

2903/2002

REF: CS/CTI 8007912 / D+6<sup>57</sup>

Special Instruction:

ASS. REC. BY:

Supervisor: Bryen  
Melmen

ASSIGNMENT (Office)

From (Person):

Bryen Tay

of

CTIDate/Time: 30042018 3:37pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLF 4700m

Insured:

SJL 9033P.

at Workshop m/s

Teamwork

Tel:

of

53 Ubi Ave 1 #01-24

Policy No:

Claim No:

SNM18D02178C02

Sum Insured:

Excess:

D.O.A.

26042018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS WPI

H.O.D. Endorsement:

Date/Time: 30042018 3:37pm

Person Contacted:

DamenVehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLF 4700m - NA / TNC 18007831 / 4</u>
	<u>SJL 9033P - X</u>

DA: 260418

REF:

## ASSIGNMENT

11/8/2016

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

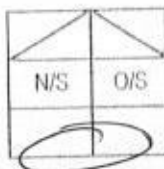
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLF 4700 M Yr Regn: 2016 August

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Qashqai C.C. 1197

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: N.A. 98429 T/Radio: Insured / Std / NI / NA

Eng/No: HRA2278759A

C/No: SSNFEA511U1661130

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55 R17

R: ————

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Norton

Front

Rear

P/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 26/04/2018 D.O.I. 02/05/2018

Survey held at: Teknokratik Pagar Ubi

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rev

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Ching Teiping SL 9033P

01/11/2019 Jinhua 2/5 1950/- with 4 days of rev  
 (Red: 771.6A; 28%)

RECEIVED 01 NOV 2019

Date/Time, File Pass to?

☐ : Preli. Report☒ : Final Report

1) 11/11/2019  
 Date/Time, File Return to?

2)

Days Of Repair: 4

Resurvey No. of Trip: 2

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

TP  
1950/-

**Catherine Chong (LKK Auto)**

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**From:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Sent:** Monday, 30 April, 2018 3:19 PM  
**To:** TEAMWORK GARAGE CLAIMS  
**Cc:** 'SUR'; assignments@lkkauto.com; Admin A  
**Subject:** RE: OUR REF: SNM18D02178C02/0 & YR REF: SLF4700M -TO CONDUCT PRE REPAIR SURVEY SLF4700M

Without Prejudice

Dear Darren,

We refer to your email on even date.

We have appointed M/S LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Please ensure that your client's vehicle is available for survey within 2 working days.

**REMARKS:**

Dear Marcus/Simon/Kalvin,

Please arrange to conduct survey, checking consistency of the damages on without prejudice.

Kindly take note, the claim handler on this case is Jowyn Tay 6389 6174.

Best Regards,

**Angie Foo**

Claims Executive

Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6186

Fax (65) 6224 7175 / 6224 7478

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

**Sent:** Monday, 30 April, 2018 2:56 PM

**To:** Angie Foo

**Cc:** Claims Dept of CTI; claims@teamworkgarage.com

**Subject:** RE: OUR REF: SNM18D02178C02/0 & YR REF: SLF4700M -TO CONDUCT PRE REPAIR SURVEY SLF4700M

**Importance:** High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANCY PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

\*Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.

Darren Ng

Teamwork Garage Pte Ltd

53 Ubi Avenue 1

#01-24 Paya Ubi Industrial Park

Singapore 408934

Tel: 68442475

Fax: 68442474

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**From:** Angie Foo [mailto:angie.foo@sg.cntaiping.com]

**Sent:** Monday, April 30, 2018 2:15 PM

**To:** CLAIMS TEAMWORK <claims@teamworkgarage.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** OUR REF: SNM18D02178C02/0 & YR REF: SLF4700M -TO CONDUCT PRE REPAIR SURVEY SLF4700M

WITHOUT PREJUDICE

Dear Sue,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE

SAMUEL PHUN

SEE CHEW SENG

MOHD FADHILAH BIN OSMAN

DEREK OH SIONG WEE  
KALVIN ANG  
MARCUS CHUA  
SIMON HO  
LOW SAR HUEI  
HONG FOOK CHOY

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly let us hear from you.

REMARKS:

Kindly take note, the claim handler on this case is Jowyn Tay 6389 6174.

Thank You.

Best Regards,

**Angie Foo**

Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6186

Fax (65) 6224 7175 / 6224 7478

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** CLAIMS TEAMWORK [<mailto:claims@teamworkgarage.com>]

**Sent:** Monday, 30 April, 2018 10:03 AM

**To:** Angie Foo; Claims Dept of CTI; Smyth Woo; Hwang Shiang Yi

**Cc:** TEAMWORK - CLAIMS

**Subject:** PRE-REPAIR INSPECTION FOR SLF4700M

**Importance:** High

**WITHOUT PREJUDICE**

OUR REF: 1804-47  
YOUR REF: SJL9033P

Dear Sir/Madam,

**PRE-REPAIR INSPECTION FOR SLF4700M  
ACCIDENT INVOLVING SLF4700M & SJL9033P ON 26.04.2018**

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

**Please take note: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.**

Thank you.

Sue  
Teamwork Garage Pte Ltd  
53 Ubi Ave 1 #01-23/24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel : 6844 2475  
Fax : 6844 2474

XX  
Please do not change the subject heading for easier reference. Thank you.  
XX

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This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/04/2018 16:33
Date Of Accident	26/04/2018 17:20
Exact Location Of Accident	ALONG CLEMENTI RD BEFORE JUNC ULU PANDAN RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF4700M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MYMY
Co Reg No	53365076C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999

### Vehicle Particulars

Manufacturer	NISSAN
Model	QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092220324
Cover Note Number	

### Driver

Name of Driver	TAN DE LUN (CHEN DELUN)
NRIC No	S8315800Z
Date Of Birth	25/05/1983
Occupation	OUTDOOR
Date Of Driving Pass	03/12/2010
Driving Experience	7 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94891630
Fax Number	
Contact Number	OFFICE-94891630
EEmail Address	NOEMAIL



Address	BLK 4 TOH YI DRIVE #07-213
Postcode	590004
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TRAN PHNONG HONG MY GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL9033P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



**DETAILS OF INJURED PERSON 1**

Name	TAN DE LUN (CHEN DELUN)
Approximate Age	
Injuries Sustain	NECK & SHOULDER
Injured person in which vehicle?	SLF4700M
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

**DETAILS OF INJURED PERSON 2**

Name	TRAN PHNONG HONG MY
Approximate Age	
Injuries Sustain	NECK & SHOULDER
Injured person in which vehicle?	SLF4700M
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

## Accident Sketch Plan

### SKETCH PLAN


#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

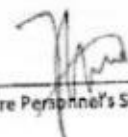
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Co Reg No: 53365076C

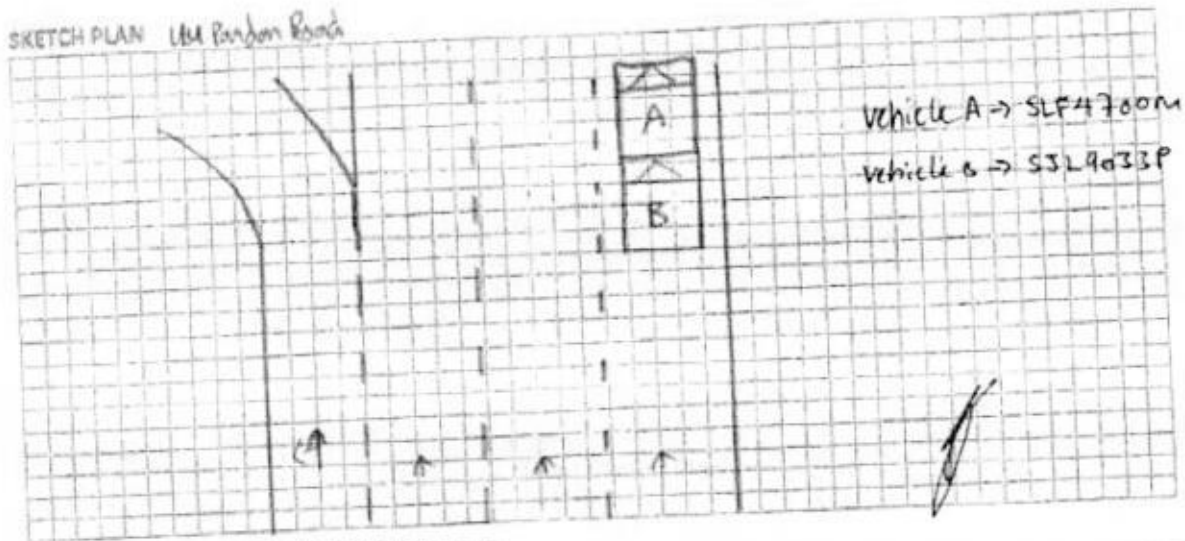
  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Accident Sketch Plan

SKETCH PLAN Ulu Pandan Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Clementi Road before Ulu Pandan Road on the first lane. As I was travelling straight and the traffic starts to turn right, I then slow down and came to a stop. All of a sudden, I felt a impact from my rear portion. After I got down then realised that vehicle B had hit onto my vehicle rear portion.

## DECLARATION

(We declare the foregoing particulars are true in every respect.

MYMY  
On Reg No: 5385078C

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

QARINC SketchPlan Form\_17



TeamWork Garage Pte Ltd

53 Ubi Avenue 1 #01-23/24 Spore 408934

Paya Ubi Industrial Park

Tel: 6844 2475

E-mail: claims@teamworkgarage.com

Register number : 201015366H

3RD PARTY CLAIM ESTIMATION

China Taiping Insurance (Singapore) Pte Ltd

105 Cecil Street #19-00

The Octagon

Singapore 069534

Accepted by Consultants hence notify the Repairer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to final approval  
 • Third party survey is on a "No Fault" basis  
 • No illegal modification(s) allowed  
 • Supplementary item(s) must be resurveyed and is subject to final approval by Insurance Company  
 Acknowledged by Repairer  
 Signature:  
 Date:

Vehicle number	SLF4700M
Make / Model	NISSAN/QASHQAI
Chassis number	SJNFEAJ11U1661130
Accident date	26 April 2019
Reference	1804-47

Qty Particulars Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS		
1	REAR BUMPER <i>Dentrol</i>	855.50 ✓
	<i>855.50</i>	855.50
	<i>598.85</i> Less 30%	256.65
		598.85
2	REAR BUMPER REINFORCEMENT <i>St</i>	183.40 ✓
2	REAR BUMPER RETAINER <i>Swc</i>	70.40 X
4	REAR BUMPER LOWER BRACKET <i>Hk</i>	160.00 Y
1	REAR BUMPER SPONGE <i>form</i>	233.80 ✓
	<i>417.20</i>	647.60
	<i>375.48</i> Less 10%	64.76
		582.84
	Balance C/F	1181.69
PARTS REPLACEMENT - SPECIAL NETT ITEMS		
	Balance B/F	1181.69
1 SET	REAR BUMPER CLIP <i>Nk</i>	<i>30.00 20/-</i>
1 SET	REAR REVERSE SENSOR <i>Dem</i>	<i>240.00</i>
	Subtotal	<i>300.00 220/-</i>
		330.00
	Balance C/F	1511.69
LABOUR AND MISCELLANEOUS CHARGES		
	Balance B/F	1511.69
1	CHECK REAR WIRING AND LIGHTNING SYSTEM	60.00 <i>Hk</i>
2	REMOVE AND RENEW REAR REVERSE SENSOR	<i>150.00 40/-</i>
3	PANEL BEATING ON AFFECTED AREAS	<i>400.00 300/-</i>
4	SPRAY PAINTING ON AFFECTED AREAS	<i>500.00 400/-</i>
5	APPLY ANTI RUST ON AFFECTED AREAS	<i>100.00 40/-</i>
	Subtotal	1210.00
	<i>02/05/2018 @ 1415h</i>	
	<i>N/A Antennal</i>	
	<i>L/Smm 4 days</i>	
	<i>1994.33</i>	
	<i>439.17</i>	
	Grand total	2721.69

3160.86

*2433.50* *L/S 1950/-*  
*2433.50* *L/S 1950/-*



TeamWork Garage Pte Ltd  
53 Ubi Avenue 1 #01-23/24 Spore 408934  
Paya Ubi Industrial Park  
Tel : 6844 2475  
E-mail : claims@teamworkgarage.com  
Register number : 201015366H  
3RD PARTY CLAIM ESTIMATION

China Taiping Insurance (Singapore) Pte Ltd  
105 Cecil Street #19-00  
The Octagon  
Singapore 069534

Vehicle number	SLF4700M
Make / Model	NISSAN/QASHQAI
Chassis number	SJNFEAJ11U1661130
Accident date	26 April 2019
Reference	1804-47

Qty	Particulars	Unit Price - SGD \$
	<u>PARTS REPLACEMENT - LIST ITEMS</u>	
1	REAR END PANEL <i>Pentax</i>	627.38 ✓
		627.38
	Less 30%	188.21
		439.17

*[Signature]*

*28K And*

*[Signature]*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2018		02 May 2018 12:02 <a href="#">Edit Adj Rpt</a>	<b>S\$1,950.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>SEOH KENG CHYE</b> , Co. Reg. No.: 0									
Main Claimant: <b>MYMY</b> , Co. Reg. No.: 53365076C									
Vehicle Reg. No.: <b>SLF4700M</b>		Date of Loss: 26/04/2018 17:00 - :59 <b>[20 Months and 25 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>TP / SNM18D02178C02</b>		Policy/Cover Note No.: <b>DMPCSN3070431700</b>							
Vehicle Reg. No. (Insured): <b>SJL9033P</b>		Policy No. (Claimant): <b>5092220324</b>							
		Excess: <b>S\$0.00</b>							
Repairer: <b>Teamwork Garage Pte Ltd (HQ)</b> 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475									
Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Jowyn Tay</b> - 6389 6174]									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... <b>[Final Rpt due 11/05/2018]</b>									
Adj Asg. Remarks: PLEASE SURVEY THIRD PARTY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR.									
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

**\*SLF4700M (SNM18D02178C02)**  
**[SJL9033P]**

TP













































MYMY

Apr 26 2018 5:00PM

[SEOH KENG CHYE]

Teamwork Garage Pte Ltd

















<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
			1 per page	<input checked="" type="checkbox"/>
<b>Assessment Reports</b>			Thumbnail	Print
No	Finalized On	National Assessment Centre Services (Ubi)		Load HTM
1	27/04/18 16:45	<b>Accident Statement</b>		
			3 per page	<input checked="" type="checkbox"/>
<b>Photos/Images</b>			Thumbnail	Print
No	Finalized On	National Assessment Centre Services (Ubi)		Load JPG
1	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
2	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
3	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
4	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
5	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
6	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
7	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
8	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
9	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
10	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
11	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
12	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
13	27/04/18 16:43	<b>Accident Photo</b> [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
2	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
3	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
4	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
5	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
6	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
7	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
8	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
9	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
10	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
11	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
12	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
13	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
14	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
15	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
16	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
17	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
18	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>
19	01/11/19 12:00	<b>General View</b>		<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
20	01/11/19 12:00	<b>General View</b>	 Load JPG	✓
21	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
22	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
23	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
24	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
25	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
26	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
27	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
28	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
29	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
30	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
31	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
32	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
33	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
34	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
35	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
36	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
37	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
38	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
39	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
40	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
41	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
42	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
43	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
44	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
45	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
46	01/11/19 12:00	<b>Reinspection Photo</b>	 Load JPG	✓
47	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
48	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
49	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
50	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
51	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
52	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
53	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
54	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
55	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
56	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
57	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
58	01/11/19 12:05	<b>After Repair Photo</b>	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/05/18 12:03	<b>INSURED SAS REPORT SJL9033P</b>	 Load PDF	
2	02/05/18 12:03	<b>THIRD PARTY SAS REPORT SLF4700M</b>	 Load PDF	
3	02/05/18 12:03	<b>THIRD PARTY SLF4700M -PRS EMAIL BTW CIC AND TEAMWORK GARAGE</b>	 Load PDF	
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	27/04/18 16:42	<b>Accident Sketch Plan</b> [Linked Accident Report Documents]	 Load JPG	✓
2	27/04/18 16:42	<b>Accident Sketch Plan</b> [Linked Accident Report Documents]	 Load JPG	✓

## Linked Accident Report Documents

View

Assessment Reports			1 per page ▼	✓
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print

			1 per page ▼	✓
<b>Assessment Reports</b>				
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	27/04/18 16:45	<b>Accident Statement</b>	 Load HTM	
			3 per page ▼	✓
<b>Photos/Images</b>				
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
2	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
3	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
4	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
5	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
6	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
7	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
8	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
9	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
10	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
11	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
12	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
13	27/04/18 16:43	<b>Accident Photo</b>	 Load JPG	✓
			1 per page ▼	✓
<b>Documentation</b>				
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	27/04/18 16:42	<b>Accident Sketch Plan</b>	 Load JPG	✓
2	27/04/18 16:42	<b>Accident Sketch Plan</b>	 Load JPG	✓

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18007922/DTBS2  
Date: 01/11/2019

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3070431700  
Claimant Vehicle No: SLF4700M Insured Vehicle No: SJL9033P  
Date of Loss: 26/04/2018 Nature of Claim: TP Claim No: SNM18D02178C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLF4700M  
Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) Engine No: HIDDEN  
Reg. Date: 01/08/2016 (Man. Year: 2016) Chassis No: SJNFEAJ11U1661130  
Colour: White Odometer: 98429 km  
Engine Capacity: 1197 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17  
Front Left Side: Neuton 5 mm Rear Left Side: Neuton 5 mm  
Front Right Side: Neuton 5 mm Rear Right Side: Neuton 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,950.86	1,653.50	297.36	15.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,210.00	780.00	430.00	35.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,160.86</b>	<b>2,433.50</b>	<b>727.36</b>	<b>23.01</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,950.00</b>		
<b>(S\$)</b>	3,160.86	1,950.00	1,210.86	38.31
<b>+ GST 7.00/7.00% (S\$)</b>	221.26	136.50	84.76	38.31
<b>Nett Amount (S\$)</b>	<b>3,382.12</b>	<b>2,086.50</b>	<b>1,295.62</b>	<b>38.31</b>

## INSPECTION

Date of Assignment: 02/05/2018  
Date Inspected: 02/05/2018 Inspected At: Teamwork Garage Pte Ltd (HQ)  
53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park  
Singapore 408934  
Estimated Period of Repair: 4.0 days

Adjuster: BRYAN TANI

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 01 Nov 2019)

**Parts:** M1-SUV NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SLF4700M)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	855.50 FL	*855.50 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	183.40 FN	*183.40 FN
3	2		*REAR BUMPER RETAINER	Serviceable	70.40 FN	*- FN
4	4		*REAR BUMPER LOWER BRACKET	Not Necessary	160.00 FN	*- FN
5	1		*REAR BUMPER SPONGE	Torn	233.80 FN	*233.80 FN
6	1		*SET REAR BUMPER CLIP	Necessary	30.00 FS	*20.00 FS
7	1		*SET REAR REVERSE SENSOR	Damaged	300.00 FS	*220.00 FS
8	1		*REAR END PANEL	Dented	627.38 FL	*627.38 FL
					<b>Sub Total (\$\$)</b>	<b>2,460.48</b>
					<b>- List Item Discount on L Items 30.00/30.00% (\$\$)</b>	<b>444.86</b>
					<b>- Nett Item Discount on N Items 10.00/10.00% (\$\$)</b>	<b>64.76</b>
					<b>Total Parts (\$\$)</b>	<b>1,950.86</b>
						<b>2,140.08</b>
						<b>444.86</b>
						<b>41.72</b>
						<b>1,653.50</b>

F=Franchise part, S=SpcNett, L=ListItemDisc, N=NettItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK REAR WIRING AND LIGHTING SYSTEM	New	60.00	0.00
2	REMOVE AND RENEW REAR REVERSE SENSOR	New	150.00	40.00
3	PANEL BEATING ON AFFECTED AREAS	New	400.00	300.00
4	SPRAY PAINTING ON AFFECTED AREAS	New	500.00	400.00
5	APPLY ANTI RUST ON AFFECTED AREAS	New	100.00	40.00
Gross Labour Cost (S\$)			1,210.00	780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >