

INS. CASE OWNER:

CC 6 / AIG1800

7965, Ywb39

LKK: IDAC:

Surveyor: MARLUY

DOI: ASSIGNMENT

Date / Time: 2/5/18

Registered in Merimen: 2/6/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SDX 9995X

Name of Insured : HITACHI CAPITAL ASIA PACIFIC P/L

Insured Tel No. : \_\_\_\_\_

HP: \_\_\_\_\_

Excess Sec II : \$\$

D.O.A. : 10/7/18

Is driver the owner? ( YES /  NO )

Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : HAIKUL FARID WEE EE YANG

Driver Tel No. : \_\_\_\_\_

(V/L:  YES / NO )

Claim No. : 527736860554

Policy No. : 7100456911-02

Make / Model : TOYOTA

Place of Accident : 926/927 YISHAN CENTRAL

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Insured Liability : % Final ? Yes / No

SGK 95104



INSRS: WSP: Kim  
Tel: Uwee  
Liability: Uwee  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
<u>2/5/18</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OE: After call ltr to OE:	
<u>8/5/19</u>	Documentation Check List: Handler Typist	
<u>8/5/19</u>	Notification ltr (if non-pickup): After call ltr to OE: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
<u>9/5/19</u>		

Approved Claim  
Vivian  
Yes  
18-05-19

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	Confirm with:	Confirm by:
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	\$S	( days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>50</u>	(Agreed / Assessed) BOLA S/N No. : <u>N/L</u>	If NO or B 28, Ass. Lia :	
Repair Cost:	\$S			
Loss of Rental (LOR):	\$S	( days)		
Loss of Use (LOU):	\$S	( \$ x days)		
Loss of Income (LOI):	\$S	( \$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	\$S			
Medical:	\$S			
Disbursement:	\$S	(e.g. Tow/ Independent )		
Legal Cost	\$S			
Total:	\$S	Global Sum \$S:		
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$S	Name 1:		
Payee 2: (Strike if N.A.)	\$S	Name 2:		
Payee 3: (Strike if N.A.)	\$S	Name 3:		

**REJECT**  
19/5/18

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: reject  
 3) Survey fee: \$320.00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18007965/Uwb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 02-05-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDX 9995X	Veh. Inspected	SGK 9510U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/05/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	10/03/2018	Inspection Date	02/05/2018
Survey held at	KIM CHWEE AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
 Owner ID: 7069A

**Vehicle Details**

Vehicle No.: SGK9510U  
 Vehicle to be Exported: No  
 Intended De-registration Date: 02 May 2018  
 Vehicle Make: MAZDA  
 Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT  
 Primary Colour: Silver  
 Manufacturing Year: 2015  
 Engine No.: P520318062  
 Chassis No.: JM6BM42A8G0318894  
 Maximum Power Output: 88.0 kW (118 bhp)  
 Open Market Value: \$17,996.00  
 Original Registration Date: 30 Oct 2015  
 First Registration Date: 30 Oct 2015  
 Transfer Count: 0  
 Actual ARF Paid: \$12,996.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 29 Oct 2025  
 PARF Rebate Amount: \$9,747.00

**Intended COE Rebate Details**

COE Expiry Date: 29 Oct 2025  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 10  
 QP Paid: \$57,498.00  
 COE Rebate Amount: \$43,061.00  
**Total Rebate Amount: \$52,808.00**

The information contained herein is correct as at 02 May 2018

OK

KIM CHWEE AUTO PTE LTD  
 1 Kaki Bukit Ave 6  
 #01-46/48/50 Autobay  
 SINGAPORE 417883

*Not Allowed*  
*note*  
~~*1/5 @ 1500*~~  
*2 day*  
*2/5/18*

VEHCILE NO:SGK 9510U

QTY	PARTICULAR	AMOUNT
1 PCS	REAR BUMPER <i>1074.80</i>	<i>2e/70.1</i> \$1,150.00 ✓
1 PCS	REAR BUMPER SIDE HOLDER N/S	<i>11</i> \$56.20 X
1 PCS	REAR BUMPER LOWER SKIRTING <i>480</i>	<i>one</i> \$900.00 ✓
1 SET	REAR BUMPER CLIPS	<i>one</i> \$50.00 ✓
1 PCS	REAR BUMPER SPLASH SHIELD N/S	<i>11</i> \$86.30 X
1 PCS	REAR END PANEL	<i>11</i> \$485.00 X
		\$2,727.50

