

## Hsiao Tong (LKKAuto)

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**From:** Chian Teck Keong <cteckkeo@dso.org.sg>  
**Sent:** Monday, 7 May 2018 8:13 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SLD 5307U(AIG) & SKJ 5192M ON 30/04/2018  
**Attachments:** DSC\_1335.JPG; \_20180505\_101821.JPG

Dear Hsiao Tong

Please see my replies:

- 1) Maintenance Records for your vehicle.  
Please see attached photo (DSC\_1335.jpg).
- 2) Is it a warning sound or warning light at the dashboard?



It is both a warning sound and message, please see attached photo (\_20180505\_101821.jpg). Subsequently, on the same day, when making a report at Eurokars, the workshop informed that a nail was found embedded in the right rear tyre; exactly what the warning message was telling me.

- 2) Are you claiming OD?  
Yes, I am claiming OD.
- 3) Any abnormal symptom while driving your vehicle?  
There is no abnormal symptom.
- 5) How long that you started your journey until the accident happened and how far is the journey? (Approximate)  
I have travelled for about 15 minutes. The distance travelled is about 10km.

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Chian  
64504092

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, 4 May 2018 9:43 AM  
**To:** Chian Teck Keong <cteckkeo@dso.org.sg>  
**Subject:** ACCIDENT INVOLVING SLD 5307U(AIG) & SKJ 5192M ON 30/04/2018

Your Ref: **SLD 5307U**  
Our Ref: CC3/AIG18007917/pb3

Dear Mr Chian,

**ACCIDENT INVOLVING SLD 5307U(AIG) & SKJ 5192M ON 30/04/2018**

We refer to the above matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

As per our tele-conversation earlier, we would like to clarify the information as shown below: -

- 1) Maintenance Records for your vehicle.
- 2) Is it a warning sound or warning light at the dashboard?



- 3) Are you claiming OD?
- 4) Any abnormal symptom while driving your vehicle?
- 5) How long that you started your journey until the accident happened and how far is the journey? (Approximate)

Shall you have any queries, please do not hesitate to contact us.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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