

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 23 May, 2019 11:20 AM
To: Syed-Yusoff, Saliha
Cc: Vivian Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: 6504224278SG,Our Ref: CC6/AIG18007886/Awb3,ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

Dear Saliha,

We refer to your below email.

We had checked and confirmed with TP repairer with the following information:

1. *does the vehicle belong to the driver? if no, was he given replacement car?* – No, the driver was **not** given a replacement vehicle during the repair period
2. *accident happened on 25/04/18, yet he still generate income of \$2144.60 as of 02/05/18? when was the repair period?* – TP claimant Grab Weekly statement average shows \$250/day as claimed. The vehicle was inspected on 27/04/2018 and was recommended for 3 repair days.

Kindly advise if we maintain offer and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]

Sent: Monday, 5 November, 2018 4:22 PM

To: Vivian Lau (LKKAUTO)

Cc: Thin Thin (LKKAUTO)

Subject: RE: Your Ref: 6504224278SG,Our Ref: CC6/AIG18007886/Awb3,ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

dear Vivian,

help me to understand this case better.

1. *does the vehicle belong to the driver? if no, was he given replacement car?*

2. accident happened on 25/04/18, yet he still generate income of \$2144.60 as of 02/05/18? when was the repair period?

thank you,

Saliha Syed Yusoff

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, October 24, 2018 10:47 AM

To: Syed-Yusoff, Saliha

Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref: 6504224278SG,Our Ref: CC6/AIG18007886/Awb3,ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

Dear Saliha,

We refer to the email below.

Enclosed is the LOD and weekly statement from Grab (uploaded via merimen)

Please advise can we increase our offer on LOI or maintain.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Thursday, 18 October, 2018 10:53 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Your Ref: 6504224278SG,Our Ref: CC6/AIG18007886/Awb3,ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

Dear Vivian,

How they derive \$100/day? as per NOA, driver has another source of income via "employment" .

please obtain the GRAB statement for our further review and upload LOD onto merimen.

Thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into

which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, October 16, 2018 9:55 AM
To: Syed-Yusoff, Saliha
Cc: Thin Thin (LKKAuto)
Subject: Your Ref: 6504224278SG,Our Ref: CC6/AIG18007886/Awb3,ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

Your Ref: 6504224278SG
Our Ref: CC6/AIG18007886/Awb3

Dear Saliha,

ACCIDENT ON 25/04/2018 INVOLVING SLJ 8564S & SJW 277D

We refer to the above matter

We offer TP LOU / LOI as below. TP reject offer counter propose \$100.00 per day. Enclosed is the 2017 NOA (uploaded via merimen)

Loss of USE/ Income (\$60.00 x 3days) \$ 180.00

Please advise can we increase out offer or maintain.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of

the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.