*2060*  
*1604.8*

LABOUR CHARGES:

TO CHECK WIRING	\$50.00 <i>20</i>
TO DISMENTLE & REFIX REVERSE SENSOR	\$80.00 <i>50</i>
TO SPRAY RUST PROOFING	<i>11</i> \$50.00 X
LABOUR FOR PANEL BEATING & REPLACING PARTS	\$480.00 <i>150</i>
TO PUTTY & SPRAY PAINTING	\$680.00 <i>380</i>
TOTAL	\$4,067.50

*1483.80*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

# KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

Date : 16.06.2018

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

## ACCIDENT INVOLVING VEHICLE: SGK9510U AND SDX9995X ON 10.03.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGK9510U** , which was involved in the captioned accident with your insured vehicle no: **SDX9995X** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	1,605.00
2) Loss Of Use (2days x \$100)	\$	200.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>1,807.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) GIA Report                      | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Search Result             |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Kim Chwee Auto Pte Ltd

## TAX INVOICE

### **KIM CHWEE AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Tax Invoice : 20271

Date: 21.06.2018

Vehicle No: SGK9510U

Make/Model: MAZDA3

Chassis/Eng# :

Accident Date: 10.03.2018

Claim No : 0418-20271

:

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		Amount
To proceed on lump sum repair	SS	1,500.00

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E. & O. E.

Total : S\$ 1,500.00

GST @ 7% : S\$ 105.00

**Amount Due : S\$ 1,605.00**

  
for KIM CHWEE AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

 Our Ref No: GR-18-038756  
 Date of Request: 13/03/2018

Your Ref No: Online Purchase

 Kim Chwee Auto Pte Ltd  
 1 Kaki Bukit Avenue 6 #01-48  
 AutoBay@Kaki Bukit  
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date 13/03/2018  
 Enquiry By Tang Kok Wee, Allan  
 TP Vehicle No. SDX9995X  
 Accident Date 10/03/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDX9995X	AIG Asia Pacific Insurance Pte. Ltd.	02/03/2018-01/03/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-038756

Date of Request: 13/03/2018

Your Ref No:

Online Purchase

 Kim Chwee Auto Pte Ltd  
 1 Kaki Bukit Avenue 6 #01-48  
 AutoBay@Kaki Bukit  
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date 13/03/2018  
 Enquiry By Tang Kok Wee, Allan  
 TP Vehicle No. SDX9995X  
 Accident Date 10/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque



**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

We/I, Kim chwee Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. \_\_\_\_\_ ("name of surveyor") with respect to the amount claimed for S\$ \_\_\_\_\_ (repair costs), S\$ \_\_\_\_\_ (loss of use/rental) S\$ \_\_\_\_\_ (search fees) for vehicle no. SGK 95104 that was damaged pursuant to the accident which occurred on 10/3/18 (date) along Blk 925 Yishun Central (location) involving vehicle no/s SDX 9995X.

This is pursuant to the inspection conducted on \_\_\_\_\_ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Wong Teck Foo ("third party claimant") of vehicle no. SGK 95104 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGK 95104 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

\_\_\_\_\_  
Signed by AIG appointed surveyor

  
\_\_\_\_\_  
Chopped & Signed by "the workshop"





SGK9510U

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Wong Teck Foo ("the third party claimant")  
of 520 Ang Mo Kio Ave 5 #19-4224 5560520 (address),  
owner of SGK 95104 (vehicle no.) hereby authorize  
Kim Chwee Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SGK95104 that was  
damaged pursuant to the accident which occurred on 10/3/2018 (date) along  
Blk 925 Yishun Central (location)  
involving vehicle no/s SDX9995X ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this \_\_\_\_\_ day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

\_\_\_\_\_  
\*  
Signed by "the third party claimant"

  
\_\_\_\_\_  
Signed by "the workshop"

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
 Owner ID: 7069A

**Vehicle Details**

Vehicle No.: SGK9510U  
 Vehicle to be Exported: No  
 Intended De-registration Date: 02 May 2018  
 Vehicle Make: MAZDA  
 Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L 5P.6EAT  
 Primary Colour: Silver  
 Manufacturing Year: 2015  
 Engine No.: P520318062  
 Chassis No.: JM6BM42A8G0318894  
 Maximum Power Output: 88.0 kW (118 bhp)  
 Open Market Value: \$17,996.00  
 Original Registration Date: 30 Oct 2015  
 First Registration Date: 30 Oct 2015  
 Transfer Count: 0  
 Actual ARF Paid: \$12,996.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 29 Oct 2025  
 PARF Rebate Amount: \$9,747.00

**Intended COE Rebate Details**

COE Expiry Date: 29 Oct 2025  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 10  
 QP Paid: \$57,498.00  
 COE Rebate Amount: \$43,061.00  
**Total Rebate Amount: \$52,808.00**

The information contained herein is correct as at 02 May 2018

OK

## Vivian Lau (LKKAuto)

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Wednesday, 8 May, 2019 5:20 PM  
**To:** Vivian Lau (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Dear Vivian,

Based on TP's video footage, our insured vehicle is stationary and it can't be seen that our insured has moved off and caused the collision.

If there is no other evidence(s) that can prove our insured has moved off from stationary position, please proceed to reject the claim.

Thank you.

**Best Regards,**

**Bernard Ler**  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]  
**Sent:** 08 May 2019 17:00  
**To:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

This message is from an external sender; be cautious with links and attachments.

Dear Bernard

We refer to the above matter.

Enclosed is TP CCTV ( upload via merimen)

Base on TP CCTV, we are unable to tell whether OI was stationary or he reverse and brush againt TP.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 29 April, 2019 6:22 PM

**To:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18007965/Uwb3	Vivian

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>

**Sent:** Monday, 29 April 2019 3:13 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.  
There is no need to notify TP if there is no development.

Thank you.

**Best Regards,**

**Bernard Ler**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**Vivian Lau (LKKAuto)**

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Thursday, 9 May, 2019 6:48 PM  
**To:** jason@fastechauto.com.sg  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: SGK 9510U,Our Ref: CC6/AIG18007965/Uwb3,Accident involving Vehicle SGK 9510U & SDX 9995X ON 10/03/2018  
**Attachments:** Sketch Plan .pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**Accident involving Vehicle SGK 9510U & SDX 9995X ON 10/03/2018**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured vehicle is stationary and it can't be seen that our insured has moved off and caused the collision.

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jason Fastech Auto [mailto:jason@fastechauto.com.sg]  
**Sent:** Wednesday, 9 May, 2018 2:01 PM  
**To:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Cc:** Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
**Subject:** RE: Your Ref: SGK 9510U,Our Ref: CC6/AIG18007965/Uwb3,Accident involving Vehicle SGK 9510U & SDX 9995X ON 10/03/2018



Without Prejudice

Dear Vivian,

As requested.

Thank you.

Best Regards

Jason Tang  
Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-46/48/50 AutoBay  
Singapore 417883  
Tel: 67465405  
Hp: 98218445  
[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

---

**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Tuesday, May 8, 2018 3:53 PM  
**To:** [jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)  
**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** Your Ref: SGK 9510U, Our Ref: CC6/AIG18007965/Uwb3, Accident involving Vehicle SGK 9510U & SDX 9995X ON 10/03/2018

