

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Tuesday, 8 May 2018 1:40 PM  
**To:** 'Catherine Chong (LKK Auto)'; 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Cc:** 'SUR'; 'assignments'  
**Subject:** RE: GZ3779Y / TP : SKG203P/LKK / DOA : 25/04/2018  
**Attachments:** SKG 203P - Preli Advise (ERGO).pdf

Dear Pei Li,

Enclosed herewith preliminary advice of SKG 203P.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, 2 May 2018 10:57 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: GZ3779Y / TP : SKG203P/LKK / DOA : 25/04/2018

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]  
**Sent:** Wednesday, 2 May, 2018 10:03 AM  
**To:** 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** OI : GZ3779Y / TP : SKG203P/LKK / DOA : 25/04/2018

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **INCHCAPE - BORNEO MOTORS (S) PTE LTD**,

ADDRESS : 2 PANDAN CRESCENT  
INCHCAPE CENTRE LEVEL 4  
SINGAPORE 128462

PERSON TO CONTACT : WALLY TAN @ 9847 6178 / 6631 1506

ERGO OFFICER-IN-CHARGE : SITI

***Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and Inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop..***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and Third Party's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Thank you.

**Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
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#04-01 Suntec Tower Five  
Singapore 038985  
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Website: [www.ergo.com.sg](http://www.ergo.com.sg)

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