

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

360.00 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Bodyfix

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: No / Reject/Private Settle
2) Report Format:
3) Survey fee: \$ 220 + \$ 20

COPY SENT

RECEIVED 24 SEP 2018
RECEIVED 24 SEP 2018

2/9/18

Blvhan

19/9/18

- Rental 3 days, as TP owner goto Malaysia, rental car cost go. surtlen Lm.

19/9/18

- DV sent

20/9/18

- Etc pass + shupet to close

Surveyor

XHL

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Body fix
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt.: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: STY 6509K Yr Regn: 22 Sep 2016
 Type: M Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta c.c. 1390
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 87056 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

C/No: WVW888/K8 AM 133 202
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R16
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. _____ D.O.I. 02-05-18

Survey held at W/S 12:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S F/A

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45 \$ 2250 Cred \$ 5949 / 7371.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee:

Transportation

\$ - RS. \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18007892/mb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 30-04-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGB 9288J	Veh. Inspected	SJY 6509K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	27/04/2018	Inspection Date
Survey held at	BODYFIX NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06 AMK AUTOPOINT SINGAPORE 568047	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

BODYFIX

NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06

AMK AUTOPOINT SINGAPORE 568047

Tel No. : 62571289 Fax No. : 64837432

E-Mail : bodyfix@singnet.com.sg

Tax Reg. No. : 53010635C Buss. Reg. No. : 53010635C

AIG ASIA PACIFIC INSURANCE PTE LTD

Estimate : ES180502

Attention : Motor Claim Department

Date : 02/05/2018
 Vehicle Num. : SJY 8509 K
 Make/Model : VOLKSWAGEN JETTA-2010
 Chassis/Eng# : WVWZZZ1KZAM133202
 Accident Date : 27/04/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1 PC	FRONT BUMPER		865.00
2.	10 PCS	FRONT BUMPER CLIPS	3.00	30.00
3.	1 PC	FRONT BUMPER SIDE RETAINER - RH		30.00
4.	1 PC	FRONT BUMPER PROTECTOR RH		73.00
5.	1 PC	FRONT BUMPER LOWER GRILLE		253.00
6.	1 PC	FRONT BUMPER LOWER LIP		309.00
7.	1 PC	FRONT BUMPER CHROME MOULDING - RH		67.00
8.	1 PC	FOG LAMP (FRONT -RH)		168.00
9.	1 PC	FOG LAMP COVER RH		114.00
10.	1 PC	FRONT FENDER (RH)		465.00
11.	1 PC	FRONT FENDER INNER SHEILD (RH)		123.00
12.	1 PC	HEAD LAMP (RH)		545.00
13.	1 PC	FRONT SHOCK ABSORBER - RH		273.00
14.	1 PC	FRONT LOWER ARM (RH)		295.00
15.	1 PC	FRONT KNUCKLE ARM -RH		500.00
16.	1 PC	FRONT KNUCKLE BEARING RH		487.00
17.	RH - FRT	TYRE RIM		922.00
18.		BONNET REPAIR		
List TotalS\$:				5,519.00
SPECIAL NETT ITEMS :				
1.	1 PC	FRONT TYRE (RH)		300.00
Special Nett Total S\$:				300.00
LABOUR :				
RUST-PROOFING ON THE ACCIDENT AFFECTED PORTIONS				80.00

CONTINUE / ...

2838.2
 2.4: 2250

BODYFIX

NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06

AMK AUTOPOINT SINGAPORE 568047

Tel No. : 62571289 Fax No. : 64837432

E-Mail : bodyfix@singnet.com.sg

Tax Reg. No. : 53010635C Buss. Reg. No. : 53010635C

AIG ASIA PACIFIC INSURANCE PTE LTD

Estimate : ES180502

Attention : Motor Claim Department

Date : 02/05/2018
 Vehicle Num. : SJY 6509 K
 Make/Model : VOLKSWAGEN JETTA-2010
 Chassis/Eng# : WVVZZZ1KZAM133202
 Accident Date : 27/04/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR TO REPLACE ABOVE PARTS, PANEL BEAT, REPAIR & RE-ALIGN DAMAGE PARTS	400	1,200.00
		PUTTY & SPRAY PAINT BONNET, FRONT BUMPER & LOWER LIP, RH FRONT FENDER & OTHER AFFECTED AREAS	400	1,100.00
		Labour Total S\$:		2,380.00

