

Vivian Lau (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 8 May, 2019 5:20 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A
Subject: RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Dear Vivian,

Based on TP's video footage, our insured vehicle is stationary and it can't be seen that our insured has moved off and caused the collision.

If there is no other evidence(s) that can prove our insured has moved off from stationary position, please proceed to reject the claim.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: 08 May 2019 17:00
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

This message is from an external sender; be cautious with links and attachments.

Dear Bernard

We refer to the above matter.

Enclosed is TP CCTV (upload via merimen)

Base on TP CCTV, we are unable to tell whether OI was stationary or he reverse and brush against TP.

Kindly advice on your view/opinion/instruction for this claim.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 29 April, 2019 6:22 PM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18007965/Uwb3	Vivian

To check availability of the case handler, you may contact the undersigned

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 29 April 2019 3:13 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Accident Involving SDX9995X and SGK9510U On 10/03/2018 | 5273368805SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

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