

**Veron Chen (LKKAUTO)**

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**From:** Muhd Ashik B Madi <ashik\_madi@sg.msig-asia.com>  
**Sent:** Monday, 14 May 2018 11:00 AM  
**To:** PBSP  
**Cc:** Admin-D (LKKAUTO)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018 (Our ref: 556994)

Dear Caroline,

Our insured is adamant that there was no contact between both vehicles after viewing the video. There was also no damages on our insured's vehicle.

We regret we are unable to comment on liability until we surveyed our insured's vehicle to check on the consistency.

Hope the above clarifies.

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** PBSP [mailto:pml-pbsp@sime-darby.com.sg]  
**Sent:** Monday, 14 May, 2018 10:55 AM  
**To:** Muhd Ashik B Madi <ashik\_madi@sg.msig-asia.com>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Ashik,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint

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**From:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Sent:** Thursday, 10 May 2018 4:41:27 PM  
**To:** PBSP  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

WITHOUT PREJUDICE

Dear Caroline,

We are unable to comment on liability yet.

We are still checking with our insured on your client's video footage.

Thank you.

**Ashik Madi**  
Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]  
**Sent:** Wednesday, 9 May, 2018 10:32 AM  
**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Cc:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Ashik,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Sent:** Monday, 7 May 2018 11:17:18 AM

**To:** PBSP  
**Cc:** Eileen Ang  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

WITHOUT PREJUDICE

Dear Caroline,

We have received your video footage.

We regret we are unable to comment on liability as our insured has yet to report.

Hope the above clarifies.

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 7 May, 2018 11:13 AM

**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Cc:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Ashik,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Friday, 4 May 2018 12:08:11 PM

**To:** Muhd Ashik B Madi

**Cc:** Eileen Ang

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Ashik,

I have upload the video.

Please review and advise for liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Sent:** Friday, 4 May 2018 11:05:24 AM

**To:** PBSP

**Cc:** Eileen Ang

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Caroline,

Our insured has yet to report.

I have sent you an EasiShare upload request to upload your client's video.

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Friday, 4 May, 2018 11:03 AM

**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Cc:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Ashik,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Sent:** Monday, 30 April 2018 1:03:25 PM  
**To:** PBSP  
**Cc:** Eileen Ang  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Caroline,

Our insured has yet to report the accident.

We are unable to comment on liability.

Thank you.

**Ashik Madi**  
Executive, Claims Services (Motor)  
D: +65 6594 2548 | F: +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Monday, 30 April, 2018 1:00 PM  
**To:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Cc:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Eileen

We are agreeable to use the surveyor below as the SJE.

1) LKK Auto Consultants Pte Ltd

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Sent:** Monday, 30 April 2018 11:34:53 AM  
**To:** PBSP  
**Cc:** Muhd Ashik B Madi  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Caroline,

We refer to your email dated 30.04.2018.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- |                   |                   |
|-------------------|-------------------|
| 1. Adrian Ling    | 6. Frankie Pang   |
| 2. Kenneth Kong   | 7. Ng You Han     |
| 3. Marcus Chua    | 8. Gary Soon      |
| 4. Henry Ng       | 9. Chow Bo Xiong  |
| 5. Lau Kwok Kwong | 10. Benjamin Chua |

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

*Eileen Ang*

Senior Admin Officer, Claims Services (Motor)  
D: +65 6594 2561 | F: +65 6225 7402 | [eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)



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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]  
**Sent:** Monday, April 30, 2018 9:17 AM  
**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Subject:** REQ FOR DIRECT SETTLEMENT- SJU1138B AND SGQ8709P ON 25/04/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

**In compliance with "State Courts Practice Directions Amendment No.1 of 2016 ", please let us have your list of assessors.**

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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