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

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en (LKKAuto)

Veron Chen (LKKAuto)

Wednesday, 9 May 2018 8:25 AM

'Tan, Rachel'

RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED SUR Cc: Subject:

ON 28/04/2018

SDF 3188T PRELI REVISED.pdf Attachments:

Dear Rachel,

.t:

o:

Enclosed preliminary revised of vehicle SDF 3188T

Date of survey: 8/5/2018 Number of days:4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 May 2018 11:45 AM To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Wednesday, 2 May, 2018 11:19 AM To: Claims < claims@premiumauto.com.sg>

Cc: LKK Assignments assignments@lkkauto.com

Subject: RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Without Prejudice

Dear Jeffrey

Thank you for taking my call, based on Description of accident, liability is not in our favor.

We will arrange for LKK to conduct survey.

Dear LKK

Please accept TP survey assignment. Attached estimates for reference.

Regards Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Claims < claims@premiumauto.com.sg> Sent: Wednesday, May 2, 2018 10:41 AM To: Tan, Rachel < Rachel. Tan@sg.gaig.com >

Cc: claims@premiumauto.com.sg

Subject: [External] RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Good Morning,

Can we confirm on survey date ?

Thank you.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 2 May, 2018 10:30 AM To: 'Tan, Rachel' < Rachel. Tan@sg.gaig.com >

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Attached the estimate for your kind reference.

Kindly advise if your insured have filed the accident report.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Monday, 30 April, 2018 12:03 PM

To: claims@premiumauto.com.sg Cc: mastura@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Without Prejudice

Dear Mastura

Please hold, our policyholder has not reported accident. At the same time, please provide estimates for reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Claims < claims@premiumauto.com.sg>

Sent: Monday, April 30, 2018 11:50 AM

To: Ngian, Kelvyna < Kelvyna. Ngian@sg.gaig.com >; 'Tay, Michael' < Michael. Tay@sg.gaig.com >;

claims@premiumauto.com.sg

Cc: 'Mastura' < mastura@premiumauto.com.sg>

Subject: [External] ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Do take note, kindly arrange the survey on 08/05/2018, Tuesday, 10 am - 11 am.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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Auto Consultants Pte Ltd

Company Registration No. 199607198R

Without Prejudice

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref:

Please Advised

Our ref:

CS/GAI18007979/Avb

Date: 9/5/2018

The Motor Claims Department

M/s: GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.SDF 3188T

We thank you for your instruction on 2/5/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>8/5/2018</u> at the premises of M/s <u>PREMIUM AUTOMOBILE</u> and have the following to report:-

 Workshop Estimate Amount
 : S\$13,442.00

 Revised Estimate Amount
 : S\$7,123.00

 "Check" Items Amount
 : S\$308.00

 Market Value
 : S\$

 LTA Reimbursement Value
 : S\$

 Nett Value
 : S\$

Description of Damage: The vehicle sustained damages at the front o/s portion.

Comments/Present Status: Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

nearside

rear

offside

front

Catherine Chong (LKK Auto)

From:

Tan, Rachel <Rachel.Tan@sg.gaig.com>

Sent:

Wednesday, 2 May, 2018 11:19 AM

To:

Claims

Cc:

LKK Assignments

Subject:

RE: RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED

ON 28/04/2018

Attachments:

[External] RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z

DAT... (163 KB)

Without Prejudice

Dear Jeffrey

Thank you for taking my call, based on Description of accident, liability is not in our favor.

We will arrange for LKK to conduct survey.

Dear LKK

Please accept TP survey assignment. Attached estimates for reference.

Regards

Rachel Tan

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Tel: 6804 7846

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Cc: claims@premiumauto.com.sg

Subject: [External] RE: ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear Rachel,

Good Morning,

Can we confirm on survey date?

Thank you.

Best Regards, Kee Siang Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Dear Rachel,

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Kindly advise if your insured have filed the accident report.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg



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Cc: mastura@premiumauto.com.sg

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Without Prejudice

Dear Mastura

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Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Claims < claims@premiumauto.com.sg>

Sent: Monday, April 30, 2018 11:50 AM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; 'Tay, Michael' <Michael.Tay@sg.gaig.com>;

claims@premiumauto.com.sg

Cc: 'Mastura' < mastura@premiumauto.com.sg >

Subject: [External] ACCIDENT INVOLVING SDF 3188 T AND YOUR INSURED PC5334Z DATED ON 28/04/2018

Dear All,

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Please let us know who should we looking for arrange survey.

Do take note, kindly arrange the survey on 08/05/2018, Tuesday, 10 am - 11 am.

Thank you.

Best Regards, Mastura Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w.www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: TAN KIM ENG

Period of Insurance

Engine No.

: CDN 382615

: WAUZZZ4G8EN066800 Chassis No.

: 31 Dec 2017 To 30 Dec 2018

Vehicle No. Policy No.

: SDF3188T : 2100360756-04

Endorsement No.

Issued Date

: 29 Nov 2017

ABOUT THE COVER

Make/Model

: AUDI A6 C7 2.0 TFSI MU

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2013

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving builtion, driving test; racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TAN KIM ENG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotfine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of fisurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$1382824E



TAN KIM ENG

CHINESE Date of Birth 23-01-1959 Country of Birth SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A

14 Sep 1979

NRC No. S1382824E

23-02-1994

20 CHUAN VIEW SINGAPORE 554756

S1382824E

Date: 07-01-2005 (R)No: 5089189

1710576

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

archiving and that copies of this report will, for a lee 7. By the lodgement of this report to the insurers, you aforesaid.	u hereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	30/04/2018 11:14
Date Of Accident	28/04/2018 17:00
Exact Location Of Accident	20 CHUAN VIEW
Country/State of Loss	SINGAPORE
Mark Section 1	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SDF3188T
Insured/Policyholder	
Name Of Registered Owner	TAN KIM ENG
NRIC No	S1382824E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97490283
Alternative Phone No	OTHERS-97490283
Vehicle Particulars	
Manufacturer	AUDI
Madel	A6 C7 2.0 TFSI MU 4G

A6 C7 2.0 TFSI MU 4G Model

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY PRIVATE CAR

Insurance Company

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage

Vehicle Category

COMPREHENSIVE

Fleet Policy

NO

Policy Number

2100360756-04

Cover Note Number

Driver

TAN KIM ENG Name of Driver S1382824E NRIC No. 23/01/1959 Date Of Birth INDOOR Occupation 14/09/1979 Date Of Driving Pass

38 YEARS AND 7 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-97490283 Mobile Number

Fax Number

OTHERS-97490283 Contact Number

NOEMAIL EMail Address

Address

20 CHUAN VIEW

Postcode

554756

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

.

Insurance Company of Driver's Own Vehicle

•

General Information of the Accident

Type Of Accident

COLLIDED INTO PARKED VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

MY CAR WAS PARKED OUTSIDE MY HOUSE AND ABOUT 5PM PLUS, SOMEONE RANG MY DOORBELL AND WAS TOLD HE HAD BANGED INTO MY CAR (FRONT UPPER PORTION). HE HAS AGREED TO PAY FOR EVERYTHING FROM HIS INSURANCE COMPANY.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

PC5334Z

Vehicle Make/Model/Colour

WONG SHEE YAN

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

S1792475C

Contact Number

BLK 102 ALJUNIED CRESCENT

Address

#06-273

Postcode

380102

Insurance Company Name

GREAT AMERICAN INSURANCE COMPANY

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA flecords Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of.
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Date & Time:

Driver's Signature (if driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name Lim VOD Story

NRIC/FIN NO. GUSS 525691-

SKETCH PLAN

A. SDF3188T



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My GAR WAS	PARCED CHISIDE MY HOUSE AND ABOUT 5pmplus,
Acordon Acordo	, SOMEONE RANG MY DOURBELL AND WAS TOLD
HE HAD B	BANGED INTO MY CAR (FRONT LIPPER PORTION). HE HAS
ASERD TO	PAY FOR EVERYTHING FROM HIS INSUPERICE COMMINY,

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: LyM 602 SIC NRIC/FIN No. GG 55 156 Cm



55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Accident Repairs Estimate Ubi Road 1 Workshop 6366 2323 Contact No

6841 1183 Fax No

PA/TP/0510/2018/CCS Reference 1-May-18 Date

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle no: PC 5334 Z

Great American Insurance Company

3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

Attn: Motor Claims Dept

Tel: 6804 6000 Fax: 6235 2616

Ms Tan Kim Eng Owner's Name 20 Chuan View Address

Singapore 554756 HP +65 97490283 Telephone Third Party Claims Type of Claim 2100360756-04 Policy No.

SDF 3188 T Vehicle No Audi A6 C7 2.0 TFSI MU Model Code

Model / Year Dec-13 CDN 382615 **Engine No**

Chassis No WAUZZZ4G8EN066800

Mileage Date In Liability **Excess Cost**

Johnny Boo / Allan Wu Estimated By

28-Apr-18 **Accident Date** 20 Chuan View Place of Accident

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDF 3188 T.

			Estimated	
5/N	Nature of Jobs		Charges	Remarks
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	/ /
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	1400 V
3	To respray front bumper and rhs front fender.		\$ 1,600.00	1400
4	To renew rhs front rim and carry out wheel alignment	S/N	\$ 280.00	Α,
5	To carry out diagnostic check.	S/N	\$ 192.00	1
	TOTAL LABOUR CHARGES	:	\$ 5,002.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDF 3188 T.

				Damage Par	ts & Prices
S/N	Parts Description			S/NETT	REMARKS
	0 1				V '3306
1	FRONT BUMPER 2000		\$		
2	FRONT BUMPER FIXING PARTS		\$	236.00	63
3	FRONT BUMPER GUIDE - RH A A		\$	32.00	
4	FRONT FENDER - RH Devled		\$	1,220.00	- 1000
5	FRONT FENDER ATTACHMENT PARTS NE NEW		\$	36.00	? ×
6	FRONT FENDER STONE GUARD FILM - RH		\$	105.00	104.50
7	FRONT FENDER BRACE - RH 744 MEL		\$	72.00	? ×
8	FRONT WHEEL HOUSING LINER - RH		\$	246.00	×
9	WHEEL HOUSING LINER ATTACHMENT PARTS		\$	136.00	le .
10	FRONT WHEEL SPOILER - RH		\$	202.00	х,
11	HEADLIGHT - RH NH MA		\$	2,903.00	4.
12	ALUMINIUM RIM - RH FRONT ANd Mu		\$	726.00	4.
13	SUNDRIES THE NEW		\$	200.00	X
1.5	TOTAL SPARE PARTS	:	\$	8,440.00	
	TOTAL LABOUR CHARGES	:	\$	5,002.00	
	GRAND TOTAL		\$	13,442.00	
			-		

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost Liability

Remarks

: Le Authorised, ot Pays

LKK Auto Consultants hence notify

. Parts prices are subject to confirmation

. No illegal modification(s) is allowed

Acknowledged by Repairer

Signature: Date:

. Third party survey is on a "Without Prejudice" basis

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

the Repairer of the following: To resurvey before/after spray painting To display damaged part(s) during resurvey

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No

6366 2323 6841 1183

Fax No Reference

PA/TP/0510/2018/CCS

Date

: 1-May-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle no: PC 5334 Z

Great American Insurance Company

3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

Attn: Motor Claims Dept

Tel: 6804 6000 Fax: 6235 2616

Owner's Name

Ms Tan Kim Eng

Address

20 Chuan View

Singapore 554756

Telephone

HP +65 97490283

Type of Claim

Third Party Claims

Policy No.

2100360756-04

Vehicle No

SDF 3188 T

Model Code

Audi A6 C7 2.0 TFSI MU

Model Code

Dec-13

Model / Year

DCC 10

Engine No

CDN 382615 WAUZZZ4G8EN066800

Chassis No

.

Mileage Date In

.

Liability

.

Excess Cost

Estimated By

Johnny Boo / Allan Wu

Accident Date

28-Apr-18

Place of Accident

20 Chuan View

Hi Adrian 5 days - ok - jb 9 jul 18

Premium Automobiles 55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDF 3188 T.

			Estimated		
S/N	Nature of Jobs		Charges	R	emarks
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$	480.00
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	\$	1,400.00
3	To respray front bumper and rhs front fender.		\$ 1,600.00	\$	1,400.00
4	To renew rhs front rim and carry out wheel alignment.	S/N	\$ 280.00		
5	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	ŧ	\$ 5,002.00	\$	3,472.00
				-	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDF 3188 T.

		Damage Parts & Prices				
S/N	Parts Description			S/NETT	REI	MARKS
-						000000000000000000000000000000000000000
1	FRONT BUMPER		\$	2,326.00	\$	2,326.00
2	FRONT BUMPER FIXING PARTS		\$	236.00		
3	FRONT BUMPER GUIDE - RH		\$	32.00		
4	FRONT FENDER - RH		\$	1,220.00	\$	1,220.00
5	FRONT FENDER ATTACHMENT PARTS		\$	36.00		
6	FRONT FENDER STONE GUARD FILM - RH		\$	105.00	\$	104.50
7	FRONT FENDER BRACE - RH		\$	72.00		
8	FRONT WHEEL HOUSING LINER - RH		\$	246.00		
9	WHEEL HOUSING LINER ATTACHMENT PARTS		\$	136.00		
10	FRONT WHEEL SPOILER - RH		\$	202.00		
11	HEADLIGHT - RH		\$	2,903.00		
12	ALUMINIUM RIM - RH FRONT		\$	726.00		
13	SUNDRIES		\$	200.00		
	TOTAL SPARE PARTS	:	\$	8,440.00	\$	3,650.50
	TOTAL LABOUR CHARGES	1	\$	5,002.00	\$	3,472.00
	GRAND TOTAL	\$1	\$	13,442.00	\$	7,122.50
	GRAND TOTAL		-			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

:

Surveyed Date

:

Authorised Date Excess Cost

- 0

Liability

.

Remarks

:

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18007979/Avbn2

16-0	MASEK AVENUE 11 CENTENNIAL T APORE 039190	OWER	Date: 18-07-2018	
,,,,,	A ONE SOSTE		Code: GAI	
		Policy Particula	rs :- THIRD PARTY CLAI	
	Insured Veh.	PC 5334Z	Veh. Inspected	SDF 3188T
	Policy No.		Coverage (\$)	0.00
	Claim No.	CLMOMVC000003198	Excess (\$)	0.00
	Assign From	RACHEL TAN	Assign Date	02/05/2018
2.		Vehicle Pa	articulars & Condition	
	Make & Model	AUDI A6	c.c	1984
	Engine No.	HIDDEN	Year of Reg.	2013
	Chassis No.	WAUZZZ4G8EN066800	Colour	BLACK
	Odometer	28650	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/55 R17	PIRELLI	6 mm
	L/H Front Tyre	225/55 R17	PIRELLI	6 mm
	R/H Rear Tyre	225/55 R17	PIRELLI	6 mm
	L/H Rear Tyre	225/55 R17	PIRELLI	6 mm
4.			iption of Damages	TO MENDANCE AND ADDRESS.
	THE VEHICLE SU	STAINED DAMAGES AT THE DETAILS.	FRONT O/S PORTION.	
5.		Ger	neral Information	
	Accident Date	28/04/2018	Inspection Date	08/05/2018
	Survey held at	PREMIUM AUTOMOBILES 55 UBI ROAD 1 . SINGAPORE 408699	PTE LTD	
5a.		SINGAPORE 400033	Remarks	
Ja.	A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A	IS, WE HAVE NOT AUTHOR	ISIS. ISED REPAIRS.
5b.			nate Days of Repair	
	ESTIMATED NOR	RMAL PERIOD FOR REPAIR:	5 Working D	ays



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDF 3188T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (SN)	DEFORMED	2,326.00	2,326.00
	FRONT BUMPER FIXING PARTS (SN)	NOT NECESSARY	236.00	-
	FRONT BUMPER GUIDE-RH (SN)	NOT NECESSARY	32.00	
	FRONT FENDER-RH (SN)	DENTED	1,220.00	1,220.00
11.0	FRONT FENDER ATTACHMENT PARTS (SN)	NOT NECESSARY	36.00	7-
	FRONT FENDER STONE GUARD FILM-RH (SN)	NECESSARY	105.00	104.50
	FRONT FENDER BRACE-RH (SN)	NOT NECESSARY	72.00	
	FRONT WHEEL HOUSING LINER-RH (SN)	NOT NECESSARY	246.00	0.7
	WHEEL HOUSING LINER ATTACHMENT PARTS (SN)	NOT NECESSARY	136.00	(2)
	FRONT WHEEL SPOILER-RH (SN)	NOT NECESSARY	202.00	-
	HEADLIGHT-RH (SN)	NOT NECESSARY	2,903.00	-
	ALUMINIUM RIM-RH FRONT (SN)	NOT NECESSARY	726.00	
	SUNDRIES (SN)	NOT NECESSARY	200.00	
			8,440.00	3,650.50
	LABOUR			400.00
	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.		480.00	35,44(32),110
	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.		2,450.00	70000000
	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.		1,600.00	1,400.00
	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	NOT NECESSARY	280.00	
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	74
	######################################		5,002.0	3,472.0
	GRAND TOTAL		13,442.0	7,122.5
_				7,122.5

Report Ref No. CS/GAI18007979/Avbn2

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.