WITHOUT PREJUDICE

Your Ref: SGK 9510U  
Our Ref: CC6/AIG18007965/Uwb3

Dear Sir/Madam,

**Accident involving Vehicle SGK 9510U & SDX 9995X ON 10/03/2018**

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 May 2018 <a href="#">Edit Reg</a>		02 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>HITACHI CAPITAL ASIA PACIFIC PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>WONG TECK FOO</b> , ID: S1207069A								
Vehicle Reg. No.:	<b>SGK9510U</b>	Date of Loss:	10/03/2018 00:00 - :59 [28 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5273368805SG</b>	Policy/Cover Note No.:	2100456911 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SDX9995X</b>	Policy No. (Claimant):	D17MTPV01013470						
		Excess:							
Repairer:	<b>Kim Chwee Pte Ltd (HQ)</b> KIM CHWEE PTE LTD, 1 KAKI BUKIT AVE 6 #01-48 AUTOBAY, 417883 Kaki Bukit - Tel: 67452063								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	<b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 11/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SGK9510U (5273368805SG)  
 [SDX9995X]  
 TP  
 WONG TECK FOO  
 Mar 10 2018 12:00AM  
 [HITACHI CAPITAL ASIA PACIFIC PTE LTD]  
 Kim Chwee Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Video</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	08/05/19 16:57	<b>Video - Accident</b>	<input checked="" type="checkbox"/> <input type="checkbox"/> Load MP4
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	02/05/18 19:41	<b>Chassis Number</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
2	02/05/18 19:41	<b>Odometer Reading</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
3	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
4	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
5	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
6	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
7	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
8	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
9	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
10	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
11	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
12	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
13	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
14	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
15	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
16	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
17	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
18	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
19	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
20	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
21	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
22	02/05/18 19:42	<b>General View</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	03/05/18 18:06	<b>TP GIA REPORT</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
2	08/05/19 17:30	<b>Email from AIG to reject claim 8.5.19</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
3	09/05/19 18:49	<b>Email to wkshop reject claim 9.5.19</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail Print
1	03/05/18 14:50	<b>OI GIA REPORT</b>	<input checked="" type="checkbox"/> <input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC6/AIG18007965/UWB3Q2  
**Date:** 22/05/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100456911
<b>Claimant Vehicle No :</b> SGK9510U	<b>Insured Vehicle No :</b>	SDX9995X
Date of Loss: 10/03/2018	Nature of Claim:	TP
		Claim No: 5273368805SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SGK9510U</b>	Engine No:	P520318062
Make & Model:	MAZDA 3, 1.5 SEDAN (A)	Chassis No:	JM6BM42A8G0318894
Reg. Date:	30/10/2015 (Man. Year: 2015)	Odometer:	34280 km
Colour:	Grey		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/45Z R17	Rear Tyre Size:	225/45Z R17
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,727.50	1,283.84	1,443.66	52.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,340.00	600.00	740.00	55.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,067.50</b>	<b>1,883.84</b>	<b>2,183.66</b>	<b>53.69</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,500.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,067.50</b>	<b>1,500.00</b>	<b>2,567.50</b>	<b>63.12</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

#### INSPECTION

Date of Assignment:	02/05/2018	
Date Inspected:	02/05/2018 Inspected At:	Kim Chwee Pte Ltd (HQ) KIM CHWEE PTE LTD, 1 KAKI BUKIT AVE 6 #01-48 AUTOBAY Singapore 417883
Estimated Period of Repair:	2.0 days	

**Adjuster:** MARCUS CHUA

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed / Torn	1,150.00 F	*1,074.80 FL
2	1		*REAR BUMPER SIDE HOLDER N/S	Not Necessary	56.20 F	*- FL
3	1		*REAR BUMPER LOWER SKIRTING	Cracked	900.00 F	*480.00 FL
4	1		*SET REAR BUMPER CLIPS	Necessary	50.00 F	*50.00 FL
5	1		*REAR BUMPER SPLASH SHIELD N/S	Not Necessary	86.30 F	*- FL
6	1		*REAR END PANEL	Not Necessary	485.00 F	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,727.50</b>	<b>1,604.80</b>
- List Item Discount on L Items 0.00/20.00% (\$\$)	0.00	320.96
<b>Total Parts (\$\$)</b>	<b>2,727.50</b>	<b>1,283.84</b>

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WIRING	New	50.00	20.00
2	TO DISMANTLE & REFIX REVERSE SENSOR	New	80.00	50.00
3	TO SPRAY RUST PROOFING	New	50.00	0.00
4	LABOUR FOR PANEL BEATING & REPLACING PARTS	New	480.00	150.00
5	TO PUTTY & SPRAY PAINTING	New	680.00	380.00
<b>Gross Labour Cost (S\$)</b>			<b>1,340.00</b>	<b>600.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >