

INS. CASE OWNER

Kranthi

CC 4 / AXA 1800 7908, S wbb

LKK

IDAC

Surveyor:

Sebastian

DOI:

ASSIGNMENT

7014/18

Date / Time:

2014/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBH 1411A

Name of Insured:

V2 SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A:

27/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHF 3620



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/6/18

VIRIAN

SHF 3620 - 4

GBH 1411A - 4

Smart claim

4/10 OTR

- not claim, sent letter to OI

12/6/18

O2. Non reporting

20/6/18

Send AXA Non reporting letter

Receive TP video, O20 change lane

16/4/19

Seek mandator via SMART.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

2/4/18

Sent By:

Dre

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

23/4/19

Confirm with:

Lee Gek

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

1179.67

Loss of Rental (LOR):

\$S

625.95

(

5 days)

x 125.19

Loss of Use (LOU):

\$S

(

5

x

days)

Loss of Income (LOI):

\$S

(

5

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$S

7.00

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$S

1812.62

Global Sum \$S:

1800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

1800.00

Name 1:

SMART TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

REF: ASM(AXA)

ASSIGNMENT

From: Date: 30042008

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHF 362D

at Workshop n/s

of SMRT Woodlands.

Insured

Policy No.

Claims No.

Sum Insured

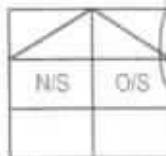
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 2.82% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHF 362D Yr Regn: 14/12/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius 4. CC 1798

Colour: Maroon A/C Insured / Std / NI / NA

Sp. Reading: N = Display T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3F4603571008

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: N / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 27/4/18

D.O.I: 30/4/18

Survey held at: SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

17/4/19 Confirm I.B.2 \$1179.67 with 3 working day

TAX/04/18/2132

Lkk

AXA

G9H1411A

(Red - \$5641.15 83%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$)

Survey Fee

Transportation

) S + RL (\$)

) Photo

) Others

Report Format :

Lump Sum / I.B.I: (\$)

☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18007908/Swb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 30-04-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 1411A	Veh. Inspected	SHF 362D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	27/04/2018	Inspection Date	30/04/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF362D
Ref. No : TAX/04/18/2132
Reg. Date : 14/12/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : POH SWEE KHENG
Type of Accident : SIDE SWIPE
Date / Time of Accident : 27/04/2018 07:35:00 PM
Accident Reported Date / Time : 28/04/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024095794
Special Instruction to ARC, if any :

GBH1411A - AXA
BEFORE PAINT PHOTO, Question mark item photo, part by part repair FOR CHECK ITEM AND REPLACE ITEM
PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email :sebastianyeang@lkkauto.com HP:90036121
Prepared Date : 28/04/2018 08:41:54 AM



Vehicle to Waga Date In: 30/04	Towing: _____
Time In: _____	Driver: Wan
Waga Job No: 04/0271	
Vehicle sent to SMRT Date In: 4/5/18	Towing: _____
Time In: 0950	Driver: [Signature]
Received by (SMRT): _____	

E @ 1/2 F
KM 35038

QC 4/5/18 11:00 PMS

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603576608

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	400.00
Total Spray Painting Charges	: 1,314.00	650.00
Total Material Charges	: 157.34	99.67
Other Charges	: 460.00	30.00
TOTAL	: 2,945.34	1,179.67
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	3.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 28/04/2018 10:51:00 AM	30/04/2018 02:52:12 PM

F

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 28/04/2018 10:49:59 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1805-0099

Invoice No :

Quotation Date : 5/5

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 4/30/2018 3:33:32 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,014.00 ✓	400.00 /
Total Labour	1,014.00	400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 /
TO RESPRAY FRONT FENDER RH	378.00 ✓	200.00 /
TO RESPRAY FRONT DOOR RH	378.00 ✓	200.00 /
TO RESPRAY VIEW MIRROR	180.00 ✓	50.00 /
Total Spray Painting & Panel Beating	1,314.00	650.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO TRANSFER DOOR MECHANISM	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	460.00	30.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
i2119479 i2			COVER, FR BUMPER	R ¹	495.50	100.00	0.00	Replace	Repair	No R
i2115470 i0			SUPPORT, FR BUMPER RH	X ¹	76.90	25.00	57.68	Replace	Check	No X NW
i3801470 i0			FENDER SUB-ASSY, FR, RH	R ¹	933.10	100.00	0.00	Replace	Repair	No R
i5374471 i0			EMBLEM, SIDE PANEL (HYBRID)	✓ ¹	62.90	25.00	39.67	Replace	Replace	No / NW
i3875470 i0			LINER, FR FENDER, RH	X ⁰	198.40	25.00	0.00	Replace	Not given	No X NW
i7001471 i2			PANEL SUB-ASSY, FRONT DOOR RH	R ¹	1,249.60	100.00	0.00	Replace	Repair	No R
i8710121 i1			HINGE ASSY, FRONT DOOR, UPPER RH	X ⁰	82.10	25.00	0.00	Replace	Not given	No X
i8730121 i0			HINGE ASSY, FRONT DOOR, LOWER RH	X ⁰	92.10	0.00	0.00	Replace	Not given	No X
i8610470 i0			CHECK ASSY, FRONT DOOR	X ⁰	153.50	25.00	0.00	Replace	Not given	No X
			STICKER DECAL SMRT (DOOR)	✓ ¹	60.00	0.00	60.00	Replace	Replace	No / NW
i7910474 i0			MIRROR ASSY, OUTER REAR VIEW, RH	X ⁰	1,373.50	10.00	0.00	Replace	Not given	No X
i1730470 i0			LAMP ASSY, SIDE MIRROR TURN SIGNAL, RH	X ⁰	162.20	10.00	0.00	Replace	Not given	No X
i7915470 i0A1			COVER, OUTER MIRROR, RH	R ¹	89.50	100.00	0.00	Replace	Repair	No R
TOTAL MATERIALS							157.35	99.67		
TOTAL MATERIALS(Discounted)							157.34	99.67		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

99.67 /
 + 400.00 /
 + 680.00 /

 1179.67 /

Sebastian
 11/5/18

SMRT Accident Vehicle Repair Estimates

h2g C118

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF362D
 Ref. No : TAX/04/18/2132
 Reg. Date : 14/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : POH SWEE KHENG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 27/04/2018 07:35:00 PM
 Accident Reported Date / Time : 28/04/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095794
 Special Instruction to ARC, if any :
 GBH1411A
 Prepared Date : 28/04/2018 08:41:54 AM



Sebastian
 30/4/18

- Part by part repair
- Question Mark Item
- Photo
- Photo Before Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Chassis No : JTDKB3FU603576608

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,014.00	0.00
Total Spray Painting Charges :	1,314.00	0.00
Total Material Charges :	4,032.82	4,032.82
Other Charges :	460.00	0.00
TOTAL :	6,820.82	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	6.00	0.00
Prepared / Adjusted By :		3 days
Arc / Surveyor Sign Off Date :	28/04/2018 10:51:00 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 28/04/2018 10:49:59 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	1,014.00	0.00 400
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO RESPRAY FRONT DOOR RH	378.00	0.00 200
TO RESPRAY VIEW MIRROR	180.00	0.00 50
Total Spray Painting & Panel Beating	1,314.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 X
TO TRANSFER DOOR MECHANISM	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	460.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5211947932			COVER, FR BUMPER	1	495.50	25.00	371.62	Replace	Replace	No
5211547030			SUPPORT, FR BUMPER RH	1	76.90	25.00	57.67	Replace	Replace	No
5380147030			FENDER SUB-ASSY, FR, RH	1	933.10	25.00	699.82	Replace	Replace	No
7537447140			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No
5387547070			LINER, FR FENDER, RH	1	198.40	25.00	148.80	Replace	Replace	No
1700147132			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	25.00	937.20	Replace	Replace	No
1871012111			HINGE ASSY, FRONT DOOR, UPPER RH	1	82.10	25.00	61.57	Replace	Replace	No
1873012110			HINGE ASSY, FRONT DOOR, LOWER RH	1	92.10	0.00	92.10	Replace	Replace	No
1861047010			CHECK ASSY, FRONT DOOR	1	153.50	25.00	115.12	Replace	Replace	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No
1791047410			MIRROR ASSY, OUTER REAR VIEW, RH	1	1,373.50	10.00	1,236.15	Replace	Replace	No
117304700			LAMP ASSY, SIDE MIRROR TURN SIGNAL, RH	1	162.20	10.00	145.98	Replace	Replace	No
179154700A1			COVER, OUTER MIRROR, RH	1	89.50	25.00	67.12	Replace	Replace	No
TOTAL MATERIALS								4,032.86	4,032.82	
TOTAL MATERIALS(Discounted)								4,032.82	4,032.82	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHF362D
Vehicle to be Exported:	No
Intended De-registration Date:	02 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8258272
Chassis No.:	JTDKB3FU603576608
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	14 Dec 2017
First Registration Date:	14 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$32,506.00
Total Rebate Amount:	\$36,256.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 May 2018

OK



Service Request Details

Claim

S8M00FHY

Reference

None 

Loss Date

April 27, 2018

Request Date

April 30, 2018

Sebarfium.

Due Date

May 8, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHF362D

Make

TPVD TOYOTA

Service Address

Primary Contact/Insured

VQ SERVICES PTE LTD

8A ADMIRALTY STREET, #07-40 FOOD XCHANGE @ADMIRALTY, 757437, Singapore
98799688

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTING

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVENUE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563364 FAX : (065) 62564313

04 June, 2018

**VQ SERVICES PTE LTD
8A ADMIRALTY STREET #07-40 FOOD XCHANGE @ADMIRALTY
Singapore 757437**

Dear Sir,

**OUR REF : CC4/ASM18007908/Swb3
YOUR REF : GBH 1411A**

**ACCIDENT INVOLVING GBH 1411A & SHF 362D ALONG PENANG LANE ON
27/04/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vivianlau@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 June 2018

1st Reminder

VQ SERVICES PTE LTD
8A ADMIRALTY STREET,
#07-40 FOOD XCHANGE @ADMIRALTY,
Singapore 120608

Dear Madam,

Your Ref: GBH 1411A
Our Ref: CC4/ASM18007908/Swb3
Accident involving GBH 1411A & SHF 362D ALONG PENANG LANE ON 27/04/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 04 June 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 02 July 2018**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHF 362D** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **02 July 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully
Vivian Lau
Tel : 6841 8625
Email : Vivianlau@lkkauto.com

This is a computer generated letter and no signature is required.

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 30/04/2018 09:06
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Subject: RE: SHF362D - Survey (AXA)
Attachments: 2132 - 362.pdf; SHF362D.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHF362D** within 48 hours according to GIA guide line, involving your insured **GBH1411A**

 Vehicle In **Woodlands SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Re:S8M00FHY-Seek Mandate approval

Type

🔔 Question

Message

PLS PROCEED AS PROPOSED

Reply

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 24 May, 2018 3:31 PM
To: CS A Team; Admin A
Subject: Re: Accident on 27/4/2018 involving SHF 362D & GBH 1411A (AXA insured) Our Ref: TAX/04/18/2132/lg
Attachments: 04 18 2132.pdf; 20180427_193751.jpg; 20180427_193821.jpg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,179.67
Loss of Rental	\$813.74 (6.5 days x \$125.19)
LTA Search Fee	\$7.00
Total	\$2,000.41

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) scene photos

We have notified AXA of PRS on 30/4/2018 at 9.06am and our taxi was surveyed on 30/4/2018 at 2.52pm. We attach the email for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 August 2018

VQ SERVICES PTE LTD

8A ADMIRALTY STREET, #07-40 FOOD XCHANGE @ADMIRALTY,
Singapore 757437

Dear Sir/ Mdm

OUR REF : CC4/ASM18007908/Swa3

YOUR REF : GBH 1411A

**ACCIDENT INVOLVING GBH 1411A & SHF 362D ALONG PENANG LANE ON
27/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHF 362D against your motor insurance policy.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either parties' version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)



Date: 28/4/2018

Our Ref. No.:

Letter of Authorisation

I, POH Swee Kheng (NRIC No.: S730109114) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHE362D hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and GBH1411A happened on 27 April 2018 at 19:35 along Penang Ln (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : POH Swee Kheng Signature: [Signature]
NRIC No. : S730109114
Tel No. : 97973893
Address : Blk 521 Woodlands Drive 14
#06-339 S730521



redefining / insurance

CLAIM REF : S8M00FHY
INSURED : VQ SERVICES PTE LTD

DISCHARGE VOUCHER

We, **SMRT Automotive Services Pte Ltd** confirm that by letter of authorisation dated 28/04/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT Automotive Services Pte Ltd** and the Hirer, POH SWEE KHENG of vehicle no SHF 362D.

Now we **SMRT Automotive Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars One Thousand Eight Hundred only (S\$ 1,800.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no GBH 1411A arising out of an accident with SHF 362D on 27/04/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBH 1411A arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBH 1411A.

Dated this 23 day of April 2019

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____
Name : Tan Lee Gie
I/C No : 8142070615
Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705




SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180500262
Date : 15.05.2018
Vehicle No. : SHF362D
Your Ref No. : TAX/04/18/2132
Our Ref No. : 24095794
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
Parts				
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50 \$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	(25.00)	\$ 0.00 \$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10 \$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22 \$ 39.67
LINER, FR FENDER, RH	0.00	\$ 198.40	(25.00)	\$ 0.00 \$ 0.00
PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1249.60	(100.00)	\$1249.60 \$ 0.00
HINGE ASSY, FRONT DOOR , UPPER RH	0.00	\$ 82.10	(25.00)	\$ 0.00 \$ 0.00
HINGE ASSY, FRONT DOOR , LOWER RH	0.00	\$ 92.10	0.00	\$ 0.00 \$ 0.00
CHECK ASSY, FRONT DOOR	0.00	\$ 153.50	(25.00)	\$ 0.00 \$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00 \$ 60.00
MIRROR ASSY, OUTER REAR VIEW , RH	0.00	\$1373.50	(10.00)	\$ 0.00 \$ 0.00
LAMP ASSY, SIDE MIRROR TURN SIGNAL , RH	0.00	\$ 162.20	(10.00)	\$ 0.00 \$ 0.00
COVER, OUTER MIRROR, RH	1.00	\$ 89.50	(100.00)	\$ 89.50 \$ 0.00
Sub-Total				\$ 99.67
Labour				
TO REPAIR RH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00 \$ 400.00
Others				
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00 \$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00 \$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00 \$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00 \$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00 \$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00 \$ 200.00


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180500262
Date : 15.05.2018
Vehicle No. : SHF362D
Your Ref No. : TAX/04/18/2132
Our Ref No. : 24095794
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
GRAND TOTAL					\$ 1,179.67

Remark :

Make/Model : PRIUS4
Accident Date : 27.04.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/18/2132

From: SMRT Taxis Pte Ltd

Date: 9/5/2018

**ACCIDENT ON 27/04/2018 INVOLVING SHF 362D & GBH 1411A
ALONG PENANG LANE**

This is to confirm that the daily rental rate for SHF 362D is \$125.19 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHF362D Accident Case No. : TAX/04/18/2132
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24095794

Date and Time Vehicle off-road for Accident Repair : 28.04.2018 08:05:00

Date and Time Repair Completed : 04.05.2018 10:45:34

Remarks :

Generated by : POHSUAN

Printed on : 06.05.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	30 Apr 2018 / 08:37:21	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBH1411A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180430083721766096

Search Date / Time: 27 Apr 2018 19:35:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBH 1411A (Insd veh)	Model:	TOYOTA PRIUS 4
	SHF 362D (TP veh)		
Date of Accident:	27/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,807.30
Final Repair Cost	:	\$	1,179.67
Loss of Token Sum	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	625.95 5 days
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,800.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No:
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,800.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18007908/Swb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: KIAN CHUAN

Date : 07-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 1411A	Veh. Inspected	SHF 362D
Policy No.	GA318068/1	Coverage (\$)	0.00
Claim No.	S8M00FHY	Excess (\$)	0.00
Assign From		Assign Date	30/04/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS 4	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU603576608	Colour	MAROON
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/04/2018	Inspection Date	30/04/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 362D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	52.90	39.67
1	STICKER DECAL SMRT (DOOR) (SN) (CONSISTENT)	NECESSARY	60.00	60.00
1	SUPPORT ,FR BUMPER RH (CONSISTENT)	NOT NECESSARY	76.90	-
1	LINER ,FR FENDER ,RH (CONSISTENT)	NOT NECESSARY	198.40	-
1	HINGE ASSY ,FRONT DOOR ,UPPER RH (CONSISTENT)	NOT NECESSARY	82.10	-
1	HINGE ASSY,FRONT DOOR ,LOWER RH (CONSISTENT)	NOT NECESSARY	92.10	-
1	CHECK ASSY,FRONT DOOR (CONSISTENT)	NOT NECESSARY	153.50	-
1	MIRROR ASSY,OUTER REAR VIEW ,RH (CONSISTENT)	NOT NECESSARY	1,373.50	-
1	LAMP ASSY ,SIDE MIRROR TURN SIGNAL ,RH (CONSISTENT)	NOT NECESSARY	162.20	-
1	COVER ,FR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	495.50	-
1	FENDER SUB-ASSY ,FR ,RH (CONSISTENT)	TO REPAIR SEE LABOUR	933.10	-
1	PANEL SUB-ASSY,FRONT DOOR RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,249.60	-
1	COVER ,OUTER MIRROR ,RH (CONSISTENT)	TO REPAIR SEE LABOUR	89.50	-
			5,019.30	99.67
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF COVER ,FR BUMPER,FENDER SUB-ASSY ,FR ,RH,PANEL SUB-ASSY,FRONT DOOR RH AND COVER ,OUTER MIRROR ,RH.		1,014.00	400.00
	SPRAY PAINT.		1,314.00	650.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO TRANSFER DOOR MECHANISM.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
			2,788.00	1,080.00
	GRAND TOTAL		7,807.30	1,179.67

Report Ref No. CC4/ASM18007908/Swb3q2

**RECOMMENDED COST OF REPAIRS****1,179.67**

Report Ref No. CC4/ASM18007908/Swb3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

Service Request Details

Claim

SALADOFHY

Reference

CC4/ASM18007908/Swb3c2

Loss Date

27 April 2018

Report Date

30 Apr 2018 9:23:19 AM

Request Date

20 June 2018

Due Date

Vendor Name

LUK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

3A8362D

Make

TPWD TOYOTA

Model

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

VQ SERVICES PTE LTD
8A ADMIRALTY STREET, #07-40 FOOD XCHANGE @ADMIRALTY, 757437, Singapore
98799688

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Remarks

Additional Instructions

NON-REPORTING

Messages

Invoices

History

Documents

Assessment

Metrics









Notes

Document Type

Document SubType

Upload Document

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 Immediate Advice-SHF 3a-2D.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 NON REPORTING LETTER.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 June 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	7 May 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2018
 EMAIL WITH SHF3a2D TP G/A & ESTIMATE.png	Forms / Claim Documents	Estimate / Quotation	KUMAR Shalendra	30 April 2018