



-PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLG7888E AND SLM4085T ON 26 APRIL 2018

From: Md Ishak, Mohd Imran
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Lim, Sheng Yang, Chan, Yoke Shi, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Fan, Winnie-LW, Supramaniam, Darshene
Sent: 4/30/2018 11:06:35 AM
Attachments:  [image024.emz](#)  [SLM4085T - GIA REPORT.PDF](#)

WITHOUT PREJUDICE

Hi,

Please refer to the enclosed request from **TORQUE 5 GROUP**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign – **Adrian Ling** as Single Joint Expert as requested.

Thank you

Sincerely,

Imran

Mohd Imran Md Ishak

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 14, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 ext:1012661 | Fax +6 03 2685 5898

imran.ishak@aig.com | www.aig.com

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From: assessment@torque5.com
To: Darshene.Supramaniam@aig.com
Cc: Lily.Tan@aig.com ,Andy-SY.Fong@aig.com ,Baljit.Kaur@aig.com ,ShengYang.Lim@aig.com ,yokeshi.chan@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Winnie-LW.Fan@aig.com ,Imran.Ishak@aig.com ,assessment@torque5.com
Subject: BLOCKED ATTACHMENT: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLG7888E AND SLM4085T ON 26 APRIL 2018
Date: Mon, 30 Apr 2018 02:49:05 +0000

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter and your email below.

Thank you for your reply.

We are agreeable to your list of surveyor – **Adrian Ling from LKK** as the SJE for this matter.

Kindly make the necessary arrangements.

Warmest Regards,

Stephanie Teo

Assessor | Motor Claims Department

Hotline (65) 6452 4457 | **Fax** (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

From: Supramaniam, Darshene [mailto:Darshene.Supramaniam@aig.com]

Sent: Friday, 27 April, 2018 2:43 PM

To: assessment@torque5.com

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLG7888E AND SLM4085T ON 26 APRIL 2018

WITHOUT PREJUDICE

Your Reference : SLM4085T

Our Reference : SLG7888E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

4/30/2018

-PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLG7888E AND SLM4085T ON 26 APRIL 2018

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia

Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 615

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]

Sent: Friday, April 27, 2018 11:59 AM

To: AIG SGP, Claims-Survey

Cc: assessment@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com

Subject: Accident involving SLM4085T & SLG7888E on 26/04/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Alpha Drive Pte Ltd, to notify you of the aforesaid accident involving our client's vehicle SLM 4085 T and your insured's vehicle SLG 7888 E on 26/04/2018.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLG 7888 E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 26/04/2018 04.30PM

PRS ARRANGEMENT (Date & Time) : 27/04/2018 11.58AM

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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