4 Days
 Lumpsum repair
 After repair photos
 Gao Qiang - 82880282
 02/5/18.

SingDollars : Eight Thousand One Hundred Ninety-Nine Only

E. & O.E.

Total S\$: 8,199.00


 for BODYFIX

LKK & Co Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



BODYFIX

NO. 10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6483 7430/6257 1289 FAX: 64837432
REG. NO: 53010635C

Our ref: SJY 6509 K

31 JUL 2018

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claims Dept.

Dear Sir / Madam

Accident involving SJY 6509 K & SGB 9288 J on 27/04/2018

Our client, **LIM CUI XI** whose motor vehicle **SJY 6509 K** was involved in the above-mentioned accident. He authorized us to act on his behalf in claiming for his cost of repairs, loss of use and other consequential losses.

Our client also informed us that the above accident was caused by the negligence of your insured driver of motor vehicle **SGB 9288 J**.

Our client is claiming:

1. Cost of repairs	\$2407.50 (inclusive GST)
2. Car Rental (\$120.00x 3 days)	\$360.00
3. Loss of Use (\$80x 3 days)	\$240
4. LTA search fee	\$7.45

We enclosed the following documents for your necessary action:

1. Letter Of Authorisation;
2. Discharge voucher;
3. Performa Invoice;
4. Rental Agreement
5. LTA search receipt
6. GIA report

We appreciated that you can do a direct settlement as soon as possible.

Yours faithfully

Zhang Yuzhen



BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT SINGAPORE 568047
TEL: 6483 7430/62571289 FAX: 6483 7432
bodyfix@singnet.com.sg
REG. NO: 53010635C

SATISFACTION & DISCHARGE VOUCHER

I, LIM CUI XI owner of vehicle number SJY 6509 K declare that my vehicle have been completed to my satisfaction and was discharged from BODYFIX, at Block 10 Ang Mo Kio Industrial Park 2A, AMK Autopoint #04-06

Singapore 568047 on the 7 day of May 2018.

Signature of Assured,

LIM CUI XI.

Accident Date : 27.04.2018.

Name : LIM CUI XI.

Address : 6 WHAMPOA EAST #06-15 S(338519)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 1 August 2018 8:09 AM
To: Olivia Lau (LKKAUTO)
Subject: FW: SJY 6509K LOD
Attachments: SJY 6509K LOD.pdf

LKK REF: CC4/AIG18007892/Gmb3

Hi Olivia,

Pls assist.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Tuesday, 31 July 2018 11:15 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: SJY 6509K LOD

Dear Hsiao Tong,

Our ref: SJY 6509K,

Your insured: SGB 9288J

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope get back us soon.

Best Regards,
Yuzhen

BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A

#04-06 AMK AUTOPOINT

SINGAPORE 568047

TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 September 2018 10:36 AM
To: 'BodyFix'
Cc: Admin A
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Without Prejudice

Hi YuZhen,

We refer to your below email.

We propose settlement at a global sum of **\$2,700.00(all-in)**.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Tuesday, 31 July 2018 11:15 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: SJY 6509K LOD

6 days X \$60 = 360.00

Dear Hsiao Tong,
Our ref: SJY 6509K,
Your insured: SGB 9288J

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope get back us soon.

Best Regards,
Yuchen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

Hsiao Tong (LKKAUTO)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Wednesday, 5 September 2018 12:24 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Dear Hsiao Tong,

Thanks for your kind offer, but for the loss of use you didn't offer, maybe we close at S\$2900 all in, pls re-consider.

Best Regards,
YuZhen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 5 September 2018 10:36 AM
To: BodyFix <bodyfix@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Without Prejudice

Hi YuZhen,

We refer to your below email.

We propose settlement at a global sum of **\$2,700.00(all-in)**.

Please confirm.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Tuesday, 31 July 2018 11:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SJY 6509K LOD

Dear Hsiao Tong,

Our ref: SJY 6509K,

Your insured: SGB 9288J

We herewith submit our LOD for your kind attention, wish to do a direct settlement with you, kindly refer the attached for detail & hope get back us soon.

Best Regards,

Fuzhen

BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A

#04-06 AMK AUTOPOINT

SINGAPORE 568047

TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5888
Reg No: 26310200M
TOWING SERVICE: 6858 4057 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer in Used Car
Authorized Carpool Service Centre

多年及多車出租
汽車修理
保險賠償
代理保險
買賣舊車
特約服務中心



车辆出租合同 VEHICLE RENTAL AGREEMENT

STY 6509K

VW Jetta

Date: 2/5/18
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")
Hirer: Lim Cui Xi
Address: 6 Whampoa East # 06-18 51338518
NRIC / Co. Reg. No: S 87080712
Tel: Fax: H/P:

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SKU4546A		Agreement No.: 138759	
Driver's Particulars		Odometer:	
Name: Lim Cui Xi		Date & Time Out: 2/5/18 9.30am	
Address:		Date & Time In: 4/5/18 4pm	
I/C No: S 87080712	Dr/Licence No:	Hour @ \$	
Date of Issue: 12/6/06	Occupation:	3 Days @ \$ 1201	
Date of Birth: 8/4/1987	Tools: obo Spare Tyre: obo	Wks @ \$	
		Mths @ \$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of this vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner \$5 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$3000 (excess for collision/damage to first party, i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorized Driver

Hirer shall pay additional excess of \$51500 if the Authorized Driver is below the age of 25 or is above 55 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below

Deposit (Refundable):

Sub-Total:

Balance To Pay: \$3601

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorized Signature

Hirer's Signature

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 15 September 2018 11:42 AM
To: 'BodyFix'
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Without Prejudice

Hi Yu Zhen,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$2,770.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Wednesday, 5 September 2018 12:24 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Dear Hsiao Tong,

Thanks for your kind offer, but for the loss of use you didn't offer, maybe we close at S\$2900 all in, pls re-consider.

Best Regards,
Jackson

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 5 September 2018 10:36 AM
To: BodyFix <bodyfix@singnet.com.sg>

Hsiao Tong (LKKAUTO)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Monday, 17 September 2018 9:59 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Hi Hsiao Tong,
Thanks for your offer, explained to my client, pls send us the DV.

Best Regards,
Yuzhen

BODYFIX
10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT
SINGAPORE 568047
TEL: 6257 1289 / 6483 7430 FAX: 6483 7432

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 15 September 2018 11:42 AM
To: BodyFix <bodyfix@singnet.com.sg>
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3

Without Prejudice

Hi Yu Zhen,

We refer to your below email.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BodyFix <bodyfix@singnet.com.sg>
Sent: Wednesday, 5 September 2018 12:24 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SJY 6509K LOD *LKK REF: CC4/AIG18007892/Gpb3



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG18007892/mb3

07 MAY 2018

YEK HUA SING
BLK205A COMPASSVALE LANE
#13-39
SINGAPORE 541205

Dear Sir/Madam,

ACCIDENT INVOLVING SGB 9288J AND SJY 6509K ON 27/04/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



BODYFIX

10 ANG MO KIO INDUSTRIAL PARK 2A
#04-06 AMK AUTOPOINT SINGAPORE 568047
TEL: 6483 7430/62571289 FAX: 6483 7432
bodyfix@singnet.com.sg
REG. NO: 53010635C

03.05.2018.

Our Ref : SJY 6509 K
Your Ref : SGB 9288 J

LIM CUI XI
C/o BODYFIX

Attn: Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd,
AIG Building
78 Shenton Way #07-16
Singapore 079120

LETTER OF AUTHORITY

**RE: ACCIDENT INVOLVING SJY 6509 K and SGB 9288 J ON
27.04.2018.**

I, LIM CUI XI owner of vehicle no. SJY 6509 K hereby authorize M/s BODYFIX as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and / or driver of vehicle Reg no. SGB 9288 J in respect of the above mentioned accident.

Kindly make payment directly to BODYFIX.

Kindly contact Yuzhen at 62571289 should you have any queries regarding the above.

Yours faithfully,

LIM CUI XI.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, BODYFIX ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,770.00 (Global Sum) for vehicle no. SJY 6509K that was damaged pursuant to the accident which occurred on 27/04/2018 (date) along IMH CARPARK OUTSIDE ANNEX BUILDING involving vehicle no/s SGB 9288J.

This is pursuant to the inspection conducted on 02/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM CUI XI ("the third party claimant") of vehicle no. SJY 6509K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY 6509K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Sep (month) 2018 (year)



X60

Signed by appointed surveyor



97

Signed by "the workshop" (with chop)

BODYFIX

NO 10 ANG MO KIO INDUSTRIAL PARK 2A #04-06
AMK AUTOPOINT SINGAPORE 568047
Tel No. : 62571289 Fax No. : 64837432
E-Mail : bodyfix@singnet.com.sg
Tax Reg. No. : 53010635C Buss. Reg. No. : 53010635C

AIG ASIA PACIFIC INSURANCE PTE LTD

Proforma Invoice : PF18027

Attention : Motor Claim Department

Date : 31/07/2018
Vehicle Num. : SJY 6509 K
Make/Model : VOLKSWAGEN JETTA-2010
Chassis/Eng# : WVVZZZ1KZAM133202
Accident Date : 27/04/2018
Claim No. :
Reference :
Policy No. :

TO REPAIR VEHICLE AT LUMP SUM


Amount S\$

2,250.00

SingDollars : Two Thousand Four Hundred Seven & Cents Fifty Only

E. & O.E.

Total S\$:	2,250.00
GST 7% S\$:	157.50
Amount Due S\$:	2,407.50


for BODYFIX



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Apr 2018 / 10:06:58

Receipt Date/Time : 30 Apr 2018 / 10:06:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180430-000434

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGB9288J				
As at 27 Apr 2018/16:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGB9288J Enquiry Fee 20180430100442195348	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx0140	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane










CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018 Edit Reg		02 May 2018 00:00 Edit Adj Rpt	\$42,250.00 Edit Estimates	\$42,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	YEX HUA SING , ID: S1849987H								
Main Claimant:	LIM CUI XI , ID: S8708051Z								
Vehicle Reg. No.:	SJY6509K	Date of Loss:	27/04/2018 16:00 - :59 [91 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7170763739SG	Policy/Cover Note No.:	2100453477						
Vehicle Reg. No. (Insured):	SG89288J	Policy No. (Claimant):	5066544077-03						
		Excess:							
Repairer:	Bodyfix (HQ) 10 ANG MO KIO INDUSTRIAL PARK 2A, #04-06, ANG MO KIO AUTO POINT, 568047 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijie.Wui@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 10/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY6509K (7170763739SG)
[SGB9288J]
TP
LIM CUI XI
Apr 27 2018 4:00PM
[YEK HUA SING]
Bodyfix

Upload Documents			Upload Photos			Compose New Letter			upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit				
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	02/05/18 10:26	Accident Statement From:SC - Reg. No: SGB9288J, Claimant: YEK HUA SING													1	Load HTM				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
2	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
3	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
4	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
5	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
6	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
7	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
8	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
9	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
10	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
11	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
12	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
13	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
14	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
15	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
16	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
17	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
18	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
19	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
20	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
21	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
22	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
23	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
24	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
25	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
26	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
27	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
28	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
29	05/09/18 10:30	General View													1	Load JPG	<input checked="" type="checkbox"/>			
30	05/09/18 10:30	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	05/09/18 10:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/04/18 15:11	EMAIL FROM AIG DD 30042018	 Load PDF	
2	30/04/18 15:11	NOTICE & GIA REPORT	 Load PDF	
3	05/09/18 10:31	TP ESTIMATE MARKED	 Load PDF	
4	05/10/18 10:16	WORKSHOP INVOICE	 Load PDF	
5	05/10/18 10:16	AUTHORISATION TO ACT FORM	 Load PDF	
6	05/10/18 10:16	Release Voucher	 Load PDF	
7	05/10/18 10:16	LTA SEARCH	 Load PDF	
8	05/10/18 10:16	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGB9288J (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4
	SJY6509K (TP veh)		(A)
Date of Accident:	27/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,772.93	
Final Repair Cost	: \$	2,407.50	
Loss of Use	: \$	360.00	6.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,774.95	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Bodyfix	: \$	2,774.95
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

05 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18007892/GPB3Q2

Date: 05/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100453477

Claimant Vehicle No: SJY6509K

Insured Vehicle No: SGB9288J

Date of Loss: 27/04/2018

Nature of Claim: TP

Claim No: 7170763739SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJY6509K

Make & Model: VOLKSWAGEN JETTA, 1.4 (A)

Engine No: CAX518115

Reg. Date: 22/09/2010 (Man. Year: 2010)

Chassis No: WWWWZZ1KZAM133202

Colour: Red

Odometer: 87056 km

Engine Capacity: 1390 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Pirelli 5 mm

Rear Left Side: Pirelli 5 mm

Front Right Side: Pirelli 5 mm

Rear Right Side: Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,819.00	1,978.20	3,840.80	66.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,380.00	860.00	1,520.00	63.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,199.00	2,838.20	5,360.80	65.38
Approved Total (Overridden) (S\$)		2,250.00		
(S\$)	8,199.00	2,250.00	5,949.00	72.56
+ GST 7.00/7.00% (S\$)	573.93	157.50	416.43	72.56
Nett Amount (S\$)	8,772.93	2,407.50	6,365.43	72.56
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,774.95		

INSPECTION

Date of Assignment: 02/05/2018

Date Inspected: 02/05/2018 Inspected At:

Bodyfix (HQ)

10 ANG MO KIO INDUSTRIAL PARK 2A,

#04-06, ANG MO KIO AUTO POINT
Singapore 568047

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	865.00 F	*865.00 FL
2	10		*FRONT BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
3	1		*FRONT BUMPER SIDE RETAINER -RH	Deformed	30.00 F	*30.00 FL
4	1		*FRONT BUMPER PROTECTOR RH	Scratched	73.00 F	*73.00 FL
5	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	253.00 F	*- FL
6	1		*FRONT BUMPER LOWER LIP	Not Necessary	309.00 F	*- FL
7	1		*FRONT BUMPER CHROME MOULDING -RH	Necessary	67.00 F	*67.00 FL
8	1		*FOG LAMP (FRONT-RH)	Not Necessary	168.00 F	*- FL
9	1		*FOG LAMP COVER RH	Not Necessary	114.00 F	*- FL
10	1		*FRONT FENDER (RH)	Buckled	465.00 F	*465.00 FL
11	1		*FRONT FENDER INNER SHIELD (RH)	Deformed	123.00 F	*123.00 FL
12	1		*HEAD LAMP (RH)	Scratched	545.00 F	*545.00 FL
13	1		*FRONT SHOCK ABSORBER -RH	Not Necessary	273.00 F	*- FL
14	1		*FRONT LOWER ARM (RH)	Not Necessary	295.00 F	*- FL
15	1		*FRONT KNUCKLE ARM -RH	Not Necessary	500.00 F	*- FL
16	1		*FRONT KNUCKLE BEARING RH	Not Necessary	487.00 F	*- FL
17	1		*BONNET (NPA)	Repair	0.00 F	*- FL
18	1		*FRONT TYRE (RH)	Not Necessary	300.00 FS	*- FS
19	1		*RH FRT TYRE RIM	Repair	922.00 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	5,819.00	2,198.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	219.80
Total Parts (\$\$)	5,819.00	1,978.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST-PROOFING ON THE ACCIDENT AFFECTED PORTIONS	New	80.00	60.00
2	LABOUR TO REPLACE ABOVE PARTS ,PANEL BEAT ,REPAIR & RE-ALIGN DAMAGE PARTS	New	1,200.00	400.00
3	PUTTY & SPRAY PAINT BONNET ,FRONT BUMPER & LOWER LIP ,RH FRONT FENDER & OTHER AFFECTED AREAS	New	1,100.00	400.00
Gross Labour Cost (\$\$)			2,380.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >